

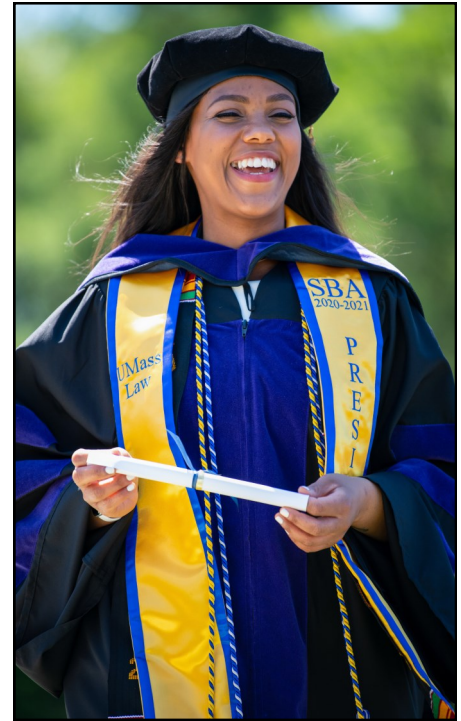
2020-2021 LAW STUDENT EXIT SURVEY

Data on Student Satisfaction and Experiences Across the University

Key Findings:

Law students who earned their degrees during the 2020-2021 academic year (AY) and responded to the survey:

- Indicated favorable levels of satisfaction with the overall quality of academic instruction (84% very satisfied or satisfied) and the quality of academic instruction in their program (82% very satisfied or satisfied).
- Rated less favorable was their satisfaction with the overall quality of instructional spaces (59% were very satisfied or satisfied), for the maintenance (upkeep) of campus buildings and grounds (54% were very satisfied or satisfied), for social life on campus and for the maintenance (upkeep) of Residence Halls (45% very satisfied or satisfied).
- Overall, 74% of AY 2020-2021 law degree earners were very satisfied or satisfied with their overall experience at UMass Dartmouth. Seventy-four percent strongly agreed or agreed that they would recommend UMass School of Law - Dartmouth to future law students.



THE SURVEY

As part of the online application for graduation, students are asked to complete an exit survey that asks about their satisfaction with their university experience and their participation in co-curricular activities. Overall, 85 AY 2020-2021 law degree earners responded to the law student exit survey (a response rate of approximately 98.8%)¹. This brief details the principal findings from the survey (note: responses are based on the number of students responding to the relevant survey items).

GENERAL SATISFACTION

- The percentage of AY 2021 law degree earners who rated their level of satisfaction as “very satisfied” or “satisfied”² was:
 - 85% for the feeling of personal safety on campus
 - 84% for the overall quality of academic instruction
 - 73% for the availability of financial support for law students
 - 59% for the overall quality of instructional spaces
 - 54% for the maintenance (upkeep) of campus buildings and grounds
 - 45% for the maintenance (upkeep) of Residence Halls
 - 45% for social life on campus
- 72% of AY 2021 law degree earners “strongly agreed” or “agreed”³ that it was easy to get assistance when they had a problem or question that needed to be resolved.

What Law Students Had to Say About Their UMass Law Experience:

“UMass Law is a wonderful place to learn, it is a place where Professors know your name and say “hello” when they see you in the halls. One is part of a tight knit community, where people care for each other and help students move forward.”

“A very positive experience. I will look back on these three years in a very positive light and will be sure to forever recommend this institution to anyone who is interested in a pursuit of a legal education.”

“ I genuinely value the faculty at UMass Law, they made this experience exceptionally rewarding.”

¹ Response rate is based on census data indicating 86 degrees were conferred in AY 2021.

² Satisfaction rating options were as follows: very dissatisfied, dissatisfied, neither dissatisfied nor satisfied, satisfied, and very satisfied.

³ Agreement rating options were as follows: strongly disagree, disagree, neither disagree nor agree, agree, strongly agree.

GENERAL ACADEMICS

The percentage of AY 2021 law degree earners who rated their level of agreement as “strongly agree” or “agree”³ for questions related to general academics was:

- 77% felt like there was somewhere or someone they could turn to on campus if they were struggling academically.
- 74% felt the UMass School of Law made them an effective communicator (both in writing and orally).
- 73% received sufficient guidance to understand the requirements of their program.
- 71% felt the process to register for classes was easy.
- 68% felt the UMass School of Law prepared them to pursue a successful professional career.
- 66% felt the UMass School of Law has prepared them to enter the work force.
- 60% felt the UMass School of Law made them an effective collaborator on team projects.
- 49% felt class offerings were convenient to their schedule.

ACADEMICS WITHIN THE PROGRAM

The percentage of AY 2021 law degree earners who rated their level of satisfaction as “very satisfied” or “satisfied”² for questions related to academics within their program was:

- 85% for the availability of faculty in their program to discuss course work
- 82% for the quality of academic instruction in their program
- 80% for the overall experience in their program
- 78% for the concern faculty members in their program have for their academic success
- 71% for the availability of faculty in their program to discuss career plans or ambitions
- 67% for timely feedback by faculty in their program
- 57% for the quality of academic advising in their program
- 42% for the frequency of class offerings in their program (i.e., courses in the law catalog were offered a reasonable number of times)
- 92% AY 2021 law degree earners “strongly agreed” or “agreed” that the completion of their program will help fulfill their career goals. Comparably, 89% “strongly agreed” or “agreed” that the completion of their program will help fulfill their personal goals.

CAMPUS SERVICES

- 95% were “very satisfied” or “satisfied” with the services offered by The Law Enrollment Center. Similarly, 94% of AY 2021 law degree earners were “very satisfied” or “satisfied” with the services offered by The Law Library.
- 89% of AY2021 law degree earners were “very satisfied” or “satisfied” with services offered by the Law Admissions office.

OVERALL RATING

- 74% of AY 2021 law degree earners were “very satisfied” or “satisfied” with their overall experience at UMass Dartmouth.
- 74% of AY 2021 law degree earners “strongly agreed” or “agreed” that they would recommend UMass School of Law -

OFFICE OF INSTITUTIONAL RESEARCH AND ASSESSMENT UNIVERSITY OF MASSACHUSETTS DARTMOUTH

Foster Administration, Room 209
Email: instresearch@umassd.edu
www.umassd.edu/oir

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2/ Satisfaction rating options were as follows: very dissatisfied, dissatisfied, neither dissatisfied nor satisfied, satisfied, and very satisfied.

3/ Agreement rating options were as follows: strongly disagree, disagree, neither disagree nor agree, agree, strongly agree.

