

## 2019-2020 LAW STUDENT EXIT SURVEY

### Data on Student Satisfaction and Experiences Across the University

#### Key Findings:

Law students who earned their degrees during the 2019-2020 academic year (AY) and responded to the survey:

- Indicated favorable levels of satisfaction with the overall quality of academic instruction (79% very satisfied or satisfied) and the quality of academic instruction in their program (75% very satisfied or satisfied).
- Rated less favorable was their satisfaction with the overall quality of instructional spaces (56% were very satisfied or satisfied), for the maintenance (upkeep) of campus buildings and grounds (53% were very satisfied or satisfied), for social life on campus (40% very satisfied or satisfied), and for the maintenance (upkeep) of Residence Halls (21% very satisfied or satisfied).
- Overall, 72% of AY 2019-2020 law degree earners were very satisfied or satisfied with their overall experience at UMass Dartmouth. Seventy-seven percent strongly agreed or agreed that they would recommend UMass School of Law - Dartmouth to future law students.



## THE SURVEY

As part of the online application for graduation, students are asked to complete an exit survey that asks about their satisfaction with their university experience and their participation in co-curricular activities. Overall, 57 AY 2019-2020 law degree earners responded to the law student exit survey (a response rate of approximately 100%)<sup>1</sup>. This brief details the principal findings from the survey (note: responses are based on the number of students responding to the relevant survey items).

## GENERAL SATISFACTION

- The percentage of AY 2020 law degree earners who rated their level of satisfaction as “very satisfied” or “satisfied”<sup>2</sup> was:
  - 80% for the availability of financial support for law students
  - 79% for the overall quality of academic instruction
  - 78% for the feeling of personal safety on campus
  - 56% for the overall quality of instructional spaces
  - 53% for the maintenance (upkeep) of campus buildings and grounds
  - 40% for social life on campus
  - 21% for the maintenance (upkeep) of Residence Halls
- 68% of AY 2020 law degree earners “strongly agreed” or “agreed”<sup>3</sup> that it was easy to get assistance when they had a problem or question that needed to be resolved.

#### What Law Students Had to Say About Their UMass Law Experience:

“UMass was great !!! Thank you for everything.”

“...I would suggest our school to anyone interested in becoming a lawyer.”

“Love the Librarians...”

“I extracted the best UMass had to offer and I have made great connections. Overall, UMass is great bang for your buck...”

<sup>1/</sup> Response rate is based on census data indicating 57 degrees were conferred in AY 2020.

<sup>2/</sup> Satisfaction rating options were as follows: very dissatisfied, dissatisfied, neither dissatisfied nor satisfied, satisfied, and very satisfied.

<sup>3/</sup> Agreement rating options were as follows: strongly disagree, disagree, neither disagree nor agree, agree, strongly agree.

## GENERAL ACADEMICS

The percentage of AY 2020 law degree earners who rated their level of agreement as “strongly agree” or “agree”<sup>3</sup> for questions related to general academics was:

- 79% received sufficient guidance to understand the requirements of their program
- 79% felt like there was somewhere or someone they could turn to on campus if they were struggling academically
- 77% felt the process to register for classes was easy
- 70% felt the UMass School of Law prepared them to pursue a successful professional career
- 70% felt the UMass School of Law made them an effective communicator (both in writing and orally)
- 63% felt the UMass School of Law has prepared them to enter the work force
- 51% felt the UMass School of Law made them an effective collaborator on team projects
- 36% felt class offerings were convenient to their schedule

## ACADEMICS WITHIN THE PROGRAM

The percentage of AY 2020 law degree earners who rated their level of satisfaction as “very satisfied” or “satisfied”<sup>2</sup> for questions related to academics within their program was:

- 84% for the availability of faculty in their program to discuss course work
- 78% for the concern faculty members in their program have for their academic success
- 77% for the availability of faculty in their program to discuss career plans or ambitions
- 75% for the overall experience in their program
- 75% for the quality of academic instruction in their program
- 70% for timely feedback by faculty in their program
- 62% for the quality of academic advising in their program
- 39% for the frequency of class offerings in their program (i.e., courses in the law catalog were offered a reasonable number of times)
- 88% AY 2020 law degree earners “strongly agreed” or “agreed” that the completion of their program will help fulfill their career goals. Comparably, 88% “strongly agreed” or “agreed” that the completion of their program will help fulfill their personal goals.

## CAMPUS SERVICES

- 86% of AY 2020 law degree earners were “very satisfied” or “satisfied” with the services offered by the Law Admissions office. Similarly, 79% were “very satisfied” or “satisfied” with the services offered by The Law Enrollment Center.
- 82% of AY 2020 law degree earners were “very satisfied” or “satisfied” with the services offered by The Law Library.

## OVERALL RATING

- 72% of AY 2020 law degree earners were “very satisfied” or “satisfied” with their overall experience at UMass Dartmouth.
- 77% of AY 2020 law degree earners “strongly agreed” or “agreed” that they would recommend UMass School of Law - Dartmouth to future law students.

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