

Initial Report

Student Satisfaction Survey 2018

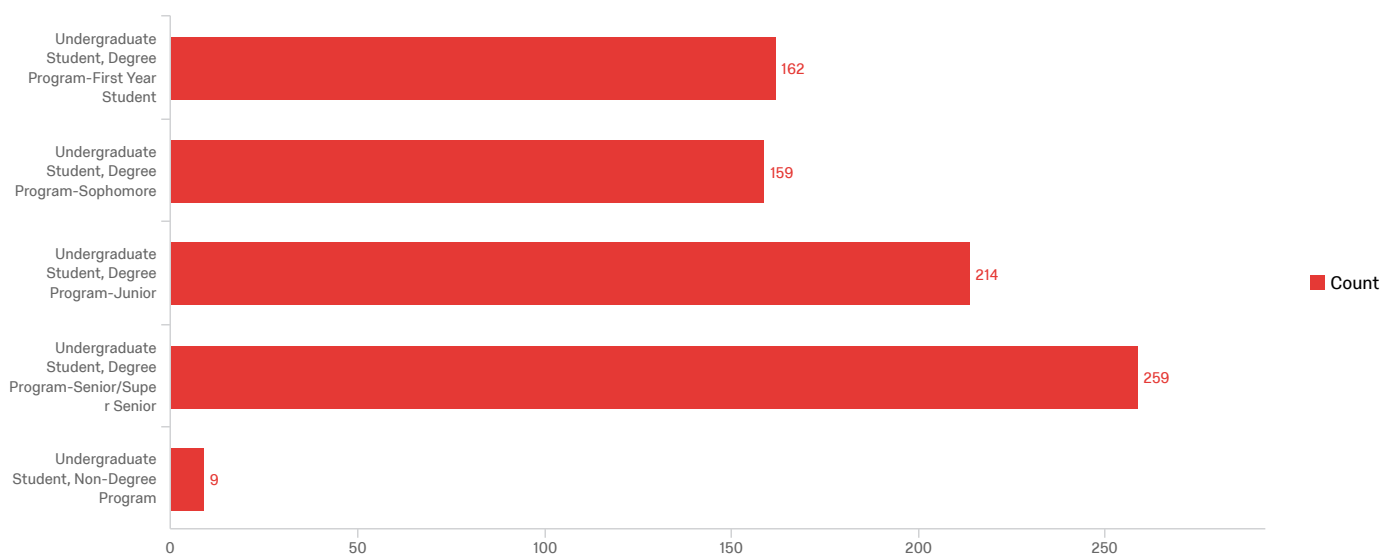
October 9, 2018 2:11 PM MDT

Q2 - My UMass Dartmouth class status is:

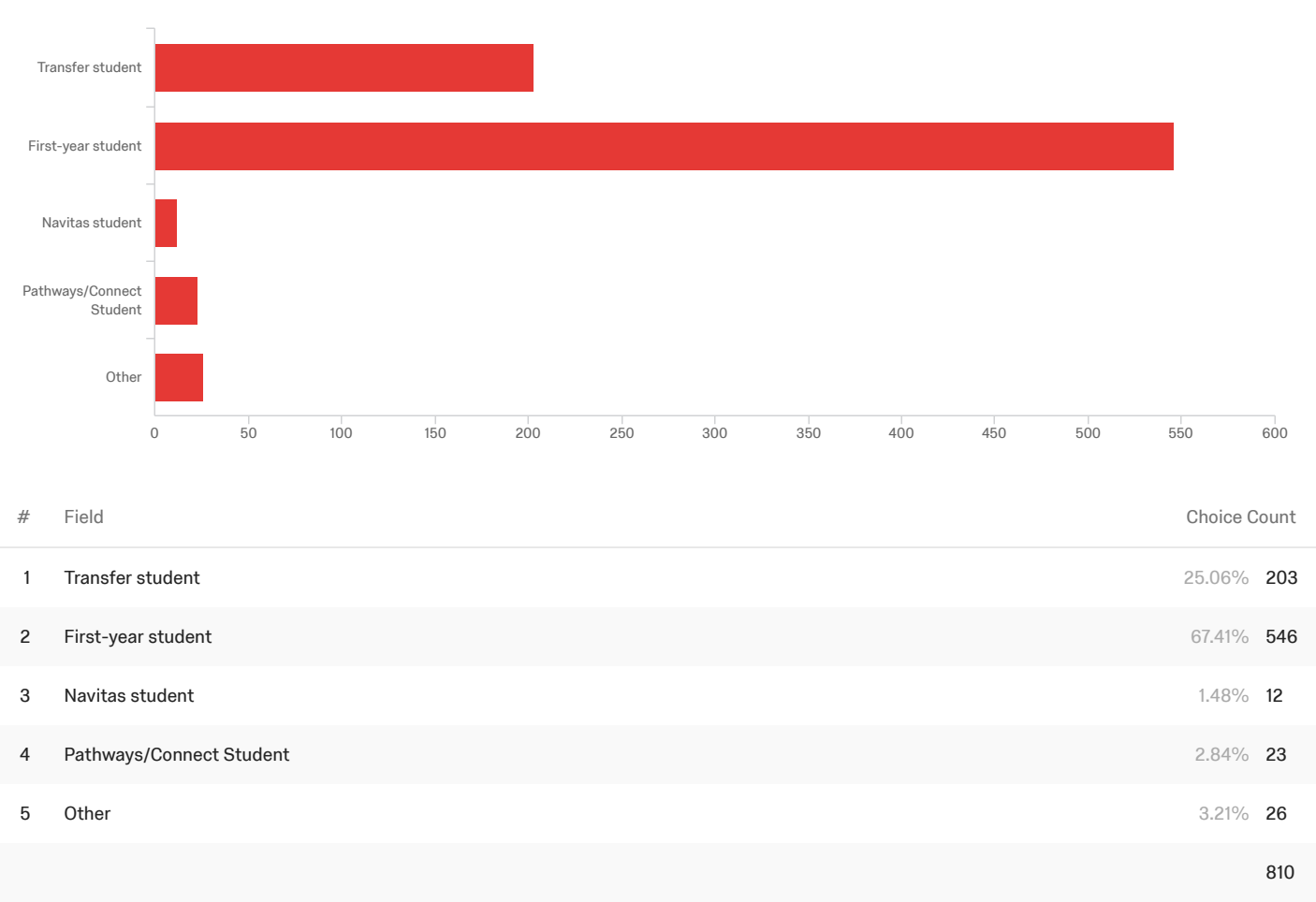
#	Field	Choice Count
1	Undergraduate Student, Degree Program-First Year Student	20.17% 162
2	Undergraduate Student, Degree Program-Sophomore	19.80% 159
3	Undergraduate Student, Degree Program-Junior	26.65% 214
4	Undergraduate Student, Degree Program-Senior/Super Senior	32.25% 259
5	Undergraduate Student, Non-Degree Program	1.12% 9
		803

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	My UMass Dartmouth class status is:	4.00	8.00	5.74	1.14	1.31	803	66.63%	60.02%



Q3 - I entered UMass Dartmouth as a:



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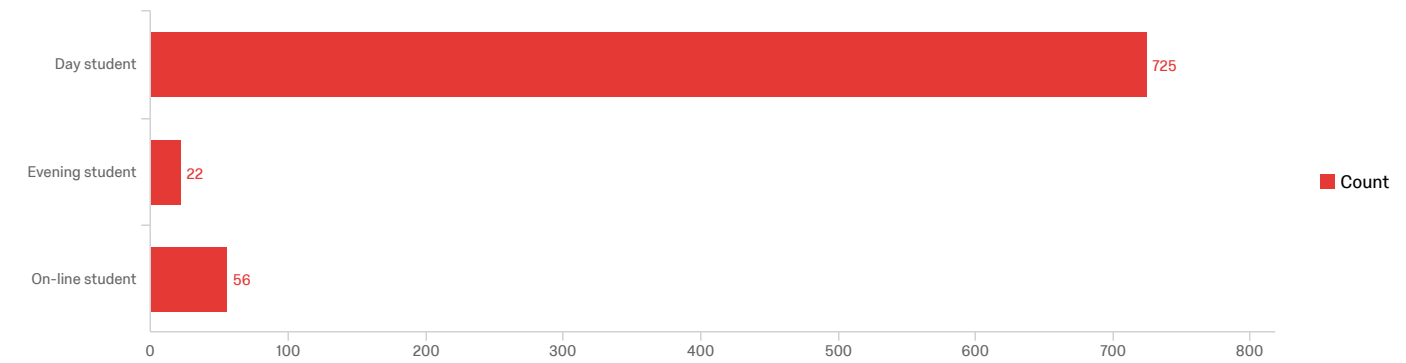
Q4 - The following best represents my student status:

#	Field	Choice Count
1	Day student	90.29% 725
2	Evening student	2.74% 22
3	On-line student	6.97% 56
		803

Showing rows 1 - 4 of 4

Field	Mean
The following best represents my student status:	4.17

Showing rows 1 - 1 of 1

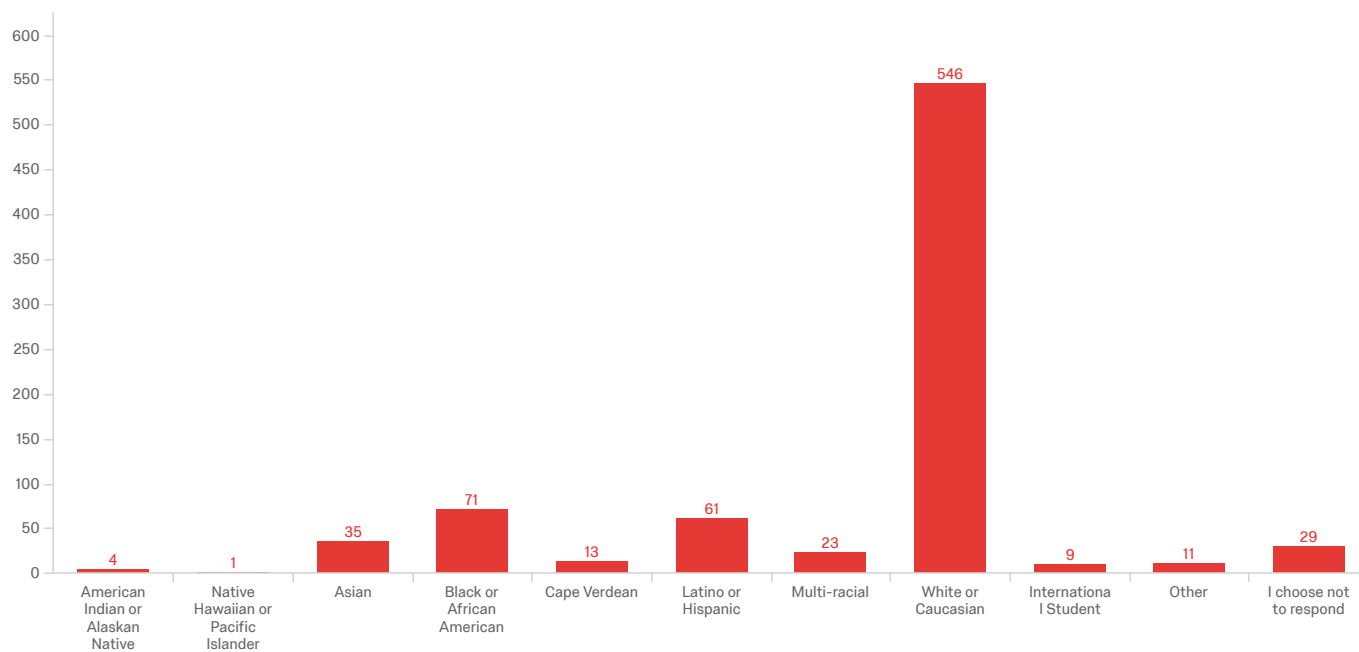


Q5 - Select the category with which you most closely identify:

#	Field	Choice Count	
1	American Indian or Alaskan Native	0.50%	4
2	Native Hawaiian or Pacific Islander	0.12%	1
3	Asian	4.36%	35
4	Black or African American	8.84%	71
5	Cape Verdean	1.62%	13
6	Latino or Hispanic	7.60%	61
7	Multi-racial	2.86%	23
8	White or Caucasian	68.00%	546
9	International Student	1.12%	9
10	Other	1.37%	11
11	I choose not to respond	3.61%	29
			803

Showing rows 1 - 12 of 12

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	Select the category with which you most closely identify:	4.00	14.00	10.30	1.78	3.18	803	4.98%	6.10%

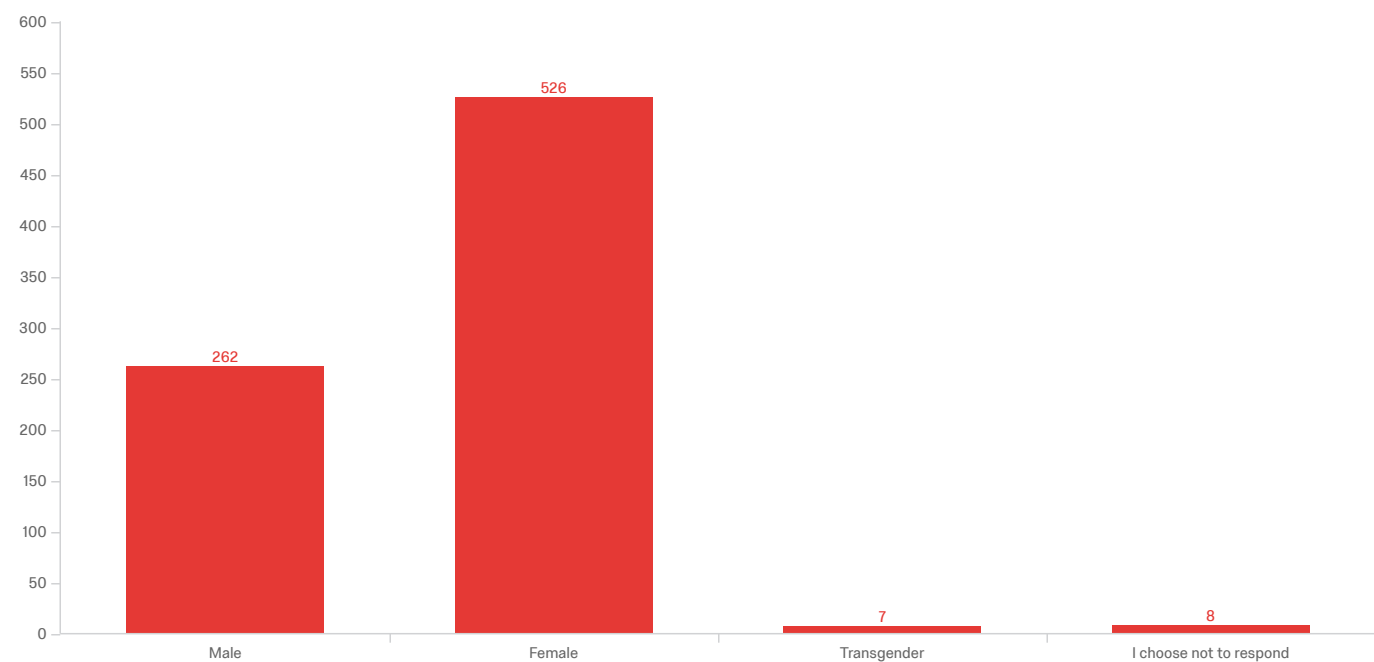


Q6 - What is your gender?

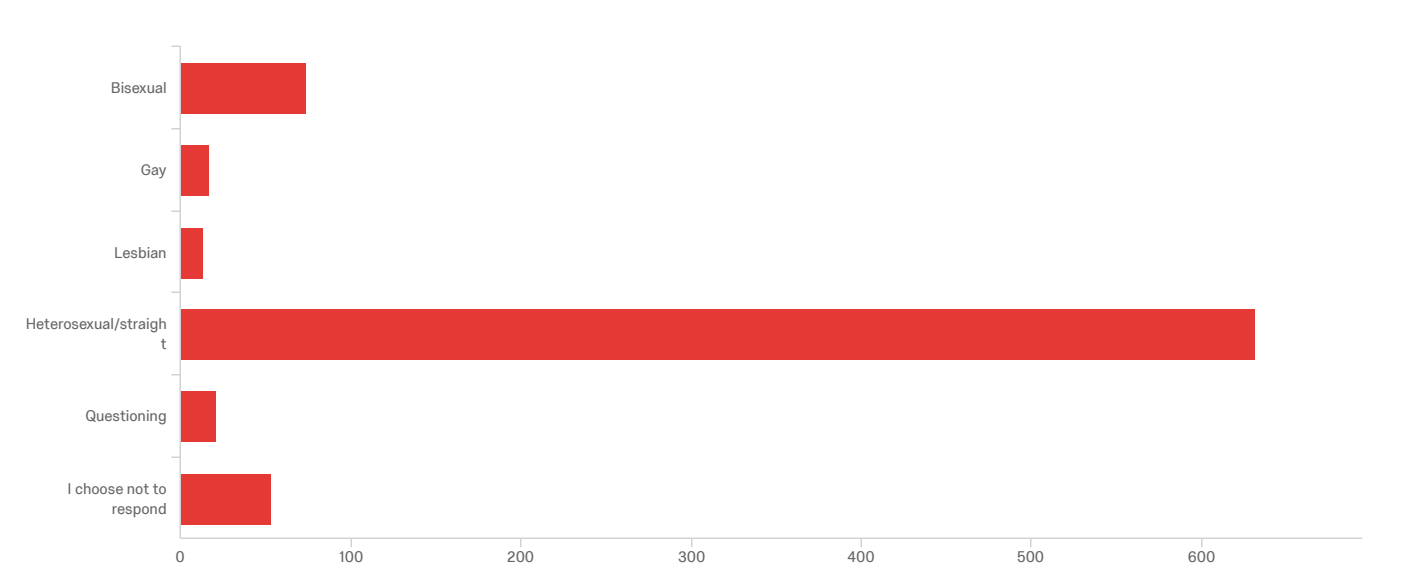
#	Field	Choice Count	
1	Male	32.63%	262
2	Female	65.50%	526
3	Transgender	0.87%	7
4	I choose not to respond	1.00%	8
803			

Showing rows 1 - 5 of 5

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	What is your gender?	4.00	7.00	4.70	0.54	0.29	803	99.00%	67.37%



Q7 - What is your sexual orientation?



#	Field	Choice Count
1	Bisexual	9.14% 74
2	Gay	2.10% 17
3	Lesbian	1.60% 13
4	Heterosexual/straight	78.02% 632
5	Questioning	2.59% 21
6	I choose not to respond	6.54% 53

810

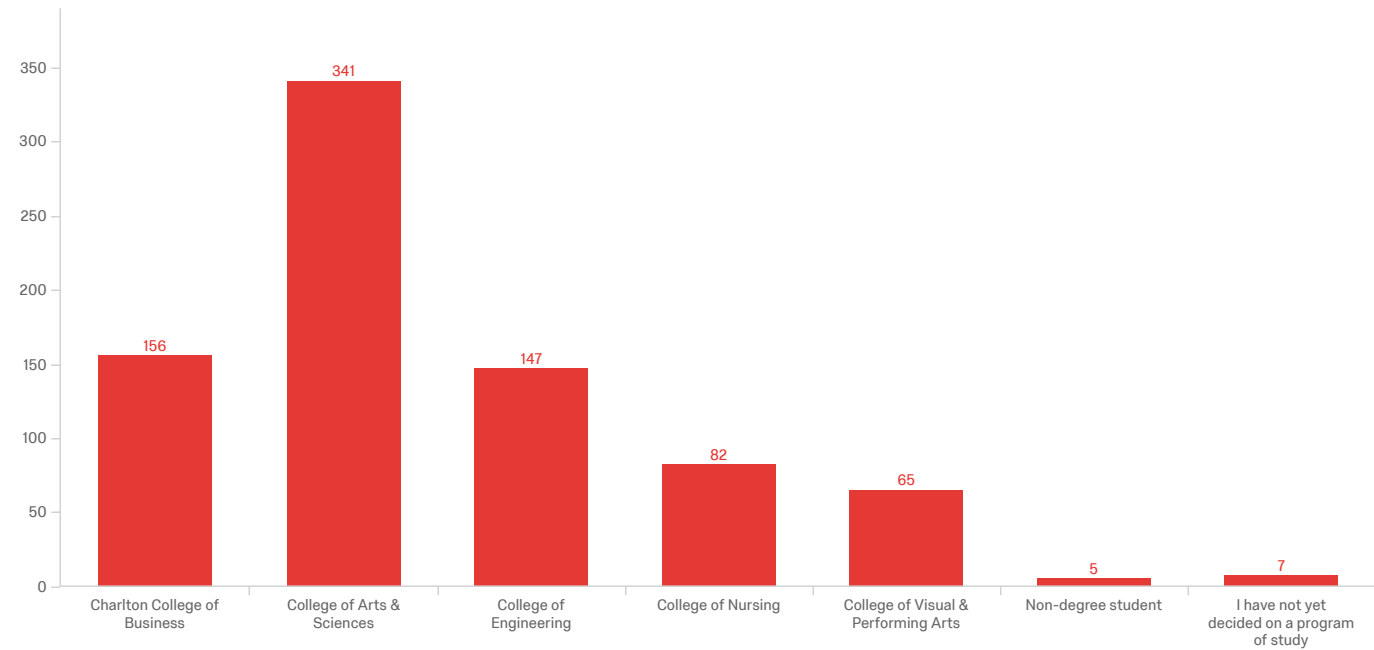
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Q8 - In what College does your program of study reside?

#	Field	Choice Count	
1	Charlton College of Business	19.43%	156
2	College of Arts & Sciences	42.47%	341
3	College of Engineering	18.31%	147
4	College of Nursing	10.21%	82
5	College of Visual & Performing Arts	8.09%	65
6	Non-degree student	0.62%	5
7	I have not yet decided on a program of study	0.87%	7
			803

Showing rows 1 - 8 of 8

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	In what College does your program of study reside?	4.00	10.00	5.50	1.26	1.58	803	80.20%	9.59%

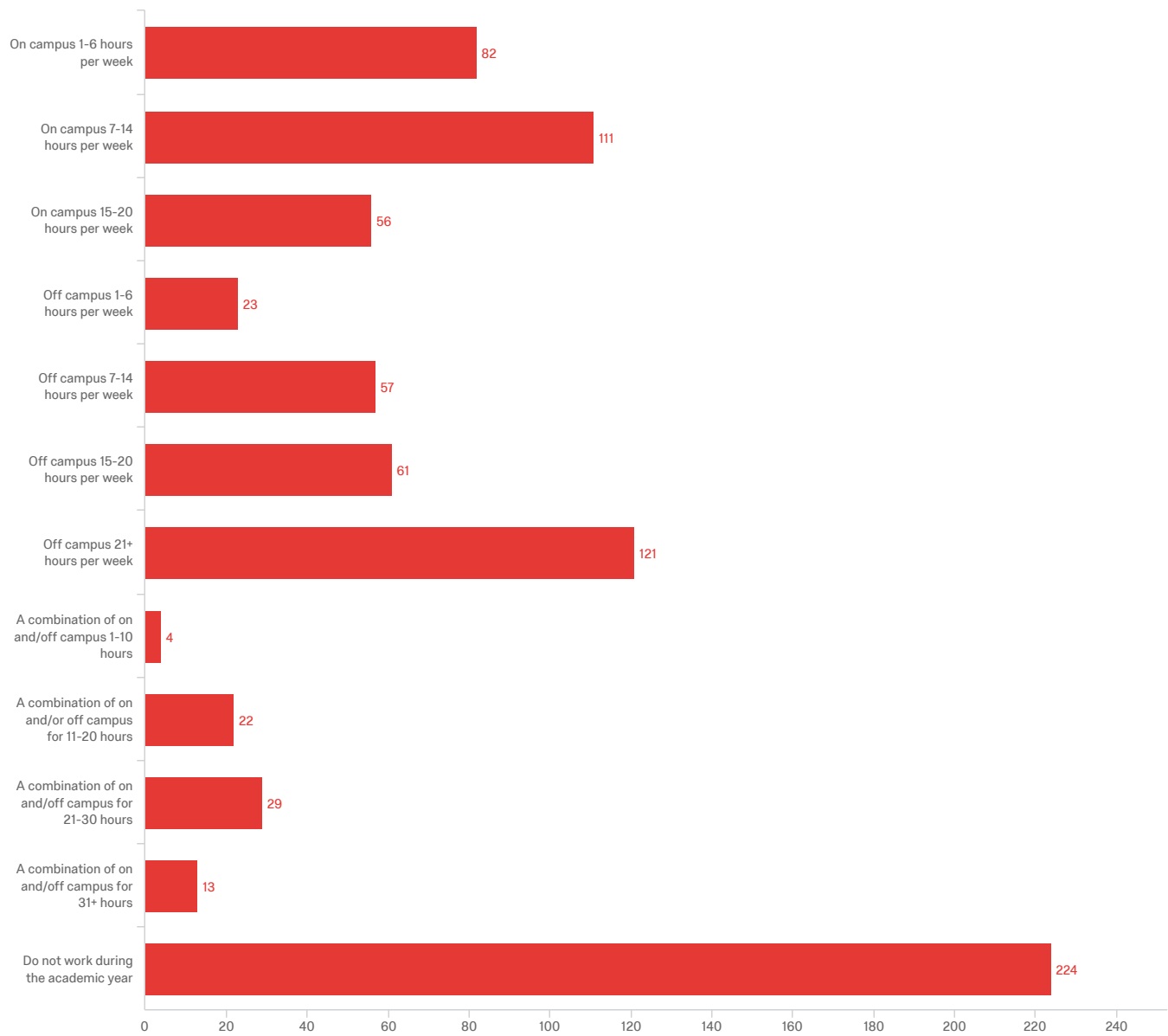


Q9 - I work (paid) on or off campus during the academic year:

#	Field	Choice Count
1	On campus 1-6 hours per week	10.21% 82
2	On campus 7-14 hours per week	13.82% 111
3	On campus 15-20 hours per week	6.97% 56
4	Off campus 1-6 hours per week	2.86% 23
5	Off campus 7-14 hours per week	7.10% 57
6	Off campus 15-20 hours per week	7.60% 61
7	Off campus 21+ hours per week	15.07% 121
8	A combination of on and/off campus 1-10 hours	0.50% 4
9	A combination of on and/or off campus for 11-20 hours	2.74% 22
10	A combination of on and/off campus for 21-30 hours	3.61% 29
11	A combination of on and/off campus for 31+ hours	1.62% 13
12	Do not work during the academic year	27.90% 224
		803

Showing rows 1 - 13 of 13

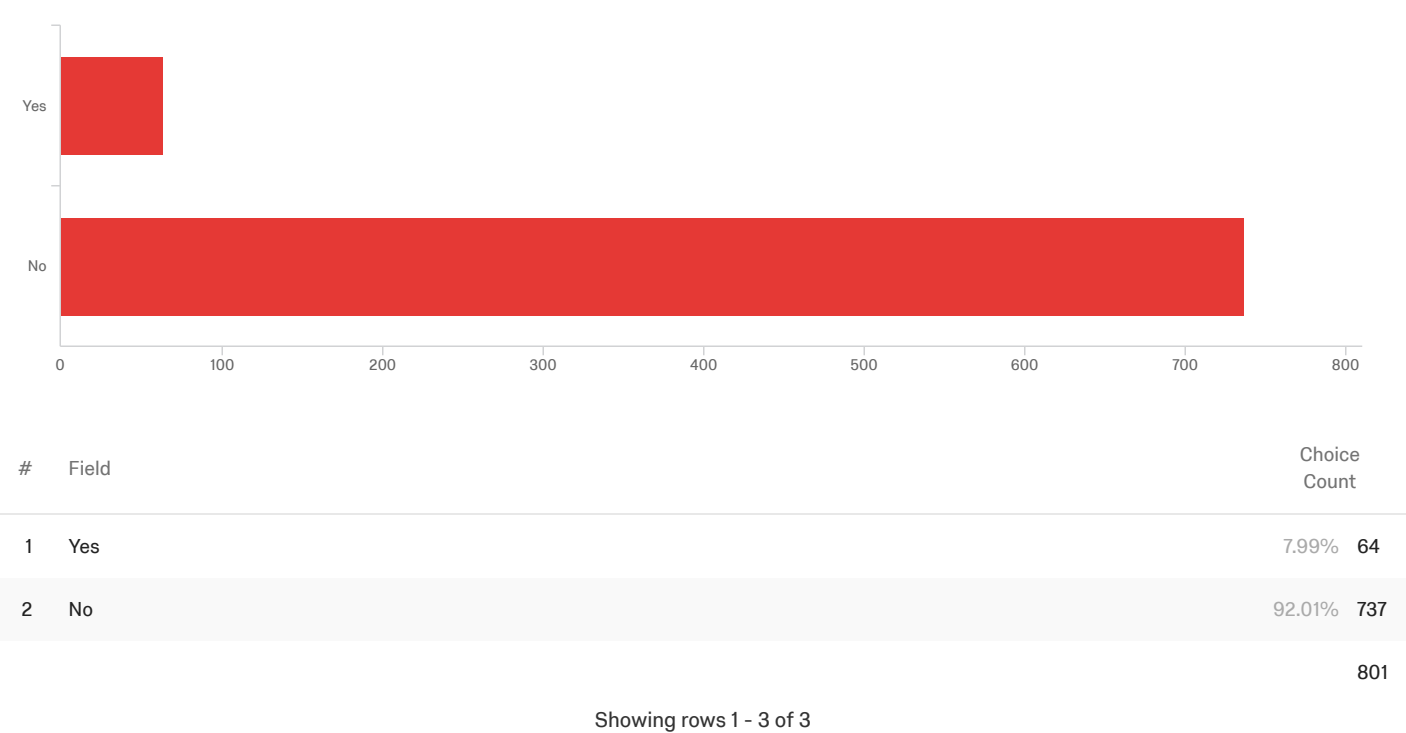
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	I work (paid) on or off campus during the academic year:	4.00	15.00	9.74	4.06	16.47	803	31.01%	33.13%



Q10 - Are you a member of an intercollegiate athletic team?



Q11 - Are you a member of a UMass Dartmouth social Fraternity or Sorority?

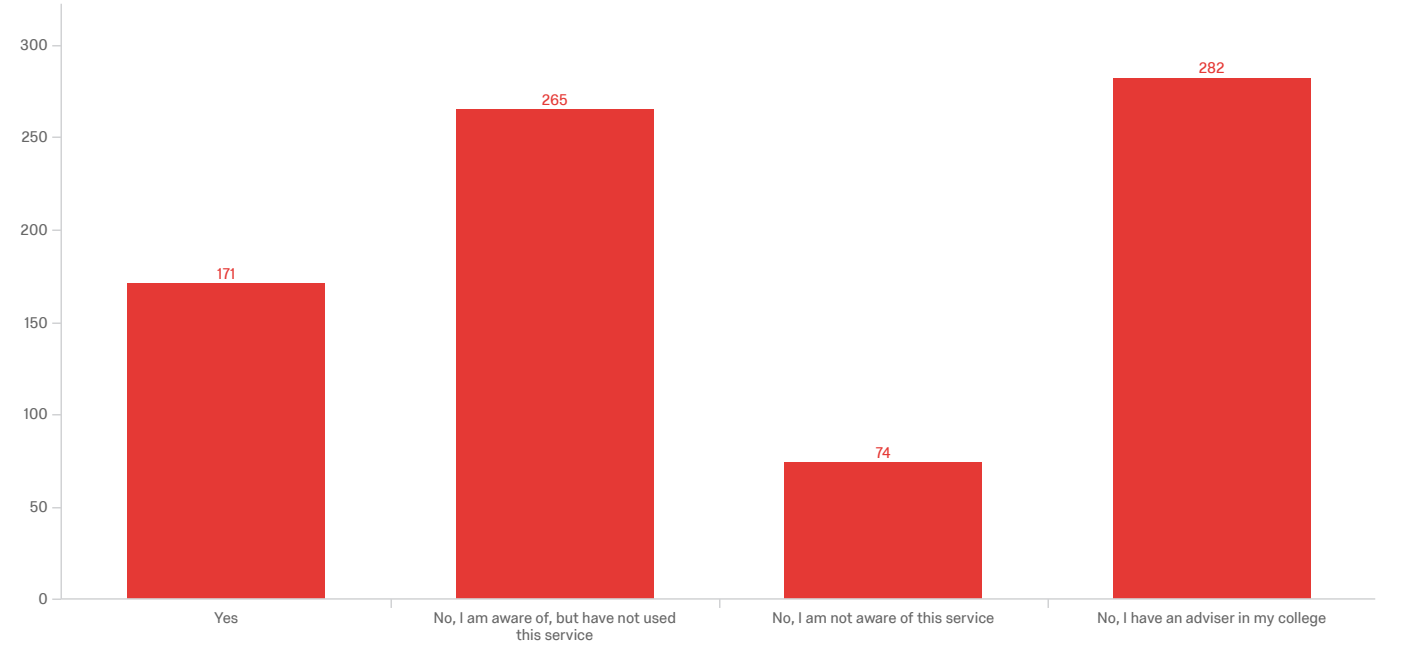


Q12 - This year, have you used the University Academic Advising Center (1st floor of the Foster building)?

