



Housing & Residential Education

Housing Agreement

2026 - 2027

This Housing Agreement ("Housing Agreement") is a legally binding agreement between the Resident and the University of Massachusetts Dartmouth ("University"). By signing this Agreement, you enter a legally binding agreement and financial obligation related to campus housing and dining. If you are under 18 years of age, you must review this information with your parent or legal guardian before signing. This Housing Agreement is a legally binding contract for the full academic year, covering both the fall and spring semesters. By signing, the student and/or parent or legal guardian acknowledge they have read, understand, and agree to the terms outlined in this Housing Agreement

Eligibility

A completed Housing Agreement and a confirmed housing assignment grant limited occupancy rights only to the assigned student. No other individuals, including family members or dependents, are permitted to reside in University Housing. To check into campus housing, residents must meet the following criteria:

1. Residents must be full-time, registered UMass Dartmouth students. Students enrolled less than full-time must seek an exception from the Director of Housing & Residential Education Office (HRE) to be assigned or remain in University Housing.
2. Residents must complete all immunization requirements and receive clearance from Health Services.
3. Residents must be cleared financially through the Student Service Center, which requires one of the following:
 - a. No prior term balance and full payment of the current semester balance, OR
 - b. Confirmed financial aid sufficient to cover the full bill, OR
 - c. A payment plan set up for any portion not covered by financial aid, with the first payment completed.

Housing Guarantee

Students who have not checked in to campus housing nor occupied their room by the first academic day of classes each semester may lose their specific housing room assignment. To prevent loss of specific room assignment, students should request permission via an email to housing@umassd.edu for late arrival to the HRE Office in Oak Glen Hall. Approval for late arrival arrangements must be granted prior to the first day of classes. Failure to check in or occupy a space on campus does not cancel this Housing Agreement or the responsibilities set forth herein.

Community Standards

By signing this Housing Agreement, Resident agrees to observe all rules and regulations outlined in the Housing Handbook / Guide to Residential Living and Conduct of Student Code and other University policies. Residents may not, under any circumstances, permit any other person to reside in their Residence Hall Assignment/Room Assignment.

Financial Responsibilities

Housing Reservation Fee

A housing reservation fee, which is non-refundable after May 1, reserves an assignment until occupancy and is applied to the student's first semester housing fee. To be considered for an assignment in University residences, the student agrees to pay the agreement rates as they have been announced and posted on (HRE) [website](#).

Housing & Meal Plan Payment

The Resident agrees to:

- Pay all applicable University housing and meal plan fees as outlined in the [University billing schedule](#).
- Ensure housing and meal plan fees per term are included in the University Schedule bill or pay Balsam & Spruce housing fees separately through the Greystar Entrata Resident Portal. All fees must be paid in full by the [due date](#).
- Make all required payments each term before moving into University Housing.
- The housing and dining rates can be found [here](#).

Financial Responsibility & Consequences of Non-Payment

- Residents removed for disciplinary reasons remain responsible for the full housing fees for that term.
- Failure to make payments does not release the Resident from Housing Agreement obligations. Non-payment may result in:
 - Denial of University Housing services,
 - Cancellation of current enrollment, and
 - Denial of future University registration/enrollment until the balance is paid in full.

Accessibility Accommodation Housing Rate

If a determination of need by the Office of Accessibility Services indicates that a single room is an appropriate special housing accommodation, then the student shall be assigned and billed in accordance with the reasonable accommodation's guidelines.

Force Majeure (Unforeseeable Circumstances)

If the University is unable to perform its obligations hereunder, or if such performance is hampered, interrupted, or rendered impossible, hazardous or interfered with by reason of fire, casualty, strikes or labor difficulties, public health emergencies or pandemics, natural disasters, facility closures due to maintenance concerns, any act or order of any public authority, administrative or judicial regulations, order or decree or by any local or national emergency, or any other cause or event beyond such licensor's control,

then the University shall be excused from performance of its obligations under this Agreement and will not have any liability in connection herewith.

