

2017-2018 UNDERGRADUATE EXIT SURVEY

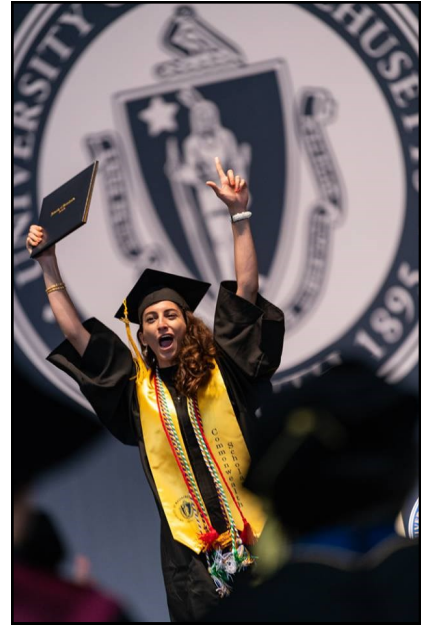
Data on Student Satisfaction and Co-curricular Participation

Key Findings:

Undergraduates who earned their degrees during the 2017-2018 academic year (AY):

- Indicated high levels of satisfaction with the overall quality of academic instruction (82% were very satisfied or satisfied) and their overall experience in their majors (84% were very satisfied or satisfied).
- Rated less highly their satisfaction with the upkeep of campus buildings and grounds (54% were very satisfied or satisfied), the ease with which they could get assistance to resolve problems or questions (63% strongly agreed or agreed that it was easy to get assistance when needed), and the frequency of class offerings in their major (62% were very satisfied or satisfied).

Overall, 77% of AY 2017-2018 undergraduate degree earners were very satisfied or satisfied with their overall experience at UMass Dartmouth. Seventy percent strongly agreed or agreed that they would recommend UMass Dartmouth to future college students.



THE SURVEY

As part of the online application for graduation, students are asked to complete an exit survey that asks about their satisfaction with their university experience and their participation in co-curricular activities. Overall, 1,183 AY 2017-2018 undergraduate degree earners responded to the undergraduate exit survey (a response rate of approximately 86.9%)¹. This brief details the principal findings from the survey (note: responses are based on the number of students responding to the relevant survey items).

GENERAL SATISFACTION

- The percentage of AY 2018 undergraduate degree earners who rated their level of satisfaction as “very satisfied” or “satisfied”² was:
 - 82% for the overall quality of academic instruction
 - 75% for the feeling of personal safety on campus
 - 64% for the overall quality of instructional spaces
 - 60% for social life on campus
 - 54% for the level of satisfaction with dorm life
 - 54% for the maintenance (upkeep) of campus buildings and grounds
- 63% of AY 2018 undergraduate degree earners “strongly agreed” or “agreed”³ that it was easy to get assistance when they had a problem or question that needed to be resolved.
- 60% of AY2018 undergraduate degree earning transfer students felt they received sufficient guidance to understand how credits earned elsewhere would transfer to UMassD.

What Students Had to Say About Their UMassD Experience:

“UMass Dartmouth is a great community and has helped me grow as a person, professional and leader. I cannot thank UMass Dartmouth enough for what they have done for me.”

“Overall a very fun and educational experience that will help me with my career and overall future.”

“Thank you for providing me with an educational experience that was unexpected but extremely fulfilling.”

“Amazing school that I would recommend to anyone!”

¹ Response rate is approximate due to the inclusion of some students who had a degree confirm date outside of AY 2018 (about 9% of confirmed degree earners who took the survey).

² Satisfaction rating options were as follows: very dissatisfied, dissatisfied, neither dissatisfied nor satisfied, satisfied, and very satisfied.

³ Agreement rating options were as follows: strongly disagree, disagree, neither disagree nor agree, agree, strongly agree.

ACADEMICS

- 84% of AY 2018 undergraduate degree earners were “very satisfied” or “satisfied” with their overall experience in their major. Comparatively, 62% were “very satisfied” or “satisfied” with the frequency of class offerings in their major.
- 70% of AY 2018 undergraduate degree earners “strongly agreed” or “agreed” that they felt like there was somewhere or someone they could turn to on campus if they were struggling academically.
- 68% of AY 2018 undergraduate degree earners “strongly agreed” or “agreed” that UMass Dartmouth had prepared them to enter the work force or further their studies.
- The percentage of AY 2018 undergraduate degree earners who rated the extent to which certain skill areas were enhanced by their university experience as “medium” or “high” was:
 - 88% for Critical Thinking
 - 87% Integrative Learning
 - 86% for Communication Skills
 - 86% for Inquiry and Analysis
 - 86% Life-long Learning
 - 70% for Civic Engagement
- Students who took more than 12 semesters to earn a degree identified their top three reasons why as:
 1. Changed/added a major or minor - 33%
 2. Personal issues or responsibilities - 26%
 3. A job/employment commitments - 20%

STUDENT LIFE

- 43% of AY 2018 undergraduate degree earners participated in Greek life or other student clubs/organizations.
- 52% of AY2018 undergraduate degree earners “strongly agree” or “agree” they received sufficient information about study abroad opportunities.

OVERALL RATING

- 77% of AY 2018 undergraduate degree earners were “very satisfied” or “satisfied” with their overall experience at UMass Dartmouth.
- 70% of AY 2018 undergraduate degree earners “strongly agreed” or “agreed” that they would recommend UMass Dartmouth to future college students.

What Students Had to Say About Their UMassD Experience:

“Overall a very fun and educational experience that will help me with my career and overall future.”

“I have truly enjoyed my time here at UMass Dartmouth. I feel it has helped me immensely.”

“Best 4 years of my life! I will miss this place...”

“My major was absolutely amazing. It was a world class education.”

“Thank you for providing me with an educational experience that was unexpected but extremely fulfilling.”

“The online classes are very helpful for students who work and have a family...”

“UMass Dartmouth has given me an opportunity to change my whole mindset, equip me more knowledge and change my point of view about life and school!”

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