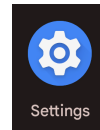**Forget a Wireless Network on Android**

If you have trouble connecting to a wireless network, it can be helpful to remove the network from your preferred networks, and then attempt to reconnect.
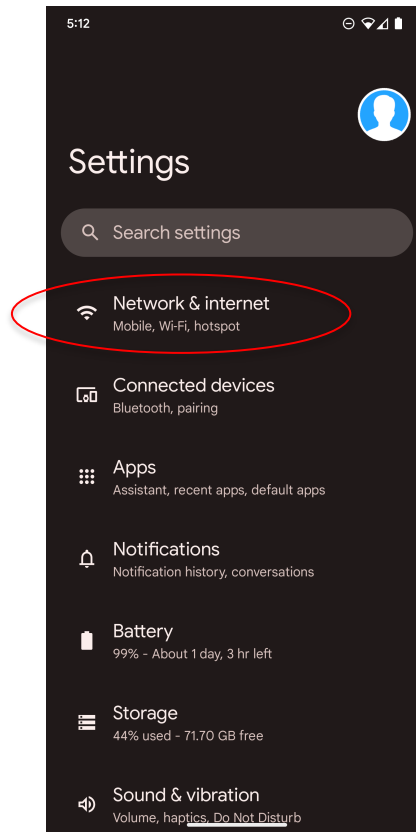
These instructions illustrate Android version 13. Your device may appear differently.

If you have questions, please use the online help form at https://ithelp.umassd.edu, contact the IT Service Center at 508-999-8900 option 5, or email itscenter@umassd.edu.

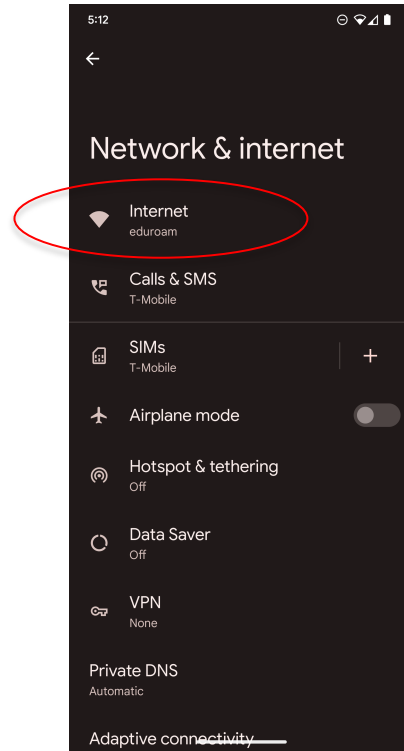1. Open the **Settings** app on your home screen.

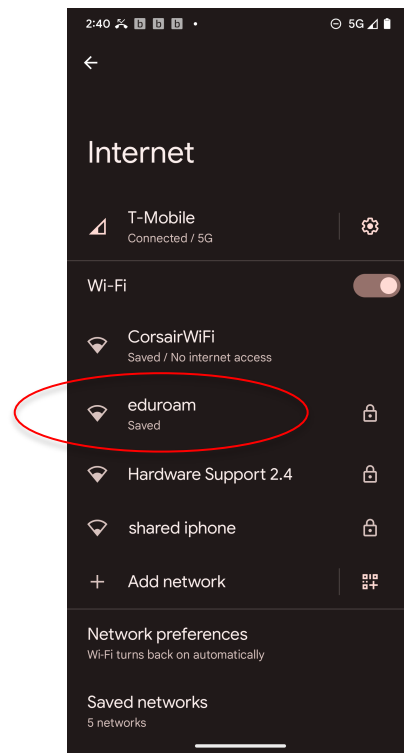2. Tap **Network & internet**.

3. The Network settings are displayed.
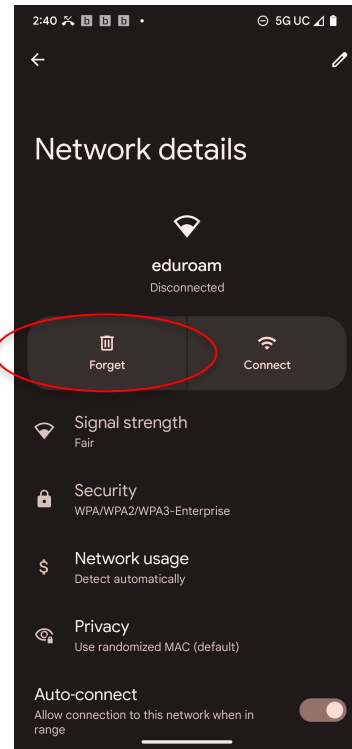
Tap **Internet**.

4. The Internet settings are displayed.

Tap **eduroam**.

5. The eduroam Network details are displayed.

Tap the **Forget** button.

6. Tap the back (←) button in the upper left, then repeat steps 4 and 5 for CorsairWiFi if needed.