Housing & Dining Agreement Types and Information

Base Agreement

The Base Agreement covers the Fall and Spring semesters and remains in effect for the full duration of residency. Residents are financially responsible for the entire agreement period. Move-in dates are determined by program requirements, such as orientation, athletic commitments, or course start dates. In general, students are scheduled to move in the day before their designated program activities begin, as determined by the sponsoring department and communicated to the Housing and Residential Office. This Housing Agreement terminates when residence halls close at the conclusion of spring semester. University Housing reserves the right to adjust room assignments as necessary. In exceptional cases, temporary housing assignments may be made. The dates outlined in this Housing Agreement are subject to change if the University modifies the academic calendar. Students will be notified promptly if any adjustments occur.

Base Plus Agreement

The Base Plus Housing Agreement includes all terms outlined in the Base Housing Agreement and extends the housing contract to cover the summer term. This agreement includes additional fees to cover the extended duration of residency and requires financial responsibility for the entire agreement period, including summer. Residents who do not have a Base Plus Housing Agreement may opt into summer housing separately and will be subject to standard summer housing fees. The Base Plus Housing Agreement and Summer Housing term will terminate no later than July 31st each year. This agreement option is not available to Residents in Balsam and Spruce Halls.

Agreement Modifications

Changes to Housing Agreement Types (Base or Base Plus) are only available to students prior to Fall Semester Occupancy. No changes to Housing Agreement Types will be available to students after Fall Occupancy. Additionally, Base Plus Agreement is only available for students occupying a campus space for the full academic year. Students applying for housing for the Spring Semester will only be eligible for the Base Agreement and may opt into summer housing separately and will be subject to standard summer housing fees. The Summer Housing term will conclude no later than July 31st each year.

No Estate Created

This Housing Agreement shall not be construed as creating or vesting in Student any estate in the assigned University Housing, but shall only constitute the limited right of possession and occupancy as described herein. Student shall NOT have an exclusive right to possession or control of the premises. Resident is a licensee only with a limited right to use and occupy University Housing during the academic year, subject to the terms and conditions set forth herein. This Agreement shall not be deemed to constitute a lease or to create or transfer any interest in real estate. The

University reserves the right to terminate this Housing Agreement at any time at its sole discretion.

Emergency Closure

The University expressly reserves the right to close University Housing at any time during the academic year in the University's sole discretion in order to support efforts to mitigate impacts in the event of casualty, strikes or labor difficulties, public health emergencies or pandemics, natural disasters, facility closures due to maintenance concerns, any act or order of any public authority, administrative or judicial regulations, order or decree or by any local or national emergency. In the event the University closes any University Housing pursuant to this section, Student shall comply with the University's instructions and regulations for vacating their Residence Hall Assignment/Room Assignment. Failure to do so shall constitute a violation of this Agreement. University officials may reassign students to a different Residence Hall Assignment/Room Assignment at any time and for any reason, including for purposes of quarantine or isolation of Student or others.

Right to Reassign or Terminate Agreement

The University reserves the right to terminate this Agreement or reassign Student Residence Hall Assignments/Room Assignments under the following circumstances:

- a) in an emergency which would not permit the continued operation of the assigned University Housing,
- b) if a student is found to have violated University policies or regulations,
- c) if a student fails to comply with the terms of this Agreement,
- d) if a student fails to meet University Housing eligibility requirements,
- e) if an irreconcilable situation exists between roommates,
- f) in the event that part or all of University Housing is closed or consolidated due to maintenance or occupancy conditions.

Provisions of Basic Service

The University will provide utilities to all residence halls and will perform maintenance services in the event of mechanical issues or interruptions to any utility service under the University's control or ownership. If such issues arise in facilities or equipment not under University control, the University will make reasonable efforts to seek restoration of service. Housing fees will not be adjusted due to the University's inability to restore service within a reasonable timeframe.

