

2023-2024 UNDERGRADUATE EXIT SURVEY

Data on Student Satisfaction and Co-curricular Participation

Key Findings

Undergraduates who earned their degrees during the 2023-2024 academic year (AY) and completed the survey:

- Indicated high levels of satisfaction with their overall experience in their majors (85% were very satisfied or satisfied) and the overall quality of academic instruction in their majors (83% were very satisfied or satisfied).
- Rated less highly was their satisfaction with the social life on campus (56% were very satisfied or satisfied), the upkeep of campus buildings (51% were very satisfied or satisfied), and the upkeep of residence halls (45% were very satisfied or satisfied).
- Overall, 78% of AY 2023-2024 undergraduate degree earners were very satisfied or satisfied with their overall experience at UMass Dartmouth. Seventy-one percent strongly agreed or agreed that they would recommend UMass Dartmouth to future college students.



THE SURVEY

As part of the online application for graduation, students are asked to complete an exit survey that asks about their satisfaction with their university experience and their participation in co-curricular activities. Overall, 1,119 AY 2023-2024 undergraduate degree earners responded to the undergraduate exit survey (a response rate of approximately 98.9%)¹. This brief details the principal findings from the survey (note: responses are based on the number of students responding to the relevant survey items).

GENERAL SATISFACTION

- The percentage of AY 2024 undergraduate degree earners who rated their level of satisfaction as “very satisfied” or “satisfied”² was:
 - 83% for the overall quality of academic instruction
 - 72% for the feeling of personal safety on campus
 - 63% for the overall quality of instructional spaces
 - 56% for the social life on campus
 - 51% for the maintenance (upkeep) of campus buildings
 - 45% for the maintenance (upkeep) of Residence Halls
- 66% of AY 2024 undergraduate degree earners “strongly agreed” or “agreed”³ it was easy to get assistance when they had a problem or question that needed to be resolved.
- 68% of AY 2024 undergraduate degree earning transfer students felt they received sufficient guidance to understand how credits earned elsewhere would transfer to UMassD.

What Students Had to Say About Their UMassD Experience:

“Overall, my experience at UMassD has been wonderful. I am eternally grateful for everything it’s given me.”

“Fabulous education.”

“My experience at UMassD was an amazing one and I would not trade it for the world!”

“Being a transfer student, I felt very welcomed.”

“I enjoyed my time at UMassD and plan to continue with a graduate program.”

“Very helpful and knowledgeable professors.”

“I greatly enjoyed my time here thanks to the friends I made in my college.”

1/ Response rate is based on Summit report data indicating 1,132 (Major 1) degrees were conferred in AY 2024

2/ Satisfaction rating options were as follows: very dissatisfied, dissatisfied, neither dissatisfied nor satisfied, satisfied, and very satisfied.

3/ Agreement rating options were as follows: strongly disagree, disagree, neither disagree nor agree, agree, strongly agree.

ACADEMICS

- 85% of AY 2024 undergraduate degree earners were “very satisfied” or “satisfied with the availability of faculty to discuss course work. Furthermore, 83% were “very satisfied” or “satisfied” with the quality of academic instruction within their major.
- 85% of AY 2024 undergraduate degree earners were “very satisfied” or “satisfied” with their overall experience in their major. Comparatively, 81% “strongly agreed” or “agreed” that they received sufficient guidance to understand the requirements of their major.
- 81% of AY 2024 undergraduate degree earners were “very satisfied” or “satisfied” with the level of student-faculty interaction in their major.
- 78% of AY 2024 undergraduate degree earners “strongly agreed” or “agreed” that UMass Dartmouth made them an effective communicator (both in writing and orally). Moreover, 74% of degree earners “strongly agreed” or “agreed” that UMass Dartmouth made them an effective collaborator on team projects.
- 76% of AY 2024 undergraduate degree earners “strongly agreed” or “agreed” that if they were to do it again, they would still choose the same major.
- 70% of AY 2024 undergraduate degree earners “strongly agreed” or “agreed” that UMass Dartmouth has prepared them for a successful professional career.
- 69% of AY 2024 undergraduate degree earners “strongly agreed” or “agreed” that they felt like there was somewhere or someone they could turn to on campus if they were struggling academically.
- The percentage of AY 2024 undergraduate degree earners who rated the extent to which certain skill areas were enhanced: by their by their university experience as “medium” or “high” was:
 - 93% for Knowledge
 - 90% for Critical Thinking
 - 90% for Integrative Learning
 - 90% for Lifelong Learning
 - 89% for Communication Skills
 - 89% for Inquiry and Analysis
 - 87% for Ethical Reasoning
 - 87% for Interpersonal Skills
 - 87% for Purpose

TIME TO DEGREE

- 36% of AY 2024 undergraduate degree earners indicated their degree took longer than anticipated. Of those who took more than 12 semesters to earn a degree, their top three *major* reasons were personal issues or responsibilities (35%), they changed/added a major or minor (32%), and a job or employment commitment (25%).

STUDENT LIFE

- 56% of AY 2024 undergraduate degree earners participated in an internship, cooperative education, clinical, field, or practicum learning experience during their academic career.
- 41% of AY 2024 undergraduate degree earners participated in Greek life, an athletic team, or other student clubs/organizations during their academic career.
- 19% of AY 2024 undergraduate degree earners indicated they assisted a faculty member with research for credit or pay during their academic career.

OVERALL RATING

- 78% of AY 2024 undergraduate degree earners were “very satisfied” or “satisfied” with their overall experience at UMass Dartmouth.
- 71% of AY 2024 undergraduate degree earners “strongly agreed” or “agreed” that they would recommend UMass Dartmouth to future college students.

OFFICE OF INSTITUTIONAL RESEARCH AND ASSESSMENT UNIVERSITY OF MASSACHUSETTS DARTMOUTH

Foster Administration, Room 209
Email: instresearch@umassd.edu

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