#	Field	Choice Count	
1	Yes	21.59%	171
2	No, I am aware of, but have not used this service	33.46%	265
3	No, I am not aware of this service	9.34%	74
4	No, I have an adviser in my college	35.61%	282
			792

Showing rows 1 - 5 of 5

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the University Academic Advising Center (1st floor of the Foster building)?	4.00	7.00	5.59	1.18	1.39	792	64.39%	78.41%

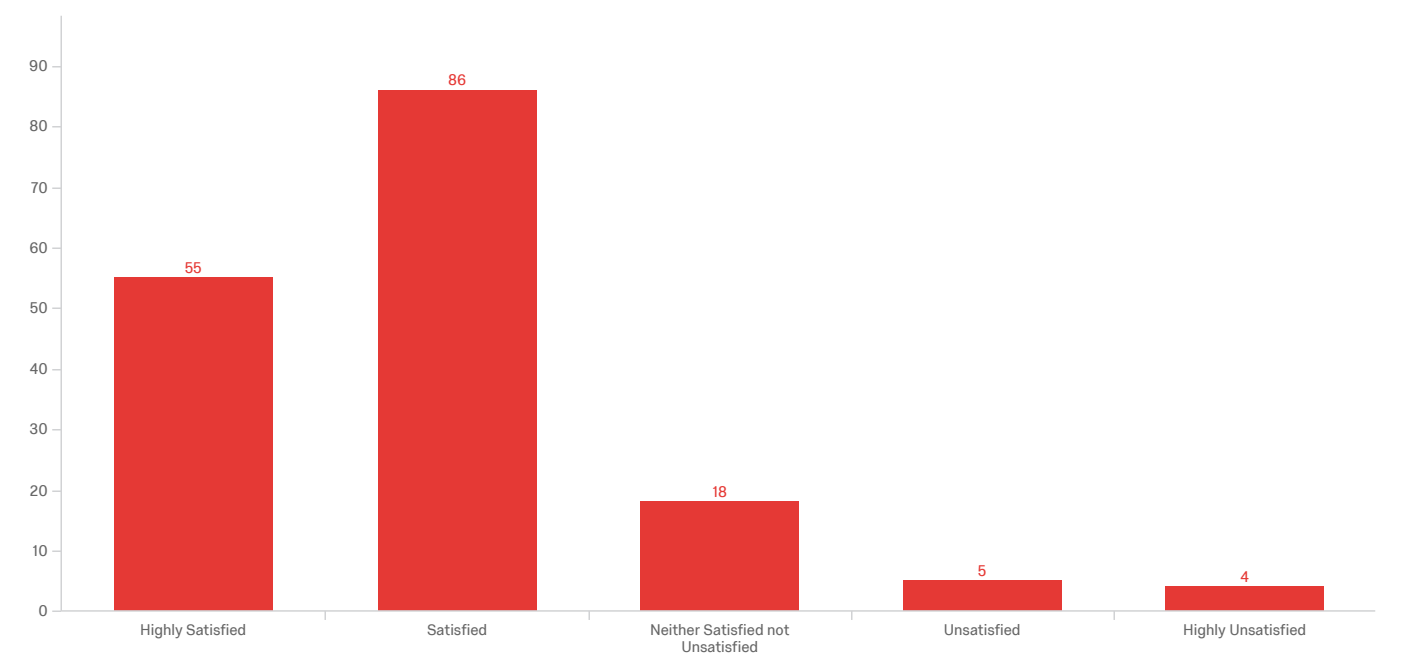


Q13 - You indicated that you used the Academic Advising Center this year. To what degree are you satisfied with its services/support?

#	Field	Choice Count
1	Highly Satisfied	32.74% 55
2	Satisfied	51.19% 86
3	Neither Satisfied not Unsatisfied	10.71% 18
4	Unsatisfied	2.98% 5
5	Highly Unsatisfied	2.38% 4
		168

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used the Academic Advising Center this year. To what degree are you satisfied with its services/support?	4.00	8.00	4.91	0.87	0.76	168	94.64%	16.07%



Q14 - Comments

Comments

My advisor helped me figure out my class schedules, helped me figure out my grades, and really took a lot of weight off my shoulders. Thanks Suzanne.

They usually take a long time to get to you and it's hard to make an appointment.

The academic advising center helped me a lot this semester by giving me points and information I needed to have a successful year

Great direction of advice in the courses that were crucial for my degree entrance to College of Visual Performing Arts.

Monica is fantastic and has always been available and willing to help. When she doesn't know the answer to a question she always directs me to the person I should be speaking to

I am not aware of all this department has to offer.

I went to see Kristen in the Advising Center and she was amazing. Even though she didn't know all the answers to all my questions, she knew exactly who I'd have to talk to so that I could find out!! :)

I think the employees could be a little more pleasant towards the students.

Helped me transition from Bryant to here smoothly, Caroline Felix was very helpful.

The woman who helped me was extremely kind, explained things to me carefully, and quick. I went to Fosters to deal with AP credit transfers and didn't spend more than 25 minutes there because she was so on top of it all.

Nicky Cussin is the rudest person I've ever met. No help whatsoever.

Financial aid is helpful, but couldn't really give me solid help when I just didn't know how to handle a problem I was having with my tax information.

I was told that I needed to take both Honors 101 as well as CAS 101, after which I talked to my assigned advisor, talked to honors students who had gone through the same issue, and checked my credits sheet, and found this to be completely untrue. This confusion caused me to miss out on an opportunity to take a class earlier than I currently am, which would have helped me with my academic goals for next year.

They were very good at helping me get my bearings as a transfer student - trying to figure out where to apply my credits and all that.

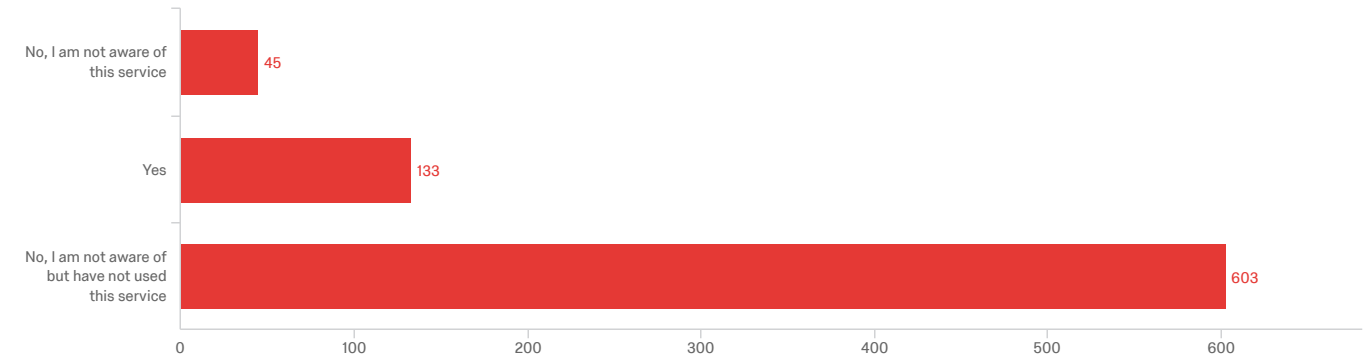
Shannon Friel was a tremendous help for me. She went above and beyond assisting me to make the transition to attend the university.

Q15 - This year, have you used the academic tutoring Writing and Reading Center?

#	Field	Choice Count
1	Yes	17.03% 133
2	No, I am not aware of but have not used this service	77.21% 603
3	No, I am not aware of this service	5.76% 45
		781

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the academic tutoring Writing and Reading Center?	3.00	5.00	4.71	0.57	0.32	781	100.00%	100.00%

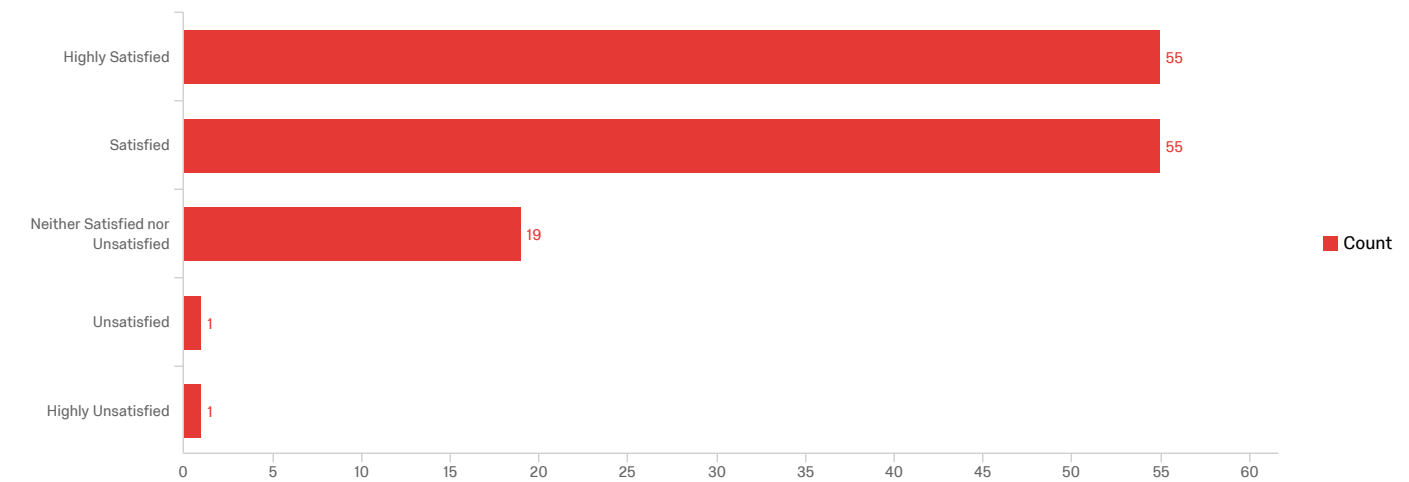


Q16 - You indicated that you used academic tutoring services at the Writing and Reading Center. To what degree are you satisfied with its services/support?

#	Field	Choice Count
1	Highly Satisfied	41.98% 55
2	Satisfied	41.98% 55
3	Neither Satisfied nor Unsatisfied	14.50% 19
4	Unsatisfied	0.76% 1
5	Highly Unsatisfied	0.76% 1
		131

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used academic tutoring services at the Writing and Reading Center. To what degree are you satisfied with its services/support?	4.00	8.00	4.76	0.78	0.61	131	98.47%	16.03%



Q17 - Comments

Comments

It is very hard for tutors to help senior students because the information that we are dealing with as a Civil Engineer seems too hard for them to understand. It would be great to have more students that are trained and familiar with complicated engineering stuff. At least a person who could guide us in our topics. But as a student, I understand that it is humanly very hard to find such person. Maybe organizing the time when all groups of a specific major or similar topics could meet with tutor to share knowledge and information to grind with each other and tutors as well.

unprofessional, not approachable for someone who is seeking help, tutors were not prepared for the subject

Only went because I had to for a class

They are awesome!!! Very helpful.

I have not gone there yet for this semester but it's a good help when I am stuck with what I want to write.

The question actually said I wasn't aware of the service twice, I think there was a typo. My answer is, I am aware of the service, but have not used it this semester. I used it many times with my English Classes when doing the papers. Very helpful and responsive.

Never been. But I have used the online one

I am also a tutor so I may be biased, but my own experiences as the tutee have been overwhelmingly positive and helpful. I'd highly recommend the WRC to any student who needs help with writing in any subject.

Rebecca is an amazing tutor!

The feedback I received was a little disappointing because it was all praised based i.e. you're writing is so good! I believe there is always something that could be improved. The feedback didn't discuss the question that I had about my writing either.

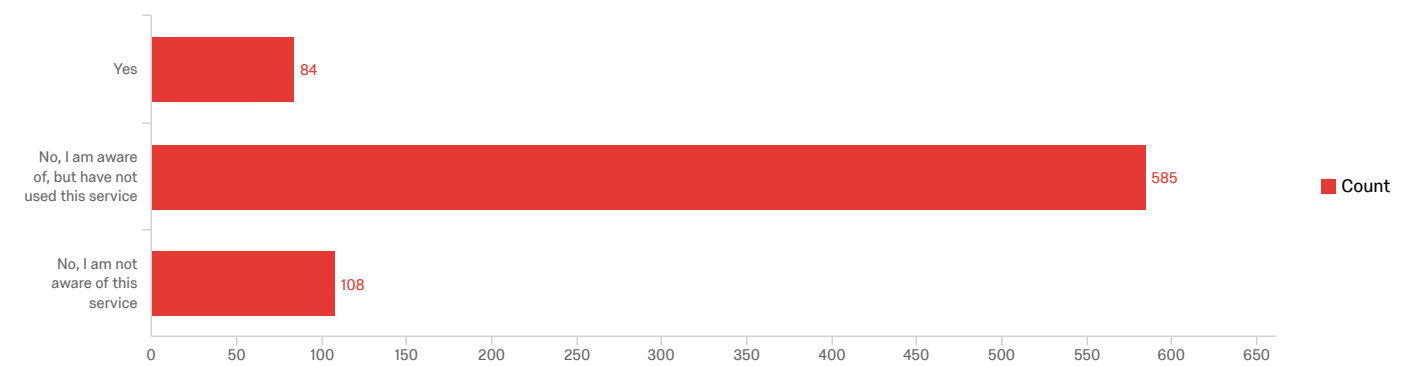
I actually took an English Tutoring class first semester which was in prep to work at the WRC, so going there was required for the course.

Q18 - This year, have you used academic tutoring services at the Math and Business Center?

#	Field	Choice Count	
1	Yes	10.81%	84
2	No, I am aware of, but have not used this service	75.29%	585
3	No, I am not aware of this service	13.90%	108
		777	

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used academic tutoring services at the Math and Business Center?	4.00	6.00	5.03	0.50	0.25	777	100.00%	100.00%

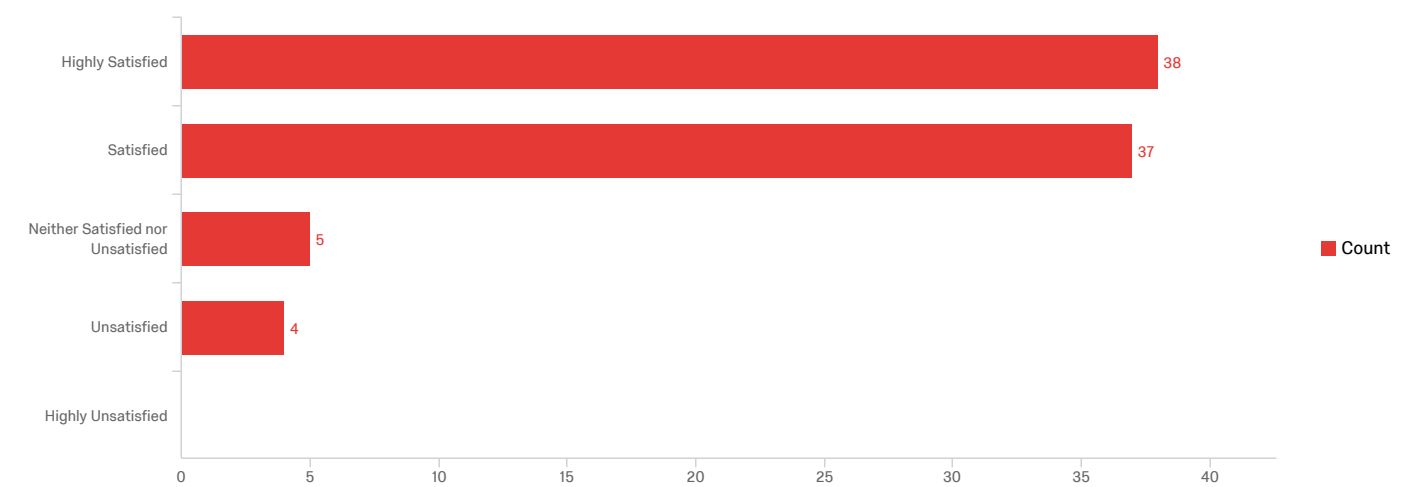


Q19 - You indicated that you used academic tutoring services at the Math and Business Center. To what degree are you satisfied with its services/support?

#	Field	Choice Count
1	Highly Satisfied	45.24% 38
2	Satisfied	44.05% 37
3	Neither Satisfied nor Unsatisfied	5.95% 5
4	Unsatisfied	4.76% 4
5	Highly Unsatisfied	0.00% 0
		84

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used academic tutoring services at the Math and Business Center. To what degree are you satisfied with its services/support?	4.00	7.00	4.70	0.78	0.61	84	95.24%	10.71%



Q20 - Comments

Comments

I work there as a receptionist and have got tutoring there. Great place

Did not have someone for my beginner level math class, all were advanced

Loved sulfates and Debbie!!

Lack of tutors for diff eq

For some classes I think there are limited time offerings with some classes only having one tutor for the entire week. However, I understand that there is no way around that.

I could not get my lap top to log onto the WiFi.

Schedules seem to get confused a lot.

There were no tutors for higher level finance classes

Helped me with all of my questions

Professor Koumas is wonderful and truly cares about students. Also Debbie (tutor) is fabulous. I just wish more online students knew this service was available to them. Also, it would be great if there was way to do tutoring in the form of interactive webcast or video conferencing.

Some tutors are unfriendly or distracted or not very understanding of a lack of understanding in math. Other tutors are great!

Tutor was not helpful. Also limited tutors and availability

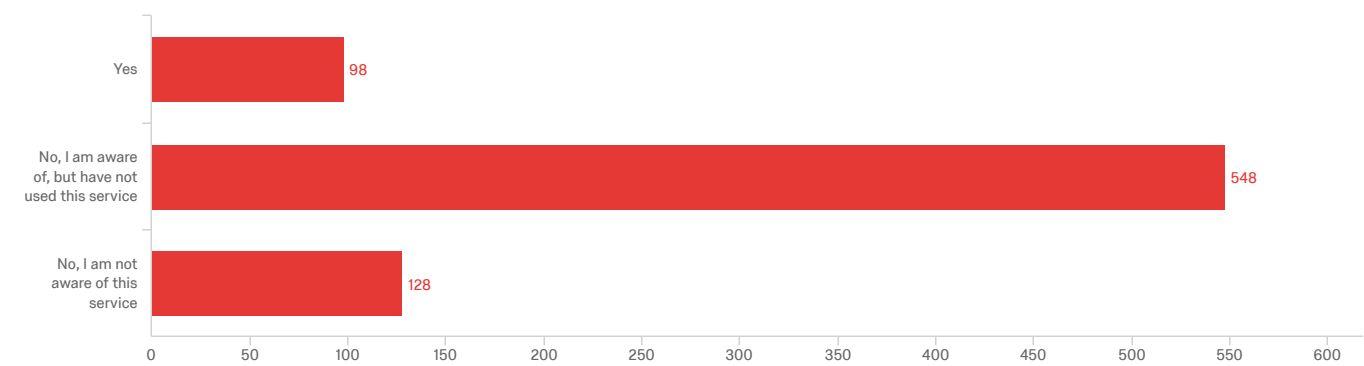
Showing records 1 - 12 of 12

Q21 - This year, have you used academic tutoring services at the Science and Engineering Center?

#	Field	Choice Count	
1	Yes	12.66%	98
2	No, I am aware of, but have not used this service	70.80%	548
3	No, I am not aware of this service	16.54%	128
			774

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used academic tutoring services at the Science and Engineering Center?	4.00	6.00	5.04	0.54	0.29	774	100.00%	100.00%

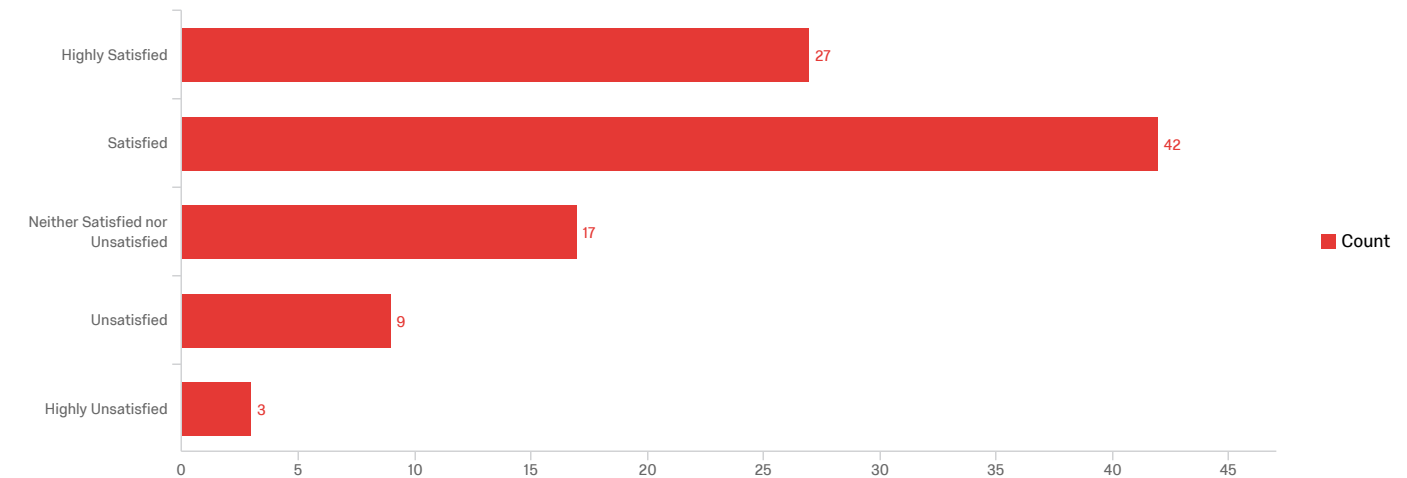


Q22 - You indicated that you used academic tutoring services at the Science and Engineering Center. To what degree are you satisfied with its services/support?

#	Field	Choice Count
1	Highly Satisfied	27.55% 27
2	Satisfied	42.86% 42
3	Neither Satisfied nor Unsatisfied	17.35% 17
4	Unsatisfied	9.18% 9
5	Highly Unsatisfied	3.06% 3
		98

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used academic tutoring services at the Science and Engineering Center. To what degree are you satisfied with its services/support?	4.00	8.00	5.17	1.03	1.06	98	87.76%	29.59%



Q23 - Comments

Comments

The tutors are not always able to answer my questions especially for 200 level Electrical Engineering courses.

unprofessional, tutors were not prepared to teach the subject, unapproachable for someone seeking help

I was forced to hire a tutor through this center and still failed the course.

several times my tutor didn't show up and if they did they didn't even know the topic they were supposed to tutor me in. I have also been scheduled a tutor that doesn't even tutor the subject i needed help in. Huge disappointment in a service i am indirectly paying for.

The Calculus and ECE 161 tutors have done a great job with helping me understand highly confusing concepts.

Did not have a tutor for my class and could not help me find one.

The tutors are not qualified in my opinion. I am a biology major and have gone for chemistry tutoring. They have given me incorrect information and sometimes even just google the answer.

The anatomy tutor I had was wonderful. But I tried a couple of different Chem tutors that didn't really help me. One taught me things the wrong way, one kind of made me feel stupid, and the other just didn't really help.

Only way to pass MNE 252

Some of the tutors would use their laptops to look things up. I could have done that myself.

Tutors are nice and when they can figure things out they explain it well and will do it a few times if you don't understand at first. But I got some tutors who were struggling to help me because they took those classes so long ago they don't remember the material so well. It's understandable, but it eats at the little time I have available to be in there.

I have had multiple times where a session would be cancelled or not even begin because the tutor did not show up or want to teach. Some times the tutors did not know what to teach even after looking at the notes and being asked questions. A few times the tutor helped me and I did well on the quiz I had but that was only a few instances.

im a grant client.

I also worked in the Science and Engineering Center last semester. The tutors are not the problem as they help students to the best of their abilities. The fault lies in the students being helped (they do not prepare and expect the tutors and the teacher to just magic the information into their brains).

There are no tutors for higher level courses such as PHY342

Often, tutors will be so far advanced that they do not have knowledge on what they are tutoring because they haven't seen it in several years. A few times I will go to tutoring and the tutor will realize that they are not able to help me, or qualified. They will turn me away and i'm stuck trying to reschedule with a different tutor. The times for mechanical engineering tutors are very limited and overall it is difficult to find a tutor that can help that has similar time tutoring where I am also free.

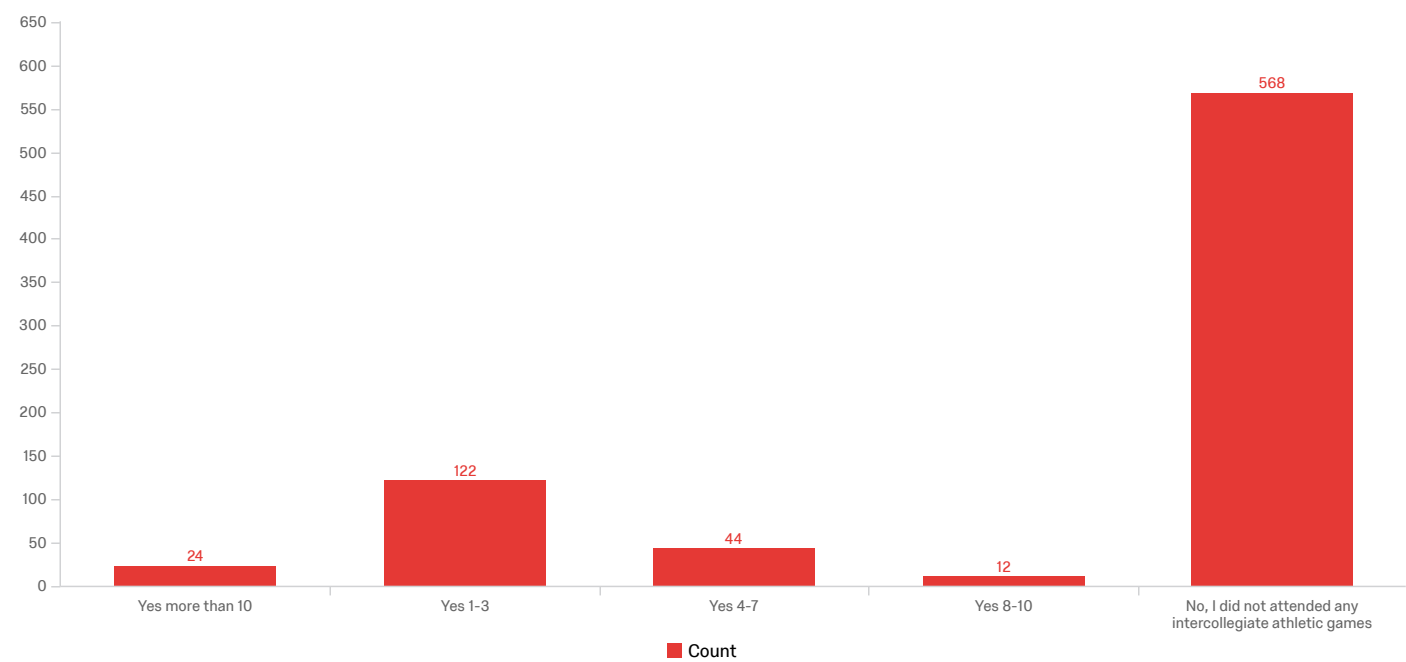
There are always few tutors for my electrical engineering courses and I can't do walk ins

Q24 - This year, did you attend intercollegiate athletic games?

#	Field	Choice Count	
1	Yes 1-3	15.84%	122
2	Yes 4-7	5.71%	44
3	Yes 8-10	1.56%	12
4	Yes more than 10	3.12%	24
5	No, I did not attended any intercollegiate athletic games	73.77%	568
			770

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, did you attend intercollegiate athletic games?	6.00	11.00	10.01	1.70	2.91	770	24.68%	81.04%



Q25 - Ideas of how to encourage attendance would be appreciated

Ideas of how to encourage attendance would be appreciated

advertise that food will be provided

if my friends went I would probably go.

Better sports team

it's hard to find the game schedules on the website

More advertising, easy to see game schedules on a main page somewhere

Broadcast it more and send out emails

Be notified that there were games, I have not heard of games going on other than my own personal team's.

Game nights, give aways/shirts, tailgating

Better players.

More tailgates

Snacks?

more advertising

15 bonus points added on to end of year grade

While I'm not sure exactly HOW you guys should encourage it, my biggest complaint with my college experience has been the lack of a communal atmosphere. Having some kind of encouragement to go to "the big game" would have been a lot of fun! As it stands, I'm graduating in less than a month and haven't ever been! It's a shame, and one I hope will be rectified for future students!

raffles, posters for each game (or weekly schedule) so people know

Offer to pay collegiate athletes.

Advertise the games more.

Perhaps themed night? Who doesn't like a good costume!?

Give free stuff away

For me, attending games was difficult because I either had class, my own games, or I had prior engagements from other clubs I'm in but that's a personal thing! I find that games are advertised well, but it's just the timing that doesn't work for me.

More advertisement

Well, I'm not interested in sports but some advertising might work since I don't know when these games are even happening.

Advertise it better. Make the event fun and have prizes and stuff.

Not sure how to entice commuters to be honest. Most of us just come to take classes and go home. Perhaps by focusing on athletic games as a way to experience more of college life.

Any publicity is good publicity

Get to a D1 level like UMass Amherst

They sound interesting, but I do not have the time. Also, E-Sports are more of an interesting subject for some of us.

Maybe publish something. I honestly have no idea what teams we have or anything

Not everyone likes sports. Free beer.

Free tshirts. College kids love free stuff

Tailgating and giveaways. The games with the most attendance is alumni weekend with the tailgate and the beer tent and then when free tees are being given away

I have never heard of any athletic events going on campus nor receive emails regarding this topic. A suggestion would be to send out emails and posters all over campus.

Talk about sports and game scores in e-mail. Keep students engaged.

make a competition of attending games such as a point system with prizes for most games attended

More advertising!

Taco night if the team wins

make them free

More announcements

Join UMDs pep band!!!! It's fun!

More advertisement of the sporting events throughout the campus, such as the screens in the campus center, also you could advertise the free t-shirts for the first number of students to show up.

More publicity for the under recognized team and club sports

Tailgates

Big support system is very important and the success of athletic teams may increase

halftime performances

More publication, more school spirit.

Food and beer

Give aways

free stuff i.e. (shirts) sanctioned tailgating allowed all year instead of just for one football game

More free t-shirts

Free prizes at games, advertise more on campus

The big games need to be spoken of more. Most people don't go because they have no idea they're happening.

free food and raffles

More advertising

more adverstising, bigger hype

Add the home games to the announcement emails that are sent out every day

PEP rally in Campus Center; let students know about other sports like hockey games, need to bring more awareness and excitement around the games and kids will go! Table with raffle items kids can wear at games, like foam fingers, crazy glasses, shirts etc

You're paying for your education... take advantage of the entertainment in sports!!!

Didn't know that there were any games going on since I was commuting

More advertising of when the games are going to be. More team/school spirit.

Free snacks

More free stuff. Tailgates, recruit people, bar at events

In the ped band

Make it more known around campus

Seating, consessions, excitement, raffles, half time stuff, pie a professor in the face at half time?

Don't have 8:00 AM classes. Opt in email reminders service.

Im 46 returning to college for RN to BSN- unless my son is an athlete I would not be going

Raffles using student IDs to promote athletic attendance

I feel like there is nothing currently that gets students excited about our sports/sports teams. As of right now, I have the general connotation that our sports team aren't very good, so I do not attempt to go to any games. I think if there was something encouraging students to come to sporting events talking about good records or good players or something, that might be better.

free stuff

More school pride during events like this

More social media, food and drinks available to students using meal plans

Dont

Allow sports teams to hold gathering nights or social events to increase popularity. More advertising. I hardly ever know when there are games at school or what teams are playing.

Freebies, half time shows,music. The tailgate before one of the football games was also a good idea.

Buildings need either a major overhaul on maintenance (new NON-leaking roofs, cleaner windows, etc) or they need to be replaced altogether. The biggest issue is the leaking roof in SENG and LARTS Dorms could also use better care in winter, with snow removal as grounds workers tend to leave parking spaces full of snow, limiting parking further for dorms.

The new and up coming pep band is a start. Having food or some sort of a give away might increase the attendance.

I think intercollegiate activities should be better offered to transfer students. I am an athlete but the school did not do a good job at welcoming incoming athletes to join teams on campus.

get people excited over arnie

more school spirit, tail gates before games

More sense of community at the school. I have no idea when sports are playing events, so maybe advertising it.

