

## 2018-2019 UNDERGRADUATE EXIT SURVEY

### Data on Student Satisfaction and Co-curricular Participation

#### Key Findings:

Undergraduates who earned their degrees during the 2018-2019 academic year (AY) and completed the survey:

- Indicated high levels of satisfaction with the overall quality of academic instruction (83% were very satisfied or satisfied) and their overall experience in their majors (83% were very satisfied or satisfied).
- Rated less highly, their satisfaction with the upkeep of campus buildings and grounds (53% were very satisfied or satisfied), the frequency of class offerings in their major (58% were very satisfied or satisfied), and the social life on campus (58% were very satisfied or satisfied).

Overall, 76% of AY 2018-2019 undergraduate degree earners were very satisfied or satisfied with their overall experience at UMass Dartmouth. Sixty-nine percent strongly agreed or agreed that they would recommend UMass Dartmouth to future college students.



#### THE SURVEY

As part of the online application for graduation, students are asked to complete an exit survey that asks about their satisfaction with their university experience and their participation in co-curricular activities. Overall, 1,205 AY 2018-2019 undergraduate degree earners responded to the undergraduate exit survey (a response rate of approximately 83.7%)<sup>1</sup>. This brief details the principal findings from the survey (note: responses are based on the number of students responding to the relevant survey items).

#### GENERAL SATISFACTION

- The percentage of AY 2019 undergraduate degree earners who rated their level of satisfaction as “very satisfied” or “satisfied”<sup>2</sup> was:
  - 83% for the overall quality of academic instruction
  - 77% for the feeling of personal safety on campus
  - 62% for the overall quality of instructional spaces
  - 58% for social life on campus
  - 53% for the maintenance (upkeep) of campus buildings and grounds
  - 50% for the level of satisfaction with dorm life
- 63% of AY 2019 undergraduate degree earners “strongly agreed” or “agreed”<sup>3</sup> it was easy to get assistance when they had a problem or question that needed to be resolved
- 62% of AY2019 undergraduate degree earning transfer students felt they received sufficient guidance to understand how credits earned elsewhere would transfer to UMassD.

#### What Students Had to Say About Their UMassD Experience:

“Great experience and I can’t imagine my life without UMD.”

“Excellent experience, the faculty was very helpful in my field of study.”

“UMass Dartmouth is a good school. I am happy with my experience. Faculty are very helpful and the programs are very reasonable.”

“I really enjoyed my time at UMass Dartmouth and will possibly continue for my Masters. “

“Life time experience!”

“The faculties are world class.”

<sup>1/</sup> Response rate is based on Summit report data indicating 1440 (Major 1) degrees were conferred in AY 2019.

<sup>2/</sup> Satisfaction rating options were as follows: very dissatisfied, dissatisfied, neither dissatisfied nor satisfied, satisfied, and very satisfied.

<sup>3/</sup> Agreement rating options were as follows: strongly disagree, disagree, neither disagree nor agree, agree, strongly agree.

## ACADEMICS

- 84% of AY 2019 undergraduate degree earners were “very satisfied” or “satisfied” with their overall experience in their major. Comparatively, 58% were “very satisfied” or “satisfied” with the frequency of class offerings in their major.
- 68% of AY 2019 undergraduate degree earners “strongly agreed” or “agreed” that UMass Dartmouth had prepared them to enter the work force or further their studies.
- 66% of AY 2019 undergraduate degree earners “strongly agreed” or “agreed” that they felt like there was somewhere or someone they could turn to on campus if they were struggling academically.
- The percentage of AY 2019 undergraduate degree earners who rated the extent to which certain skill areas were enhanced by their university experience as “medium” or “high” was:
  - 92% for Knowledge
  - 88% for Critical Thinking
  - 88% Integrative Learning
  - 88% for Inquiry and Analysis
  - 87% Life-long Learning
  - 86% for Communication Skills
  - 86% for Interpersonal Skills
- Students who took more than 12 semesters to earn a degree identified their top three reasons why as:
  1. Changed/added a major or minor - 35%
  2. Personal issues or responsibilities - 26%
  3. A job/employment commitments - 21%

## STUDENT LIFE

- 40% of AY 2019 undergraduate degree earners participated in Greek life or other student clubs/organizations.
- 51% of AY 2019 undergraduate degree earners “strongly agree” or “agree” they received sufficient information about study abroad

## OVERALL RATING

- 76% of AY 2019 undergraduate degree earners were “very satisfied” or “satisfied” with their overall experience at UMass Dartmouth.
- 69% of AY 2019 undergraduate degree earners “strongly agreed” or “agreed” that they would recommend UMass Dartmouth to future college students.

### ***What Students Had to Say About Their UMassD Experience:***

“UMass Dartmouth provided an excellent education for me due to its highly educated staff and professors. Work spaces, libraries and classrooms are the perfect environment for any student to excel.”

“I'm going to miss it!”

“My time here made me feel like individuals in my department cared about me.”

“Loved every second of it here at UMD.”

“Amazing school. Highly recommend this school to my friends.”

“It was a very interesting journey for me, I have made a lot good friends. The professors at UMass are well prepared and help the students in anyway possible.”

“It was a great experience to study at UMass Dartmouth. I can't count how many times I was impressed with the various important aspects of life I learned while taking courses in my major, minor and also from free elective classes.”

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