

IT Service Center

Forget a Wireless Network on Android

If you have trouble connecting to a wireless network, it can be helpful to remove the network from your preferred networks, and then attempt to reconnect.

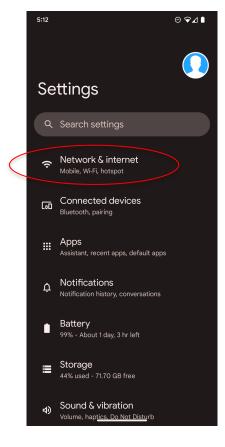
These instructions illustrate Android version 13. Your device may appear differently.

If you have questions, please use the online help form at <u>https://ithelp.umassd.edu</u>, contact the IT Service Center at 508-999-8900 option 5, or email <u>itscenter@umassd.edu</u>.

1. Open the **Settings** app on your home screen.



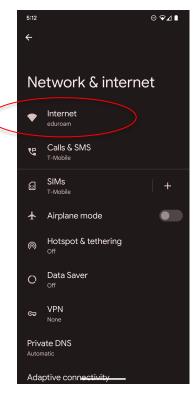
2. Tap Network & internet.





3. The Network settings are displayed.

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Tap Internet.

4. The Internet settings are displayed.



Tap eduroam.



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- 5. The eduroam Network details are displayed. 2:40 🌫 🖬 🖬 🗗 🔹 ⊝ 5G UC ⊿ 🗎 Network details $\mathbf{\widehat{\mathbf{v}}}$ eduroam Disconnected 🔟 Forget **奈** Connect Signal strength _{Fair} $\widehat{\mathbf{v}}$ Security WPA/WPA2/WPA3-Enterprise Ô Network usage Ś Detect automatically Privacy **@** Use randomized MAC (default) Auto-connect
 - Tap the Forget button.
- 6. Tap the back (\leftarrow) button in the upper left, then repeat steps 4 and 5 for CorsairWiFi if needed.

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