Forget a Wireless Network on iOS

If you have trouble connecting to a wireless network, it can be helpful to remove the network from your preferred networks, and then attempt to reconnect.
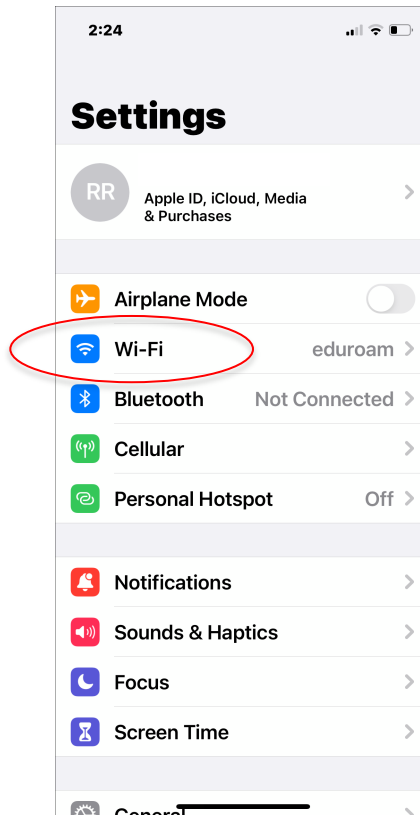
These instructions illustrate iOS 15. Your iPhone or iPad may appear differently.

If you have questions, please use the online help form at https://ithelp.umassd.edu, contact the IT Service Center at 508-999-8900 option 5, or email itscenter@umassd.edu.

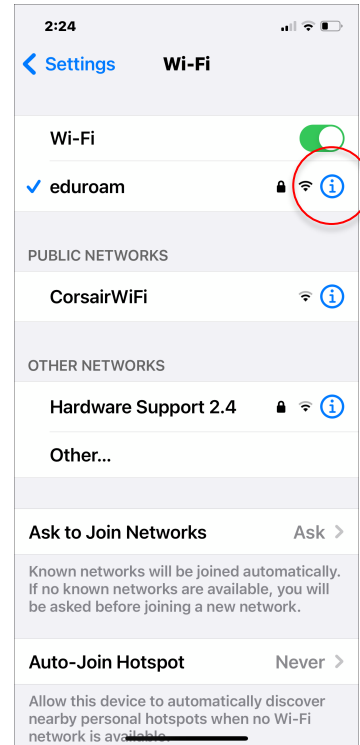1. Open the **Settings** app on your home screen.
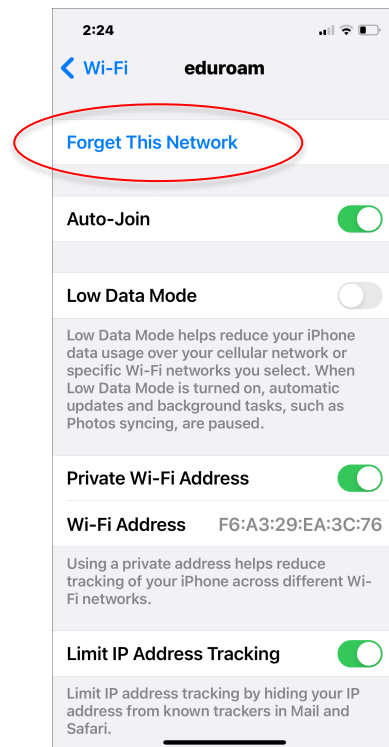
2. Tap **Wi-Fi**.

3. The Wi-Fi preferences are displayed.

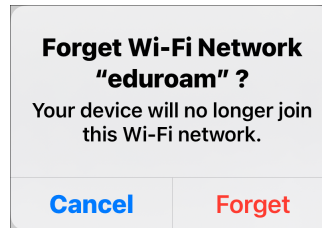Tap the blue **(i)** button
to the right of **eduroam**.

4. The eduroam Wi-Fi settings are displayed.

Tap **Forget This Network**.

5. A confirmation dialog box is displayed.

**Forget Wi-Fi Network
"eduroam" ?**
Your device will no longer join
this Wi-Fi network.

Cancel   Forget

   Tap the **Forget** button in the lower right.

6. Repeat steps 3-5 for CorsairWiFi if needed.