

2019-2020 UNDERGRADUATE EXIT SURVEY

Data on Student Satisfaction and Co-curricular Participation

Key Findings:

Undergraduates who earned their degrees during the 2019-2020 academic year (AY) and completed the survey:

- Indicated high levels of satisfaction with their overall experience in their majors (82% were very satisfied or satisfied) and the overall quality of academic instruction (80% were very satisfied or satisfied).
- Rated less highly was the upkeep of residence halls (55% were very satisfied or satisfied), the social life on campus (55% were very satisfied or satisfied), and their satisfaction with the upkeep of campus buildings (53% were very satisfied or satisfied).
- Overall, 73% of AY 2019-2020 undergraduate degree earners were very satisfied or satisfied with their overall experience at UMass Dartmouth. Sixty-five percent strongly agreed or agreed that they would recommend UMass Dartmouth to future college students.



THE SURVEY

As part of the online application for graduation, students are asked to complete an exit survey that asks about their satisfaction with their university experience and their participation in co-curricular activities. Overall, 1,344 AY 2019-2020 undergraduate degree earners responded to the undergraduate exit survey (a response rate of approximately 97.8%)¹. This brief details the principal findings from the survey (note: responses are based on the number of students responding to the relevant survey items).

GENERAL SATISFACTION

- The percentage of AY 2020 undergraduate degree earners who rated their level of satisfaction as “very satisfied” or “satisfied”² was:
 - 80% for the overall quality of academic instruction
 - 76% for the feeling of personal safety on campus
 - 61% for the overall quality of instructional spaces
 - 55% for social life on campus
 - 55% for the maintenance (upkeep) of residence halls
 - 53% for the maintenance (upkeep) of campus buildings
- 62% of AY 2020 undergraduate degree earners “strongly agreed” or “agreed”³ it was easy to get assistance when they had a problem or question that needed to be resolved.
- 60% of AY 2020 undergraduate degree earning transfer students felt they received sufficient guidance to understand how credits earned elsewhere would transfer to UMassD.

What Students Had to Say About Their UMassD Experience:

“Great experience, great professors and courses. Nothing but good things to say.”

“I have had a memorable educational experience. Thanks to the faculty and staff supported me on this mission of finally completing my Bachelor's degree...”

“Thank you for welcoming Mount Ida student with welcome arms”

“Great time, great professors, great advisor.”

“I had a great time at UMass Dartmouth”

“I enjoyed my time here because i was able to make new friends and have them become family to me”

^{1/} Response rate is based on Summit report data indicating 1,374 (Major 1) degrees were conferred in AY 2020.

^{2/} Satisfaction rating options were as follows: very dissatisfied, dissatisfied, neither dissatisfied nor satisfied, satisfied, and very satisfied.

^{3/} Agreement rating options were as follows: strongly disagree, disagree, neither disagree nor agree, agree, strongly agree.

ACADEMICS

- 82% of AY 2020 undergraduate degree earners were “very satisfied” or “satisfied” with their overall experience in their major. Comparatively, 61% were “very satisfied” or “satisfied” with the frequency of class offerings in their major.
- 82% of AY 2020 undergraduate degree earners were “very satisfied” or “satisfied” with the availability of faculty to discuss course work. Furthermore, 80% were “very satisfied” or “satisfied” with the quality of academic instruction within their major.
- 80% of AY 2020 undergraduate degree earners “strongly agreed” or “agreed” their major had prepared them to pursue a successful professional career, compared to 67% who “strongly agreed” or “agreed” that UMass Dartmouth has prepared them to pursue a successful professional career.
- 74% of AY 2020 undergraduate degree earners “strongly agreed” or “agreed” that UMass Dartmouth made them an effective communicator (both in writing and orally). Moreover, 73% of degree earners “strongly agreed” or “agreed” that UMass Dartmouth made them an effective collaborator on team projects.
- 67% of AY 2020 undergraduate degree earners “strongly agreed” or “agreed” that they felt like there was someone or someone they could turn to on campus if they were struggling academically.
- 61% of AY 2020 undergraduate degree earners “strongly agreed” or “agreed” that UMass Dartmouth has prepared them to enter the workforce.
- The percentage of AY 2020 undergraduate degree earners who rated the extent to which certain skill areas were enhanced by their university experience as “medium” or “high” was:
 - 90% for Knowledge
 - 89% for Critical Thinking
 - 87% for Integrative Learning
 - 86% for Inquiry and Analysis
 - 86% for Communication Skills
 - 86% for Interpersonal Skills
 - 85% for Life-long Learning
 - 85% for Purpose
 - 85% for Ethical Reasoning

TIME TO DEGREE

- 38% of AY 2020 undergraduate degree earners indicated their degree took longer than anticipated. Of those who took more than 12 semesters to earn a degree their top three reasons were they changed/added a major or minor (35%), personal issues or responsibilities (29%), and a job or employment commitment (22%).

STUDENT LIFE

- 51% of AY 2020 undergraduate degree earners participated in an internship, 37% in a Clinical/Field/Practicum Experience, and 17% participated in cooperative education during their academic career.
- 25% of AY 2020 undergraduate degree earners participated in Greek life or other student clubs/organizations during their academic career.
- 23% of AY 2020 undergraduate degree earners indicated they assisted a faculty member with research for credit (Independent Study) during their academic career.

OVERALL RATING

- 73% of AY 2020 undergraduate degree earners were “very satisfied” or “satisfied” with their overall experience at UMass Dartmouth.
- 65% of AY 2020 undergraduate degree earners “strongly agreed” or “agreed” that they would recommend UMass Dartmouth to future college students.

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