As part of the online application for graduation, students are asked to complete an exit survey that asks about their satisfaction with their university experience and their participation in co-curricular activities. Overall, 1,269 AY 2016-2017 undergraduate degree earners responded to the undergraduate exit survey (a response rate of approximately 89.3%). This brief details the principal findings from the survey (note: responses are based on the number of students responding to the relevant survey items).

**Key Findings:**
Undergraduates who earned their degrees during the 2016-2017 academic year (AY):
- Indicated high levels of satisfaction with the overall quality of academic instruction (85% were very satisfied or satisfied) and their overall experience in their majors (86% were very satisfied or satisfied).
- Rated less highly their satisfaction with the upkeep of campus buildings and grounds (59% were very satisfied or satisfied), the ease with which they could get assistance to resolve problems or questions (59% strongly agreed or agreed that it was easy to get assistance when needed), and the frequency of class offerings in their major (58% were very satisfied or satisfied).

Overall, 77% of AY 2016-2017 undergraduate degree earners were very satisfied or satisfied with their overall experience at UMass Dartmouth. Sixty-nine percent strongly agreed or agreed that they would recommend UMass Dartmouth to future college students.

**THE SURVEY**
As part of the online application for graduation, students are asked to complete an exit survey that asks about their satisfaction with their university experience and their participation in co-curricular activities. Overall, 1,269 AY 2016-2017 undergraduate degree earners responded to the undergraduate exit survey (a response rate of approximately 89.3%). This brief details the principal findings from the survey (note: responses are based on the number of students responding to the relevant survey items).

**GENERAL SATISFACTION**
- The percentage of AY 2016-2017 undergraduate degree earners who rated their level of satisfaction as “very satisfied” or “satisfied” was:
  - 85% for the overall quality of academic instruction
  - 70% for the feeling of personal safety on campus
  - 70% for the overall quality of instructional spaces
  - 67% for social life on campus
  - 59% for the maintenance (upkeep) of campus buildings and grounds

**CAMPUS SERVICES**
- 59% of AY 2016-2017 undergraduate degree earners “strongly agreed” or “agreed” that it was easy to get assistance when they had a problem or question that needed to be resolved.

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1/ Response rate is approximate due to the inclusion of some students who had a degree confirm date outside of AY 2017 (about 2% of confirmed degree earners who took the survey).
2/ Satisfaction rating options were as follows: very dissatisfied, dissatisfied, neither dissatisfied nor satisfied, satisfied, and very satisfied.
3/ Agreement rating options were as follows: strongly disagree, disagree, neither disagree nor agree, agree, strongly agree.
ACADEMICS

- 69% of AY 2017 undergraduate degree earners “strongly agreed” or “agreed” that they felt like there was somewhere or someone they could turn to on campus if they were struggling academically.
- 69% of AY 2017 undergraduate degree earners “strongly agreed” or “agreed” that UMass Dartmouth had prepared them to enter the work force or further their studies.
- 86% of AY 2017 undergraduate degree earners were “very satisfied” or “satisfied” with their overall experience in their major. Comparatively, 58% were “very satisfied” or “satisfied” with the frequency of class offerings in their major.
- The percentage of AY 2017 undergraduate degree earners who rated the extent to which certain skill areas were enhanced by their university experience as “medium” or “high” was:
  - 86% for Critical Thinking
  - 85% for Inquiry and Analysis
  - 83% for Communication Skills
  - 64% for Civic Engagement
- Students who took more than 12 semesters to earn a degree identified their top three reasons why as:
  1. Personal issues or responsibilities - 36%
  2. Changed/added a major or minor - 33%
  3. A job/employment commitments - 30%

STUDENT LIFE

- 52% of AY 2017 undergraduate degree earners “strongly agreed” or “agreed” that they received sufficient help with any personal or social issues.
- 68% of AY 2017 undergraduate degree earners worked for pay while a student at UMass Dartmouth.
- 51% of AY 2017 undergraduate degree earners participated in Greek life or other student clubs/organizations.
- 65% of AY 2017 undergraduate degree earners had an interest in attending campus events or activities.

OVERALL RATING

- 77% of AY 2017 undergraduate degree earners were “very satisfied” or “satisfied” with their overall experience at UMass Dartmouth.
- 69% of AY 2017 undergraduate degree earners “strongly agreed” or “agreed” that they would recommend UMass Dartmouth to future college students.

What Students Had to Say About Their UMassD Experience:

“I am grateful for this school and how it has developed me into the individual that I am today.”

“UMASS Dartmouth is a diverse, well educated university that I highly recommend to anyone willing to learn.”

“Great school. I enjoyed my time here greatly.”

“I had a great experience at UMass and am excited to graduate and pursue my career.”

“Overall, I feel ready for the real world and I can’t thank anyone else but UMass Dartmouth.”

“I truly believe that this school has made me who I am and I am forever grateful for the relationships I have made here.”

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