Well, for on-line students, it is very hard. I live 2.5 hours away from campus, and I am an adult with a family and I work 50-60 hours a week. I will not be attending athletic games. For those on campus, maybe take a look at what you currently do, and see why people may not go. Is the price too expensive to get in? Is the spirit of the school not where it should be? I think you need to take a deep dive to figure this one out. It's all in the marketing.....

Advertise home games more on social media maybe? I know I can find it online and sometimes they're on posters at the beginning of the semester. To be honest though, I don't read the weekly emails even though I know they probably have game times in them. It's a bunch of info that if the school felt it was really important, they'd have individual departments send it out with a pertinent subject line. Maybe send out weekly emails specifically with home games for the week? I'd read those on weeks I have more time.

More giveaways

information about games

Offer extra credit?

Advertise. I had no idea that these games were going on.

More advertising - I never heard of any sporting events at the school & I'm a commuter

Offer nightly events, like T-shirt day, or sticker day or things like that

Design better ways to inform students of when athletics game are taking place

finish building more bleachers outside

Give out shirts to the fans or something cheap

Offer free shirts and pizza. Also give more advertising about when games are. I was unaware of when games took place and if I knew I would have gone to more.

Get better teams, recruit better players....hire a big name coach and bring in star athletes.

Offer more food and free stuff more announcements Drinks for 21+

Raffles, giveaways, more advertisement.

As a transfer student who works 35-40 hours a week, I find it hard to be incorporated in college life on campus. Extra credit points, knowing there's good food is always a good way to encourage students.

None

more posts on social media more giveaways (UMassD apparel)

More promotional events and messages to announce games.

Email the schedule of games, or choose which teams you would like a schedule for. I would love to attend a game.

Make people more aware of when they are. I wish to have gone.

Have better teams, promote games around campus more with signs, commercials, posters

make more events at the games so its more attractive to a larger group of people, and teams should play better so there is a goal to play toward, and more exciting to watch for fans.

Free t-shirts

Maybe include a daily or weekly sports schedule with the regular emails?

Actual post about them cause I had not idea when any of the games where happening

Better advertisement of when games are. Maybe in the daily announcements.

Impossible. Apathy is rampant on this campus.

More school spirit needed on campus

Better advertising around it and just more general school support. Athletes should announce in their class and invite classmates. It seems like a select population so it needs to feel more open.

Did not see the schedule posted anywhere, I would've gone to basketball games if I did.

Giveaways

Really good free food.

Better schedule announcement

We are too small of a school with an athletics program that is not competitive. We will never be like Villanova where we can rally around a sport as a college.

Advertising in CC for the game (I don't always follow up with emails) Small games for audience to participate it

Make them exciting to go to, lots of sense of pride, and rewarding those who do

Players should interact/table more with the student body

Improve school spirit, advertise more. Tailgating, better food there maybe food trucks. Start an ACTUAL homecoming like at big schools!

Does not interest me

Sports aren't really my thing, but cheap concessions and a couple free tickets every semester for students (or if this is already a thing making it more known) might get me to go just out of school spirit. Maybe a system like meal swipes for tickets? If meal swipes worked for concessions I'd be far more inclined to go. Or if all of this already happens just some more marketing I guess. I never really know when the games are unless I seek the information out. The students digest newsletters are far too flooded with dissertation and thesis defenses, so I don't look too closely. Moving those to a separate mailing list would be awesome. Maybe a pretty sign in the campus center with game times that gets done by a graphic design student and looks at least slightly more interesting than the bus schedule would get me interested.

More school spirit

better advertisement

Later classes , have them be back to back

Have better teams, more advertising of when these games are.

I never knew when the games were! Maybe post the schedules on social media sites or send support emails

offer more umd swag

Sports are so irrelevant to academics. I am angry part of my payment to be educated here includes money for athletic programs that I do not utilize or benefit from

Give away UMD swag to the first 20 people or so

Better advertising of games

-More free UMassD merch -More tailgating -More social media advertising

Promos and do free t-shirts

Add more fun/eventful/exciting half times, let the pep band play for more sports

Free food/things at games (not just t-shirts), in the evening instead of morning/day

At other schools they post school activities and other events in the bathrooms on the stall doors. I don't know if this is possible but this might be a better way instead of sending emails (that get deleted in a second) or the flyers in the hallway that you just walk right by.

Better advertisement. Food stands at the event.

Announce when they are

Give aways/ raffles

I personally have not attended because I have only been at this school during the winter and it is cold. If I had friends going, I would come. Other schools try to create fun events surrounding games on occasion, such as activities fairs or free food. I also haven't noticed games being advertised much.

I don't know

I am not much of a sports person, but I do enjoy hockey and an occasional football game sometimes! I just have to find more time to go to them is all :).

Don't care for any sport other than European soccer

Advertise the games more

First of all, I think it is RIDICULOUS that the Men's Hockey team does not have a bus for the PLAYERS! I would think nearby games such as the hockey rink are easy to arrange transportation for, even just dedicating a shuttle that goes the distance.

Promote it more

Not everyone likes sports. If you really want to encourage attendance maybe raffles and a lot of free food, and beer for 21+ students.

Get better athletes to have better teams that actually win

More free t-shirts/games/excitement

Giveaways

Create more of an atmosphere of university pride. This school was no one's first choice for college but we're here and it's a good school. You need to freshman year instill a sense of pride in the school.

We're a D3 college, there is no changing the attendance to the games...

offer more student incentives; shirts, discounted food, halftime challenges

Rewards for the first x number of students

Give aways busing/transportation for off campus games. On campus better parking.

More advertisement from teams

Announcements regarding games through email or poster maybe

they're a waste of time and money

Tell us that they're happening, and tell us that there will be food

More information? I didn't even know when they were.

2016-2017 emails were sent out for sporting events and other activities on campus every week. I liked those and it encouraged me to do more stuff.

Advertise ALL sporting events on social media

Put more focus on games, not enough posters or announcing of home games on campus.

MORE ADVERTISING!!! It should be included on the calendar of events on the website.

Raffles, more school spirit, re doing the gym

I think they do a pretty good job-with flyers and offering free stuff at games. I just don't have time to go to any of them or they're at a time when I'm not available.

Parking

Athletics should have more tailgates and better events held before and after games.

Athletes will attend each other's games with encouragement. Other colleges pair up partner teams to attend x number of games of the other team, staff their games, etc. Also advertising games better would be appreciated. Emails to students, posters, etc....

Post more flyers. My classes are primarily in LARTS and I rarely if ever see flyers about the games. I personally probably would not go because I commute (living 30 min away) and usually work when I am not in class. I am not sure if you make events fun but that could be another way to get people to go!

Hype up the game, increase pep, etc.

For the most part I couldn't go to many due to my courseload and I had other things I had signed up for, but I do love watching our sports teams!

Care about the students and professors more.

N/A

There could be better communication about when the games are happening, because I never even hear about them. Also, there is not much unity and school spirit on campus, so that probably hurts attendance.

Release the schedules of the athletic teams, so people can know when other games are coming up

I would send out more notifications about games. I also do feel that the same should be done for performing arts events since they are more overlooked than sporting events.

More advertisements for the games

Offer really cool food and send out emails, not excessively, to inform people about games

Not interested. Wished the college would focus on more academic activities

Free stuff!

better advertisements and rewarding the participants and viewers

Yes, but not at UMass Dartmouth. Attended a hockey game at BC.

Make a point system with prizes for most games attended

More announcements, I only ever saw them on a notice in a busy area. So i couldn't actually see when they occurred

The freebies are nice

Treat the cheerleading team as a team and not a club that has zero funding then maybe they will actually be able to get the crowd engaged in the games. Move where the cheerleaders stand during football games.

better advertising, raffles, increase school pride and spirit

i dont like sports

Ticket giveaways

I would go to anything for a free t shirt or water bottle

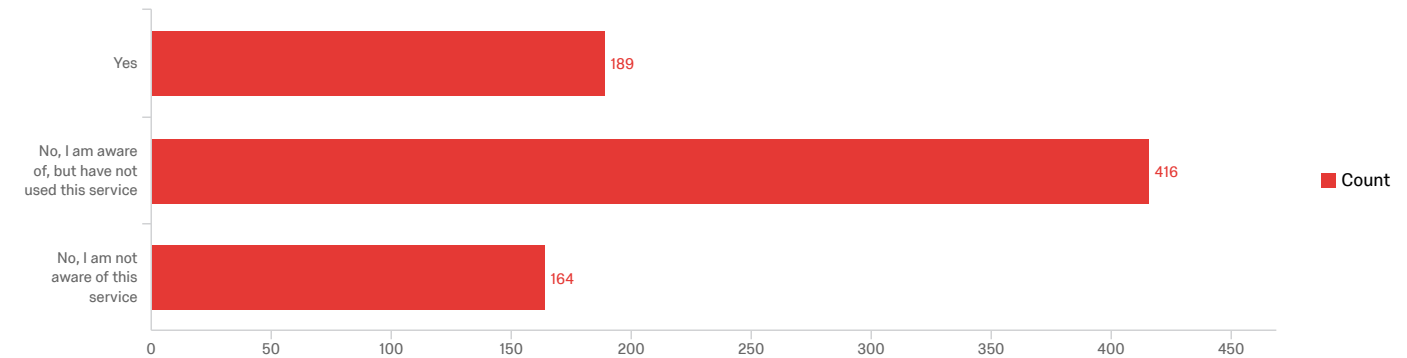
Showing records 1 - 190 of 190

Q26 - This year, have you participated in any Athletics PROGRAMS (including Fitness Center classes such as zumba, karate, etc.)

#	Field	Choice Count	
1	Yes	24.58%	189
2	No, I am aware of, but have not used this service	54.10%	416
3	No, I am not aware of this service	21.33%	164
			769

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you participated in any Athletics PROGRAMS (including Fitness Center classes such as zumba, karate, etc.)	4.00	6.00	4.97	0.68	0.46	769	100.00%	100.00%

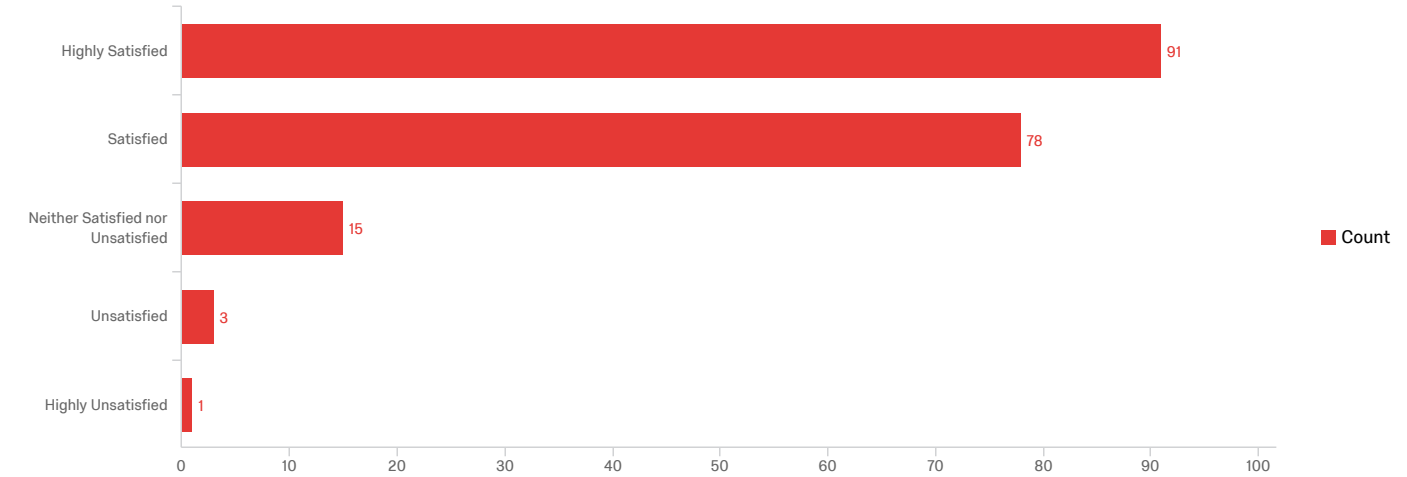


Q27 - You indicated that you participated in one or more Athletics PROGRAMS (including Fitness Center classes such as zumba, karate, etc.). To what degree are you satisfied with them?

#	Field	Choice Count	
1	Highly Satisfied	48.40%	91
2	Satisfied	41.49%	78
3	Neither Satisfied nor Unsatisfied	7.98%	15
4	Unsatisfied	1.60%	3
5	Highly Unsatisfied	0.53%	1
			188

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you participated in one or more Athletics PROGRAMS (including Fitness Center classes such as zumba, karate, etc.). To what degree are you satisfied with them?	4.00	8.00	4.64	0.74	0.55	188	97.87%	10.11%



Q28 - Comments

Comments

Zumba class is fun

I love Zumba and pilates!!

Need parking for commuters to make using the facility easier

Needs more cultural instructors

Kathy is amazing.

More Friday classes and weekend classes

Zumba was my favorite program. I am highly satisfied with this program and recommend it to everyone.

I would have been highly satisfied if the classes fit better around my schedule. There were a few semesters when I had classes during the times of the gym class I wanted to take.

Donna B is a fantastic person and she makes yoga even more enjoyable and easy to follow. I've never been to the campus gym before this year but now I want to build my schedule to allow myself more sessions with her.

Pilates is great!!

D

The instructor Kathy who teaches total body workout and pilates is amazing. She is so the perfect amount of kick ass if you arent trying your best and understanding if you truly can't do something.

The Yoga class is amazing and the zumba class always gets me fired up and ready to go

Sad that cycling was cancelled on Saturdays and that there are no weekend classes offered.

The fitness center is very smll

This semester I decided to try the Pilates class at the fitness center. It is AMAZING. Kathy does a wonderful job and I love going to her class. I go every week at least twice a week!

I love the classes in the fitness center

Kathy is an amazing Pilates instructor

I've done Pilates, total body fitness, and spin classes they've all been really great ways for me to stay motivated at the gym

gym is nice, but intramural soccer is highly unorganized and the refs don't know the rules of the game. Will not be doing anymore intramural sports

Gym could have a little more space and more lifting equipment. Rugby could be recognized as an actual sport. Classes like zumba and Yoga could be offered at more reasonable times, not while students have class.

love the total body workout class

Lacking some equipments. Especially the weight pads

Team Lifts with Brandon

Fitness center is very nice. There is a lot of good equipment but there are a lot of people with self confidence issues (such as myself) and people get intimidated when they see bulky men hogging the weights. Maybe in the future the fitness center can add a small section for woman only. It can get crowded there too.

UMass Women's Rugby is great!!!!

I love Donna the yoga instructor.

I attend Pilates with Kathy and she is absolutely the best Pilates instructor ever!

The gym instructors are amazing, and are fully committed.

I attend Zumba regularly and very much enjoy it. It makes exercising fun and not intimidating.

I love the Yoga class, but the time slots are all while I have class. I wish it was offered more often, its so useful to relieve stress!

Zumba is fantastic

The yoga teacher is amazing! She rocks

Need more yoga classes

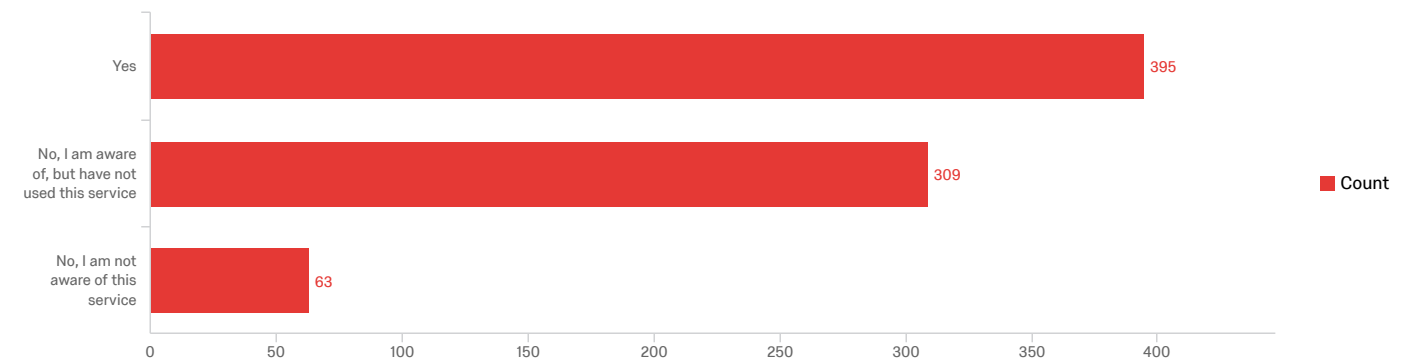
They should have the programs more often and at different times instead of just one time once or twice a week. If someone has class during the time they should have the option to look at other times.

Q29 - This year, have you used the Athletic Facilities (Fitness Center, pools, fields, gym)?

#	Field	Choice Count	
1	Yes	51.50%	395
2	No, I am aware of, but have not used this service	40.29%	309
3	No, I am not aware of this service	8.21%	63
		767	

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the Athletic Facilities (Fitness Center, pools, fields, gym)?	4.00	6.00	4.57	0.64	0.41	767	100.00%	100.00%



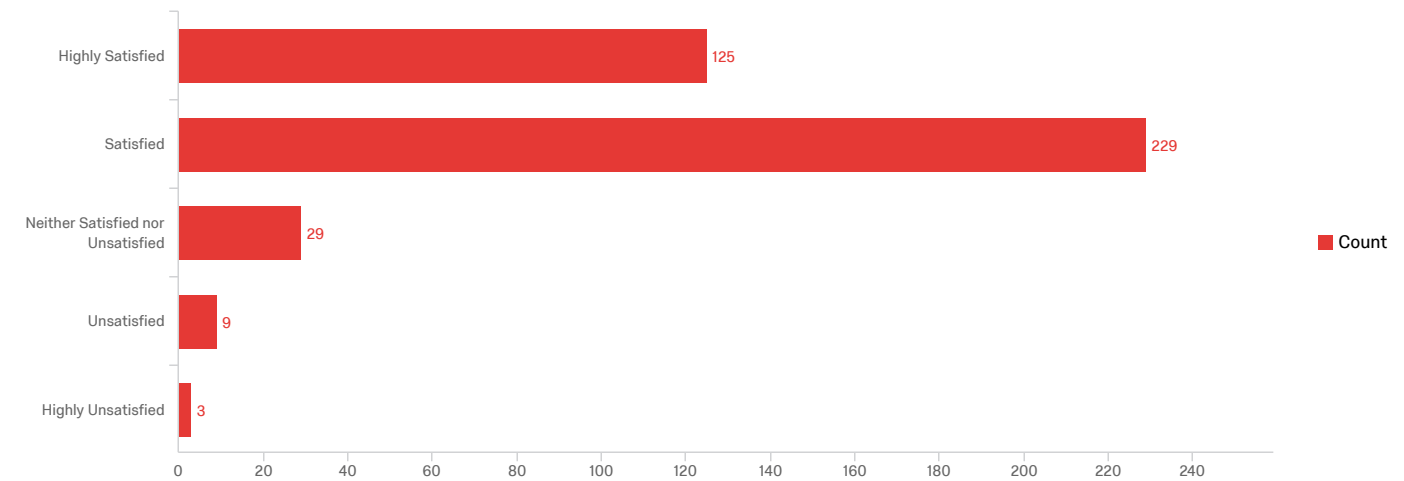
Q30 - You indicated you used the Athletic Facilities (Fitness Center, pools, fields, gym).

To what degree are you satisfied with them?

#	Field	Choice	Count
1	Highly Satisfied	31.65%	125
2	Satisfied	57.97%	229
3	Neither Satisfied nor Unsatisfied	7.34%	29
4	Unsatisfied	2.28%	9
5	Highly Unsatisfied	0.76%	3
			395

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated you used the Athletic Facilities (Fitness Center, pools, fields, gym). To what degree are you satisfied with them?	4.00	8.00	4.83	0.72	0.52	395	96.96%	10.38%



Q31 - Comments

Comments

Very nice facility, however it tends to get overly crowded and much of the equipment not usable. The fix? Add more or perhaps expand.

So many broken things!

The basketball court needs to be taken care of a lot better.

I wish there were trap bars available to use outside the varsity room in the gym.

The men's locker room in the fitness center is always very smelly.

Sort of small, some broken machines

Pool closure sucked.

Would be nice to have a private women's section in the gym

More weight machines

I don't use the gym nearly as much as I would like but it really is a nice gym.

there are prime times of each day where there are way more students than certain parts of the gym can withhold. the machines are always taken.

Working students are not responsive to assisting facility workers with maintaining a clean environment.

There should be a women's zone or more weight machines. It's always overrun with groups of athletic guys and i feel uncomfortable using the machines.

Dirty

Satisfied with the equipment and cleanliness in the main area, however I'd like to see the showers cleaner since I commute. The showers always have clots of hair and scum on the walls, floor and ceiling and the floors of the locker room always has large puddles.

Great service and times. Just wish there were later classes

I wish the fitness center was open earlier on the weekends

The gym is great, but there should be more room for weights I feel like that space is too small especially when a lot of people are at the gym

Not everyone knows how to use weights or the weight machines and don't know anyone who does and they don't want to bother strangers who are working out so some way to bridge that gap for those who want to use it but are too nervous, scared and don't know what to do.

The all glass aerobics room in the downstairs part of the athletic center (where cycling is held) isn't clean super well. Always dust in the corners and hairballs.

too small always full

The equipment supplied is sufficient for how popular the gym is, but it somewhat lacks female attendance. I refer to the side of the short wall with all of the weights and mirrors as the 'mens club', and I'm not one to feel singled out but in this circumstance I don't feel as if I belong there (though no one has been plainly threatening). It's everyone's choice as to what equipment they use, but I thought there might be more to be done about the gender ratio. Or to simply change the atmosphere (color scheme of the gym, or equipment offered or the set up of equipment) could be effective.

Could be bigger and some of the equipment is old or broken but the hours are really good, better than a lot of schools of similar size

Little small for the amount of students, but good otherwise

Pool could be open more, and gym should be open longer during intercession.

However we need another gym because the basketball courts is always closed

fix lights

The fitness center is very clean.

The basketball courts are very slippery.

The men's bathroom smells very toxic , I can't go in there without feeling nauseous. If there is anyway to help the smell and keep it sanitary that would be awesome .

I have used the pool and gym and was very happy with both. They are both clean and had good equipment.

Not enough equipment. Maybe a womens area because guys dominate all the weight equipment and make it uncomfortable for women to do those things.

Sometimes the gym gets insanely crowded. I wish there was more space and I wish the studio was open all hours

The gym makes me feel self-conscious due to the layout, and I often go to an off-campus gym because I do not feel confident or secure at this gym. I think the cardio section and weight-lifting section should be more separate, since I feel judged by others (even though I am in physical shape and know my way around the gym - I cannot imagine how inexperienced gym-goers feel).

The pool should be cleaned more

Love the gym and courts

I feel like the jumping juice cafe could be open more hours throughout the day, and maybe even expand the facility a little more for commonly used machines. There are some times when i go and i cant use the machines i need to because there is too many people in like to use them

gym is too small, too many people go there to have the current amount of supplies like machines, weights, etc. Makes working out a hassle and waiting game depending when you go

Often times the online schedules for the pool and gym are incorrect, as we would check online before going and then get there and not be able to use the facility.

Typically overcrowded and not enough equipment

In the gym, the staff rarely refill the disinfectant bottles and the paper towels, it's quite unsanitary when I can't wipe down the equipment.

N/A

There are only the very basics of equipment and I wish there was more updated ones that make it easier to exercise.

There should be more space for people who want to utilize the room in the back of the fitness center the new paint is cute , but I think there needs to be more space.

I would really like them to open earlier, especially on weekdays. I prefer to work out in the morning, and 10 am is when I'm already past the point of motivation.

I use the gym for intramural sports, but sometimes there are people who are participating in a different intramural sport taking over spaces dedicated to other sports

I don't like going to any gym

The machines are somewhat antiquated and there aren't tools like a heavy bag. I understand boxing isn't an established club or activity at UMass Dartmouth, but I know many people who would use and/or find use in boxing equipment such as a heavy bag so the investment in a heavy bag or a few heavy bags would be a good idea.

Pick things up and put them down

Gym could have better equipment, more space and more lifting equipment. Rugby field could be tended to better.

You guys should make more basketball courts

When I played a sport at UMD we were allowed to use the team room in the fitness center when we had a team lift. I wish it was still open to non athletes, as I don't play a sport anymore.

increase size? It gets really busy, especially in the afternoon/evening and can be intimidating to go with that many people there.

Pretty good

Gym is pathetically small

I wish the fitness center was bigger, had a bigger room in the back and had more machines.

I don't like gyms.

The fitness center just gets so busy sometimes and there are not enough machines. A womens only room would be nice since we can no longer utilize the program rooms outside of instructor classes.

It's always a mess and I always have to re-tighten the straight bar weights. Just terrible

very outdated gymnasium and seating environment

It's far too crowded to workout at the gym

It is small but has everything I need.

Locker rooms could be cleaner. The men's locker room sink always has water all over the place. The small key/wallet etc. lockers outside the locker rooms always seem to be broken, as well. The actual gym equipment seems to be well-maintained if it isn't just new equipment that hasn't been used a whole lot yet.

The rugby pitch could use some maintenance to keep up the quality of the field

I would be more satisfied if the varsity room was open during non athletic team hours just as the pools and gym are.

I occasionally use the Fitness Center

There is a lot that could use some work. The athletes need a field house, and a second turf would be incredibly helpful to athletes and their coaches in terms of scheduling. Additionally, a hockey rink on campus would be helpful to gain attendance at hockey games and to increase our number of athletic programs (women's hockey, skating, hosting local kids, etc.). But most of what we have is in decent shape.

It's very clean, there are many workout machines available, they even have tv's and play good music. I just need to motivate myself to go there more. :)

Highly satisfied with the equipment, not so satisfied with the atmosphere.

I wish the smoothie bar was open more hours

Need a field house badly for sports

There could be more space in between the machines and more machines to use.

Better notification (larger signs, etc) when something like the ringworm (?) incident occurs. Many were unaware.

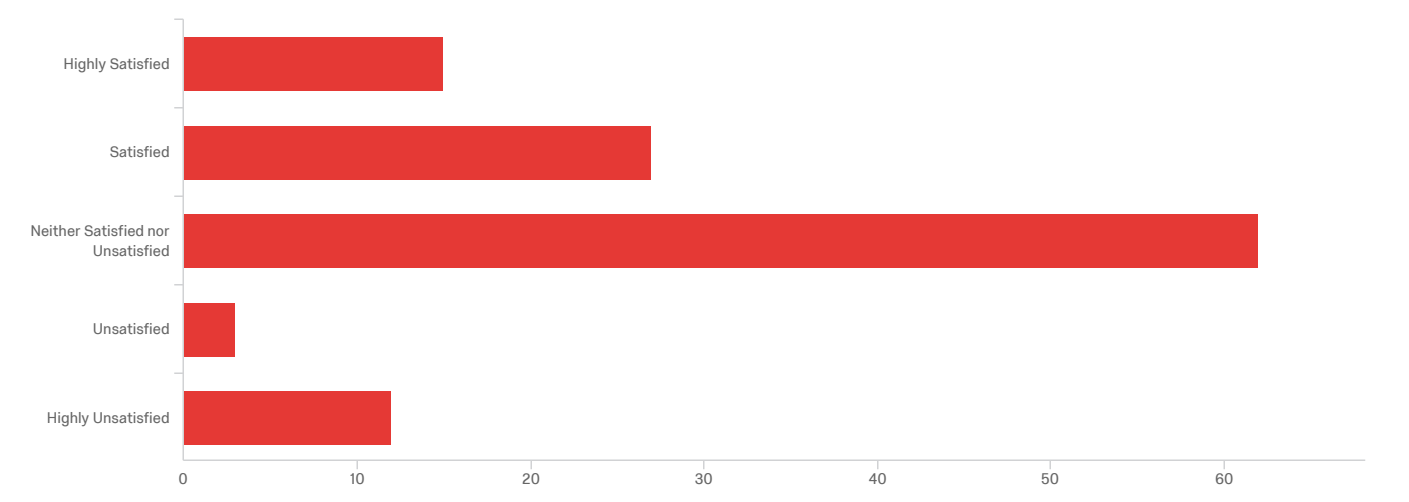
Not a lot of equipment.

the pool smells like garbage, and the gym is threatening

Q32 - This year, have you participated in one or more intramural sports?



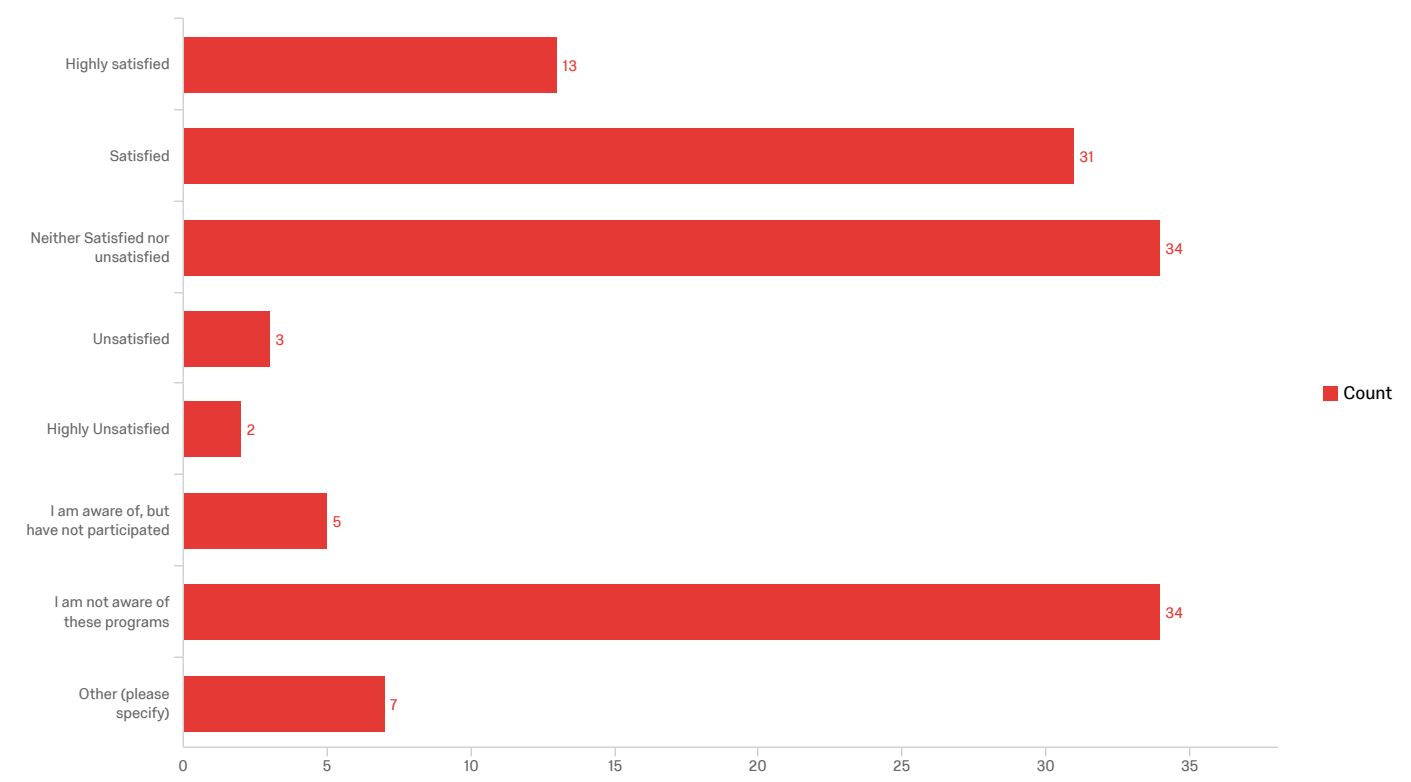
Q33 - You indicated that you participated in one or more Intramural sports. To what degree are you satisfied with the Intramural sports?



#	Field	Choice Count
1	Highly Satisfied	12.61% 15
2	Satisfied	22.69% 27
3	Neither Satisfied nor Unsatisfied	52.10% 62
4	Unsatisfied	2.52% 3
5	Highly Unsatisfied	10.08% 12
		119

Showing rows 1 - 6 of 6

Q34 - To what degree are you satisfied with the range of intercollegiate and intramural sports available by gender or coed. If you have interest in any sports currently not offered by gender or coed, please list them in the comment section.