The University will exercise reasonable care to correct unsafe conditions and maintain residence halls in good repair. Residents may request maintenance services for repairs or replacements of broken or malfunctioning items through an online Facilities Service Request or Entrata Portal for Balsam & Spruce Residents or by contacting their Resident Director, if they do not have a resolution of issue within 48 hours.

Check-In & Check-Out

Check-In / Move-In

Upon move-in, each student will be issued access to a Residence Hall Assignment/Room Assignment via key and/or card, and other pertinent information. Each student will have 72 hours from the time they move-in to review the Room Condition Report, which will be an accurate and complete record of the contents and conditions of the assigned room. The resident is responsible for ensuring the accuracy of information included in the Inventory Form upon check-in. A resident's signature on the Inventory Form confirms agreement with the contents of the Inventory Form and assessment of room conditions. The Inventory Form will be completed through the University's Online Housing Portal and will serve as the basis for any check-out or damage charges.

Check-Out / Move-Out

Whether a student is changing Residence Hall Assignments/Room Assignments or withdrawing from University Housing, the check-out process includes returning the room key (where applicable), removing all personal belongings and trash, and leaving the room in an acceptable, clean and undamaged condition. Further, the student should sign their Inventory Form through the University's Online Housing Portal to confirm agreement to the condition of the room upon check-out. Failure to check out properly may result in additional check-out charges and will result in the loss of the right to appeal billing.

Personal property remaining in the residence hall after termination of this Housing Agreement shall become the property of the University. University storage for personal items is not available. Residents must vacate University Housing within 24 hours of their last final exam or by 5pm on the last day of the semester (whichever comes first), unless approved for late-stay or intersession University Housing. Residents approved for late-stay or intersession University Housing will be provided specific instructions regarding their check-out date and time. Students who withdraw from the University must vacate University Housing within 24 hours of withdrawing. Students removed from the University or removed from University Housing will be provided specific instructions regarding their check-out date and time.

Break Periods

Residents with an active Housing Agreement may remain in housing as needed, with no additional charges during the following periods that courses are not in session

- Thanksgiving
- Winter/Intersession
- Spring Breaks

Students must indicate their intention to remain in housing so that proper card access can be prepared and HRE is aware in case of emergency where residents are located.

Staffing levels may be adjusted during these times, based on expected reduced occupancy.

Meal and Transportation services will be limited or unavailable during these periods.

Housing Options & Requirements

All new incoming undergraduate student residents (new and transfer) under the age of 21 will be assigned to either Balsam or Spruce Halls.

Undergraduate continuing student residents with 48 or less completed credits will only be eligible for Pine Dale or Oak Glen Halls.

Continuing student residents with 49 or more completed credits will be eligible for Pine Dale Hall, Oak Glen Hall, Evergreen Hall, Aspen Hall, Birch Hall, and Hickory Hall.

Graduate student residents are eligible for Ivy Hall and Cedar Dell West.

Assumption of Risk

Residents understand that choosing to purchase University-provided dining services and living in University Housing may present certain known and unknown risks to their personal health, safety, and well-being and Residents knowingly agree to accept those risks.

Residents acknowledge that while the University may implement measures intended to minimize the likelihood of contracting or being exposed to Communicable Illnesses, Residents can never be fully shielded from all risks of being exposed to or contracting any illness or disease. Residents understand that even if they follow recommended safety precautions, they may still become exposed to, infected with, or transmit a Communicable Illness to others.

