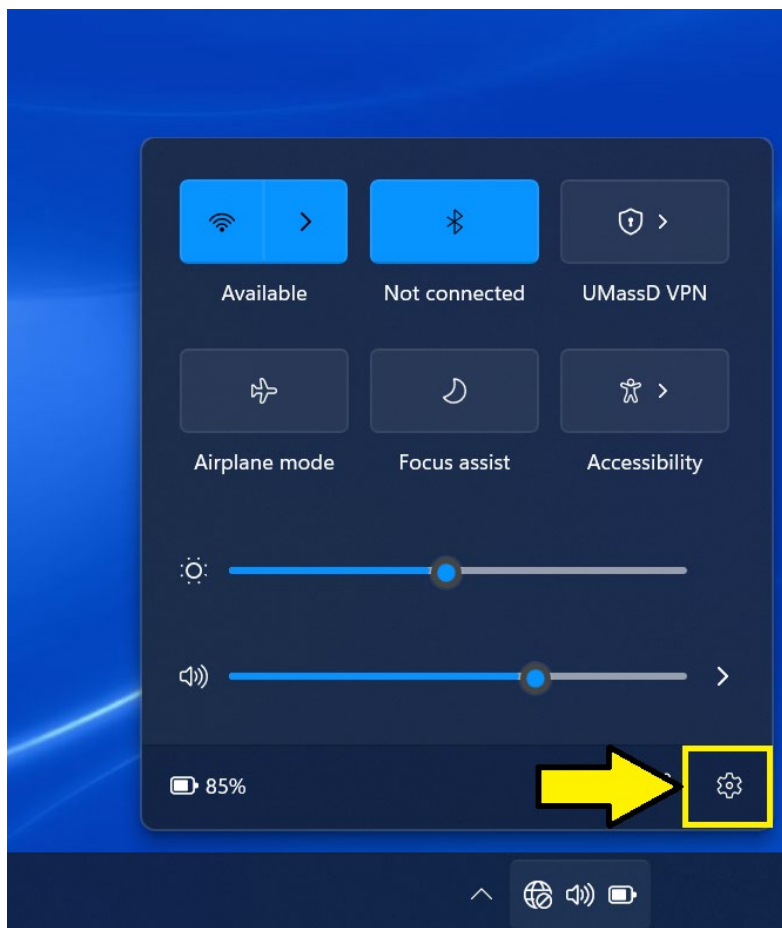


How to forget Eduroam on Windows 11

1. Click on the network icon located on the bottom right of your taskbar, located near the date/time.

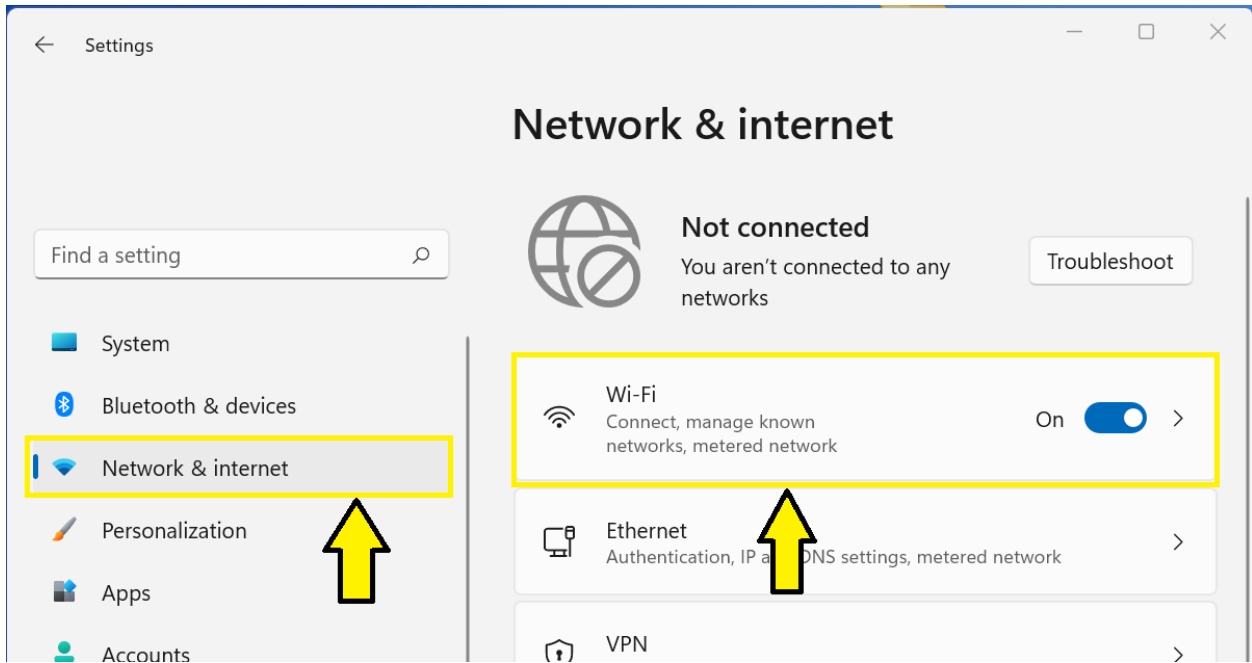


2. From the pop-up window, click on the gear icon located towards the bottom right.

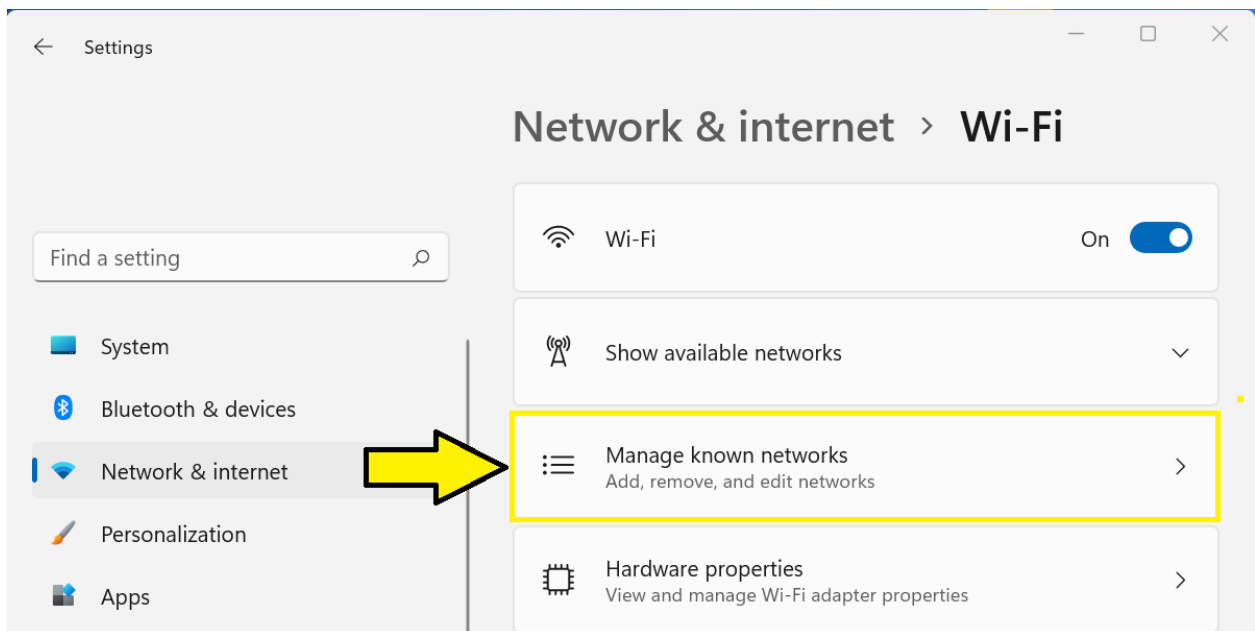




- When the settings page pops up, ensure that “Network & Internet” is highlighted on the left. Once highlighted, locate and click on the large button highlighted Wi-Fi