

## 2020-2021 UNDERGRADUATE EXIT SURVEY

### Data on Student Satisfaction and Co-curricular Participation

#### Key Findings:

Undergraduates who earned their degrees during the 2020-2021 academic year (AY) and completed the survey:

- Indicated high levels of satisfaction with their overall experience in their majors (83% were very satisfied or satisfied) and the overall quality of academic instruction (82% were very satisfied or satisfied).
- Rated less highly was the upkeep of residence halls (52% were very satisfied or satisfied), the social life on campus (64% were very satisfied or satisfied), and their satisfaction with the upkeep of campus buildings (64% were very satisfied or satisfied).
- Overall, 77% of AY 2020-2021 undergraduate degree earners were very satisfied or satisfied with their overall experience at UMass Dartmouth. Seventy-one percent strongly agreed or agreed that they would recommend UMass Dartmouth to future college students.



## THE SURVEY

As part of the online application for graduation, students are asked to complete an exit survey that asks about their satisfaction with their university experience and their participation in co-curricular activities. Overall, 1,285 AY 2020-2021 undergraduate degree earners responded to the undergraduate exit survey (a response rate of approximately 98.5%)<sup>1</sup>. This brief details the principal findings from the survey (note: responses are based on the number of students responding to the relevant survey items).

## GENERAL SATISFACTION

- The percentage of AY 2021 undergraduate degree earners who rated their level of satisfaction as “very satisfied” or “satisfied”<sup>2</sup> was:
  - 84% for the overall quality of academic instruction
  - 81% for the feeling of personal safety on campus
  - 75% for the overall quality of instructional spaces
  - 64% for social life on campus
  - 64% for the maintenance (upkeep) of campus buildings
  - 52% for the maintenance (upkeep) of residence halls
- 69% of AY 2021 undergraduate degree earners “strongly agreed” or “agreed”<sup>3</sup> it was easy to get assistance when they had a problem or question that needed to be resolved.
- 67% of AY 2021 undergraduate degree earning transfer students felt they received sufficient guidance to understand how credits earned elsewhere would transfer to UMassD.

#### What Students Had to Say About Their UMassD Experience:

“My experience at UMASS Dartmouth was exceptional. Great instructors!”

“Thanks! Wonderful faculty members. I will be very happy to continue grad school with you all in the near future.”

“As an international student, I love UMass Dartmouth so much, she's like my second home..”

“My experience at UMass Dartmouth is one I would not forget. I will leave this campus cherishing memories I made with myself and others.”

“I deeply enjoyed my major and the connections I was able to make within it.”

1/ Response rate is based on Summit report data indicating 1,304 (Major 1) degrees were conferred in AY 2021

2/ Satisfaction rating options were as follows: very dissatisfied, dissatisfied, neither dissatisfied nor satisfied, satisfied, and very satisfied.

3/ Agreement rating options were as follows: strongly disagree, disagree, neither disagree nor agree, agree, strongly agree.

## ACADEMICS

- 83% of AY 2021 undergraduate degree earners were “very satisfied” or “satisfied” with their overall experience in their major. Comparatively, 67% were “very satisfied” or “satisfied” with the frequency of class offerings in their major.
- 85% of AY 2021 undergraduate degree earners were “very satisfied” or “satisfied” with the availability of faculty to discuss course work. Furthermore, 82% were “very satisfied” or “satisfied” with the quality of academic instruction within their major.
- 82% of AY 2021 undergraduate degree earners “strongly agreed” or “agreed” their major had prepared them to pursue a successful professional career, compared to 71% who “strongly agreed” or “agreed” that UMass Dartmouth has prepared them to pursue a successful professional career.
- 77% of AY 2021 undergraduate degree earners “strongly agreed” or “agreed” that UMass Dartmouth made them an effective communicator (both in writing and orally). Moreover, 76% of degree earners “strongly agreed” or “agreed” that UMass Dartmouth made them an effective collaborator on team projects.
- 77% of AY 2021 undergraduate degree earners “strongly agreed” or “agreed” if they were to do it again, they would still choose the same major.
- 72% of AY 2021 undergraduate degree earners “strongly agreed” or “agreed” that they felt like there was somewhere or someone they could turn to on campus if they were struggling academically.
- 66% of AY 2021 undergraduate degree earners “strongly agreed” or “agreed” that UMass Dartmouth has prepared them to enter the workforce.
- The percentage of AY 2021 undergraduate degree earners who rated the extent to which certain skill areas were enhanced by their university experience as “medium” or “high” was:
  - 92% for Knowledge
  - 89% for Inquiry and Analysis
  - 87% for Life-long Learning
  - 90% for Critical Thinking
  - 88% for Communication Skills
  - 87% for Purpose
  - 89% for Integrative Learning
  - 88% for Ethical Reasoning
  - 87% for Interpersonal Skills

## TIME TO DEGREE

- 38% of AY 2021 undergraduate degree earners indicated their degree took longer than anticipated. Of those who took more than 12 semesters to earn a degree, their top three reasons were personal issues or responsibilities (35%), they changed/added a major or minor (31%), and a job or employment commitment (22%).

## STUDENT LIFE

- 50% of AY 2021 undergraduate degree earners participated in an internship, cooperative education, clinical, field, or practicum learning experience during their academic career.
- 37% of AY 2021 undergraduate degree earners participated in Greek life, an athletic team, or other student clubs/organizations during their academic career.
- 19% of AY 2021 undergraduate degree earners indicated they assisted a faculty member with research for credit or pay during their academic career.

## OVERALL RATING

- 77% of AY 2021 undergraduate degree earners were “very satisfied” or “satisfied” with their overall experience at UMass Dartmouth.
- 71% of AY 2021 undergraduate degree earners “strongly agreed” or “agreed” that they would recommend UMass Dartmouth to future college students.

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