Room Entry & Privacy

The University respects Residents' rights to privacy within their assigned rooms and will make reasonable efforts to provide at least 24-hour notice before conducting damage, maintenance, or cleanliness inspections. However, the Resident acknowledges and authorizes room entry under the following circumstances as part of this Housing Agreement:

- **Occupancy Verification:** HRE staff will enter spaces to verify occupancy, vacancies, and room/space readiness throughout the term of this agreement
- **Routine Maintenance & Inspections:** The University may enter rooms for maintenance, cleaning, fire and safety inspections, recovery of unauthorized University-owned property, or other necessary improvements to ensure the health and welfare of all Residents
- **Emergency Situations:** Entry without prior notice may occur in emergencies to protect life, safety, or property.
- **Resident-Requested Maintenance:** Entry may also occur without notice if the Resident submits a maintenance request
- **Enforcement of Rules and Laws:** University or law enforcement officials may enter and inspect rooms when reasonably necessary to investigate potential violations of University policies, local ordinances, state, or federal laws, in accordance with University policies and applicable laws

Summer Housing

Summer housing is consolidated to limited campus areas, and residents will be required to relocate for this period for the university to facilitate building maintenance and cleaning operations. Summer housing dates and building assignment will be communicated by the HRE. Services for the summer housing period generally follow the structure of breaks as defined above.

Room Changes

Residents requesting a Residence Hall Assignment/Room Assignment change must complete a room change request form through the University's Online Housing Portal. Room change requests require completion of a room change request form and consultation with HRE staff. Allowance of room change requests is limited by occupancy rates, the availability of space, not guaranteed, and in the sole discretion of the University. Unauthorized Residence Hall Assignment/Room Assignment swaps or changes will result in disciplinary action and may result in termination of this Housing Agreement

Keys & Access Controls

Only residents and authorized staff are permitted to have keys and/or access cards to the Residence Hall Assignment/Room Assignment and University Housing. Any non-resident or unauthorized person found having a key and/or access card to a Residence Hall Assignment/Room Assignment or University Housing may be referred to the University Student Conduct system and/or to local authorities. Only HRE may duplicate keys for Residence Hall Assignment/Room Assignment and University Housing.

The resident is assigned unit bedroom keys, where applicable, and agrees to surrender the keys at the end of each term, or when resident vacates University Housing.

The Resident agrees to immediately report the loss of an assigned key and to pay any associated cost for replacement of lost keys. Replacement cost for a lost or stolen key as determined by Facilities & Administration. Lost keys found prior to the changing of the lock core should be reported immediately to HRE.

Liability

The University does not carry liability insurance for any resident or resident's property and, therefore, does not assume responsibility to residents or other persons, including guests, for the loss of money or valuables, damage to property, or injuries sustained on the premises. Criminal activity, personal injury and theft occur, and the risk exists for such future occurrences, specifically within and around housing and University dining service facilities. Therefore, the University recommends that residents make their own arrangements concerning insurance and protection against such losses.

Commercial Activity

Under no circumstances may any room, building, or adjacent grounds within UMass Dartmouth residential areas be used for commercial purposes or enterprises.

Disciplinary Actions

Residents are responsible for complying with all residence hall regulations and policies. Failure by a resident or their guest(s) to adhere to these policies may result in disciplinary action as outlined in the Student Handbook. Each resident is always accountable for their assigned room and the conduct of their guests. Residents must comply with all applicable laws and University regulations while respecting the rights, privileges, and property of other University community members and campus visitors. Additionally, residents are expected to refrain from any actions that disrupt University or residence hall operations or that pose a threat to the health, safety, or welfare of themselves or others.

Enrollment Status

All Residents residing in University Housing must be enrolled full-time and have all housing and food service fees paid in full. Residents who (a) are not enrolled, (b) are delinquent in housing and/or food service payments, or (c) have failed to sign a Housing Agreement will receive a formal notice requiring them to immediately enroll, pay outstanding fees, and/or sign the Housing Agreement. Failure to comply will result in removal from University Housing.

The termination procedure for the Housing Agreement prior to its expiration will follow the University's Student Code of Conduct and the Residence Hall Handbook. Residents who fail to properly check out of University Housing will have their room locks changed, and their account will be charged for a new core and new key(s). Residents are responsible for removing all personal belongings upon departure. Any items left behind will be removed and donated to Arnie's Closet.

