

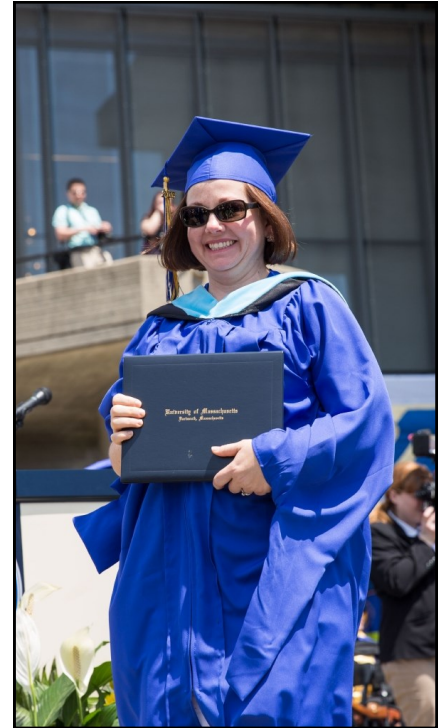
## 2016-2017 GRADUATE STUDENT EXIT SURVEY Data on Student Satisfaction and Co-curricular Participation

### Key Findings:

Graduate students who earned their degrees during the 2016-2017 academic year (AY):

- Indicated high levels of satisfaction with the overall quality of academic instruction (89% were very satisfied or satisfied) and their overall experience in their programs (82% were very satisfied or satisfied).
- Rated less highly their satisfaction with social life on campus (68% were very satisfied or satisfied), the frequency of class offerings in their program (66% were very satisfied or satisfied), and the availability of needed help or assistance (e.g., 69% strongly agreed or agreed that they received sufficient help with any personal or social issues; 62% were very satisfied or satisfied with the availability of financial assistance for graduate students).

Overall, 81% of AY 2016-2017 graduate degree earners were very satisfied or satisfied with their overall experience at UMass Dartmouth. Seventy-one percent strongly agreed or agreed that they would recommend UMass Dartmouth to future graduate students.



### THE SURVEY

As part of the online application for graduation, students are asked to complete an exit survey that asks about their satisfaction with their university experience and their participation in co-curricular activities. Overall, 377 AY 2016-2017 graduate degree earners responded to the graduate student exit survey (a response rate of approximately 77.4%)<sup>1</sup>. This brief details the principal findings from the survey (note: responses are based on the number of students responding to the relevant survey items).

### GENERAL SATISFACTION

- The percentage of AY 2016-2017 graduate degree earners who rated their level of satisfaction as “very satisfied” or “satisfied”<sup>2</sup> was:
  - 89% for the overall quality of academic instruction
  - 90% for the feeling of personal safety on campus
  - 80% for the overall quality of instructional spaces
  - 77% for the maintenance (upkeep) of campus buildings and grounds
  - 62% for the availability of financial support for graduate students
  - 68% for social life on campus

#### What Graduate Students Had to Say About Their UMassD Experience:

“My experience with UMass Dartmouth was awesome. Great faculty staff, good interaction with student liaison. Have changed me for better.”

“Thank you for the opportunity to realize my dream of having a program that can suit my family / work obligations.”

“Had a wonderful time studying here at UMass Dartmouth the during my graduate and undergraduate career.”

“Thank you for the opportunity to realize my dream of having a program that can suit my family / work obligations.”

### CAMPUS SERVICES

- 73% of AY 2016-2017 graduate degree earners “strongly agreed” or “agreed”<sup>3</sup> that it was easy to get assistance when they had a problem or question that needed to be resolved.

<sup>1/</sup> Response rate is approximate due to the inclusion of some students who had a degree confirm date outside of AY 2017 (about 1% of confirmed degree earners who took the survey).

<sup>2/</sup> Satisfaction rating options were as follows: very dissatisfied, dissatisfied, neither dissatisfied nor satisfied, satisfied, and very satisfied.

<sup>3/</sup> Agreement rating options were as follows: strongly disagree, disagree, neither disagree nor agree, agree, strongly agree.

## ACADEMICS

- 80% of AY 2017 graduate degree earners “strongly agreed” or “agreed” that UMass Dartmouth had prepared them to enter the work force or further their studies.
- 76% of AY 2017 graduate degree earners “strongly agreed” or “agreed” that they felt like there was somewhere or someone they could turn to on campus if they were struggling academically.
- 82% of AY 2017 graduate degree earners were “very satisfied” or “satisfied” with their overall experience in their program. Comparatively, 66% were “very satisfied” or “satisfied” with the frequency of class offerings in their program.



- Among AY 2017 graduate degree earners who completed or were in the process of completing a thesis or dissertation:
  - 76% were “very satisfied” or “satisfied” with their understanding of how to complete a successful thesis or dissertation study.

### **What Graduate Students Had to Say About Their UMassD Experience:**

“I have loved the flexibility of the online MBA program, the quality that comes with AACSB accreditation, the challenging work and the first-rate faculty members.”

“The campus is unique, faculty and staff care and work to help students and I have always found a great feeling of community on campus. I am proud to be a Corsair!”

“UMass Dartmouth has given me a lot of experiences that i would have never imagined that i would ever get a chance to fulfill ever.”

“My program and the faculty within it were amazing.”

“Thanks for the opportunity, I enjoyed UMassD!”

## STUDENT LIFE

- 69% of AY 2017 graduate degree earners “strongly agreed” or “agreed” that they received sufficient help with any personal or social issues.
- 35% of AY 2017 graduate degree earners participated in student clubs/ organizations.
- 58% of AY 2017 graduate degree earners had an interest in attending campus events or activities.

## OVERALL RATING

- 81% of AY 2017 graduate degree earners were “very satisfied” or “satisfied” with their overall experience at UMass Dartmouth.
- 71% of AY 2017 graduate degree earners “strongly agreed” or “agreed” that they would recommend UMass Dartmouth to future graduate students.

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