



UMass

Dartmouth

COMPUTING AND INFORMATION
TECHNOLOGY SERVICES – CITS

IT Service Center

Syncing your Passwords between computers in Active Directory

If you have both a desktop and a laptop configured for Active Directory, there may be a time when your passwords are not in sync. The following will explain how this can happen and how to easily resolve the problem.

Your Active Directory password (please note this is also your EMail, Meeting Maker, and other IT Services password) must be changed every 180 days. So if you are at work and you change your password, all the services you connect to will use the new password. However, until your laptop is connected to the network, it will still remember your old password. The password syncing can only happen once the laptop is connected to the campus network either directly or via VPN.

To Sync Your Passwords if you are On-Campus and Connected to Ethernet BEFORE Startup

If you have your laptop on campus and have connected it to an Ethernet connection BEFORE starting it up, you can simply enter your NEW password and the passwords will be synced.

To Sync Your Passwords if you are Off-campus or Connecting Via Wireless

Start up your laptop

Enter your OLD password (the one you were using prior to the change you just made)

Connect your computer to the Internet via Home Ethernet or Wireless

Connect to the UMass Dartmouth VPN (You should have a shortcut to UMassD VPN on your desktop)

Please contact the IT Service Center if you need assistance with VPN

Once you have successfully connected the UMass Dartmouth VPN, press Ctrl-Alt-Del to get to the Windows Security Screen

Select Lock Computer

Press Ctrl-Alt-Del again to Unlock the Computer

Now Enter your NEW password

Congratulations, your passwords are now Synced