Resident Responsibilities & Compliance

Residents are required to participate in University Housing educational activities designed to enhance the residential experience and overall quality of life. By signing this Housing Agreement, residents agree to comply with all applicable University rules, policies, and procedures, including the [University's Student Code of Conduct](#), as well as federal, state, and local laws. The Student Code of Conduct is available [online by clicking here](#). Residents also agree to abide by all HRE rules and regulations, including the [Housing Handbook](#) and all University policies. The University reserves the right to reassign or remove a resident from University Housing in accordance with established procedures if the resident is found to be in violation of University rules, policies, Housing regulations, or the terms of this Housing Agreement. Violations of University rules, policies, Housing regulations, or any applicable laws may result in termination of the Housing Agreement and forfeiture of all associated housing costs. Unless otherwise specified in this Agreement, termination procedures for the Housing Agreement prior to its expiration shall align with the University's Student Code of Conduct.

Care of Facilities

The Resident agrees to:

- Maintain assigned space and furnishings in a clean and undamaged condition.
- Pay for any damages, excessive cleaning, or maintenance required due to misuse or abuse beyond normal wear and tear.
- Financially held responsible for any undocumented and unreported damages after a roommate moves out
- Pay for damages to common areas (outside of individual rooms) or excessive cleaning/maintenance due to misuse or abuse.
- Share the cost of common area damages when those responsible cannot be identified, with charges divided among all Residents of the floor or hall.

Damage charges are billed to the Resident upon departure from University housing.

Termination of Agreement by Student

Cancellations

- **Returning/Continuing Residents may cancel this Housing Agreement only by submitting a Release Request through the online Housing Portal by July 1 for the Fall Semester and December 1 for the Spring Semester.**
- **Communications or Release Requests submitted to any other University Office will not be recognized and will not terminate the Housing Agreement.**
- **Housing Agreement Cancellations are subject to the terms and conditions outlined herein and are strictly enforced.**

Determining the Official Cancellation/Release Date

The official date of occupancy termination is determined by:

- The date of the Release Request submission through the online Housing Portal; and
- The date of the last recorded card swipe; and
- Housing staff confirmation that all personal belongings have been removed.

Additional Terms

- A change in term arrival does not cancel the Housing Agreement or alter the cancellation/release schedule.
- The Resident must adhere to the established cancellation/release deadlines as outlined in the Housing Agreement.

After Occupancy University Housing

Unforeseen circumstances may prevent a resident from fulfilling the Housing Agreement. In such instances, students must complete the Housing Agreement Release Request Form found on the Housing Portal on or before the add/drop date of each semester. The release from the Housing Agreement requires review and approval by the Housing Agreement Release Committee based on one or more of the following criteria being met with supporting documentation:

- Academic program requirements for internship, study abroad, clinical rotation, etc.
- Active Military Deployment

- Birth/adoption of a child by the student after the time agreement was signed
- Change in enrollment, such as part-time status, withdrawal or transfer from the University as documented in the Office of the Registrar
- Graduation
- Financial hardship with a specific change in financial circumstance after the time the Housing Agreement was signed, which cannot be reasonably alleviated as verified by the Financial Aid Office
- Health/Medical concerns after the time the agreement was signed. This requires completion of Reasonable Accommodations Form to determine if health or medical concern can be accommodated within the residence hall system.
- Marriage with documentation of a legal marriage certificate that demonstrates the marriage occurred after the time the agreement was signed.

NOTE: No refund of housing fees will be provided to individuals removed from the residence halls by the University for disciplinary reasons.

A student released from the Housing Agreement must vacate their room within 48 hours of the date of Agreement Release notification. Students who fail to vacate, complete a proper check-out, and return keys within such time will be subject to financial penalty and removal.

Personal property remaining in the residence hall after the term of this Agreement shall be the property of the University and disposed of in the sole discretion of the University.

