

2018-2019 GRADUATE STUDENT EXIT SURVEY

Data on Student Satisfaction and Co-curricular Participation



Key Findings:

Graduate students who earned their degrees during the 2018-2019 academic year (AY) and responded to the survey:

- Indicated high levels of satisfaction with the overall quality of academic instruction (84% were very satisfied or satisfied) and their overall experience in their programs (84% were very satisfied or satisfied).
- Rated less highly their satisfaction with the frequency of class offerings in their program (66% were very satisfied or satisfied), social life on campus (62% were very satisfied or satisfied), and the availability of financial support for graduate students (e.g., tuition support, graduate research/teaching assistantships) 54% were very satisfied or satisfied.
- Overall, 82% of AY 2018-2019 graduate degree earner respondents were very satisfied or satisfied with their overall experience at UMass Dartmouth. Seventy-five percent strongly agreed or agreed that they would recommend UMass Dartmouth to future graduate students.

THE SURVEY

As part of the online application for graduation, students are asked to complete an exit survey that asks about their satisfaction with their university experience and their participation in co-curricular activities. Overall, 386 AY 2018-2019 graduate degree earners responded to the graduate student exit survey (a response rate of approximately 76.9%)¹. This brief details the principal findings from the survey (note: responses are based on the number of students responding to the relevant survey

GENERAL SATISFACTION

- The percentage of AY 2018-2019 graduate degree earners who rated their level of satisfaction as “very satisfied” or “satisfied”² was:
 - 84% for the overall quality of academic instruction
 - 84% for the feeling of personal safety on campus
 - 79% for the overall quality of instructional spaces
 - 73% for the maintenance (upkeep) of campus buildings and grounds
 - 62% for social life on campus

What Graduate Students Had to Say About Their UMassD Experience:

“I am looking for ways to continue studying at UMass Dartmouth as it was such a good experience.”

“Overall Fantabulous experience!!”

“A great program for part-time grad students to complete the program at their own pace that is flexible.”

“Very impressed with the approachability and eager help of the professors I’ve interacted with.”

“Thank you so much UMass Dartmouth!”

CAMPUS SERVICES

- 69% of AY 2018-2019 graduate degree earners “strongly agreed” or “agreed”³ that it was easy to get assistance when they had a problem or question that needed to be resolved.

¹/Response rate is based on Summit report data indicating 502 degrees were conferred in AY 2019.

²/ Satisfaction rating options were as follows: very dissatisfied, dissatisfied, neither dissatisfied nor satisfied, satisfied, and very satisfied.

³/ Agreement rating options were as follows: strongly disagree, disagree, neither disagree nor agree, agree, strongly agree.

ACADEMICS

- 73% of AY 2019 graduate degree earners “strongly agreed” or “agreed” that they felt like there was someone or somewhere they could turn to on campus if they were struggling academically.
- 79% of AY 2019 graduate degree earners “strongly agreed” or “agreed” that UMass Dartmouth had prepared them to enter the work force or further their studies.
- 84% of AY 2019 graduate degree earners were “very satisfied” or “satisfied” with their overall experience in their program. Comparatively, 66% were “very satisfied” or “satisfied” with the frequency of class offerings in their program.
- Among AY 2019 graduate degree earners who completed or were in the process of completing a thesis or dissertation:
 - 79% were “very satisfied” or “satisfied” with their understanding of how to complete a successful thesis or dissertation study.



What Graduate Students Had to Say About Their UMassD Experience:

“It was an amazing experience academically and personally. As an international student, I would like to point to the Office of International Students who are doing an amazing job! Thank you so much.”

“Overall experience was great.”

“I have some excellent professors at UMass and I am grateful to them.”

“UMass Dartmouth is a great school with many different opportunities for all majors! It’s just a matter of taking advantage of those opportunities!”

I’m grateful that UMass Dartmouth made it possible for me to complete a master’s degree fully online.”

OVERALL RATING

- 82% of AY 2019 graduate degree earners were “very satisfied” or “satisfied” with their overall experience at UMass Dartmouth.
- 75% of AY 2019 graduate degree earners “strongly agreed” or “agreed” that they would recommend UMass Dartmouth to future graduate students.

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