#	Field	Choice Count
1	Highly satisfied	10.08% 13
2	Satisfied	24.03% 31
3	Neither Satisfied nor unsatisfied	26.36% 34
4	Unsatisfied	2.33% 3
5	Highly Unsatisfied	1.55% 2
6	I am aware of, but have not participated	3.88% 5
7	I am not aware of these programs	26.36% 34
8	Other (please specify)	5.43% 7

Other (please specify)

Other (please specify)

I must've accidentally clicked something I don't participate in sports

Rowing,

I used to be really into wrestling, and i believe there was a grappling club but that no longer exists. I would love to see some type of wrestling or fighting sports get back on campus

I did not participate in intramural sports

online student

didnt do

Did not participate, survey threw me to this page

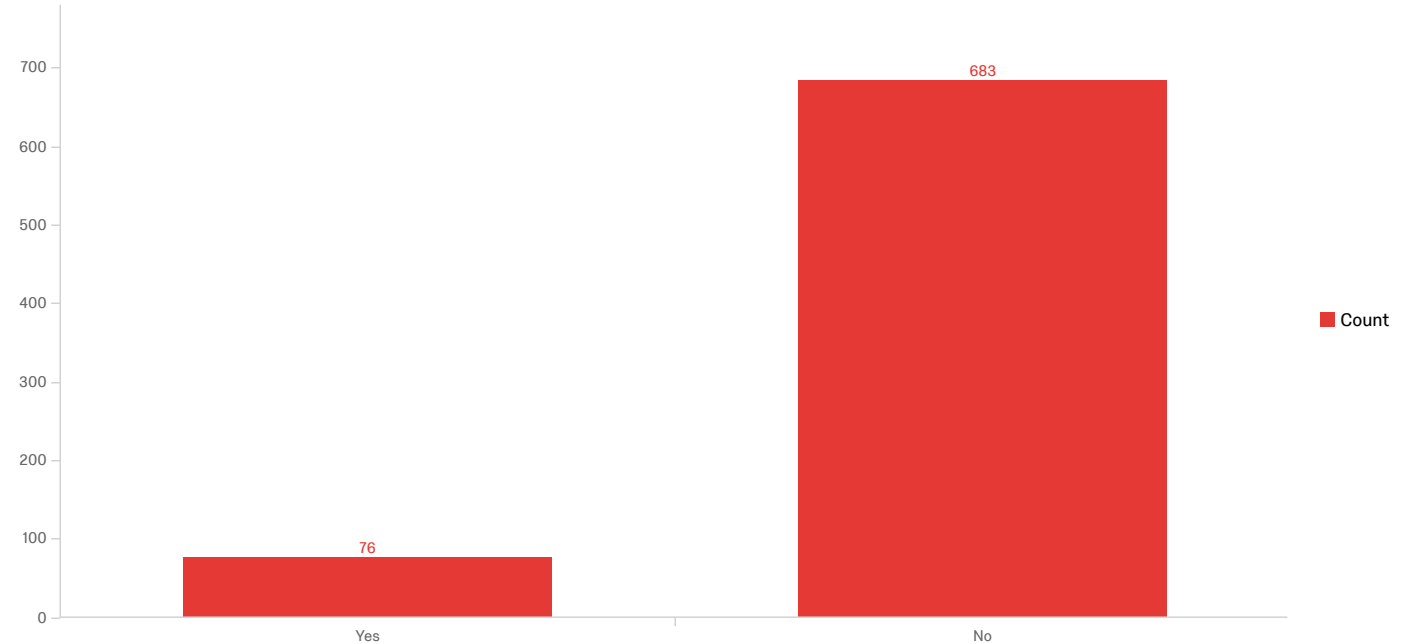
Q35 - Are there any Athletic Facilities that you feel are less available to a specific gender?

#	Field	Choice Count	
1	Yes	10.01%	76
2	No	89.99%	683

759

Showing rows 1 - 3 of 3

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	Are there any Athletic Facilities that you feel are less available to a specific gender?	7.00	8.00	7.90	0.30	0.09	759	100.00%	100.00%



Q36 - Comments

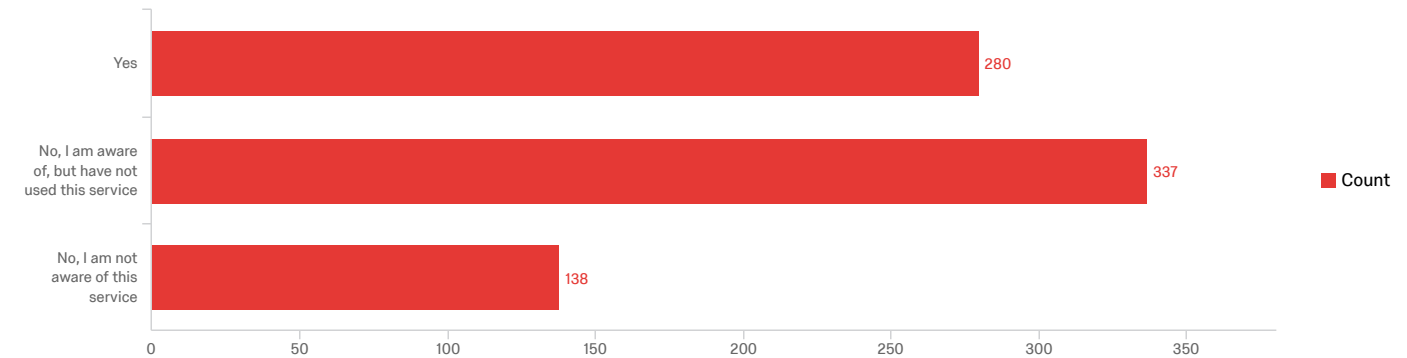


Q37 - This year, have you used the Bursar's office, located on the 2nd floor of the Foster Administration building?

#	Field	Choice Count	
1	Yes	37.09%	280
2	No, I am aware of, but have not used this service	44.64%	337
3	No, I am not aware of this service	18.28%	138
			755

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the Bursar's office, located on the 2nd floor of the Foster Administration building?	4.00	6.00	4.81	0.72	0.52	755	100.00%	100.00%

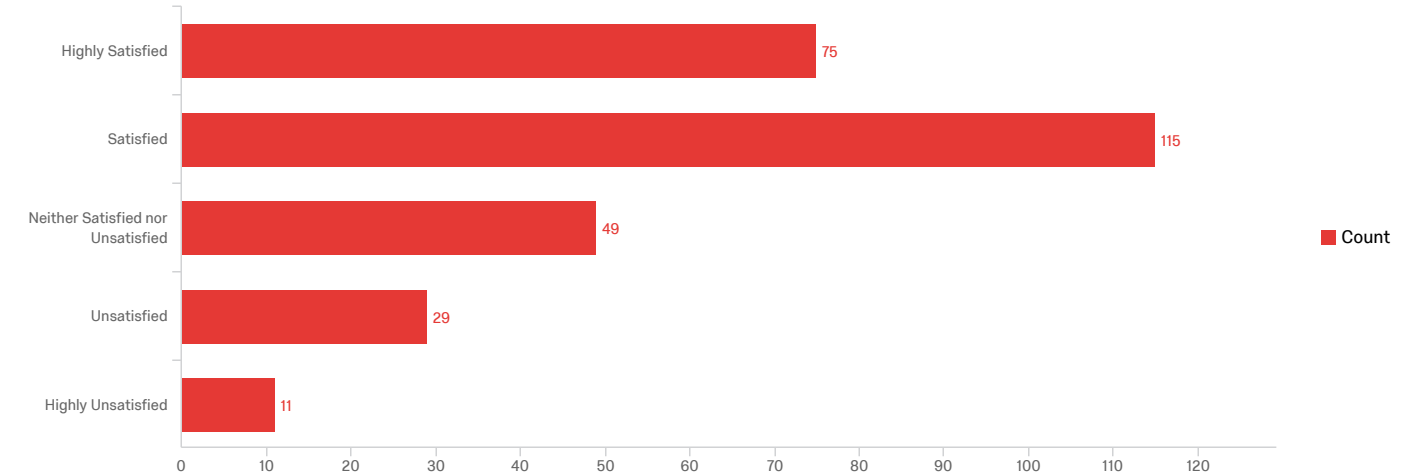


Q38 - You indicated that you used the Bursar's office, located on the 2nd floor of the Foster Administration building. To what degree are you satisfied with its services/support?

#	Field	Choice Count	
1	Highly Satisfied	26.88%	75
2	Satisfied	41.22%	115
3	Neither Satisfied nor Unsatisfied	17.56%	49
4	Unsatisfied	10.39%	29
5	Highly Unsatisfied	3.94%	11
			279

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used the Bursar's office, located on the 2nd floor of the Foster Administration building. To what degree are you satisfied with its services/support?	4.00	8.00	5.23	1.08	1.16	279	85.66%	31.90%



Q39 - Comments

Comments

Very rude

Had problems with them losing a check I received from a scholarship.

The accountants are unaccountable.

Rude and not helpful

I had an issue with my invoice and they resolved it quickly.

The people there are impolite.

They lost my tuition check and I had to dig for the receipt.

Sometimes the employees seem to not want to help or be there for you. Some of the employees are great but some of them seem very hostile

The staff have always been very helpful and knowledgeable.

They helped me sort out my health insurance information which was very confusing. I wish I remembered the lady's name; she is incredibly helpful.

Holds placed on account as interest accrues on Fed Loans. Failure to authorize and apply Tuition Waiver. Extremely difficult to communicate with

i just made a phone call to this office

Rude staff

Unfriendly staff, intimating to correspond with on many different occasions.

They are very responsive and helpful.

somehow i had a late fee issued every semester when i do not pay for college due to the military. I pass in the waiver well before the semester starts and its not noted to my account until weeks into the semester in which a late fee is applied. The lady removed them from this semester and one from another semester because i ran out of credits to full cover my final semester. I also paid the balance (1200\$) i had due since i had lack of credits and somehow a few days later i owed 800\$. The balance should be completed before the semester starts, not 2 months into the semester (mid-end of february). You cannot demand late fees if you can't even accurately give a balance to students.

Everyone there is super sweet and helpful! The day that I went I was actually behind a super rude student who was screeching at the poor employees but they kept their grace and helped her without freaking out. Anyone who says nasty things about them is just expecting them to do things that are outside their purview or just have their own problems that they feel the need to take out on other people.

The people who work here are generally rude and unfriendly.

Besides having trouble finding it, it was quick and easy.

Well welcomed there

Rude

My financial aid was messed up and I was charged for things that I should not have been charged for. The people who work there, though I acknowledge are busy and most likely over worked, haven't been very helpful in solving these issues. It's March and I've been trying to solve these issues, one since the beginning of the academic year (which I have just given up on) and the other since January... Both make me quite upset considering I barely had enough funds to come to school last year, never mind this semester.

Staff is unhelpful. The last time I needed their assistance they directed me somewhere else. When the person they directed me to directed me back to bursars they directed me somewhere else. This has happened several times. And all those times bursars was the place I needed to go in the first place.

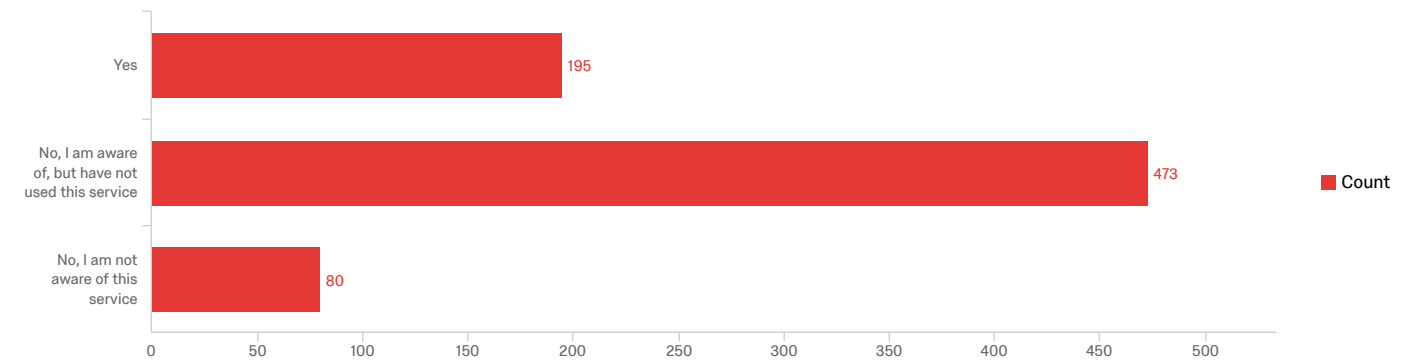
Showing records 1 - 23 of 23

Q40 - This year, have you used the Career Development Center (attended a workshop, used on line resume tool, attended a Career Fair, individual appointment) ?

#	Field	Choice Count	
1	Yes	26.07%	195
2	No, I am aware of, but have not used this service	63.24%	473
3	No, I am not aware of this service	10.70%	80
			748

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the Career Development Center (attended a workshop, used on line resume tool, attended a Career Fair, individual appointment) ?	4.00	6.00	4.85	0.59	0.34	748	100.00%	100.00%

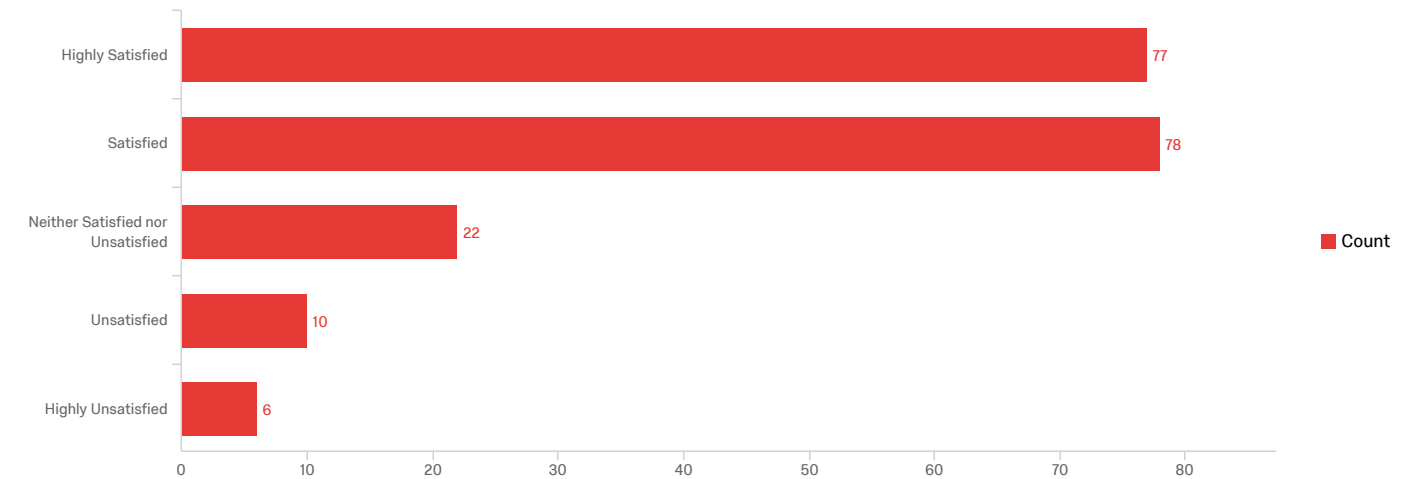


Q41 - You indicated that you used the Career Development Center (attended a workshop, used on line resume tool, attended a Career Fair, individual appointment). To what degree are you satisfied with its services/support?

#	Field	Choice Count	
1	Highly Satisfied	39.90%	77
2	Satisfied	40.41%	78
3	Neither Satisfied nor Unsatisfied	11.40%	22
4	Unsatisfied	5.18%	10
5	Highly Unsatisfied	3.11%	6
			193

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used the Career Development Center (attended a workshop, used on line resume tool, attended a Career Fair, individual appointment). To what degree are you satisfied with its services/support?	4.00	8.00	4.91	1.00	0.99	193	91.71%	19.69%



Q42 - Comments

Comments

not many good jobs for business majors

I had a good first meeting for my resume, but for my second meeting with a different woman she was belittling and even tried to teach me to use myUmassD, but I use it multiple times a day.

The career fair was effective. Workers at CDC helped work on my resume.

I went to the career fair you guys had around two weeks ago, although I did show up pretty late! Was pretty impressed at both the attendance and amount of employers on display. Nothing I'm super interested in pursuing, but it was certainly great experience at the interviewing/talking to employers stuff!

Fair was marketed mostly towards science and nursing majors

Dr. Kent-Davis is the BEST! She helped me with my application to veterinary school and through her I was able to stay involved with the CDC to help with the Job Expo a few weeks ago and I know that she's always supporting me in my endeavors.

The CDC helped me get a job because I acquired the skills for interviewing and job fair etiquette

Their assistance in helping my resume is great! And I hope i succeeded in getting an internship summer job.

Always try to get more employers on campus, the turnouts from students have been good, nut we can always do better.

As a LARTS student the Career Development Center seems to be under qualified and unaware of what internships there are available for me. They also do not encourage students to find internships on their own. I have heard from many students that the reason that they received the internships that they did being Google, Microsoft, or Ebay because they searched for them on their own and the university was not supportive in this pursuit

VERY HELPFUL RESOURCE!!!

The resume portion of the career development center is weak.

I attended a presentation for an internship opportunity and then followed up with Amelia A. She did a wonderful job answering my questions and informing me about the program.

Did a practice interview, not sure if it was the career development center or some other service.

I was told someone who was familiar with my industry would be assigned to me and instead I spent more time explaining industry standards to her than getting any constructive help on my resume. Also, there is NEVER any career development aimed at CVPA students and if we're lucky there is MAYBE one company/institution for CVPA majors at job and internship fairs. We're entirely left to fend for ourselves.

Linda is awesome. Wish they wouldnt force resumania down everyone throat though, because some of us actually have experience in that and come in for other reasons; or we come in to speak one on one with someone.

I understand that a large portion of this campus is Nursing, Business, or Engineering, but you only have people who know of opportunities in those three fields and NOTHING ELSE.

This is one of the greatest and most helpful centers on campus! All staff are very welcoming and have the best intentions for the student.

I had a Resume Workshop for a program done as an RA

More people to look over resumes and cover letters, the availability left something to be desired in the fall semester

Offered great help with my resume and personal statement.

Rachel works so hard to help students to the best of her abilities, and shares her network. She is vital to the success of the CDC.

I went in and worked on my resume with someone last semester and I was advised that it was solid. Then I met the director during a mock interview in one of my classes and she told me that I should redo my resume.

I came for help on my resume and was given a number of resources and examples on how to build one.

never actually helped me but kept pushing off my appointments or sending me somewhere else.

Amelia helped me make an awesome resume

Obviously it mostly relates to the people who are close to graduation so I couldn't connect much but still it was helpful

They never have any Graphic Design jobs there, and if they do its only 1 or 2. Need to get more of the art's involved for CVPA students.

The online resume builder was not saving my work

I got accepted into veterinary school this year and truly I do not think I would have been as successful in my application without the help of Dr. Kent Davis. Truly she is a campus gem and I tell all my friends to utilize those services!

(I believe this is the right category, correct me if I am wrong) The fall into your major event is good in concept but it seemed like it was in a crowded environment. Doing it early in the semester when its warm and doing it outside would probably have the overall event run better.

Didn't work out but the people there were very helpful.

i attended a workshop in the residence hall and it was great they provided us with resume tips and took personal questions

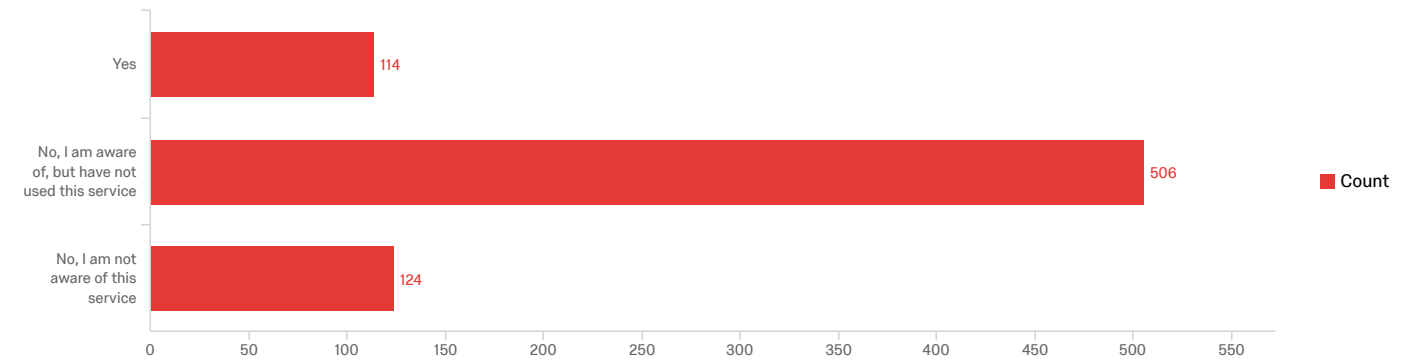
Q43 - This year, have you participated in an internship (paid/unpaid, or credited)?

#	Field	Choice Count	
1	Yes	15.32%	114
2	No, I am aware of, but have not used this service	68.01%	506
3	No, I am not aware of this service	16.67%	124
		744	

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
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1	This year, have you participated in an internship (paid/unpaid, or credited)?	4.00	6.00	5.01	0.57	0.32	744	100.00%	100.00%
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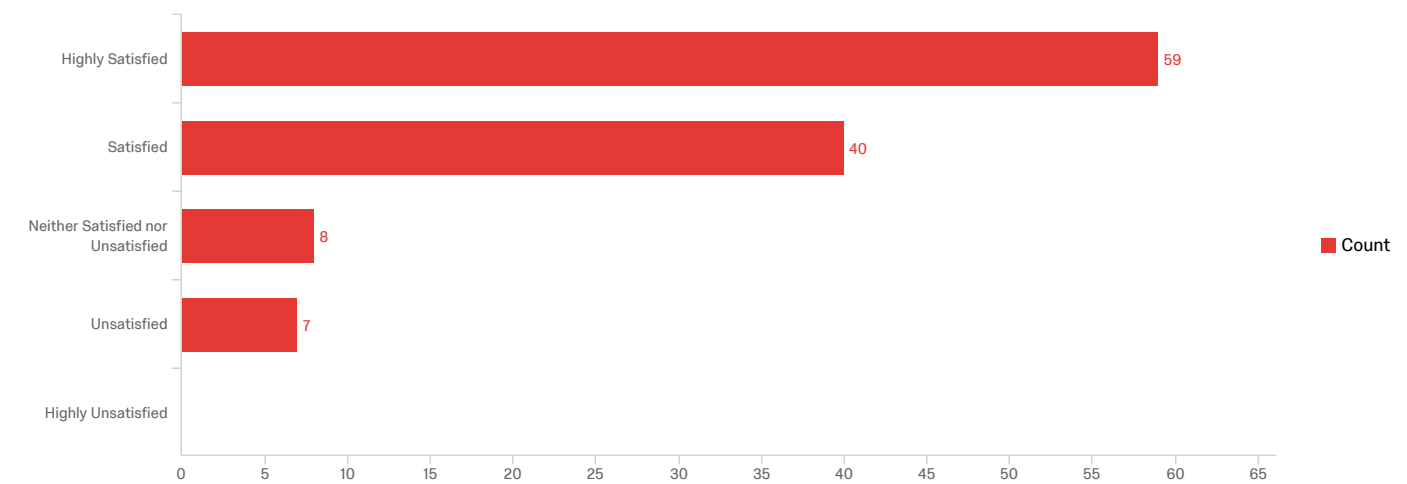


Q44 - You indicated that you participated in an internship (paid/unpaid, or credited). To what degree were you satisfied with this experience?

#	Field	Choice Count
1	Highly Satisfied	51.75% 59
2	Satisfied	35.09% 40
3	Neither Satisfied nor Unsatisfied	7.02% 8
4	Unsatisfied	6.14% 7
5	Highly Unsatisfied	0.00% 0
		114

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you participated in an internship (paid/unpaid, or credited). To what degree were you satisfied with this experience?	4.00	7.00	4.68	0.85	0.73	114	93.86%	13.16%



Q45 - Comments

Comments

Learned more working this internship than in classes.

Mentorship for my nursing course

CVPA - lack of summer internship opportunities available through career development center. I found my unpaid photography internship on my own through a third party and was only able to get academic credit for it by adding it on as an Experience Program summer course, and I was not aware of this until my bill arrived.

I will be completing it this summer

Learned the most I ever have in my whole college career about accounting from being out in the field.

The internship itself was not to the caliber of which it was advertised. I think it is kind of lacking of the school to not help students find internships – at least in CVPA as of right now there are no services for that. Some students don't know where to start or what they need to apply, so it would be helpful to have some services to aid in that.

I was not satisfied with the nursing clinicals

I found this internship at a CDC job fair on campus.

It wasn't with the school if that's what this question was asking. I had one over the summer and have another lined up for this summer.

I may be receiving a job offer from that internship and enjoy the work and environment immensely.

Off campus internship with Oracle

My internship was part of the Counseling curriculum for psychology. I wish and hope that in the future, more internship opportunities are available (and integrated into the curriculum) for Psychology majors.

I'm studying away at The Washington Center and I hope that in the near future UMass Dartmouth encourages students of ALL backgrounds to attend this program, specially marginalized populations. You don't know any better as a first generation student when you come from a low-income community. Which is why it's important to have a liaison with a great understanding of the disadvantages certain groups of individuals have and how the program can benefit them, while also supporting them and guiding them throughout the process. Washington D.C. is a great opportunity for students to transition from being in class to the workforce, and it should be emphasized more.

Internship was not through the school though. Found it on my own

I love what I do for an internship. But being a senior with 6 classes, who doesn't live at home or on campus with so many bills to pay, working a 20-25 hours unpaid is really a burden. I wish there were more opportunities for every major, in which there are more paid internships. Also, I wish every major had job posting bulletin boards like the majors in SENG have.

not through school

Mentorship through the CON

I did not get a set schedule, and it was very stressful wondering when I was supposed to be going in in the morning because nobody told me. Furthermore, I did not realize I was expected to work over breaks because I was never given a schedule so I was just constantly lost.

The Washington Center was the best thing I did.

I was an intern with the Peer Health Educators. Supervisor Beth-Anne Guthrie is very nice and helpful. Program is very good.

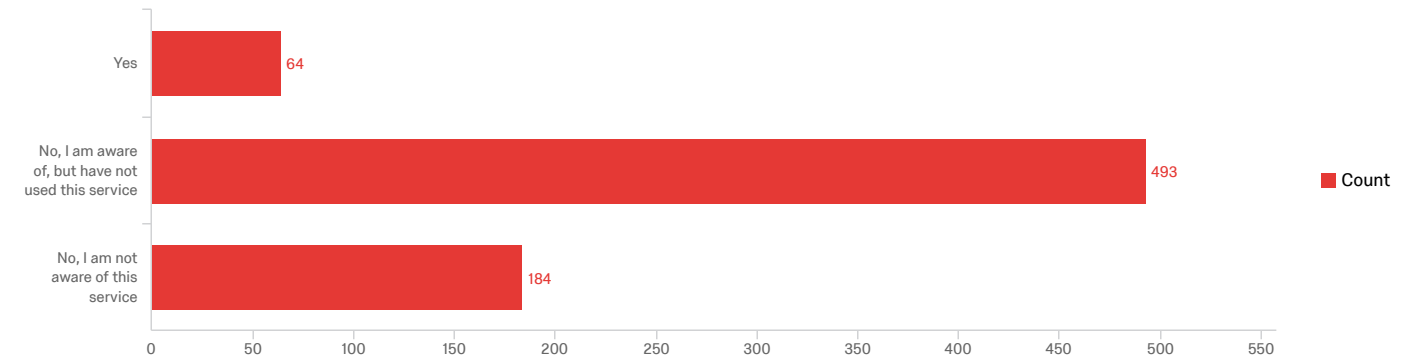
Showing records 1 - 20 of 20

Q46 - This year, have you used the Center for Access & Success? (formerly the Office of Disability Student Services)?

#	Field	Choice Count	
1	Yes	8.64%	64
2	No, I am aware of, but have not used this service	66.53%	493
3	No, I am not aware of this service	24.83%	184
			741

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the Center for Access & Success? (formerly the Office of Disability Student Services)?	4.00	6.00	5.16	0.56	0.31	741	100.00%	100.00%

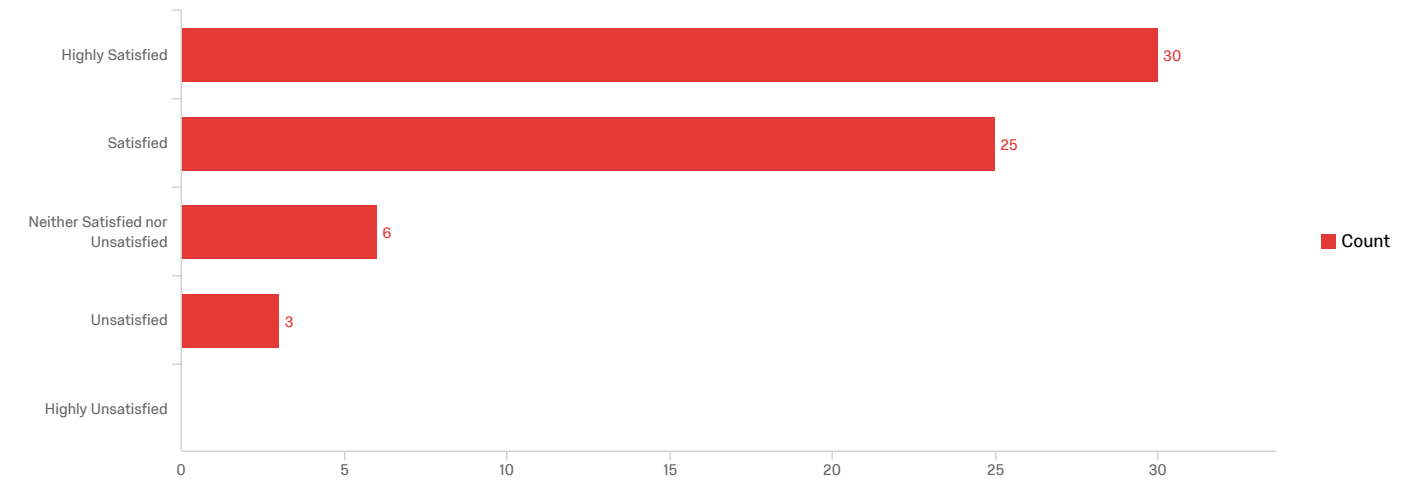


Q47 - You indicated that you used the Center for Access & Success, (formally the office of Disabled Student Services). To what degree are you satisfied with its services/support?

#	Field	Choice Count
1	Highly Satisfied	46.88% 30
2	Satisfied	39.06% 25
3	Neither Satisfied nor Unsatisfied	9.38% 6
4	Unsatisfied	4.69% 3
5	Highly Unsatisfied	0.00% 0
		64

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used the Center for Access & Success, (formally the office of Disabled Student Services). To what degree are you satisfied with its services/support?	4.00	7.00	4.72	0.82	0.67	64	95.31%	14.06%



Q48 - Comments

Comments

I wish there was support for people with neurological disorders such as misophonia. I can barely make it through each class due to my audio and visual triggers. I needed an IEP that allowed listening to white noise or attending class virtually

Very helpful and kind.

They worked very hard to get me assigned to tests, even when I badly messed up with last minute assignments.

The accommodations they have on offer are not ones that would benefit my current situation. If they were expanded to include things like extended deadlines and additional excused absences then it would be of greater help.

I was a notetaker for a fellow classmate, the people there were very nice to me.

They are very helpful when I need them and I appreciate getting given time and how I can take a test in a separate room with a proctor.

You have the center for access and success in the corner of the campus away from anywhere that could be deemed not very accessible. The staff is awesome though and extremely helpful. There is no parking next to the building for non residents so i have to risk a parking ticket so i don't have a 15 minute walk from the main part of campus. Should be front and center in the campus for easier access.

Disability Department (Josh) was great but teacher has not responded as of yet.

became a note-taker for an individual

The people that work at the Center are fantastic but I do wish that it could be located closer to the center of campus. I sometimes have to rush to or from the center when I have multiple classes in a row. It would be more convenient if there were testing rooms in an academic building.

Satisfied with the service, but found that they could provide little that would actually help my specific learning disability (dyscalculia) and how I experience it.