on the right panel. **Please be sure to click on the button labeled Wi-Fi, not the blue slide-button at the far right, as that will toggle Wi-Fi on or off for your machine.**

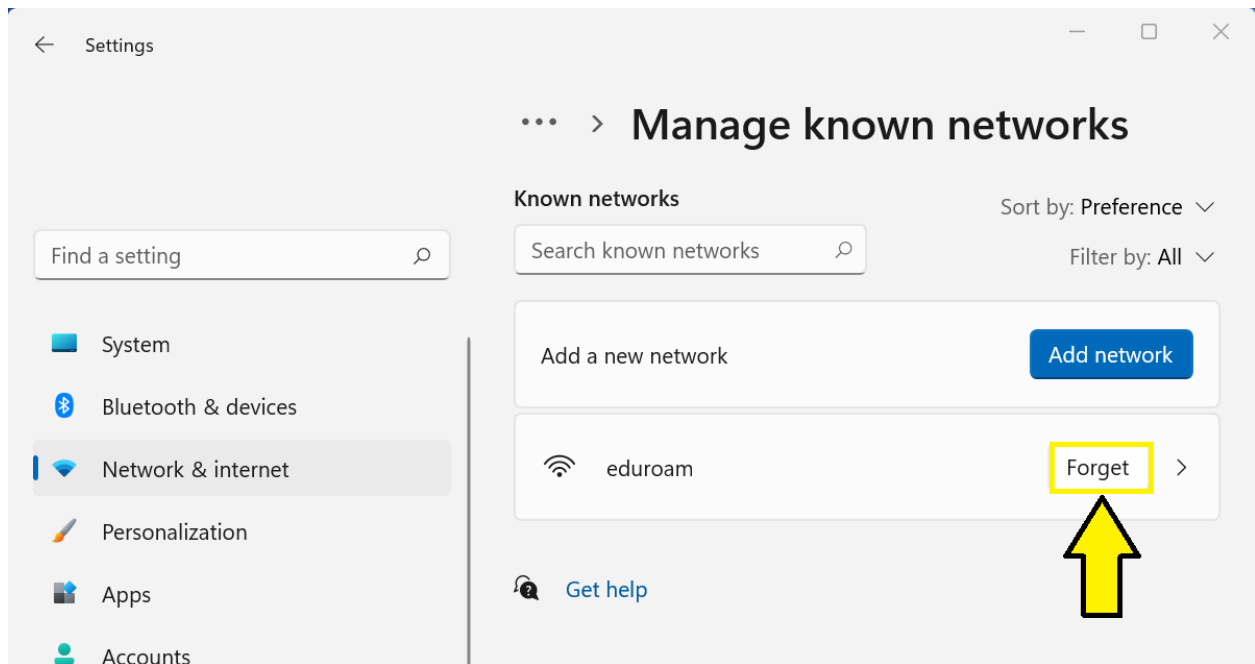


- On the next panel, click on “Manage Known Networks”





5. Locate all instances of eduroam on the list that appears (you may see more than one) and click on the button labeled “Forget”.



6. Once all entries of eduroam are removed, **fully reboot your machine** before trying to connect to eduroam again.