Refund & Cancellation / Release Fees

Refunds of housing room charges, as a result of a room change or termination of this Housing Agreement, are based on the specific schedule set forth herein.

Students who submit Release Requests after the July 1 deadline for the Fall Semester, or the December 1 deadline for the Spring Semester, are assessed a cancellation fee applied regardless of reason for cancellation. This cancellation fee is \$600 for all residents except residents of Balsam and Spruce, who are assessed a \$400 cancellation fee for the Fall Semester and/or a \$600 cancellation fee for the Spring Semester.

As set forth herein, the official cancellation/release of the Housing Agreement requires that Housing staff confirm removal of resident's personal belongings. Residents shall coordinate the check-out process with a Resident Advisor or Resident Director and are responsible for all room and meal plan charges until the check-out process has been completed.

Failure to complete a proper check-out may result in an assessment of an administrative fee.

Cancellation & Release Fee Schedule

Residents who leave or are academically dismissed without fully vacating will be subject to additional daily charges until the room has been completely vacated and cleaned by the student.

Cancellation of Full Academic Year Housing	
By July 1 st	No Charge/No Cancellation Fee
July 1 st through July 31 st	Cancellation Fee
August 1 st through 1st Day of Fall Classes	Cancellation Fee plus 50% of Fall Charges
2nd Day of Classes through the last Business Day in November	Cancellation Fee plus 100% of Fall Charges
After the last Business Day in November	Cancellation Fee plus 100% of Fall Charges & 50% of Spring Charges
Cancellation of Spring Semester Housing	
Through the 1st Day of Spring Classes	Cancellation Fee plus 50% of Spring Charges
From 2nd Day of Classes to End of Spring Classes	Cancellation Fee plus 100% of Spring Charges

A student who has not paid in advance must still pay the amount which remains due after the charges are reduced.

- The agreement remains binding beyond the Fall semester unless the student has been approved for a leave of absence or has officially withdrawn from the University. The cancellation fee will still applied, even in these circumstances.
- Failure to pick up a key(s) and/or check in does not release the student from this agreement.
- Students who have not checked in to housing by the semester's add/drop deadline may be charged the appropriate Cancellation/Release Fee for their assignment, and their agreement cancelled at that time, with charges remaining in place per the schedule above.
- Personal property remaining in the residence hall after the term of this Agreement shall be the property of the University and disposed of in the sole discretion of the University.
- If a date indicated above falls on a Saturday or Sunday, the deadline for the specified period will be the preceding Friday before 5:00 p.m.

Meal Plans & Dining Services

Dining and food services are provided to residents as part of the Housing Agreement. All first-year and sophomore residential students (those with 48 or fewer credit hours) who have a Housing Agreement are required to purchase a residential meal plan. Meal plans are assigned for both the fall and spring semesters and apply for the entire academic year as part of the Housing Agreement. Residents must comply with all published and posted rules governing Dining Services facilities. The financial obligations related to meal plan payments are incorporated into the Housing Agreement and are subject to the University's payment terms.

Meal Plan

Students must select a meal plan when completing this Housing Agreement. If a student does not select a meal plan, the Unlimited plan will be assigned. Commuting

students with fewer than 24 completed credit hours are automatically assigned a Commuter Meal Plan

Requests for residential meal plan changes must be made in writing and must be received in HRE by the first day of meal service for the term to be effective for that term.

Requests must be submitted by email to mealplans@umassd.edu and must include:

- **student name**
- **ID number**
- **current meal plan**
- **desired meal plan.**

Meal plans may not be changed or cancelled on or after the first day of meal service for the term.

Exemption from Meal Plan Requirements

A residential student with 48 or more credit hours or a commuter student with 24 or more credits completed at the start of the agreement period is not required to choose a meal plan. Should they desire a plan, residential students can choose from the following:

- Unlimited
- Unlimited Plus
- Upperclass
- Upperclass Plus
- Upperclass Max

The full list of meal plan options is available on the [dining membership website](#).