Note taker

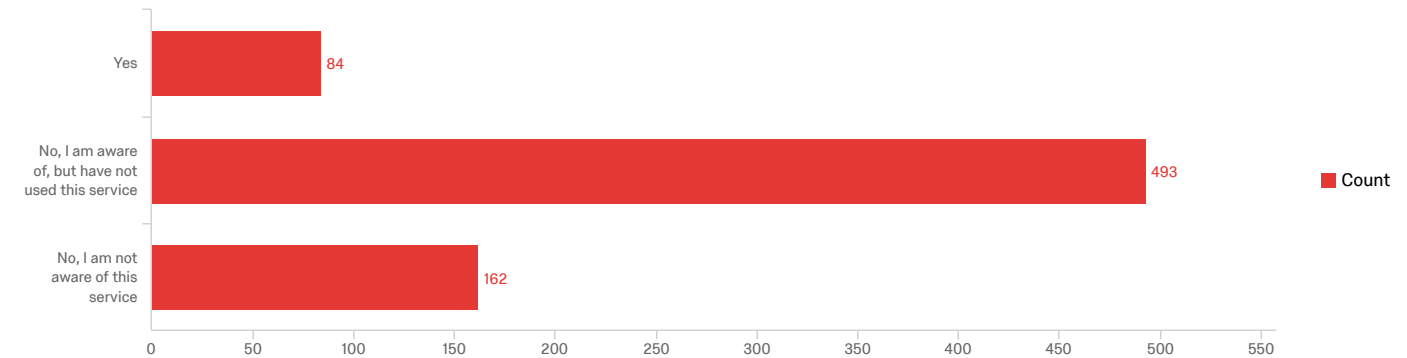
Showing records 1 - 12 of 12

Q49 - This year, have you used the Center for Women, Gender, and Sexuality (2nd Floor, Campus Center) or attended programs sponsored by the CWGS?

#	Field	Choice Count	
1	Yes	11.37%	84
2	No, I am aware of, but have not used this service	66.71%	493
3	No, I am not aware of this service	21.92%	162
			739

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the Center for Women, Gender, and Sexuality (2nd Floor, Campus Center) or attended programs sponsored by the CWGS?	4.00	6.00	5.11	0.57	0.32	739	100.00%	100.00%

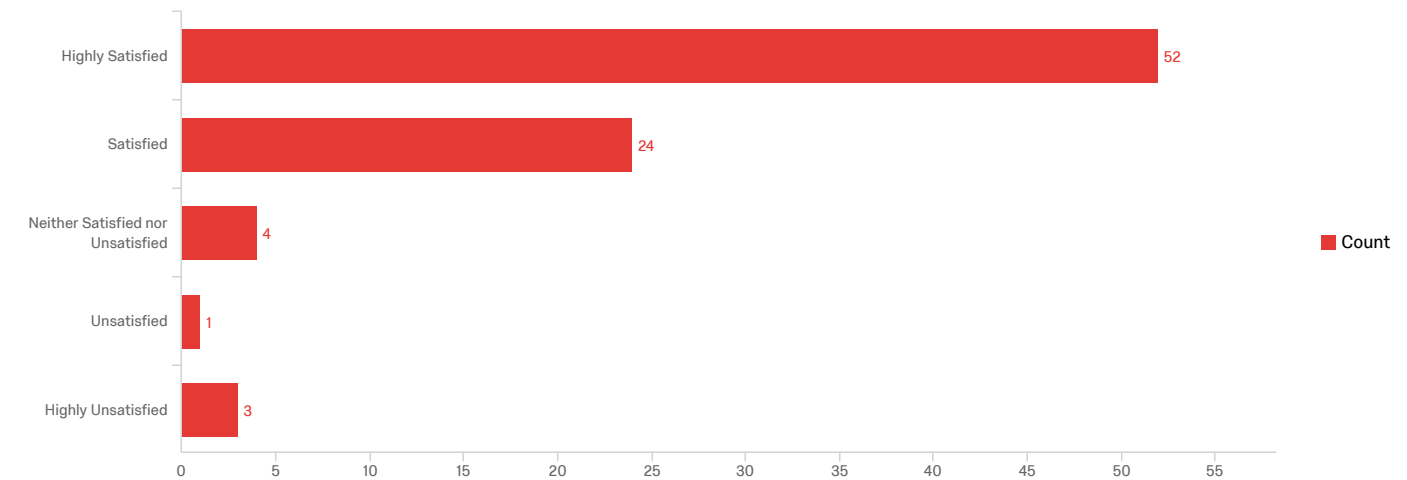


Q50 - You indicated that you have used the Center for Women, Gender, and Sexuality (2nd Floor, Campus Center) or attended programs sponsored by the CWGS. To what degree are you satisfied with its services/support?

#	Field	Choice Count
1	Highly Satisfied	61.90% 52
2	Satisfied	28.57% 24
3	Neither Satisfied nor Unsatisfied	4.76% 4
4	Unsatisfied	1.19% 1
5	Highly Unsatisfied	3.57% 3
		84

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you have used the Center for Women, Gender, and Sexuality (2nd Floor, Campus Center) or attended programs sponsored by the CWGS. To what degree are you satisfied with its services/support?	4.00	8.00	4.56	0.92	0.84	84	95.24%	9.52%



Q51 - Comments

Comments

Ms. Harris was ready and willing to help me find resources to help someone that was going through a difficult time.

A great place! They're very inclusive and super welcoming of people from all walks of life. Their programs are fun and interactive and really make you think!

Great programs that are very informative

I love JESSICA HARRIS

Shared Voices

Great programs and staff, which there was more attention and acknowledgement

There was a presentation at the WRC of which I attended this semester. It was a great and enlightening experience.

Programs offered are diverse and the CWGS office provides a nice safe space to have open conversation about the things that affect us personally and societally

One of my professors requested we attend an event sponsored by CWGS and some other group I can't recall. It was a really bland event.

Julie and everyone in the office is great and always open to new ideas and just having students come in to talk!

the people in charge are transphobic, especially Juli Parker

Love the teachers and workers there, all very nice.

I love the Netflix&Chill meetings

I have attended several of their events and they are all awesome and the staff is so friendly

HIV testing in CWGS. Staff is unhelpful and rude.

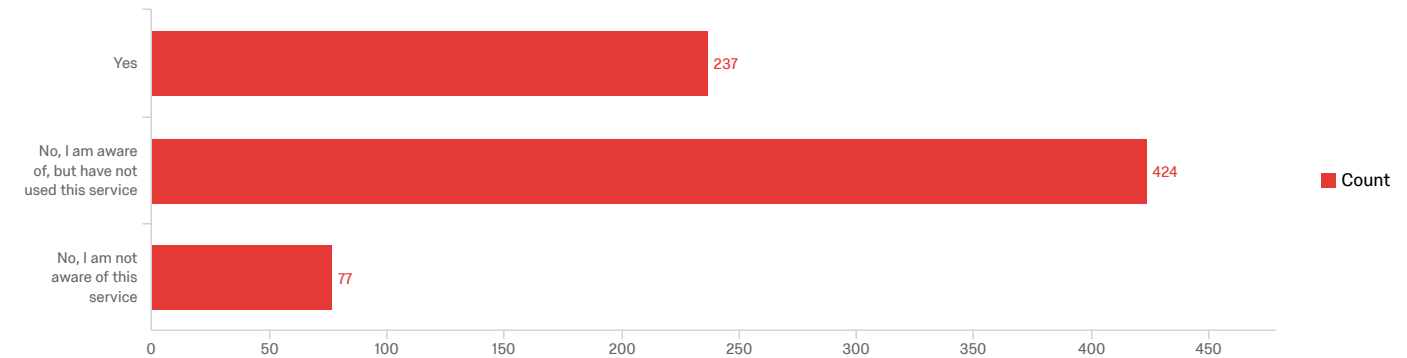
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Q52 - This year, have you used CITS (Computer Information Technology Services e.g. IT Service Desk, Res. Tech, Computer Labs)?

#	Field	Choice Count
1	Yes	32.11% 237
2	No, I am aware of, but have not used this service	57.45% 424
3	No, I am not aware of this service	10.43% 77
		738

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used CITS (Computer Information Technology Services e.g. IT Service Desk, Res. Tech, Computer Labs)?	4.00	6.00	4.78	0.62	0.38	738	100.00%	100.00%

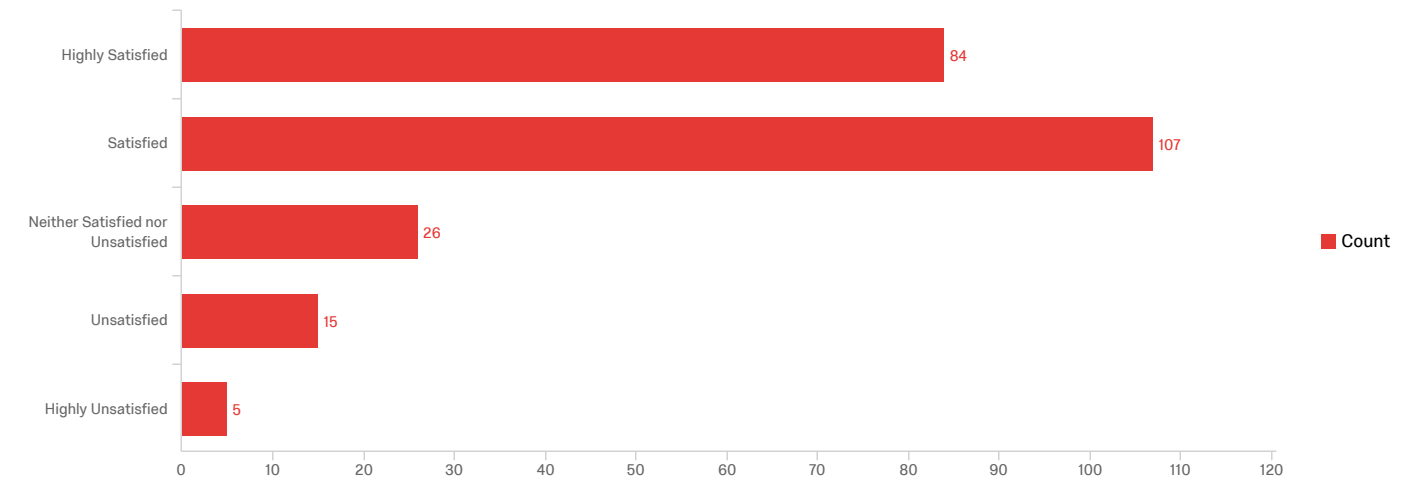


Q53 - You indicated that you have used CITS (Computer Information Technology Services e.g. IT Service Desk, Res. Tech, Computer Labs). To what degree are you satisfied with its services/support?

#	Field	Choice Count	
1	Highly Satisfied	35.44%	84
2	Satisfied	45.15%	107
3	Neither Satisfied nor Unsatisfied	10.97%	26
4	Unsatisfied	6.33%	15
5	Highly Unsatisfied	2.11%	5
			237

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you have used CITS (Computer Information Technology Services e.g. IT Service Desk, Res. Tech, Computer Labs). To what degree are you satisfied with its services/support?	4.00	8.00	4.95	0.95	0.90	237	91.56%	19.41%



Q54 - Comments

Comments

Took much longer to fix my computer than necessary, I was able to take it to a service off campus and got it fixed in an hour but was unable to get it fixed in 3 hours while on campus with CITS

I would like to highlight the fact that those computer that we are using in the Civil lab take 15-20 min to start and 2-5min to start the browser. That is unacceptable for engineers who have every minute written down for the day! I have studied in UMass Dartmouth 4 years! The lab was refreshed only at the end of my senior year. But computers still the same slow. In the library printing money are way too expensive, during my sophomore and, especially, junior year I spend up to 120\$ for printing papers for classes that were recycled at the end of semester. I could just use electronic book and make notes right there! Bringing in to class would be much more comfortable and it would take for just two years: considering 80\$ per semester (I am engineer, printing a lot) 4 semesters*80\$/semester = 240\$: For 8 semesters like 4 years of normal studying up to 400\$. That is a good price for something better. Overall I would also say that computers in the library were ALWAYS available. That is just perfect! And the staff is very polite. Everyone was trying to help as much as they could. I appreciate that. Thank you!

It's gotten a lot better

No comment. Liz rocks

I use to work in these areas so I am a bit biased here

The Computer and Electrical Engineering computer lab located in Seng 214 was extremely useful. I spent a lot of my time in that room and many people that are in the same major developed a community.

Rude

They unplugged my web server over winter break

Highly knowledgeable but sometimes slow to fix computer/projector problems in classes

The Mac labs in CVPA are never open when we need them to be. I understand that the manager there, Joy Miller does all she can to keep it open later but I think there needs to be more funding going there to employ more students to work later/more. Most upper level design classes run Monday/Wednesday. When the computer lab closes at 4 on a Friday, is closed on Saturday, and opens at 6PM on a Sunday, there is really only one option for when a student can come in and use the computers, scanners, or printers; which is Sunday night, otherwise you go Friday and can't work anymore over the weekend. Having the lab be closed on Saturday might be understandable if it were open all day and night on Sunday. I think it is important to make the resources offered to students on campus conveniently available to them. What good is a computer lab with upwards of 60 Macs if a student can't access them when needed? Also, I think that the print lab on the second floor in CVPA needs some attention as well. In my opinion, students should be able to bring in any paper and paper size they want to print on. I understand that this can be a risk, but there are certainly ways to compromise. Make a list of different paper suppliers and specific paper weights that are supported by Laser or Inkjet printers that we are approved for us to buy and bring in. Let a student bring in their own paper as long as they can prove somehow (like using information about the specific paper on the suppliers website) that it is Inkjet or Laser safe. It is ridiculous that there is a print lab on the bottom floor of CVPA that students aren't allowed access to. This print lab prints on different weights and sizes of paper, can fold, trim, bind, stitch, etc paper, which would be extremely handy to students who have finals that are expected to be well printed and hand crafted. Rather than spend our money at a OfficeMax for a shitty quality print, why not give the school our money for a quality print. Win win in my opinion.

very helpful

Some computers need a fix for the UI when put to 4K, other than that they're great

My laptop would not charge, but they could not help me because it was a hardware problem and they only deal with software problems. I ended up fixing the problem myself.

They have assisted a great deal with a language class I am in. The professor didn't post things correctly for us to complete assignments. They helped us fix what was wrong.

People at the desk were all nice and the computer labs were wonderfully clean in the library. I'm always in SENG and those computers are grimy from years of use without cleaning, so it's a big step up.

I had some questions about a malfunction with my computer, and the person there seemed reasonably able to propose some solutions. Otherwise, I haven't had to use the CITS too often, since I'm otherwise relatively tech savvy.

I could not get my wifi working when I came to school and they helped get it going. It did take a long time for them to get it to work and I basically did it myself, but they did everything possible to help and were very kind.

I went for help with my laptop- it frequently disconnects from the wifi for no reason. They did not help me at all.

They should really have tech support somewhere in each building. The top of the library building is pretty darn inconvenient when you need someone to come over and (for example) fix a printer -- which happens all the time in LARTs.

Half the time, the printers are jammed. The staff does not regularly check to see if they are running properly, and the students do not report it, they just use the other printer.

Great staff, wonderful resource

They still haven't helped fix my television.

I asked for them to check what issue I was having with my laptop at the time but it was out of their hands, not their fault

Could use actual professionals not just students, should be available at all times and know how to solve issues with the internet/connection considering this school always has problems with it.

my office computer still sucks and often breaks

No one helped me, and the overall experience in person and over the phone was not helpful to me. I had to have friends of mine with a tech background, setup my computer and tech.

A woman that recently helped me with resetting my password was extremely rude, short, and unhelpful. Would not want help from this employee again.

Have spent months trying to fix Xfinity on Campus and no one can give any help.

I was told the IT tech crew could help fix my surface pro that had fallen to the ground earlier that day, but it turned out that they are hardly ever at the library, and they wouldn't be able to fix my computer anyway. I even asked where they were located and even the people working in the library didn't really know.

Took a long time to receive the notification my laptop was ready to be picked up, even though it had been done for 24 hours.

The computers are so old, chairs like a joke, it has a wired sound when lean back! Really annoying during the class!

The library and professors ALWAYS talk about how you can go to the library to get help with things like how to apply MLA format yet when I went for help I was told to use easybib..

They only fix program issues at CITS, if they open it up to internal computer problems it would be more beneficial, like wiring repairs, plus it would allow more work study's and is helpful for all students

Didn't know how to fix my Mac or what the issue was.

I've just used computers, never asked for support.

never got a call back

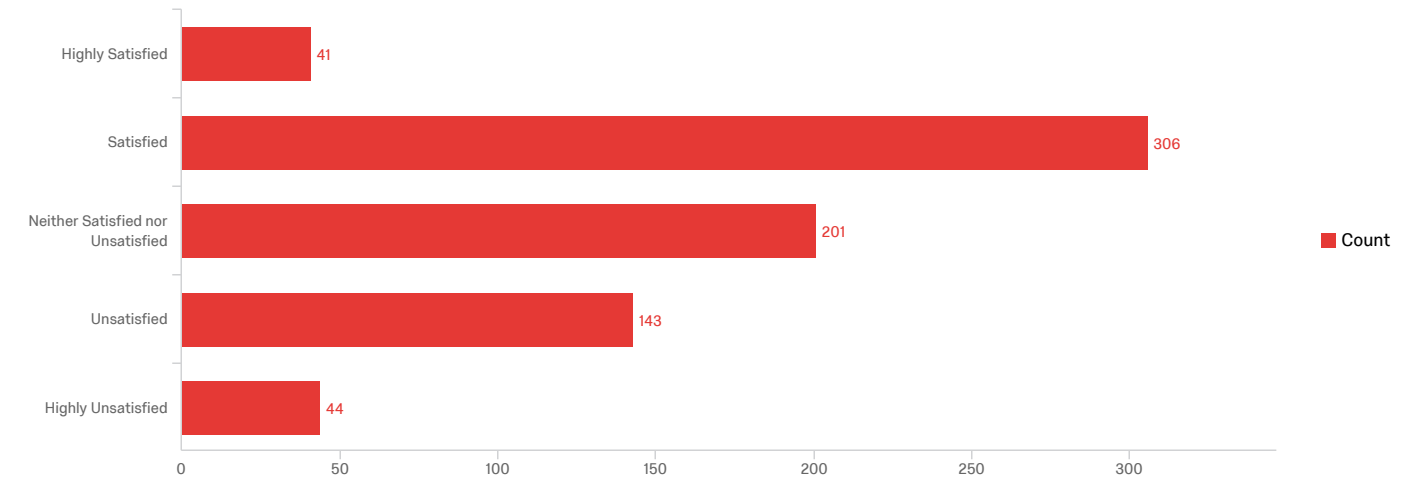
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Q55 - This year, to what degree are you satisfied with overall campus technology (WiMax, wireless networks) at UMassD?

#	Field	Choice Count	
1	Highly Satisfied	5.58%	41
2	Satisfied	41.63%	306
3	Neither Satisfied nor Unsatisfied	27.35%	201
4	Unsatisfied	19.46%	143
5	Highly Unsatisfied	5.99%	44
			735

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, to what degree are you satisfied with overall campus technology (WiMax, wireless networks) at UMassD?	4.00	8.00	5.79	1.01	1.03	735	74.56%	52.79%



Q56 - Comments

Comments

did not use the campus technology

Online student, on campus technology does not apply to me

Decent internet speeds but my phone will no longer connect to eduroam.

Internet needs to be faster and more accessible all over campus.

Multiple disconnections in a single day to the campus's WiFi! Not helpful when trying to complete online assignments and quizzes

internet is slow and spotty

WiFi tends to go in and out on this campus.

The WiFi drops and kicks us off often and makes it difficult to complete our work

Wifi needs to get better

Fails to connect often, can be very slow

WiFi has been bad since freshman year. It's getting better though. Also connecting game systems is a pain in the ass.

We don't have WIMax anymore. The printers are great now. Some people struggle to use them, though, because instructions are not obvious enough.

Not a campus student.

Wifi for smartphones is difficult to use

The wifi a lot of the times does not work

The internet is very slow sometimes.

WiFi is not good

You know, if you had asked this last year I would have given you guys a highly unsatisfied! The new wi-fi is fantastic; fast and responsive with little to no flaws. Definitely a big step up!

Can we have more working outlets?

The wifi is awful on campus especially in the library outside the 2nd floor lecture halls.

Wifi is spotty and slow

Wifi connection drops frequently, so a fix would be appreciated

The wireless internet, "eduroamCAT" application always fails to authenticate. School ought reevaluate contract with whomever subcontracts.

I, as well as my fellow classmates, have a lot of trouble getting on to the wifi in the dion building.

WiFi would occasionally stop working for days at a time

WiFi sucks

wifi is straight garbage most of the time

I have a laptop, but my wifi often automatically disconnects. It can be incredibly frustrating, especially when I'm in the middle of a paper.

Wifi typically has issues making it difficult to get class work done as well as major assignments completed efficiently.

Some days I can't get my laptop onto eduroam

Wi-Fi isn't great, printers in larts are terrible

It makes sense for wireless networks on a campus to not be so amazing all the time but certain locations need an upgrade. The classrooms in 1st floor DION have terrible connection.

the wifi here is never strong. i have been kicked offline in the middle of exams. it has actually effected my grades.

The wifi is spotty on campus.

Office 365 is annoying. I constantly am loosing emails from professors or coaching staff because mass emails only go out to half of the roster, etc. Also, The website is very difficult to use now. It is difficult to sign out. This is especially annoying in the library when you just want to sign out of the on campus computers but can't figure out how to sign off. It is difficult every time.

Wireless internet crashed at the most inconvenient times.

WiFi on campus is horrible. Should increase it and let it be used outside as well for nice to weather.

I always have issues with the wifi

The internet doesn't always work and there's really bad service here. Also there are program on the library computers that done always work like Adobe. Also the printers seem to always be out of paper. Maybe put a sign that show people how to use a different tray.

Terrible WiFi never works and is slow

The wifi never works

The WiFi is noticeably better... It can still be difficult to connect, though

Sometimes it's difficult to get online

Wifi could be better

The wifi needs a LOT of work!!

The internet disconnects every single day

The WiFi was working fine fall semester after first change to eduroam but this semester the wireless speed has been low on computer and phone

wifi has been better this year

Wi-Fi gives out a bit often in some areas of campus, including dorms.

If technology is so essential to classes, it should be more consistently functional.

Campus Wifi is awful in my building and it was last year also in a different residence hall

WiFi sucks

WiFi seems to always go out around the Aspen/Ivy area. I was kicked out of a few online tests because eduroam had a weak connection or I got disconnected

I do wish that eduroam was more compatible with our Roku. Each day we have to log on to the Corsair Wifi (which expires after 24 hours) to use it because the eduroam doesn't connect.

The wifi just stops working sometimes. Especially in the dells, where I live

more wifi coverage pls

We need better coverage throughout the campus.

The wifi is a mess. It doesn't work reliably in the library. It doesn't work at all in most of the Dion classrooms. The Ethernet in the dorms starts dropping packets like mad around 9pm every night. It drops packets at all times of day but gets worse around then.

Umassd website has frozen or crashed more than once this semester. LARTS computers are often broken.

often lost connection

Neither guest or admin wifi ever worked on my phone, constantly said my password was wrong, but worked fine on my laptop with the same password. Luckily I hardly use my phone.

The wifi in the library is terrible

Was hard to connect xbox

The WiFi is awful

The wireless switch over should have been handled better.

Wifi can be spotty

WiFi could be more stable

The wifi is horrible most places on campus

It was iffy at times, unfortunately when the WiFi was down it was difficult to complete homework as much of our assignments are online.

Wireless networks are iffy

Wifi is unstable and disconnects often

I could not log onto a secured network with my UmassD credentials.

Connection is kinda prone to dropping occasionally.

The WiFi in the dorms is sometimes spotty. The cell reception in the dorms is horrible, it has been by far the biggest downfall to living on campus.

WiFi is unreliable

If there are too many people online at once the internet is really slow making it hard during class.

The Department of Physics needs newer more up-to-date lab equipment. I'd like to believe this will change, but I highly doubt it.

The wifi is alright. It's not great, and it requires a strange app to use. I still can't get it to work on mobile, but on a computer its okay. More access to computers should be in DION close to the printer there like there is in LARTS, or at least one near the printer in case a student does not have anything with them to print. In addition, the DION building needs more electrical outlets that are actually accessible from the tables (near the MLS department). Library electrical outlets should have stickers or some sort of indication where they are under window sills so students don't have to get on their hands and knees to look for them. Simple changes can greatly improve access to charging and technology and improve the experience of students.

Lots of problems with students understanding how to connect

Slow wifi, often disconnects

The wifi is spotty.

The wi-fi signal is consistent for the most part but occasionally sluggish.

Reasonably reliable connection and internet speed.

Sometimes the wifi is wonky

The wifi doesn't reach the entire campus and it likes to crash sometimes.

Eduroam is garbage. Get faster internet. I've had to sign in on corsair wifi for the past semester and it's extremely annoying.

The computers in the Star Store are trash and so slow

Wifi is slow and spotty

Sometimes my laptop doesn't connect to the wifi right away when moving from building to building for classes, but overall good.

I believe the introduction of eduroam has slowed down the overall wireless networks at UMass Dartmouth. Additionally, my dorm in Aspen has no cell phone services and terrible wifi, and I often have to leave the comfort of my dorm in order to complete assignments or make important phone calls.

The wifi still occasionally does not connect properly, and the myUmassD portal has been unavailable many times

Wifi still randomly cuts out when i'm in DION.

The WiFi is faulty sometimes and always disconnects, it's more an inconvenience. I do appreciate that it is fast and will take speed over convenience

connection to wifi was really bad in fall but seems to have gotten a little better

Eduroam is glitchy, and when you need to connect for an exam it's another source of exam anxiety.

should be less glitchy

I have been randomly logged out of the Umass services several times which resulted in my losing a significant amount of work which was unrecoverable and required that I redo it in its entirety. This needs to be stabilized and there should also be a notification that indicates when you are about to be logged out from the service.

Most of the time these services work great, but sometimes they can crash. And when they do it can be very frustrating

a lot of classes that ive been in, (textile 001 especially always has a projector that doesn't work or no sound when playing videos) in multiple buildings have had issues

Sometimes it is very slow.

Sometimes it's difficult to get online.

Sometimes the WiFi is iffy and doesn't work fast or at all

Since we have to pay a technology fee, there shouldnt be such constant issues with wifi connectivity.

The Wifi is better in LARTs and in the library since the update, but it still isn't great. Maybe it's the way the buildings are constructed? I don't know.

Trash, next.

EDUROAM could be 100x better and not work whenever it pleases. It was a pain especially in the woodland apartments.

Technology in Classroom 007 (in the campus center near the auditorium) was not working last week. Technology in my other class 20? (in Larts) works fine all the time.

Gotta work on that wifi, I lose it in certain areas on campus or the signal is so weak it barely works

WIFI stops working frequently.

I can use it all around campus, the signal to the dells is much better than in the past.

It didn't break down or drop connection.

The wireless network is very poor in almost every location, requiring much wait time for use. Some of the worst I have used on a campus to date.

I really like the high speed of the new wifi and I think it works much better than before. I also really like the new email its it professional appeal.

Wifi is unreliable and becomes very slow randomly, but everything else is good

The WiFi goes out on my phone often. WiFi is slow sometimes.

Sometimes the WiFi' doesn't work or shuts off in larts. Get a better system going.

The availability of computers and other technologies for students is something I tend to brag about to friends attending other universities. However, the WIFI reliability could use improvement..

I can't connect my Smart TV to the internet even though it's registered, and the internet can be really slow.

It's good that there's wifi vortually everywhere on campus, but a lot of the time the internet is very slow or the signal is too weak and the device keeps dropping the connection. Or the device isn't able to create a connection at all. This is very inconvenient for us Computer Science students. I would also like to point out that I am only aware of this issue occurring in the DION building.

WiFi works well within residence halls and buildings for the most part. I find that building connection takes longer to connect than residential

The WiFi sometimes is really slow but it is still decent

The WiFi is better than it was but it could be better.

I often find my laptop unable to connect at the beginning of classes, but it will connect at the end due of class which isn't very helpful. I've asked friends and they say it's due to too many people are online

Wish you didn't lose signal all the time. Or having to deal with the server not letting me log back into my WiFi account.

wifi sucks

They turned down the Ethernet speeds again

The wifi is very slow and often times out on my laptop consistently.

The WiFi on this campus can be terribly slow at times to the point where it impairs my ability to get work done.

The WiFi never works for me and it is so aggravating. It almost always cuts out during an online test or quiz

WiFi sucks

All of the changes to the website messed up some of my saved assignments as well as my email. Internet connection is the worst I have ever seen both strength wise and accesability. Sometimes I couldnt even connect or would need CITS to connect it which took almost an hour every time.

Connection gets lost in someparts of the campus

super slow!!!

I am a Graphic Design student at the CVPA. I am unsatisfied with the technological equipment that is only available at the Star Store campus, and therefore difficult to access for student's of majors that do not typically have reasons to venture off of the main campus. New Mac computers were purchased for our computer labs at the main CVPA, a decision which was made seemingly without student input (we did not need new computers and that money could have gone to other resources). It makes me angry we have our own printing center, but the money the school gives us every semester can not be used on the color printing available, which is the printing we really need for our major. Wifi has been greatly improved with Eduroam, but it is still spotty. There are not enough electrical outlets in most classrooms to support the amount of students using laptops in class. Most projectors in classrooms have very poor color, and often cause problems when professors try to set them up.

The eduroam network on the first floor of the library is awful.

Sometimes the wifi is wonky

wifi here is absolute garbage

The wifi is absolutely a disaster, and worse than it was a few years ago.

The WiFi is really slow and often not working at all

EDUroam never works/ always kicks me off the network and won't log back in. Some areas on campus have terrible connection.

A little better than last year. But I had trouble looking up classes on the course listing.

Most Labs in SENG are very out of date, a good portion of the time the equipment is broken.

WiFi can be spotty in some places, but overall its fine

Printer access has been impossible at times and wifi outages during online tests have been recurrent.

The speed of the network and also the sometimes inconsistency in connection to it can be sometimes unsettling but other than that, I am satisfied.

Speed is not very good. And wireless connection is spotty at best

Need to have better connection to wifi, sometimes some devices will not connect or it will not take the login information provided.

wifi gives me frequent problems when I'm in CVPA

Wifi is crap for a college of this size

I understand there is a lot of students here with laptops and phones that WiFi can be very iffy, but a great idea is having WiFi even outside. The campus is so beautiful and i know a lot of people would enjoy to sit outside doing work but internet is sometimes necessary.

There are occasionally internet problems, but there is more often cell service issues which isn't really the campus' fault.

Wifi doesn't work too well

The WiFi is terrible

Wifi could be better. It doesn't work sometimes

getting access or signals in the some of the building are very difficult.

The wifi had some difficulties at the beginning of this year but it works much better now.

None of my devices connect to wifi on its own. Sometimes there is no service and other times it is extremely slow

I get disconnected all the time. The internet is very slow. It's very hard to get my work done on the school network

I do not live or got to campus. I am an on-line student

awful wifi service, very unreliable in the Dells as well as very bad cable selection for on-campus residences

A lot of times eduroam does not work properly

The email to printer doesn't work half the time. And the WiFi for laptops constantly goes out

Wireless networks seem to have improved but my classes are constantly interrupted by projector failures.

It cuts out a lot when you go from classroom to classroom. In addition the signal has a hard time reconnecting when it does cut out.

your wifi sucks

The damn WiFi never works at the Star Store! However, on-campus, the wireless networks all seem to work well.

The eduroam wifi has great speed but sometimes i face trouble in connecting

I think you mean wifi not wimax

The wireless network is spotty at best, never really works 100%. Constantly kicked off without warning and the signal is terrible in most buildings.

Frequently the WiFi is slow or unresponsive which highly affects students success rate in class. And myUmassD being down at the start of the semester is making it difficult to complete the necessary forums (ex. Housing) for preparation for next year.

The WiFi is not always reliable.

The WiFi is really bad. Poor upload and download speeds

I am an out-of-state online student and don't go to campus

I am in the middle for this one for a few reasons. For starters, the Wifi seems to work alright in LARTS (which I love), and on my computer in my dorm room (Oak Glen). However, my tablet doesn't seem to connect all the time if too many people are on, and my computer doesn't always connect. The Wifi last year seemed to work better with my devices (I lived in Chestnut).

Cell service and wifi are poor in concrete buildings

Slow and unreliable at times but mostly works great

WIFI is very difficult to connect to in certain class rooms, especially in DION and SENG buildings

I think that there have been a lot of issues with the wireless network this year, but it has improved since first semester

The Wi-fi here is not always reliable. I get no cell service in the Hickory building unless I'm standing really close to a window and I'm lucky. Sometimes the LARTs printer is connected to the computers outside the WRC, sometimes its not, sometimes it has no paper, no ink, but most of the time it just doesn't work, and it's really annoying. There needs to be a constant maintenance person for that printer or something. Also, apparently the printers in the library are getting so old that the school isn't buying replacement parts for them, just when they break they break. I'm hoping this is because the school is planning on buying new, better ones.

WiFi does not work well at all

The new addition of printers through email is VERY useful, I love them! However, Wifi is inconsistent.

