CUC Update – December 2009

CITS Happenings:

➢ Organization
   a. Bob Green retired September 1, 2009 and is now Interim Dean of Library Services
   b. July 1, 2009 CITS commenced reporting to Division of Administrative and Fiscal Services and Vice Chancellor Deborah McLaughlin
   c. Donna Massano, Associate Vice Chancellor for Information Technology is the UMD CIO effective September 2009.
   d. CITS, which currently consists of 8 teams, will have an Organization Chart for 2009-10 available early in the Spring semester.
   e. Library AV merge into CITS Lab and Classroom Operations
   f. Library renovation…$43million renovation
   h. IT Planning 2010

➢ Instructional Development
   a. Went live with the UMD BLOG
   b. Standardizing on Chalk and Wire as the Eportfolio system
   c. Pilots
      i. Lecture capture solution on a pilot basis for in classroom capture and personal (software based ) capture with Echo 360.
      ii. An instant messaging tool called Pronto is currently being piloted by several faculty through the myCourses system.
      iii. We are also looking at ways to automate the course evaluation process for fully online courses. We are working towards running a pilot with an online course evaluation software called CourseEval for spring 2010.
   d. SafeAssign, a Turnitin-like plagiarism prevention tool, will go live for faculty using myCourses during the spring.
   e. iClicker faculty event hosted by iClicker with lunch took place on Dec 7 at 1:00pm in Dion 109. Debbie Hawkins-Mitchell discussed her clicker implementation into her class. Over 2000 clickers have been purchased since iClicker's official roll out of Fall 08.
   f. The call for nominations for the 3rd annual Provost's Best Practices Awards is scheduled for January 2010. A $500 award is presented in each of the
following categories: **Best Practices in a Blended Course or Fully Online Course, Best Practices in Assessment in a Blended or Fully Online Course, and Innovative Use of Technology.**

g. Continue to support the development of and training for learning objects across the curriculum with completion of 10 additional LOs in Women's Studies.

- Faculty Instructional Laptop Program renewal will occur in April with the expectation to have all laptops available in June.

- Expect to acquire CompuTrace licenses for LoJack for faculty and staff computers

- StreamTeam – Graduation 2008, 2009 (a rain event)….Senate Forum in November, athletic events on line moved from streaming from a local server to increasing our capacity utilizing our partnership with OSHEAN using Accordant technologies. This allowed for smoother transmission and many more connections.

- **Infrastructure/System Upgrades**
  a. Continue to increase server/rack capacity to enable the campus community to locate department servers and faculty research servers in the UMass Dartmouth Data Center. Migration of department and research servers include Math, Physics, Kaput Center, etc. Over 100 virtualized servers
  b. Wireless upgrade winter intersession 2009-10
  c. Summer 2009 upgrade all network switches on main campus to improve connectivity
  d. Increased disk capacity so that faculty and staff can utilize the centralized backup
  e. Firewall products to ensure Payment Card Industry (PCI) compliance
  f. Upgrade to Zimbra Collaboration Suite
     i. Faculty in process
     ii. Staff complete
     iii. Student spring 2010
  g. Telecom
     i. system upgraded to integrate off campus sites with main campus system
     ii. Phase III billing operations now in CITS
  h. Identity Management
     i. 4 new technology enabled classrooms Summer of 2009
  j. EBS Channels for WiMax

- **Training Initiative**
  a. RIAA Illegal fileshearing video (demo)
  b. Training online for time and labor for student payroll (demo, if time permits)
  c. More to come…COIN for students, HR, Financials, etc.

- **Student Support**

CUC Update – December 15, 2009
a. On Line student portal
b. Learning Commons established at start of Spring 2009 semester a success.
   i. Designed, Implemented and Manage a new LC space (42 workstations, 2 Print Release Stations, 2 Printers, 2 Group Study Rooms);
   ii. Designed, Implemented and Manage a Training Facility (2 computer labs with IT Projection Systems, 2 Print Release Stations and 2 Printers);
   iii. Designed and Implemented Scholarly Commons (16 computers, 2 Release Stations/1 Printer);
   iv. Integrated IT and Library Support Services via one new LC Service Desk;
   v. Plan for and Implement Additional Support Services via the LC such as Tutoring Services
c. Print Management Solution for students will go live in Spring 2010. Will integrate with UMass Pass. Each student will receive 250 free pages per semester. This is an effort to conserve paper toner.
d. Member of the Student Orientation Steering Committee charged to revise student orientation.
e. Significant involvement in all student open houses, discovery days, orientation, etc.
f. Virtual computing lab initiative

➢ IT Development
   a. ReservIT Expansion
   b. HR Upgrade Support and Training
   c. COIN Upgrade Support and Training
   d. Expansion of ReservIt to WebViewer and Event Entry
   e. Postgres Implementation and Move to Production
   f. Event Management System Creation
   g. Parking Decal System upgrade for multi-year
   h. COGNOS Reporting Environment support and upgrade
   i. Business Intelligence Dashboard