Unused Meal Swipes & Corsair Cash

Unused Corsair Cash from the fall semester will carry forward to the spring semester for students that continue a meal plan for the spring semester. However, any unused meal swipes from all dining memberships will be forfeited at the end of the fall semester. Funds or swipes from meal plan memberships or Corsair Cash balances that remain unused by the end of the spring semester will not carry over to the next academic year and will be forfeited.

Dining Services Contact Information

For more information concerning campus dining plans and policies, or for answers to questions not covered in this document, please visit the Dining Service website at www.dineoncampus.com/umassd or email mealplans@umassd.edu

Dietary Accommodations & Meal Plan Modifications

The University is committed to providing safe and appropriate meals for all students when possible. To ensure dietary needs are met, students are encouraged to self-identify any food allergies or special dietary requirements when selecting their meal plan. Students requiring a specific diet for medical reasons must complete the [Reasonable Accommodations Form](#) and provide appropriate documentation to support their request. Requests will be reviewed by the Accommodations Committee. If an accommodation determination indicates that a special meal plan modification or exemption is necessary, the student will either be provided assistance with meal options or exempted from the meal plan

Miscellaneous

This Housing Agreement may be amended or supplemented only in writing signed by resident and University.

This Housing Agreement contains the entire agreement between resident and University, and no understanding or agreement not incorporated into this Housing Agreement shall be binding on either party.

If any provision of this Housing Agreement is ruled illegal or invalid, such shall not affect the validity or enforceability of the remainder of the provisions of this Housing Agreement.

Signing this Agreement

All students who reside in University Housing must sign (electronically) this Housing Agreement and abide by the terms and conditions contained herein.

All University students must comply with all University rules, policies, regulations, including the procedures contained in this document, official University publications such as the Code of Student Conduct, HRE Housing Handbook, and the HRE website.

The student's signature on the Housing Agreement binds the student to the terms and conditions contained herein.

Questions regarding this Housing Agreement should be referred to the HRE Office, Oak Glen Hall, 508-999-8140.

Housing & Residential Education

University of Massachusetts Dartmouth | Oak Glen Hall - Room 8116
285 Old Westport Road | Dartmouth, MA 02747
P: 508.999.8140 | E: housing@umassd.edu

requirement in accordance with that determination. For all non-medical special dietary requests, students should consult Dining Services and follow the established policies and procedures.

Dining Services & Scheduled Adjustments

Dining schedules are posted at the beginning of each semester. Any changes due to inclement weather or other unforeseen circumstances will be communicated to students. Students whose schedules prevent them from dining during posted service hours should contact the Dining Services Director to explore alternative meal plan accommodations. Missed meals are not eligible for refunds or rescheduling.

During periods of low demand, dining facilities may be consolidated, and serving hours may be adjusted.

The University reserves the right, at its sole discretion, to modify dining operations, which may include, but is not limited to:

- Changes to dine-in availability
- Closure of dining locations
- Adjustments to menu offerings

Meal Plan Release Requests & Process

Students seeking a release from the meal plan must complete the Housing Agreement Release Process prior to the start of the semester. It should not be assumed that you will be automatically approved for release from the dining plan. If a meal plan release request is approved, the student's meal plan membership will be canceled, and any unused Corsair Cash funds and meal swipes associated with the meal plan will also be forfeited. Students who have used any portion of their meal plan prior to release will be charged accordingly. The Meal Plan Release Form is available through the Student Housing Portal (under Housing Processes), the Frequently Asked Questions page on the [Dining Services website](#), or at the Campus Services Office.

Meal Plan Refund & Release Schedule

Percentage and type of adjustment upon approval of meal plan release.

Terms	% of Reduced Fees
Prior to Fall/Spring Move-In	100% Dining Charge Reduction
After Move-In and through the end of the drop/add period for each semester	Pro-Rated as of Date of Dining Agreement Release
After drop/add period	No Refunds or Proration