WiFi gives out a lot

WiFi is very bad

bad wifi

The Wi-Fi networks often go down or I lose connection without explanation. If I move from one room to another in my residence hall, I usually lose connection, even if I haven't moved far.

Connection is spotty & the new system makes it near impossible to connect devices like chromecast or amazon echo speakers.

The wifi network is unstable. Staying connected for more than half an hour (at least in the sci eng building) is impossible.

I do wish the WiFi was a little bit faster! That would turn my "satisfied" response to a "highly satisfied" response

The wifi is consistently disconnecting when one is not using a wired connection. In my experience this is specifically an issue in the freshmen dorms.

WiFi is weak in college of engineering/ Dion building. The lack of computers in that building is vey sad considering the field

WiFi always cutting out, won't even connect to my Mac computer and IT was not able to fix it so I have to waste money with my hotspot to get WiFi so complete homework

Have issues with eduroam sometimes

wifi can fail without warning constantly

Nothing ever seems to work, especially evident after 4 yrs here.

Better WiFi connection needed throughout campus, especially in Science and Engineering Building

Wireless networks are often unreliable on my devices.

The wifi is getting better, but LARTS still needs new projectors.

Wifi was occasionally spotty on the first floor of Dion and the freshman dorms

Wifi is really, really bad. I understand that there are a lot of students trying to connect to wifi in places such as the library, but I shouldn't have to plug in to ethernet simply to load mycourses.

Always room for improvement

Keep trying to see if a workaround can be made for Chromebooks to use eduroam

Wifi could be better. In certain classes in Dion the wifi is really slow. Dion 115 is one classroom that has bad wifi service.

Not the best but not the worst. Would be nice to use the school wifi for my PS3 or my TV to watch netflix since cable sucks.

the wifi could be stronger

Never stays connected.

I can no longer connect to the university Wi-Fi through my smartphone due to some kind of technical error on the university's side after it was changed from the previous academic year.

the wifi goes out daily

The internet is spotty in places and it kicks us off way too often!

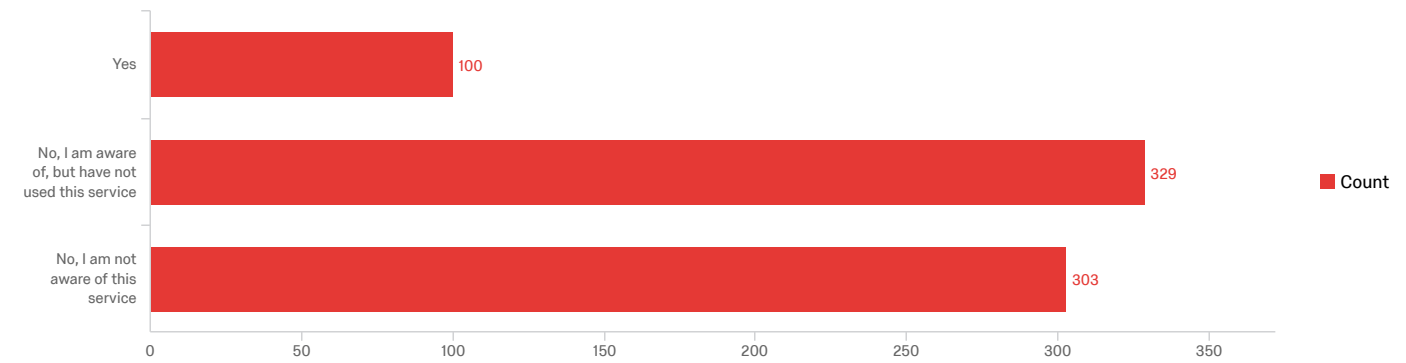
Showing records 1 - 208 of 208

Q57 - This year, have you used the CAS STAR Center (Larts 114) ?

#	Field	Choice Count
1	Yes	13.66% 100
2	No, I am aware of, but have not used this service	44.95% 329
3	No, I am not aware of this service	41.39% 303
		732

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the CAS STAR Center (Larts 114) ?	4.00	6.00	5.28	0.69	0.47	732	100.00%	100.00%

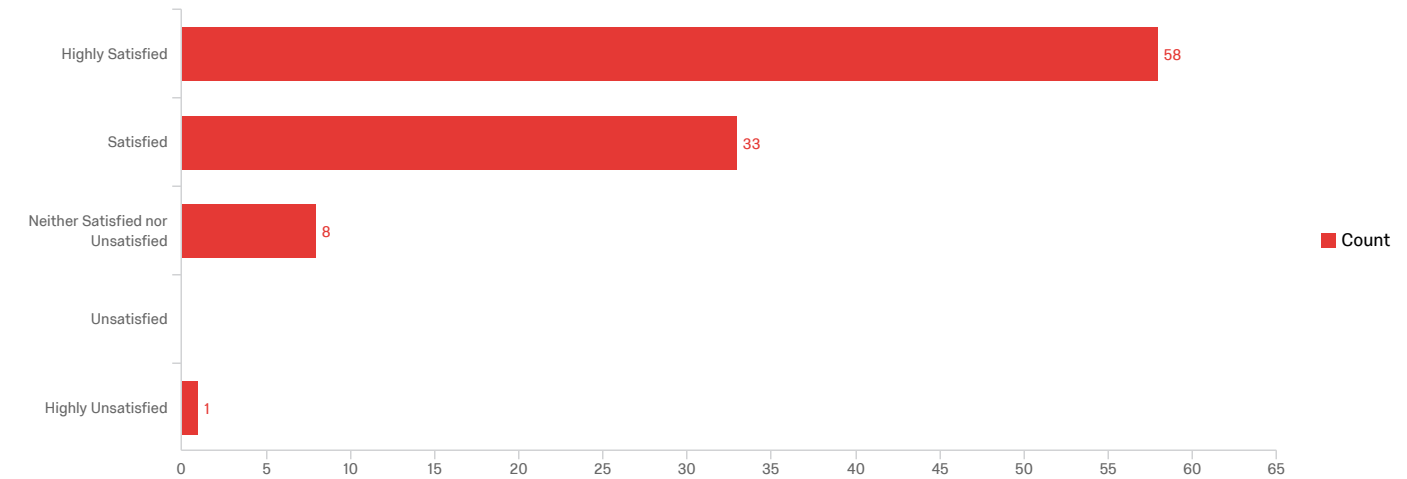


Q58 - You indicated that you used the CAS STAR Center (Larts 114). To what degree were you satisfied with its services?

#	Field	Choice Count	
1	Highly Satisfied	58.00%	58
2	Satisfied	33.00%	33
3	Neither Satisfied nor Unsatisfied	8.00%	8
4	Unsatisfied	0.00%	0
5	Highly Unsatisfied	1.00%	1
		100	

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used the CAS STAR Center (Larts 114). To what degree were you satisfied with its services?	4.00	8.00	4.53	0.73	0.53	100	99.00%	9.00%



Q59 - Comments

Comments

Monica was very helpful

This is one of the best resources on campus. Monica and Romaine are so helpful I don't know what I'd do without their guidance. The student staff is amazing and so helpful. I wish there was a STAR center for other colleges at UMD as well. I have had only great experiences with the STAR Center

Romaine and Monica are very, very helpful. I have visited the Star Center quite often.

I love the staffs, they are very helpful. I wish we had more people like them in every department!

Monica and the peer mentors are good help

This center is very helpful. Monica Faria is the best! I liked that they had the tax appointments hosted by the CEDC.

Monica and Romaine are awesome. I work primarily with Monica, but they both are wonderful. Monica is always so helpful and willing to work with students!! :)

I got my taxes done for free which was great.

The STAR Center is the most welcoming place on campus. I can't say enough about how helpful Romaine and Monica are. They should have a bigger office and more staff because they always have tons of students to advise.

I have a professor who has cancelled over half his classes this semester and I went to the STAR center for advice because it is seriously getting in the way of my grades. Unfortunately, they didn't have much for me, but that's not their fault. They were very nice, but they seemed relatively powerless. I am too shy to approach the department head or the dean myself, and I was hoping they could offer mediation of some sort, but they said I would have to ask a student in class to go with me if I wanted someone to back me up. I'm nervous it will get back to the notoriously over-friendly and unprofessional professor, who also has unclear and shockingly arbitrary grading criteria. (At least on the surface, it appears as a hybrid of chaos, favoritism, and whatever strokes his own ego, although I won't rule out some hidden method to the madness that he just doesn't tell students.) When I mentioned some of his unprofessional comments, ranging from the shocking, although admittedly amusing (telling students that burning bay leaves is a good way to get someone in trouble because it smells like pot), to the legitimately distressing (joking about getting guns, running into the preceding class because they're still in the room while asking "who wants to take a bullet for Jesus?" and then hiding the guns, starting class, and decrying racial profiling when the police arrive) they essentially told me that I would need to just go to the dean if I really wanted to but quietly and honestly told me that unless other students were willing to go with me it would devolve into a he-said she-said that would just sully my reputation and make things harder for me. I thought that advice was, while brutally honest, rather alarming and it made me question whether such a fight was worth it. I have not pursued any action based on their recommendations, especially when I considered that the most distressing comment, making a joking threat about gun violence, was made in front of me and one other student who is even more painfully conflict-shy than myself. Dragging her into this over what was, at the end of the day, a really tasteless joke that I knew would overtake any complaint I made when all I wanted was for him to show up to class was something that would cause more hurt than I was willing to take on. I wish they had the power to be more of an active student ally, but they were honest about what they could and emphatically could not do. I can't ask any more of the staff. They were realistic and honest with me. I appreciate that they didn't sugarcoat it or encourage me to fight a losing battle. I just wish the administration would empower them to advocate more forcefully on behalf of students.

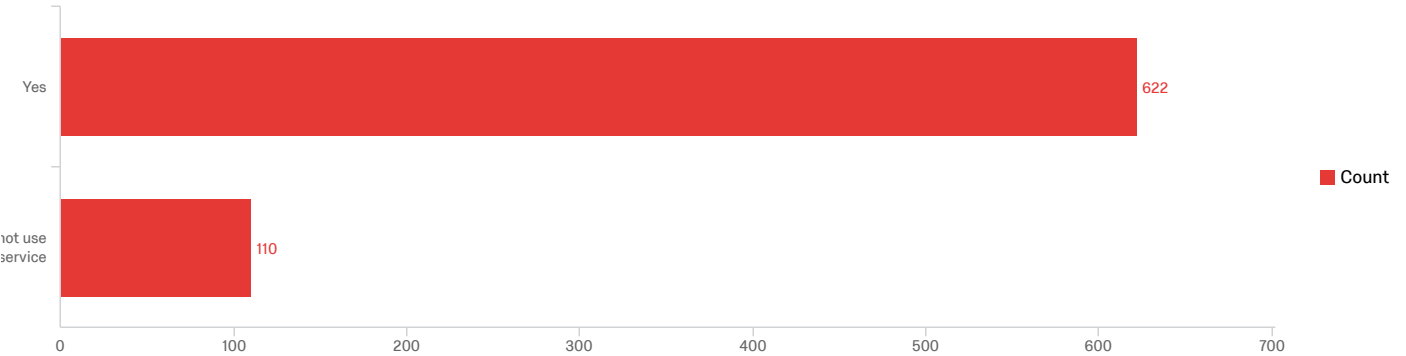
Got my taxes done for free!

Q60 - This year, have you used the Claire T. Carney Library (excluding the computer lab?)

#	Field	Choice Count	
1	Yes	84.97%	622
2	No, I did not use this service	15.03%	110
		732	

Showing rows 1 - 3 of 3

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the Claire T. Carney Library (excluding the computer lab?)	4.00	6.00	4.30	0.71	0.51	732	100.00%	100.00%

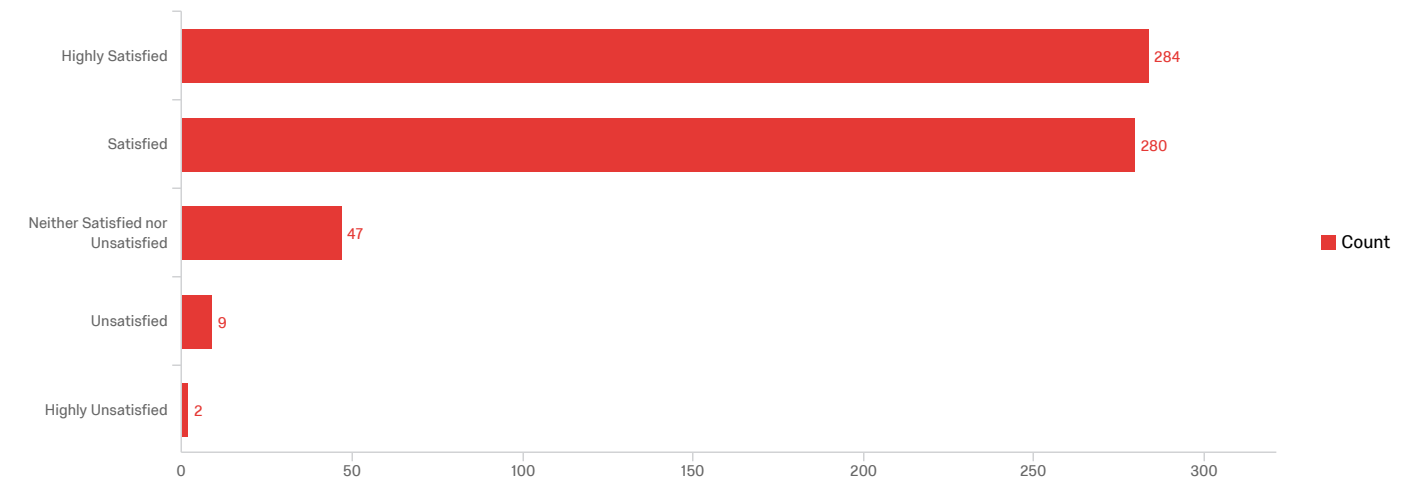


Q61 - You indicated that you used the Claire T. Carney Library. To what degree are you satisfied with its services/support (excluding the computer lab)?

#	Field	Choice Count	
1	Highly Satisfied	45.66%	284
2	Satisfied	45.02%	280
3	Neither Satisfied nor Unsatisfied	7.56%	47
4	Unsatisfied	1.45%	9
5	Highly Unsatisfied	0.32%	2
			622

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used the Claire T. Carney Library. To what degree are you satisfied with its services/support (excluding the computer lab)?	4.00	8.00	4.66	0.71	0.50	622	98.23%	9.32%



Q62 - Comments

Comments

Biggest complaint here is the hours of operation. Im not a fan of being kicked out at 1am when im working on projects.I understand its late but thats when im most productive, many other schools have a 24hr access, why don't we?

There needs to be more of an effort to get students to clean up after themselves. People leave food and drinks and crumbs all over the place. Maybe either provide table wipes, or put up signs that shame them into not being slobs? And/or assign a floating custodian to clean tables throughout the time the library is open?

Not enough tables

Better desk hours on weekends. I work at 4 every weekend but need a book for class which is difficult when it doesnt open till 3.

The inter-library loan system is very useful for research.

When computers shit down when idle, say by watching a video, it would shit down programs. Auto recovery for word and safari would be good

Some students who work at the Library Desk are unhelpful and unfriendly. They did not give me a good experience with the Library Loan System.

The music section is very small

it is great to be able to reserve the group study rooms.

Study space.

For group study rooms we should be allowed more than 3 hours. Also people shouldn't be allowed to have a group study room to themselves they should go to the silent study room on the first floor. Lastly, there should be more group study rooms added since they are in high demand

The library could be open later on fridays and Saturday's. Instead of 9. Maybe 11?

You should offer late hours all semester

Yeah

more table seating maybe

Hours are terrible

I am at the library frequently (almost every night) There should be more study rooms Students should not be able to sit in a study room alone. This happens all the time and no one enforces the minimum number on reserveit hours should be later. I love that its open 24/7 around finals but I dont feel 1am is late enough and I dont want to wake my roommates if I am studying at 1am in my hall

Sometimes the circulation desk doesn't know how to help with some problems but overall it's a good place to study

Kari Mofford in particular is extremely helpful. She's the best!!! I'm sure there are other good librarians, but she's the one assigned for English majors.

The printers are highly annoying sometimes :) No problem though because the workers in there are very helpful and patient.

It can be really hard to find a table even during off times during the semester

The library is my second home, I just wish it was open 24/7. It always closes on me, I have too much work to do every day.

the library food needs to go back to how it was last year.

Works most of the time, when the printers don't work though, it is fairly frustrating

need access to E-books from phones and computers

Great place to research and study peacefully.

I mostly only use the lounge area. Curtains are a huge improvement over last year. Power sockets and tables are still prone to be sparse, though.

It is unfortunate that the historical books such as James Baldwin and Maya Angelou are sitting in the basement rather than having a spot on the library floor or creating a space for those books.

Desk workers are helpful and friendly.

No comment.

I haven't checked out a book, but I used their portal to search for things. Mostly I used it as a quiet space to work.

The library is like a second home and sanctuary for me. Its importance to any college campus cannot be overstated.

Used the upper floor seating to work on a group project.

Very friendly and helpful staff when checking out books or looking for information.

I used some online resources where I am an online student. They were relatively easy to navigate

I love the library. Besides having to fight for seating during finals week, I am completely satisfied with everything about the library. Best part of campus easily.

I wish there was a floor with just completely tables and benches. It's hard to find tables sometimes and I wish there were more options available

I found it was easy to find books once I understood the layout. I believe it would be more helpful if the orientation of the shelves, etc were also placed on the map (I had to wander around to find the right letter/number shelf that my book was placed on, and I feel this could easily be avoided).

Our library resource person Hilary is AWESOME!

library is the best building on campus

Always helpful to use the white boards and separate rooms

Great library, very clean. The only thing that needs to be enforced more are the volume of people on the 5th floor. Sometimes individuals can be loud and obnoxious when it is supposed to be the most quiet floor

I really enjoy the study rooms, however they can sometimes be difficult to reserve. The reservit website often does not load

N/A

Some material out of date.

I just wish there were more printers or the ones we had were always working. One always seems to be broken.

Staff are super helpful and there are usually good programs going on in the reading room

There never seems to be enough room to actually study. A library is a place for research not to hang out or relax waiting for friends. When finals week approaches, the library is packed and unusable for people who need a combination of space, whiteboards and technology such as whiteboards. This is exacerbated by issues like a closed circulation desk and the difficulty to find a suitable place to learn.

Have always loved the library, even as an employee!

need more tables for people to sit

One of the student workers there, Brooke, is always super sweet and helpful whenever I run into her! She makes grueling homework and research papers almost bearable.

never enough seats... ESPECIALLY during finals

The designated quiet study room on the first floor is always freezing!

Open for 24 hours earlier in the semester not just last 2-3 weeks. Open earlier than 12 PM on Sundays

Need more tables, especially when it comes to finals week, it is VERY difficult to find even an individual table to study at.

The library is one of the biggest areas for commuters like myself to stay in between classes. I've mentioned it in other surveys, but it's really frustrating and stressful when the first floor is taken away for events. There isn't enough space to begin with on any floor to accommodate everyone. So when there are event in the library and we're kicked out (especially during finals/midterms) it's unfair. Please, if there is any other place (woodland commons maybe??) host the speeches/events there. Our school work/jobs are already stressful enough. Students shouldn't have to worry about not having a place to study or get work done. Thank you.

I am almost always in the library. It is a great space to work.

The library is one of my favorite buildings on campus. The *only* complaint I would have is it would be nice to have the library cafe open during limited times on the weekend, but even still I'm highly satisfied with the way things are now

Hilary is amazing. She helped pull my undergrad honors research.

It's always very messy and it's not inviting what-so-ever

There needs to be more room for quiet areas

I only used it for a study space.

It is often very full with no where to sit and work, also loud and messy but otherwise a good place to work

Always a nice and clean environment. The people that work there are always very helpful.

It's always super cold in the area above the Starbucks.

When I normally use the library it is to study for a major exam. It would be helpful if the library floors were open 24 hours to offer a quiet place to study through the night if needed.

More whiteboards

Printers are not always working and staff are not always readily available to help or fix printers

My favorite place to sit is on the second floor at the orange circle table (the one with a huge crack in it) in front of the elevators. Conveniently, there is an outlet right near by it. The projectors in the classrooms at the library could definitely be better. And some of the chairs with wheels are missing a wheel or two...but either than that I approve.

More comfy chairs and areas to worm

I usually do work in the library in between classes if I don't have time to go back to my room. If the print center doesn't count as the computer lab, I frequently use the library to print documents.

Mostly just used it as a quiet place to get work done/study

On more than one occasion the people working at the circulation desk have been rude and standoffish. However, people at the reference desk in the Learning Commons are very helpful and polite.

The staff is pretty helpful. There's not much that can be done about how well printers work. I would like to see printless allotments roll over year to year. It feels like I'm wasting money.

I wish that we could go wherever on campus with the books and not just that one side of the library when we take books out of the reserve. In my last school (UMass Boston), we could bring them anywhere on campus as long as they were returned when expected.

I love the library. It would make me highly satisfied if the library had more/better tables and more/better chairs.

There could be more student centered space within the libraries for groups to work and for people to be able to work independently

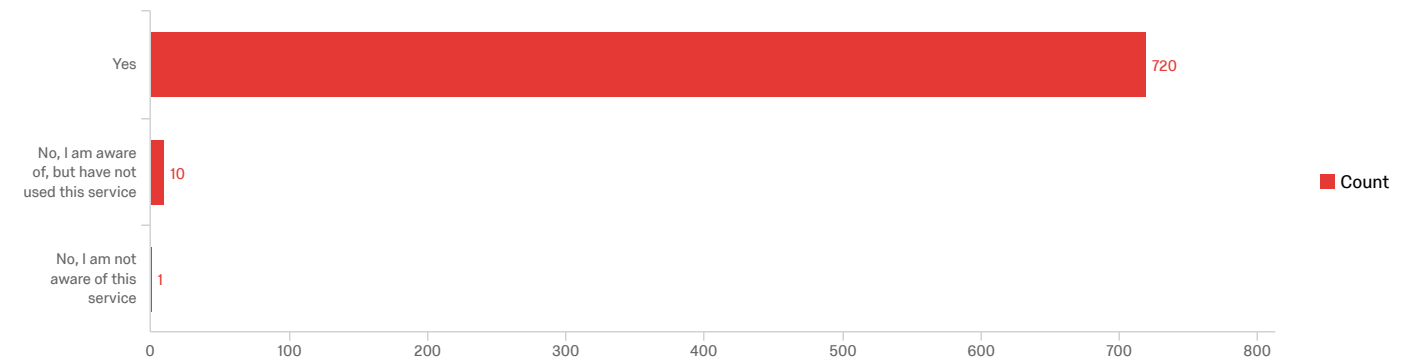
Needs more plain tables without computer stations for using laptops or books

Q63 - This year, have you used your COIN account?

#	Field	Choice Count
1	Yes	98.50% 720
2	No, I am aware of, but have not used this service	1.37% 10
3	No, I am not aware of this service	0.14% 1
		731

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used your COIN account?	4.00	6.00	4.02	0.14	0.02	731	100.00%	100.00%

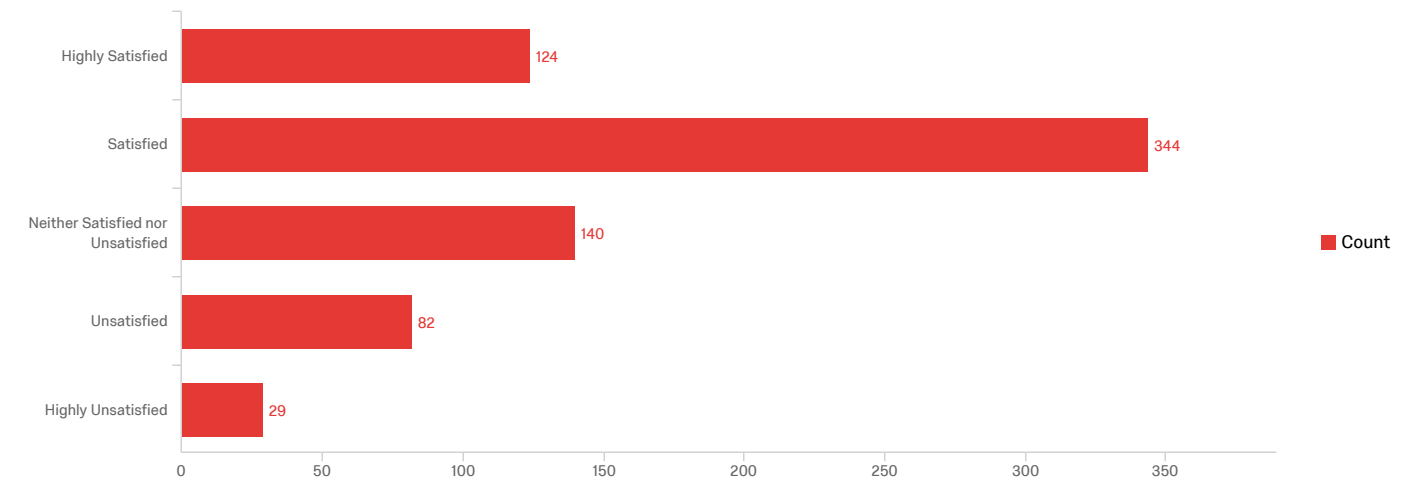


Q64 - You indicated you used your COIN account. To what degree are you satisfied with it?

#	Field	Choice Count	
1	Highly Satisfied	17.25%	124
2	Satisfied	47.84%	344
3	Neither Satisfied nor Unsatisfied	19.47%	140
4	Unsatisfied	11.40%	82
5	Highly Unsatisfied	4.03%	29
			719

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated you used your COIN account. To what degree are you satisfied with it?	4.00	8.00	5.37	1.02	1.05	719	84.56%	34.91%



Q65 - Comments

Comments

at times it was hard to get to where I wanted, could be more user friendly

Advisement report does not work for dual majors. Advising hold placed even though I am graduating this semester.

I find COIN very difficult to navigate compared to the system at my previous school.

It's confusing

It has glitches at times and you can look up information that it in more than one area qhich can be confusing. Also the accounts and what you are changed and owe is not very clear or up to date.

However! I would like to see some more changes towards simplifying usage of this Website. There are still many things that I dont know in it. \

Sections could be labeled clearer

The menus are confusing. It could be so much more user-friendly. When you are registering for a class, you should be able to see where the specific offerings for that semester will fit in to your education plan. For example, COIN "knows" your graduation requirements. When I open my page, I should be able to see what those requirements are, plus the courses that are offered next semester that fill each requirement.

It is an unintuitive experience using COIN and the service often simply doesn't work! I've gone on to check payment info, emergency contact info, and many other things, and the pages often fail to load or load incorrectly. The links are difficult to navigate. The service is overall just... Awful.

I hate the new version of COIN. Whenever I log on I imediately switch back to classic view.It's so slow

meh

The menus still don't make any sense and are confusing. I have to revert to the old style to find anything and that is still miserable.

Process for enrolling for classes could be streamlined

Really slow

I wish that I didn't have to go digging to find my stuff and what's with transcripts opening up as a popup?

It's very difficult to navigate and when you try to figure out how to do holds or pay tuition it is very confusing.

Have issues logging in and opening the website

there were times when the site reverted to its old look and it got frustrating to understand it. a uniform appearance would be nice

Multiple instances of COIN may not be run simultaneously. When adding a course, selecting the back button, or cancel (at the bottom of the screen) returns the user to the shopping-cart rather than the course-listings page.

Sometimes slow or difficult to navigate- prefer old version

The system itself sometimes glitches.

Hard to navigate and takes a long time to load wherever I am

The new version of the website is not better than the old one. The old one had better load times and usability while the new site will crash and run much slower.

Sometimes the entire UMass website can be glitchy.

Only complaint is not being able to use the standard "back" button on browser

COIN is terrible.

The new layout is confusing

It's very slow, even on days and times when it wouldn't have much strain on the server.

Slow. Seems outdated

it can be slow when a lot of people are on it like when we pick classes

Always glitching. The advisement report seems to glitch a lot as it often has wrong information about classes I've taken. The financial part is also confusing as sometimes it has the wrong amount I owe the school

I have to admit, being a student who witnessed COIN both before and after the change to its outer design.. I always have to view it the old way. This is sometimes annoying, but not life-altering.

some things are diffuckut to navigate to

There needs to be an easier way to check your overall GPA. Why not add that to the dropdown menu under Academics? Also, in the academic planning section, if you back out of a selection, you have to start ALLLLLLL over. So frustrating!

Coin is hard to use and slow

Should teach students how to navigate COIN in cas during freshmen year

sometimes got holds for no reason and it takes forever to load

so many coin issues, especially with the finance center. Had to call and cancel a bunch of invoices that would just appear on my account for no reason after I already paid for the semester. And each time it was extremely hard to get in touch with someone that knew how to help me.

The COIN account serves as a painful reminder of how much money you owe the school. How much money you don't have.... It s very good to keep track of important things, such as the status of your financial etc.

Websites that don't let me use the back button are dumb. It's as though someone is going out of their way to make it user unfriendly in the name of security. Additionally, why is it that I need to log in, be told the login failed, only to go back through to the page and find out it actually did log me in? I feel like this is something that would take a second semester CIS student 3.2 minutes to fix. The layout of the new Coin is good though. Navigating without the back button is terrible.

The website is so slow. I always switch to the classic version because it performs better

There could be better descriptions of seminar classes

I do not like the "new organized way" and prefer to use the old format.

New UI is nice, little buggy, but not as buggy as the old one

It is not really that user friendly. Things are hard to find and registering for classes is a nightmare.

Login works much better now. It could use with better links to things like account holds. A lot of the directional dialog for holds is outdated, due to referring to the old UI.

I find it cumbersome and confusing at times. it takes forever to load a page.

I hate the new updated website design. Every time I use coin I have to use the old view button.

It's very slow and confusing to use.

I still fins navigating around difficult. I especially find it difficult when trying to remove holds from my account. You should just be able to click the hold and it bring you right to the unresolved area.

Often times the page with time out within in a short amount of time

Sometimes confusing to navigate

don't like the new COIN look. it is easier to use the older original one

Pleasant layout. I like being able to switch to the old layout also.

It is very slow and a lot of the time doesn't work properly. I am an off campus student, completing things online, and COIN doesn't always work when I need it to. I think you need to take a look at it's friendliness and ease of use. It's better than what it was, but I feel there are still glitches with it.

Finding things is almost always but not entirely intuitive. It's always a struggle to find an unofficial transcript when I need to send them out to companies for consideration.

I do wish it was simpler to compare the available courses with your current degree requirements when forming a schedule.

Confusing

Glitchy.

Coin offers many important pieces of information in one, accessible site. Unfortunately, the service is quite slow, in that navigating from page to page often takes a while.

The accordion format of the academic advisement report is difficult to navigate and understand.

Loading is slow and pages lag. When trying to view my academic requirements, entire page refreshes are often required. Could be more user friendly

Sometimes COIN doesn't work on my home computer but that's probably because its older than time itself.

have hated the coin operating system all my years here, change to something way more user friendly.

Sometimes it doesn't load right away and works only when logging in multiple times, but overall good. Some classes don't get listed onto COIN right away and that is inconvenient for people like me who like to prepare ahead of time.

I like the new COIN mobile layout on the computer and I feel like it is now easier to navigate on the website. Although it is a pain to have to sign in again, I understand that it is important safety-wise.

It can be very confusing.

Coin is annoying to operate, especially when picking classes.

i like the old version better

The COIN system is not set up in an intuitive fashion and takes too long to load pages.

I do not like the new mobile look, very hard to navigate.

Kinda hard to navigate, I have to go in the classic view sometimes just to find what I'm looking for

It is still extremely difficult to navigate. I wish there was a quick launch like the homepage of the umass login. Most of the things we look up are our transcripts, holds, emergency contacts and invoices. most of the time, i end up searching the searchbar because it's so confusing

It's eh, but this comment should be changed out. You have to use COIN for literally everything non academic related when you attend this school.

Navigation is unclear at times, some icons are very small and hidden like the arrow to find my progress report

The search function could be more useful in finding items.

There is no need for an over-abundance of stylish features. It would be nice if it was more focused on loading quicker (more text, less style) and giving information that is needed (and some things have almost no information at all) rather than worrying about pop-up menus and whatnot. Accessing and searching for anything to do with class registration is made harder by poor design choices using fancy web design features.

Once you get the hang of it, it isn't too bad.

The new layout leaves a lot to be desired. Load times between screens are exceedingly high. Unnecessary amount of steps to go through (e.g. my academics > hitadvisors tab > view my advisors.) The whole thing needs to be reworked.

The old coin has all of the correct links. The new coin you have to search for certain links to access parts of coin that don't have click links.

cant log in on first try, loading time/switching between sections is difficult

Easy to navigate

easy to use

The old layout was better

Dont really like the new set up, find it confusing and not direct.

System is terrible, barely works 10% of the time

It works terribly... it's slow and lags constantly.

There is seemingly no web browser, or speed of internet connection, on earth that would allow COIN to work smoothly and quickly. It crashes browsers, does not load all appropriate information, loads slow. It is also painfully difficult to navigate.

The accordion style of the academic advisement report is confusing to comprehend.

COIN can be difficult to navigate, particularly because it randomly switches between the "new view" vs the "old view" depending on what page you are in or what browser you are using. I'm not sure what new and old views are technically called.

I like the older version much better. The only reason I put unsatisfied instead of highly, is that you can switch between the newer and older version. I understand that the newer version is much more mobile friendly, however I think the development for an app for Blackboard and for COIN would be a much better option.

Hard to find things with the new format. Not all of my next semester classes are available on COIN and I pick classes in 6 days.

Once in, Coin is fine. It's getting in that's a problem. Sometimes it takes 3 logins (with the same login info, no changes) to finally get in.

Unclear on this program's real-time capability. I have had to do and holds for extended periods i.e. months even when I have completed and communicated with the office via phone and email and have been assured that my to-do and holds are viewed as complete. Frustrating when you are an online student and trying to be diligent in having your account up to date so electronically your tuition etc. is being processed appropriately.

website is a pain to use

Extremely slow, and unreliable

It is extremely aggravating to navigate at times, it's almost labyrinthine in the way it's set up. The menus need to be clearer and far more organized

still hard to find things- not user friendly

Takes forever to load and do things on the account

professors don't keep up with the grading, the due dates for things are all out of whack, just a hot mess

Sometimes it has stopped working or reloading information but overall it's alright

New look for coin is rather confusing to navigate compared to the previous version of Coin

I sometimes have troubles with the site, when it comes to loading certain pages. The hyperlinks sometimes just don't function and I have to come back later to get something done.

They messed up the course listing for English 102, so I picked the wrong theme

It has a lot of glitches all of the time. Simple in theory, but never works the way you'd like it to. I HATE THAT YOU CAN'T GO BACK TO THE PREVIOUS PAGE!

It crashes after being on it for more than 5 minutes; extremely time consuming.

Too slow

It's a very hard service to use, it always logs me out and asks me to clear my "cache." I always hate using it, but I have to get sign up for my classes and make sure my payments went through

Interface is clumsy

The interface is unintuitive and too often just simply doesn't work. Pages load incorrectly, links are broken, it's just a mess. It's like a last-minute freshman programming project that somebody threw together. Also, things are very difficult to find in COIN and are often not in the place that I'd expect to find them. Overall, it's scary that this program is what's handling my thousands of dollars in payment. I never know if the service is going to be reliable.

It's kind of confusing to try and find certain things.

Login page is garbage, will decline you access to your account on occasions if you click on the coin link too fast. The do to list is pointless, you hand in the forms and the sit on that list cause they are never looked at by the people in the office.

Need better accessibility across all browsers. Chrome always seems to have issues with the new version

Used to be better.

It hasn't really given me too much trouble, but it occasionally switches back to the old system. It's okay, not really great but not horrible.

Cite barely works. I have tried to view my unofficial transcript and I am unable to. The search bar is useless. It's glitchy. With so many computer science majors and professors, we should have a better website.

I wish it was easier to find the progress report and a bit more user friendly

Too many portals!!!! We should simplify what we use

Runs slow and it has a terrible layout especially in regards to seeing what class requirements you have left.

IT'S THE WORST. Coin always has trouble loading, it's really slow all the time, I don't even try accessing it with my phone. Also, whenever I need to look at the classes that are available that I could take to complete the requirements, I can't "scroll" through all of them, which is essentially just clicking the "Last 10" and "first 10" buttons/links, which end up reloading the whole page and putting me back all the way at the top of the Academics link/page and its just, ughhhh. Even the advisors agree that COIN is terrible and annoying and needs to get fixed.

Glitches out frequently

The website loads so slow and kind of not user-friendly interfaces

Its very slow, lags, and difficult to navigate.

Satisfied with everything except that sometimes the COIN homepage sometimes doesn't load or shuts down

Easy to use

COIN can be difficult to navigate at times. The old layout is easier to use than the new one.

Coin is slow and navigating the page is complicated.

The only reason why I am unsatisfied is because I wish that there was a degree audit like there was at my previous university (UMass Boston). It made it super easy to make my schedules because I knew exactly what courses I needed to take in order to graduate on time/achieve the number of credits needed to obtain my degree. It also showed what percentage of my major was finished and other useful/beneficial academic tools. I highly recommend the school look into this service.

Makes you log in several times before allowing you in, and then it is very slow and not easy to navigate

My only issue has to do with the page having difficulties loading. Sometimes it loads with a white background and individual links mushed together; causing a need to refresh. I'm not sure how or if this could theoretically be fixed, but its something to take note of.

Very slow, lags a lot, crashes constantly

Needs updating.

sometimes it bugs out

Very clunky and inefficient system. Find it very difficult to browse for specific classes seeing that there is no way to hit "back" when you want to go back to a search. I often end up with multiple windows open just to be able to search and keep track of classes at the same time. In addition to these issues, I often have difficulty logging in without timing out and am prevented from viewing my invoices. Please optimize this program! It causes unneeded frustration.

COIN not functional in computer labs, Classic view more functional than regular view

Coin on mobile devices is tricky to navigate

There's room for improvement. Some of the the workflow can be hard to figure out and find. For example, requesting a transcript or finding enrollment verification is hard.

Classic view is better

It is very, very slow. Also, it will not work on chrome or Microsoft edge, even though I cleared my cache and cookies on them. I had to download firefox just to be able to use COIN.

The new mobile version of COIN sucks and I always use the old version.

System change is annoying and also the site ia always under construction at inconvenient times.

confusing, buggy

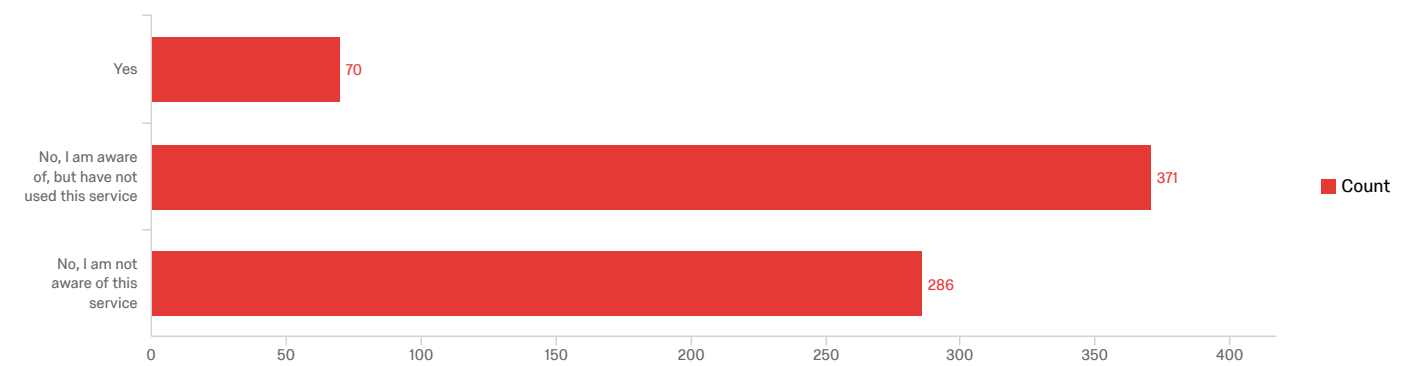
COIN is terrible and I absolutely hate it. It's so slow, laggy, buggy, and just annoying.

Q66 - This year, have you used the Leduc Center for Civic Engagement (LARTS ground floor)?

#	Field	Choice Count	
1	Yes	9.63%	70
2	No, I am aware of, but have not used this service	51.03%	371
3	No, I am not aware of this service	39.34%	286
			727

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the Leduc Center for Civic Engagement (LARTS ground floor)?	4.00	6.00	5.30	0.63	0.40	727	100.00%	100.00%

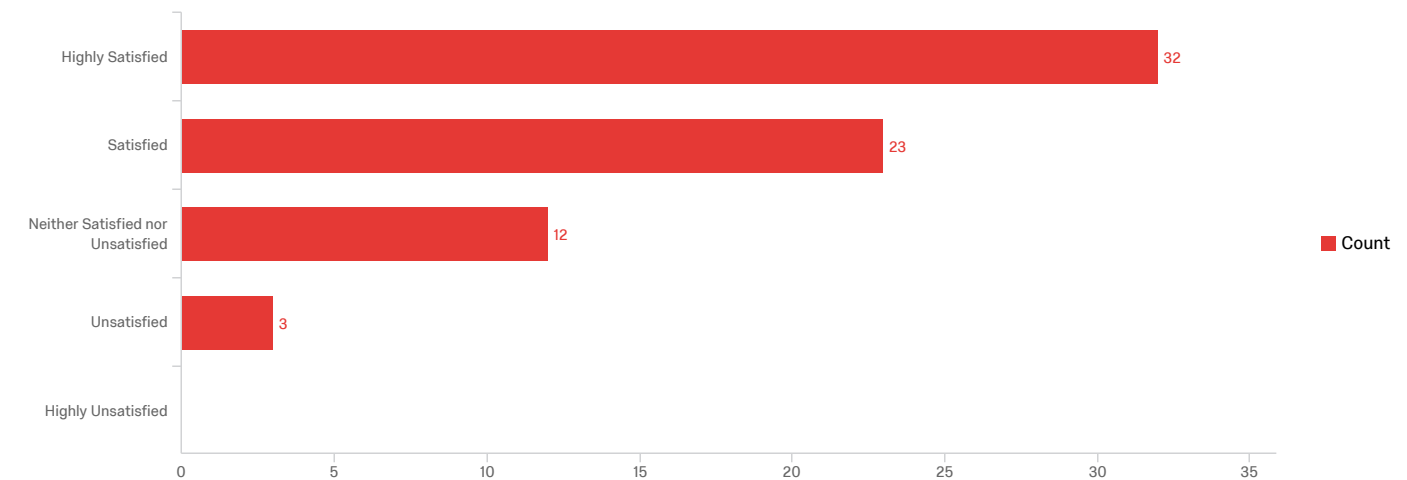


Q67 - You indicated that you have used the Leduc Center for Civic Engagement (LARTS ground floor). To what degree are you satisfied with its services/support?

#	Field	Choice Count
1	Highly Satisfied	45.71% 32
2	Satisfied	32.86% 23
3	Neither Satisfied nor Unsatisfied	17.14% 12
4	Unsatisfied	4.29% 3
5	Highly Unsatisfied	0.00% 0
		70

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you have used the Leduc Center for Civic Engagement (LARTS ground floor). To what degree are you satisfied with its services/support?	4.00	7.00	4.80	0.87	0.76	70	95.71%	21.43%



Q68 - Comments

Comments

These people are awesome too!

I work for America Reads, if that counts.

They sponsored my organisation Habitat for Humanity during our spring break trip this year.

I use some of the space as storage for some items in my student organization

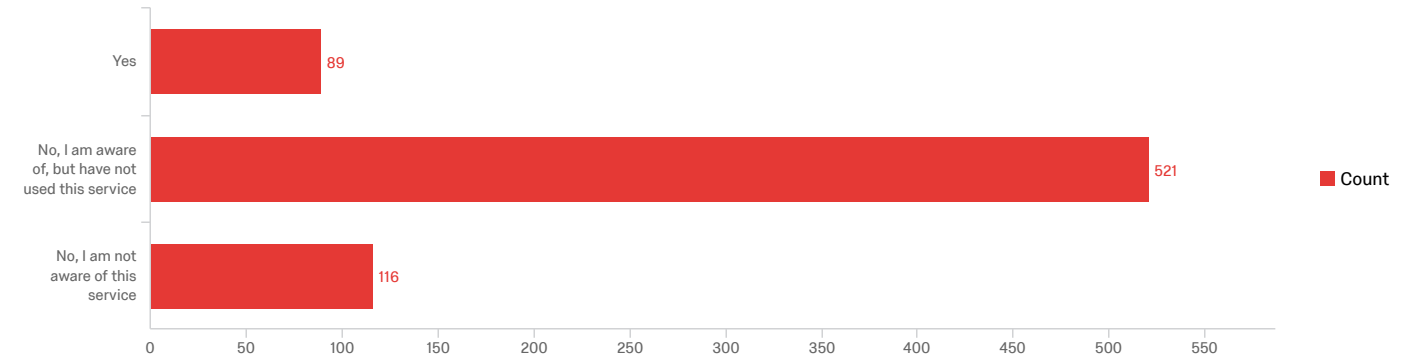
Showing records 1 - 4 of 4

Q69 - This year, have you used the Counseling Center?

#	Field	Choice Count
1	Yes	12.26% 89
2	No, I am aware of, but have not used this service	71.76% 521
3	No, I am not aware of this service	15.98% 116
		726

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the Counseling Center?	4.00	6.00	5.04	0.53	0.28	726	100.00%	100.00%

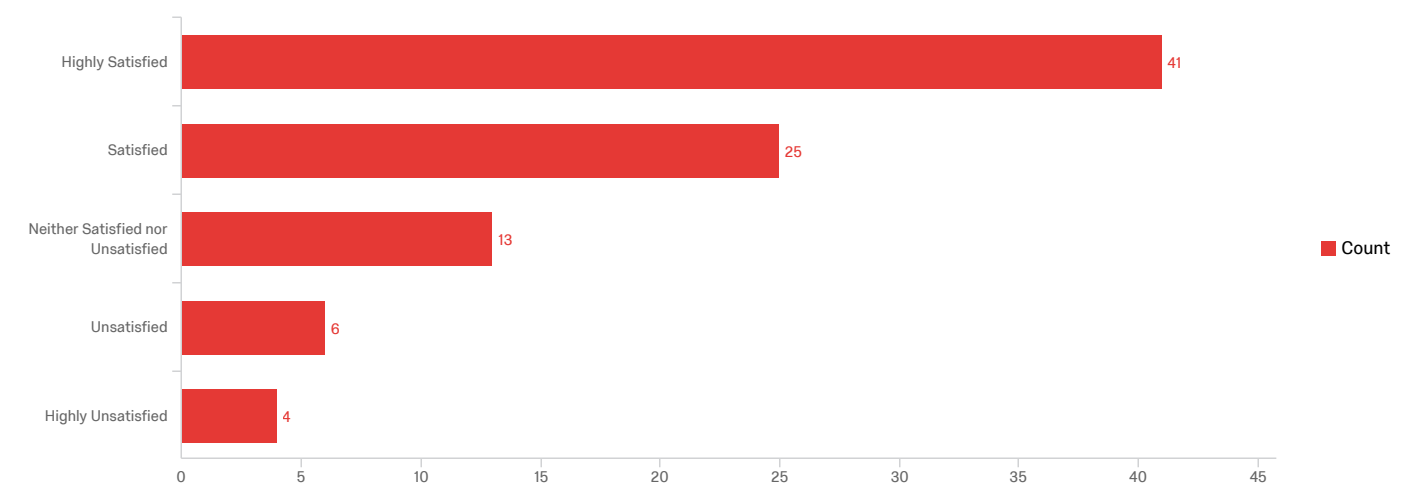


Q70 - You indicated that you have used the Counseling Center. To what degree are you satisfied with its services/support?

#	Field	Choice Count
1	Highly Satisfied	46.07% 41
2	Satisfied	28.09% 25
3	Neither Satisfied nor Unsatisfied	14.61% 13
4	Unsatisfied	6.74% 6
5	Highly Unsatisfied	4.49% 4
		89

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you have used the Counseling Center. To what degree are you satisfied with its services/support?	4.00	8.00	4.96	1.13	1.28	89	88.76%	25.84%



Q71 - Comments

Comments

People who work there are great but it's almost impossible to get an appointment

I don't think counseling was right for me, but when I went for anxiety it didn't feel better when I left.

They didn't know how to deal with my personal situation

Some counselors seem confused or slightly apathetic

It's a good outlet for students who really need help, but I personally did not like my experience. I don't think it helped as much as I hoped

individual care is good but not frequent enough because the office is understaffed and stretched too thin.

I don't think it could be any better than a normal therapist

Need More staff diversity (e.g. staff of color)

my counselor is flakey

The staff in the Counseling Center are wonderful.

Sarah is the best!

Last year I had a problem with the way how they turned me away when I needed them and I turned to drinking (which was a bad idea) after I approached the issue they changed and has been helpful ever since.

Great people to work with that are very understanding and non judgmental

Hire more staff, there aren't enough counselors for the number of students who need weekly visits to stay above water.

The counselor was really nice, but there aren't nearly enough counselors for the number of students who need them, so I can never get an appointment. Please hire more counselors, or else the service is basically useless.

They are understaffed and the scarcity of appointments caused me to stop going. I also wish they offered more types of treatment.

they're nice

The staff working in the Counseling Center (In which I am referring to the receptionists and the people who evaluate students before sending them to see the main psychologists, not the main psychologists themselves) do not appear to actually care about the mental health of students, which discourages students from seeking help. For example: The receptionists barely notice when students enter the center seeking help. When they do notice, they point students in the direction of a small desk with an outdated computer and mumble that the student needs to fill out the necessary paperwork without glancing away from their monitors. The people who evaluate students before sending them to the main psychologist perform their evaluations with very bored and condescending attitudes, even when discussing sensitive topics such as suicide.

Always hard to schedule appointments.

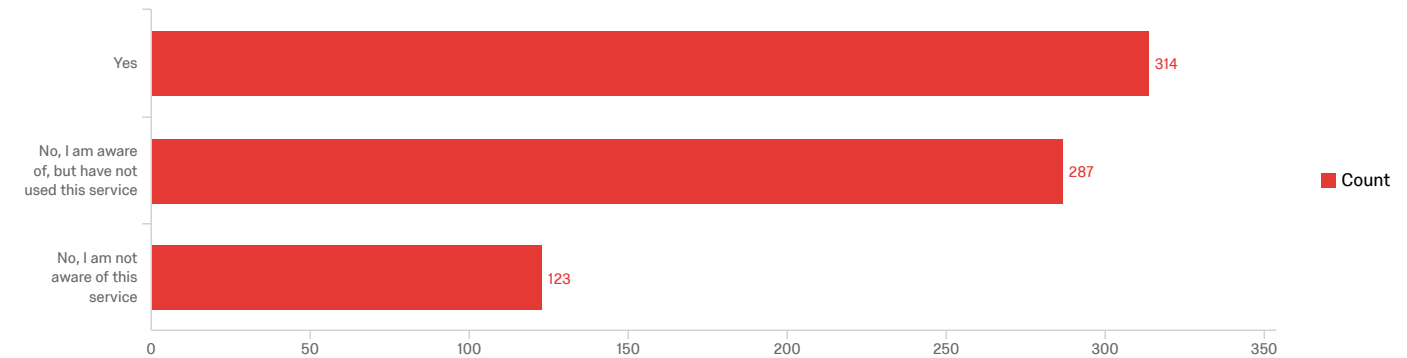
David Perry is the BEST

Q72 - This year, have you used the Enrollment Center/One Stop (the windows on the first floor of the Foster Administration Building)?

#	Field	Choice Count	
1	Yes	43.37%	314
2	No, I am aware of, but have not used this service	39.64%	287
3	No, I am not aware of this service	16.99%	123
			724

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the Enrollment Center/One Stop (the windows on the first floor of the Foster Administration Building)?	4.00	6.00	4.74	0.73	0.53	724	100.00%	100.00%

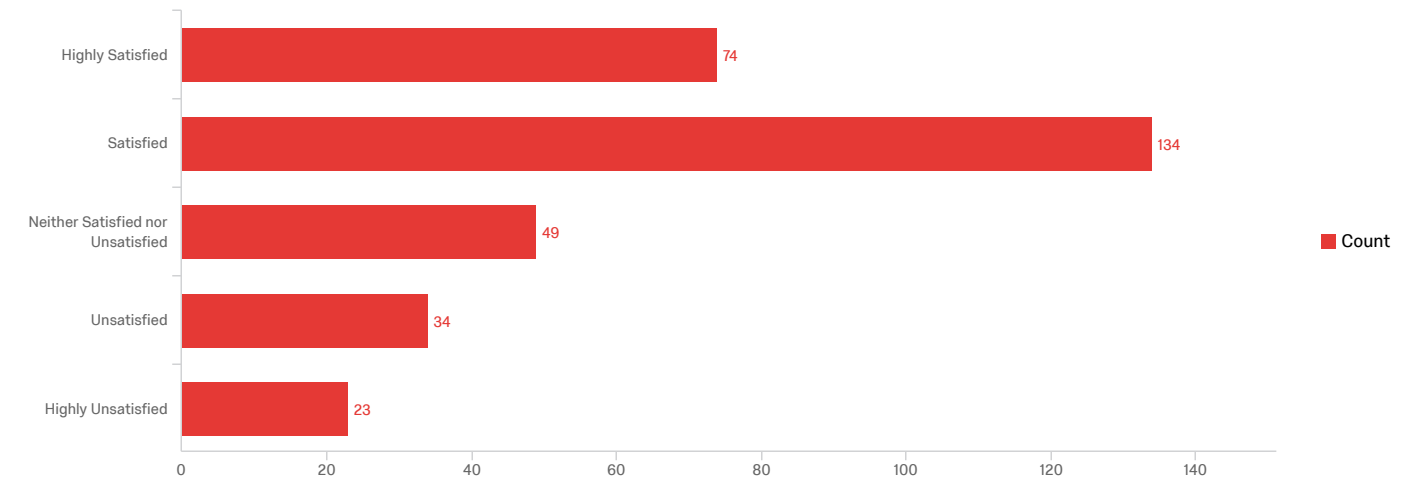


Q73 - You indicated that you used the Enrollment Center/One Stop (the windows on the first floor of the Foster Administration Building). To what degree are you satisfied with its services/support?

#	Field	Choice Count	
1	Highly Satisfied	23.57%	74
2	Satisfied	42.68%	134
3	Neither Satisfied nor Unsatisfied	15.61%	49
4	Unsatisfied	10.83%	34
5	Highly Unsatisfied	7.32%	23
			314

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used the Enrollment Center/One Stop (the windows on the first floor of the Foster Administration Building). To what degree are you satisfied with its services/support?	4.00	8.00	5.36	1.16	1.36	314	81.85%	33.76%



Q74 - Comments

Comments

Some of the ladies can be very rude and cold. Need to work better on customer service with students

They need more staff. So does financial aid.

They gave me the wrong information about graduation

Every single semester I go in person to pay my bill and the ladies who work there are always so rude. I have never had a pleasant experience here. I'm already giving you every cent I've made, so let me know why I have to get attitude while doing so. No exaggeration, I have been there by myself, with my mother, with a friend, they are ALWAYS so rude. Like unbelievably rude.

staff is rude and unfriendly

The ladies helped understand the various situations even when very confusing they went above and beyond to make sure I understood what was happening

Miscommunication between enrollment center and financial aid office, was told different things by different departments

The staff is often unprofessional to the students who go there for assistance

Always able to answer my questions and help me, yet the wait is often long

Always an issue. No one is ever on the same page. Every time I go in there to ask a financial question, etc. I am constantly treated like I have no idea what I am talking about and then when I see someone else in the same exact office, then suddenly I have been right for the entire conversation. Takes forever to get from point A to B in conversation, meanwhile they are incredibly rude towards you for simply asking a question. Simple questions require simple answers and no one seems to know what they're doing there. Also, incredibly late when it comes to getting anything important done. If you need anything important done, and quickly, it will never ever happen.

The employees often seem agitated and unhappy, but the occasional staff member was welcoming and patient with people.

The women working there are very rude and do not prioritize students. My concerns have been brushed off before several times.

The staff is generally rude and does not seem happy to help.

They are the rudest and apathetic individuals I have ever encountered. They do not want to listen to students financial situations and only care about the money in students accounts that is due. Every time i go into that office I come out crying, and do not hear what i need to say. I try to avoid talking to them as much as possible, I send my parents and they are rude to them as well. I do not wish to contact them ever again but am forced to even though they will not listen to me. I am certain I am not the only one who feels this way.

Staff sometimes are very rude to students and unhelpful.

They do not treat students who are just confused about something and want to know what it is they need to do with care or respect. They can be very rude.

They seem to be understaffed. There is always a line and it hardly ever moves fast.

The staff there is rude and terrible .

Everyone who works here is super nice

someone in enrollment lied to me about enrolling for an online course. She said that enrolling the week before the class starts, there's a discount price. but there isn't and I risked letting the course fill up before I enrolled

hire some polite people who know how to interact with customers and don't hang up the phone.

I often feel like when I go here I get bounced between them and the financial aid office 2-4 times. Quite annoying and time consuming.

In my three years of attending this university, I dread having to go to the enrollment center as they often have attitude and are disrespectful to the students who go to them. I appreciate and understand how hard they are working, but with that in mind it is not an excess to treat students like crap.

The staff there is very rude and they don't even know how to communicate with students. The last service that I want to use in the university is the enrollment center.

Judy, Deanna, Jeanette, and Bridget are always so pleasant when I interact with them.

Workers were rude to my mother.

Quickly and easily gave me the information / changed my schedule / told me what to do and where to go with no hassle.

The staff there are always helpful

Employees could be more friendly towards students.

Employees who work the windows are often unfriendly, information is not consistent and the center is overall not very helpful

The women that work here are so rude and disrespectful. I went for help with financial aid because my mother lost her job my sophomore year and they were incredibly rude to me and basically told me to screw off because I didn't have the right paperwork. This year, I went to give them financial aid paperwork a DAY before it was due according to COIN. I handed them the form but it had the incorrect heading (2017-2018 instead of 2018-2019) because the form available online was for last year. They told me it couldn't be accepted and when I asked if there would be a penalty for me not getting it in on time because their website was not updated, the lady rolled her eyes at me and gave me an attitude. EVERY single interaction I've had at this center has left me stressed out and irritated. I hate going there.

The people who work at the Enrollment Center have always been rude since I was a First-year student.

For the most part they are very helpful, sometimes payments from other companies or facilities can take a while to process

Waiting in line is usually long and stressful. Once you get to the front of the line, the people are very helpful. They don't seem to have enough staff.

The staff is very rude

Some of the staffs are very rude especially the dark lady

I have been there twice and my problems were not solved either time. One is still unresolved

Every time I go the women who work there are always just so rude. They don't make it easy talking to them which I feel like they should be more welcoming. I shouldn't have to leave with an attitude. Hire better staff, the women there always have an attitude and Maria, needs to be around more.

Everyone is always helpful, if they can't help me, I'm always directed to someone who can

unfriendly people that work there

The folks working here are extremely rude on every visit I have made. They all clearly do not want to be there and have no interest in helping students.

I have been to the Enrollment Center multiple times, and I have yet to have a positive experience with any of the employees. Sometimes students get easily confused about the way we were billed, why a grant was taken away/given, questions about refund check and so on. They, for the most part, handle the interactions awfully. They, most not all, are extremely rude, and it's very frustrating as a student to know you have to go to the E.C. simply because of the negative interactions that you can already anticipate.

Sometimes the employees can be very rude and short with students. My paperwork with my social security number on it was also lost at the beginning of Fall semester and never recovered- I had to refill out the paperwork.

I have been told to ask for specific people by deans and the person at the window was argumentative with me.

The woman I met with was extremely rude when I asked questions, and she showed no effort to help out with a student in technical issues

Can tend to be unfriendly.

The staff are nice and mostly helpful but sometimes it takes a long time to have things processed

They are very helpful with manually paying tuition with a bank check however it should be indicated online that the hours for paying tuititon are different than the overall hours of operation of the window. I was under the impression during the total hours of operation I could pay tuition which was incorrect. The woman in charge of processing the money leaves earlier than the overall enrollment center hours so they had to hold my check over the weekend so I didn't have a wasted trip from my home to Dartmouth. Because they had to hold my check it was a constant waiting game to see if my payment went through as opposed if the person in charge of processing the payment was there during all hours the payment would have been processed right away.

Rude

I went to hand in financial aid papers to hopefully get my financial aid corrected, but they lost my papers and I haven' been able to fix my financial aid... Guess at this point it's not getting fixed. Tried to fix this since August 2017... The people I talk to there are also not really nice to me even though I try to be as pleasant as possible. I understand they work hard but it doesn't hurt to be polite to people, especially the students who are essentially signing their paychecks.

The people who works in enrollment center are very very very rude!!

They do their best.

Should have more windows, the queue... i don't want to talk about that!

They people behind the winter are efficient but rude

Need way more enrollment staff making those windows! Same issue every year

I can't really comment, I just dropped off a check for study abroad.

No one answers the phone, I have witnessed employees saying "let it ring." The staff can be abrasive and dismissive.

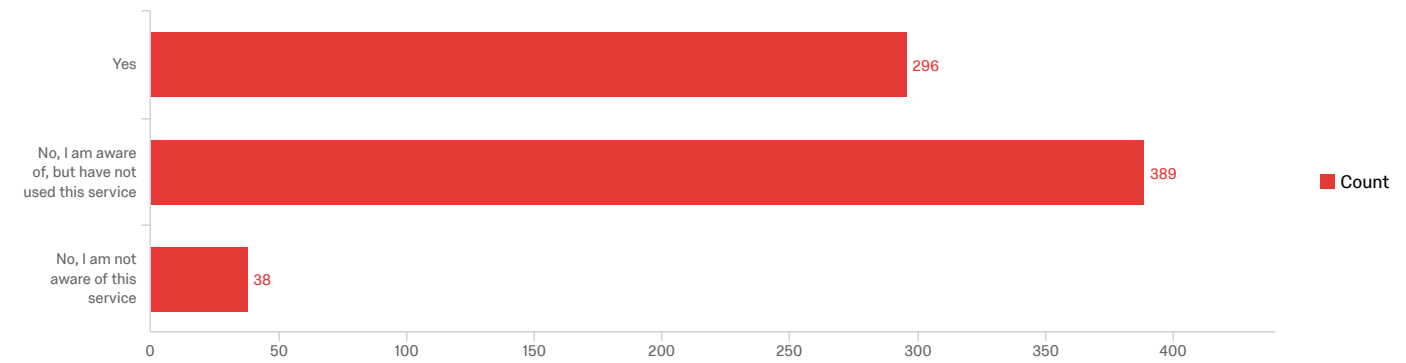
I feel as those the people that work in the office can be rude and don't want to be very helpful.

Q75 - This year, have you used the Financial Aid Office?

#	Field	Choice Count
1	Yes	40.94% 296
2	No, I am aware of, but have not used this service	53.80% 389
3	No, I am not aware of this service	5.26% 38
		723

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the Financial Aid Office?	4.00	6.00	4.64	0.58	0.33	723	100.00%	100.00%

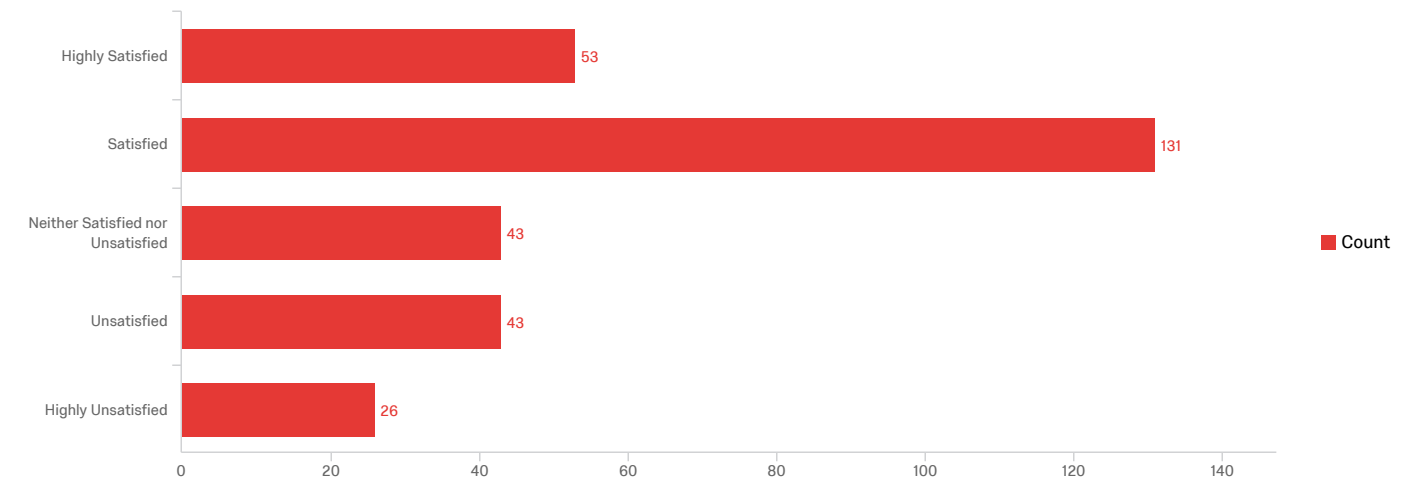


Q76 - You indicated you have used the Financial Aid Office. To what degree are you satisfied with its services/support?

#	Field	Choice Count	
1	Highly Satisfied	17.91%	53
2	Satisfied	44.26%	131
3	Neither Satisfied nor Unsatisfied	14.53%	43
4	Unsatisfied	14.53%	43
5	Highly Unsatisfied	8.78%	26
			296

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated you have used the Financial Aid Office. To what degree are you satisfied with its services/support?	4.00	8.00	5.52	1.19	1.43	296	76.69%	37.84%



Q77 - Comments

Comments

I have tried on multiple occasions to speak to someone from financial aid but they send me away before askint what my problem is. They are not at all timely with packages and took a month to figure out I was a transfer student.

Service varies significantly based on who is at the desk.

Nikki is the shit

Three weeks into the semester, after I already took out loans to cover my bill, financial aid took away my awarded grants and gave me another bill to cover them. Not to mention the rude staff. I waited 2 weeks for a phone call back about accommodations to this. Still, no solution. I just had to figure out a way to get approved for another loan again while in debt with the university 100,000. I have always talked very highly about UMass Dartmouth until this year! My whole experience here is now ruined greatly because of the financial aid office.

Everyone seemed very impatient to all students. We were all complaining amongst ourselves in the office.

I have attempted to make an appointment and have had it rescheduled 3 times and have still not met with the staff yet.

As someone selected for "verification" I found it very difficult to correspond with the Office of Financial Aid. Apparently I did not list my sister under household on the paperwork, and was only informed of this two weeks before school started, when i had sent in the paperwork months before. I had to scramble to resubmit the paperwork and was afraid I wouldn't be able to attend this year as I had no financial aid up until about three days before move-in. It was an added and unnecessary stress that could have been avoided had people done their jobs correctly and been more helpful.

Rude.

My experiences there are sort of hit or miss. Sometimes they're helpful; other times I've felt like I was intruding in their space. Once they tried to send me away assuming I didn't need the financial aid office, when I did. I know it's probably a stressful part of the campus as far as places to work, but they could be more friendly.

extremely rude and unfriendly staff most of the time

The person there don't have enough knowledge of the financial aid stuffs.

I don't like their service. They send students back to the Enrollment Center when we have a question instead of addressing it. I honestly don't know why they are there, if they never help students, especially the ones in need.

not a huge fan of my old advisor in there

I do not believe there is enough staff in the office to advise the amount of students we have on campus. It is hard to ever get in contact with any of the official financial aid counselors, I often find myself talking to the secretary and having to go back multiple times because my issues aren't fully resolved.

At times they can be helpful. However during this year they have been extremely unhelpful. From always giving me a hard time with my private scholarships to given attitudes when I ask questions or ask for help.

- Lots of confusion and not much direction given to students, especially in the beginning of the spring semester

The person in the financial center don't know much about the loans and other stuff. He doesn't know anything about the international students loans or any financial help. Only said contact international student office and they don't know anything.

Joe Gentile is extremely rude and does not help solve the problem. I feel that the financial aid office is not approachable and the staff is rude.

The staff in the financial aid office are absolutely amazing!! They are diligent and thorough in their work. They all take care and time when interacting with myself or other students. With a topic that is easily confusing for so many of us students, they do an excellent job explaining it. I've seen the director Korinne even assisting students and she does a fantastic job!

Not only was one of loans deleted off of my financial aid package for unknown reasons (which was an absolute pain to get it back on), but recently my work study was deleted off of my financial aid package as well. I have gone over a week now without being able to work because of it and the Student Employment head person (Nicky) hasn't seemed to do anything about it.

Midway through semester I wasn't getting paid for my work study. They handled my situation in a timely manner and communicated with me appropriately.

Great, friendly people.

I have had both positive and negative experiences at the financial aid office, but definitely mostly negative. When you go into the office, the person at the desk typically directs you to the registrar windows without even finding out the purpose for your visit. They assume you are dumb. Some of the staff are helpful, but others are downright rude. It's probably a stressful place to work, but they could use some manners.

Very helpful! They will go over things step by step

Very hostile environment, it's unfortunate to say that throughout my four years at UMass Dartmouth, I've only had two good encounters.

They had kept telling me that I needed to pass paperwork in that I either already did or wasn't aware of because it wasn't on my coin account and one woman had told me to stop trying to get the documents in because "there's no more time to try". I'm HIGHLY disappointed with this department considering I had to get a loan from a bank because I could not receive my financial aid or any of my scholarships to help me in paying for this school year.

Like I said everyone who works here is extremely rude and unfriendly... they expect student to understand the system without it ever being explained.

Its hard to get anything done, never able to speak to the same person about my concerns always feels like I am starting over each time I speak with them.

I am an adult online student. I have been able to overall complete all tasks online. COIN and the financial aide process have been the most frustrating to manage. I have had to make multiple, multiple calls and emails. I will receive multiple notifications that there is missing information on my account. Which is inaccurate. I have a federal loan, funds have been used for the spring semester. I have been waiting since January for the remaining funds to be disbursed to me. My COIN account has been reflecting holds and to do items that are not accurate. This leads me to believe this is why my funds have not been disbursed. I have called several times as well emailed and been assured that my account is correct from their view. I still have not received disbursement. It is now almost April. When I call the office I have find temperament or the staff to be deeming. When I am clearly stating my questions and needs. I remain calm imagining they must receive countless questions with regards student aide. I have just felt there is a lag or interruption between COIN and possibly the mailings which are sent. As well, I have documented communications that this is all being resolved. It has been the only frustration as an adult, managing my education online and not in person.

The financial aid office took three months to file my aid, and took months to even realize I was a transfer student which required more time to fix. They have been unspecific with paperwork or said that I completed it all, then give me more a month later. I was almost a month behind paying my housing deposit and received my aid less than two weeks before registration for housing and next semesters classes. Whenever I had tried to speak to those in the office, I was sent away as soon as I entered the office without being listened to. I find this office to be disrespectful and to take an absurd amount of time doing their jobs.

Every single time I got a run around and was told to email someone. If I wanted to speak with someone through email, I wouldn't have gone to the office.

The people are very rude in every one of my experiences

I was denied Financial Aid for the Spring 2018 semester for not meeting SAP. I have been attending the university since the fall 2015 and I have gotten a SAP waiver each year. Since my return I earned A's in every class I have taken. All of a sudden this year I get denied for a SAP waiver. I will be filing a re-evaluation form for next year in hopes this can get corrected.

Not very helpful went there in a time of desperate need and they just pushed me away saying that there is no help they can offer. So now I can't graduate because of my bill.

I went many times to try and get my I-9 in the system, and even after I had submitted it, it was not checked off online until I was there and asked the worker to look at it. It takes a very long time for first time student workers to get paid, it took mine a month.

My "usage" of this service wasn't really useful and I didn't really use it. I walked in to inquire about financial aid and scholarships and the woman who was sitting at the desk was crabby and told me to go elsewhere or to look it up online. What fun...

It was tough to get in touch with specific people.

Staffs are not friendly at all

Again, I just dropped off some paperwork. People were nice.

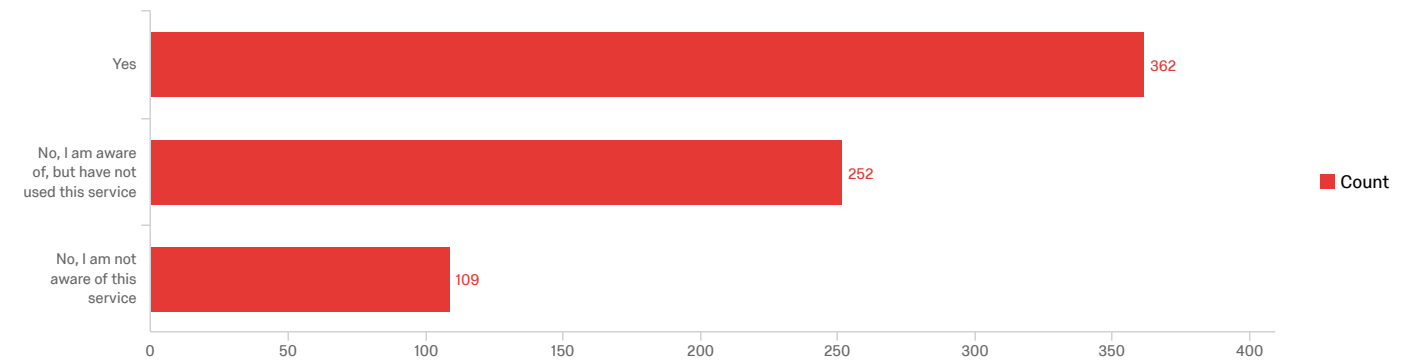
Showing records 1 - 39 of 39

Q78 - This year, have you used the Food Services (Chartwells)?

#	Field	Choice Count
1	Yes	50.07% 362
2	No, I am aware of, but have not used this service	34.85% 252
3	No, I am not aware of this service	15.08% 109
		723

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the Food Services (Chartwells)?	4.00	6.00	4.65	0.73	0.53	723	100.00%	100.00%

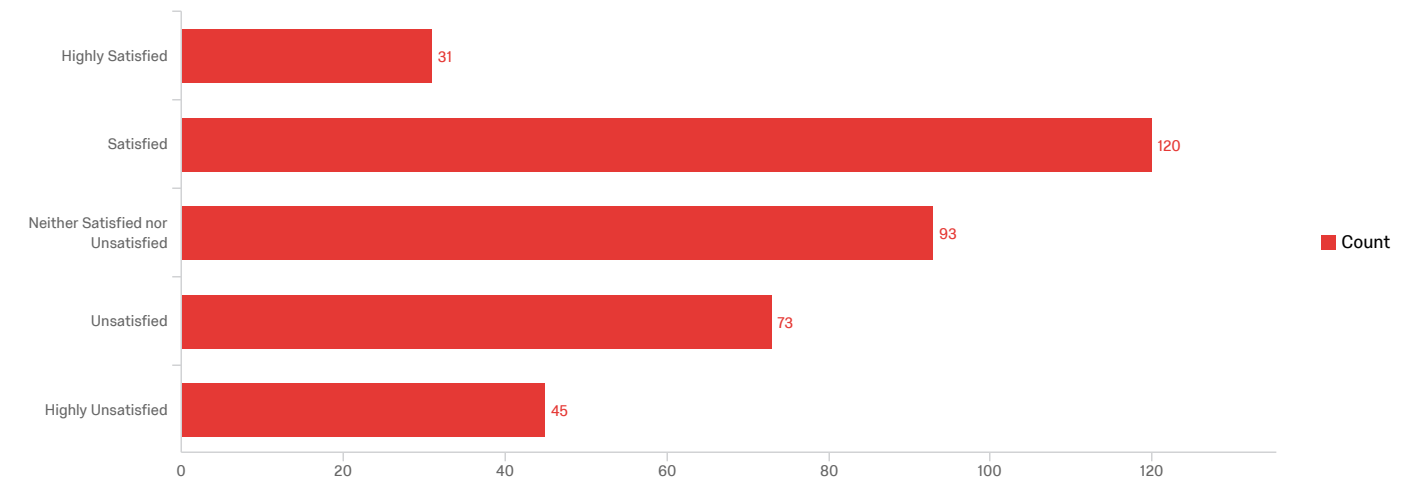


Q79 - You have indicated that you used the Food Services (Chartwells). To what degree are you satisfied with its services?

#	Field	Choice Count	
1	Highly Satisfied	8.56%	31
2	Satisfied	33.15%	120
3	Neither Satisfied nor Unsatisfied	25.69%	93
4	Unsatisfied	20.17%	73
5	Highly Unsatisfied	12.43%	45
			362

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You have indicated that you used the Food Services (Chartwells). To what degree are you satisfied with its services?	4.00	8.00	5.95	1.17	1.37	362	67.40%	58.29%



Q80 - Comments

Comments

Plate by Plate has same meal for 5 days a week. Res coffee is horrible. Need more healthy options at birch.

Carts do not have good choices.

I work there too

Foods gross

Everything got more expensive for the same quality food. That's not cool.

More vegetables please

Oh boy, let's talk about the food. It's not that the dinning halls are terrible, they're just very bland, and for the amount of money we pay for the meal plans, I don't want it to be that every meal is a resounding "meh". Now, I'm sure the talented chefs work very hard all throughout the day to please spoiled brats like myself, but the problem must lie in the Chartwells recipes/frozen food. It's simply not good, and has led to many of my friends regressing to declinning balance to eat there less. If that doesn't tell you there needs to be some kind of change then I don't know what will! Again, I don't mean to insult anyone working tirelessly on the food, but the proof is in the pudding (literally!) and when your food is driving away customers, its never a good sign. Quality of the food is definitely something to work on!

The Wendy's is really the only good food on campus.

Typically slow and items do not feel fresh or healthy

more variety in vegan options would be nice

Need a better selection of food

food is always trash

Bob and Jami in CVPA are the best!!

Very nice people.

Timings on campus for food are very poorly done.

Food is ok, but the workers are super nice and sweet. Always enjoyable talking to the workers. Everyone is so nice.

Long lines

More variety with sandwiches, preferably ones that don't have a shit ton of toppings on there. Like the turkey and cheese is perfect but we need more shit like that.

Chartwells food has made me sick. The food is all greasy and feels unhealthy, even the healthy options. For such expensive meal plans, UMD deserves better. Especially when other state schools like UMass Amherst have renowned food services.

Not much of a selection of food.

Better but still needs work on the seasoning

More options at places like birch grill, and more variety at the marketplace

Need more variations

The food always makes me sick, it is not appetizing, not enough food choices.

They're a monopoly and oppose people speaking out against them. Bad.

Terrible selection of products and quantities

I wish more things were open on the weekends, including the library cafe. most sundays I am in the library all day and there is nowhere close to get food. also stop serving certain high allergy foods everywhere!! i used to go to birch all the time but now they serve shrimp (no one wants shrimp from birch) and now i cant eat there either

Not many options for healthier foods

Food is not the worst, but could be better. I've gotten sick a few times after eating from the marketplace. I wish there was more ethnic variety and variety overall on campus.

I am the Vice President of a club and we always use Chartwells (because we have to). It is nice that when we get to Res to receive our order, we never have to wait long and the staff is always more that accommodating. Otherwise, the food is usually good – although it is difficult to screw up pizza and fruit.

Food gets very bland after awhile. The food you serve is a direct reflection of this campus, should be all organic and vegan to promote the highest standard of health and nutrition.

extremely overpriced I started going to target to lunchables

Food is decent for college food

Should try and get healthier options at birch

res is ok most of the time. on-the-go is extremely over priced. mondos is good. 2mato is good. I've never tried plate by plate. birch is good. the library food should go back to how it was last year, it was sooo much better before. I wish all these places had meal swipe options available.

need more options for food. I always have too much left over meal swipes and corsair cash. I think we should be refunded money/mealswipes we dont use. We need a "grocery store" that functions like birch grill but with produce, raw meat, dairy products etc... Instead of unhealthy snacks and fried/prepared food. This would encourage students in apartments to get larger meal plans.

I wish there was a larger variety of vegetable and healthy protein choices. Fresher and more fruit options would be ideal

I understand that there is a budget, however that is no excuse for the food that is served.

Food isn't terrible, but it isn't exactly good.

Way too expensive for college students and the quality is terrible for what it is. I hate when I have to get food from campus so I rarely do because it does not taste good and it is too expensive. It is also the same things practically every day. There is no creativity in anything, like what plate by plate used to be. There hours for the places to get food on campus are also very inconvenient, with res closing at 7:30 and CC closing at 8. I feel there is very few options to eat on campus and if you do not get the chance to get your dinner before 8 you are screwed for the night, other than going to Birch which the quality is not good. I appreciate that there are healthier options for food at Birch though. I feel this school is high on the food insecurity scale. There are not a lot of options of ways for students to get food.

Catering- decent (for club events). I would love to see more food options. Mozzarella sticks? Dining hall- every once in a while have a bad experience (nothing I like, stuff I thought would be good but isn't or makes me feel gross) but overall pretty consistently good with lots of options. Library cafe-not sure if this is connected to chartwells at all but I love going here. Soup of the day was a great idea Academic Carts- fantastic idea, good choices. Really, this is an amazing thing to have because most days it's the only food I have time to eat.

The dining hall AKA "Res" is the most convenient place, but hit and miss, mostly miss. Even the more appetizing menu items aren't all that appetizing, often being undercooked, room-temperature and gristly. And the fact that there still aren't trays is inexcusable. Weekend hours (and hours in general) could be expanded. The Wendy's in the campus center is pretty much like any other Wendy's, which is a compliment. The employees there are incredibly nice. The same could also be said for the coffeehouse on the first floor. Birch Grill is by far my favorite dining option on campus. I would appreciate if there were more menu items though, like soups or pasta dishes. Sono is a close second in terms of food, but they have the most unreasonable hours of any place I've ever been to. I'm not even sure if they're still open. The "on the go" stalls throughout the various class buildings are great for quick, light breakfast or snack items when you're rushing to your next class, although they could have longer hours. The same goes for the library Starbucks. Finally, I find it perplexing how one can only find Pepsi products for sale anywhere on campus, either from the vending machines, soda fountains, or elsewhere. UMassD is a virtual Coca-Cola desert.

Excellent food served everyday with friendly staff.

Res does not have enough options. I just won't go to res because it's always the exact same foods. I've lost weight from living on campus.

Over priced for very low quality food

Chartwells is absoltley the biggest joke of a contract this school has put fourth. \$40 for a case of water for an event, two gallons of flavored water \$60? what kind of highway robbery are they doing? why would you allow this? My time doing outdoor art shows on campus is nothing like it supposedly use to be. They were always a ton of people coming out for event, grilling, laughs, fun times. Now my expierance with thathas compeltly changed because you made a deal with chartwells that we cnt bring in any outside food? What is this a prison?

Res has definitely gotten better. The new meal plans are cool because you can get more options at birch now.

I mainly eat out of the Outtakes cart, since it is easy and accessible. I feel as though there should be more vegan/vegetarian options on the carts and at Birch Grill. Also, I live in the apartments and a majority of the food locations are a hike and Birch is constantly packed. I feel as though opening another restaurant like Birch on the Woodland Commons side of campus would be beneficial. Also, I do not like the new layout of Birch, which used to be a fun place to socialize. I feel like the cafeteria-style layout has taken away from the restaurant, and I now take my food on the go.

Decent, but not good. Especially for myself as a commuter. Too expensive and not enough good veggie options.

it is a pain to work with Chartwells on events for clubs & orgs

I like birch food best.

Most food is filled with grease, salt, or sugar. I do not enjoy eating on campus since I value my health greatly. There are good vegetables and fruit options but those options are usually drowned in oil or salt. I would love to see umass work with a better food provider

I am unsatisfied with the weekend hours and options for food.

The food is just terrible

In comparison to off campus it is of lower quality and more expensive, i.e. mondo's vs subway.

Expensive as fuck and I get sick at least twice a week from it.

Overpriced food.

I like that Birch has two lines now for food and other products

has improved over the last 2 years, but before that it was awful.

The to-go carts are really helpful I just wish they were faster when they get busy in between classes.

PLEASE BRING BETTER OPTIONS ! The food isn't that great.

The choices offered are subpar. Also, some items are too expensive.

Food swipes should be offered at more than just Marketplace and Birch so that those using meal swipes are not as limited

- Not many food options - Lacks flavor - Very hard for student organizations to work with Chartwells - Chartwells does not encourage diversity

food has gotten better. but prices are CRAZY! not fair to us at all

Cafeteria has awful food. Please make better pizza, give more options in the main area, have popcorn chicken more often.

First, plate by plate should go back to having different things every day because the theme of the week thing sucks if you like to eat there multiple times a week. Second, the commuter cafe needs to be open later and plate by plate should be opened back up for dinner because they had the best food. Third, the carts in the buildings should be open until at least 6; people have late classes and take labs and would like to be able to get a quick snack more than late. Fourth the library cafe needs to go back to making fresh sandwiches (it is disgusting to leave them sitting there for hours then giving them to students); should also be able to change sandwiches however you want. Finally, keep the food carts actually stocked.

Nothing new, gross food with a huge unchange and lack of variety/diversity. As a commuter, I DREAD having to eat lunch, yet with me being there for 12 hours on some school days I have no choice. The options are awful, and if you want anything somewhat healthy it is ridiculous the amount you have to pay for.

The food is terrible across campus and it's really disrespectful that first year students are forced to eat at the marketplace.

The food is way too expensive and poor quality.

stuff's expensive

More vegan options

Don't know if the library cafe uses chartwells but I don't like how the express sandwiches can't be on flatbreads anymore and you can't add toppings on them because it's a "get what you get" kind of thing used to speed things up there. Used to be my favorite place to eat on campus but haven't been there this year because I can't add toppings on my favorite sandwich. Possibly solution that would speed things up while maintaining things the way they were is to open a new location that serves food like the library cafe on campus, maybe in LARTS or Campus Center, this would improve profits at some of the less desired places on campus like 2Mato or Plate by Plate

Not enough healthy options

I don't love chartwells- they provided food at my highschool as well for a time (the quality was generally poor). I really envy the food options and quality over at UMass Amherst.

If you follow a vegan diet, like myself, get used to rice and cauliflower because that is all they have.

I wish there were more vegetable options at the carts such as carrots or celery instead of only fruit. The food is overpriced as well and the options are limited.

They have the worst food I have ever eaten in my life. I find bits of bone still in the beef, the chicken is chewy, the overall food is just terrible.

WHY ARNT THE UMASS SYSTEMS THE SAME FOOD DISTRIBUTOR!!!? Amherst Dining services wins awards for their food while Dartmouth serves bottom of the barrel slop in Res and at On the Go's. The library cafe needs to offer breakfast sandwiches at ALL TIMES! and birch is starting to decline in food services with little variety.

We need more options as well as kosher options.

Selection changes everyday. :(

Could have better sandwiches and salads. Change the inner meats. And better fruits.

Overpriced for limited quality. It is unacceptable that the university forces on campus residents to purchase some form of meal plan. That is theft.

Higher prices than all restaurants off campus. They serve no food for Lent and the few things they can look like they were made days beforehand. The food always makes my body feel horrible no matter what I eat.

A higher quality more affordable option for cart food would be helpful. Also opening the carts before 8 am would be helpful as well. Because individuals who have 8 ams are unable to get food or drinks from the carts quickly is an inconvenience and it would be beneficial to open the carts even 30 minutes sooner.

Food is horrible here. No options

Not even edible

I like the addition of Soup of the Day at the Library Cafe. I look forward to corn chowder every Tuesday!

Food needs to improve significantly

Is Chartwells just res?

Food quality could be better and I wish there was more options. Also I hate that the sandwiches at the library cafe changed to the premade ones. It prevents customization for those that may not like or be allergic to certain toppings. Also it seems less fresh

The food can be a bit pricey for the amount and quality. I usually don't eat on campus because I live off campus and from what I've heard, the food in Res is not very good.

Freshmen should be able to use meal swipes rather than corsair cash. I am forced to have a platinum meal plan, and being an art student I don't have time for lunch at the rez haul (the only place I can use these swipes) I have to not eat lunch because I don't want to use my corsair cash at the lunch stops. Either let freshmen use legitimate swipes or allow us to buy a different meal plan where this is allowed.

The salads seem to be of pretty low quality in my opinion (at the carts). It would also be nice if they left room in the packaging to be able to shake (toss) the dressing and salad. It would also be nice if nuts such as cashews, and a more variety of healthier choices could be offered at the carts instead of an endless supply of candy, and sugar/carb loaded items. Some of the granola nut bars at the Starbucks in the library have these options (Kashi items) however meal swipes cannot be used here. Having vitamin water at least, preferably vitamin water zero, would be an awesome addition to the drink selection (XXX flavor preferably). I feel like a lot of other healthier choices which shouldn't cost any extra could be switched out or added in.

Wish there were more options for commuters than Pizza and Wendy's.

The food is over priced and gross.

the school offers very limited food options. Closing sono limited them further and food is only available in one spot at night

birch is the only torrable food, and it has such a small amount of vegetarian options

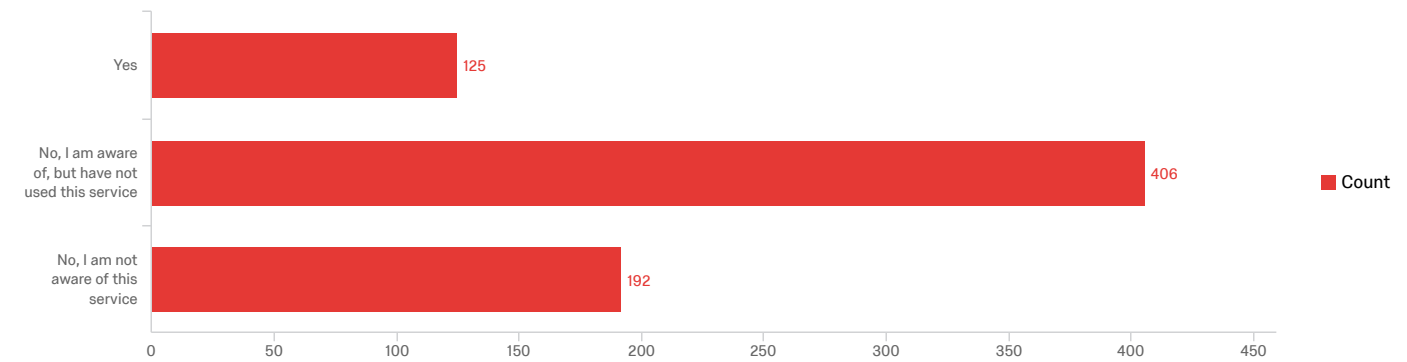
Showing records 1 - 98 of 98

Q81 - This year, have you used the Frederick Douglass Unity House (attended programs at the Unity House or sponsored by the Unity House)?

#	Field	Choice Count	
1	Yes	17.29%	125
2	No, I am aware of, but have not used this service	56.15%	406
3	No, I am not aware of this service	26.56%	192
			723

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the Frederick Douglass Unity House (attended programs at the Unity House or sponsored by the Unity House)?	4.00	6.00	5.09	0.66	0.43	723	100.00%	100.00%

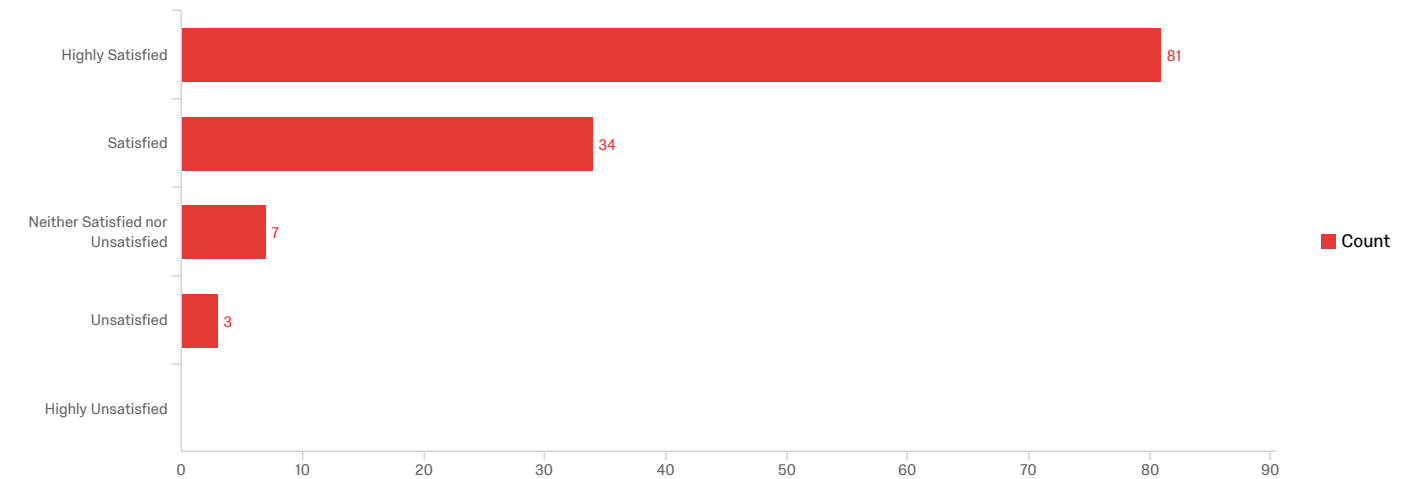


Q82 - You indicated that you used the Frederick Douglass Unity House (attended programs at the Unity House or sponsored by the Unity House). To what degree are you satisfied with its services/support?

#	Field	Choice Count	
1	Highly Satisfied	64.80%	81
2	Satisfied	27.20%	34
3	Neither Satisfied nor Unsatisfied	5.60%	7
4	Unsatisfied	2.40%	3
5	Highly Unsatisfied	0.00%	0
			125

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used the Frederick Douglass Unity House (attended programs at the Unity House or sponsored by the Unity House). To what degree are you satisfied with its services/support?	4.00	7.00	4.46	0.71	0.50	125	97.60%	8.00%



Q83 - Comments

Comments

I went to the birthday celebration and the guest speaker was incredibly unprofessional and annoying to listen to.

They always have good things to do

Excellent place

I attended the first installment of the Shared Voices lecture series. It was really interesting and nice to see the work that Matt Najarian put out for his thesis last year. I also really liked the discussion afterwards, where questions and comments were encouraged.

Donna is the best!

Amazing people too!

A great resource on campus, that is often undervalued.

I enjoy my time there

Lasella and Nicole are always so nice & welcoming

Nicole and LaSella are awesome. They honestly do more for the students than alot of faculty and staff on campus.

The FDUH provides a wonderful platform for cultural student organizations to meet and find support

Frederick Douglass Unity House has been my second home, they deserve more. I am the leader I am today thanks to the FDUH.

I only attended the Frederick Douglass birthday celebration. There were not enough chairs for guests and too many speakers. One speaker, a pervious student, was rude and unprofessional. He wore baggy clothing and used the platform to speak disrespectfully about the town of New Bedford in front of its representatives rather than celebrate Frederick Douglass for the work he done. I understand there are issues within the area, but New Bedford is not to blame for all of the country's issues and no one will take a man seriously who dresses and speaks so unprofessionally in a room of people wearing suits. I found it to be a waste of my time and forgot what the event was about.

Very welcoming

Over all did not feel welcome there. The adults made us feel welcome, but the students did not.

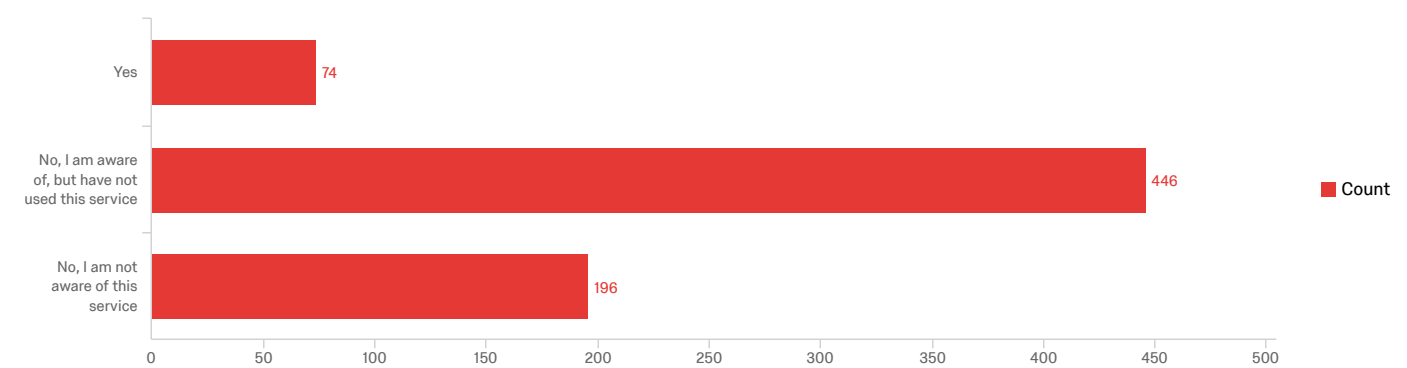
Showing records 1 - 15 of 15

Q84 - This year, have you used the Health Education/Live Well Office (attended a program or event presented by a Peer Health Educator, received a free, confidential HIV test: saw and/or utilized health education materials and/or resources including the website)?

#	Field	Choice Count
1	Yes	10.34% 74
2	No, I am aware of, but have not used this service	62.29% 446
3	No, I am not aware of this service	27.37% 196
		716

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the Health Education/Live Well Office (attended a program or event presented by a Peer Health Educator, received a free, confidential HIV test: saw and/or utilized health education materials and/or resources including the website)?	4.00	6.00	5.17	0.59	0.35	716	100.00%	100.00%



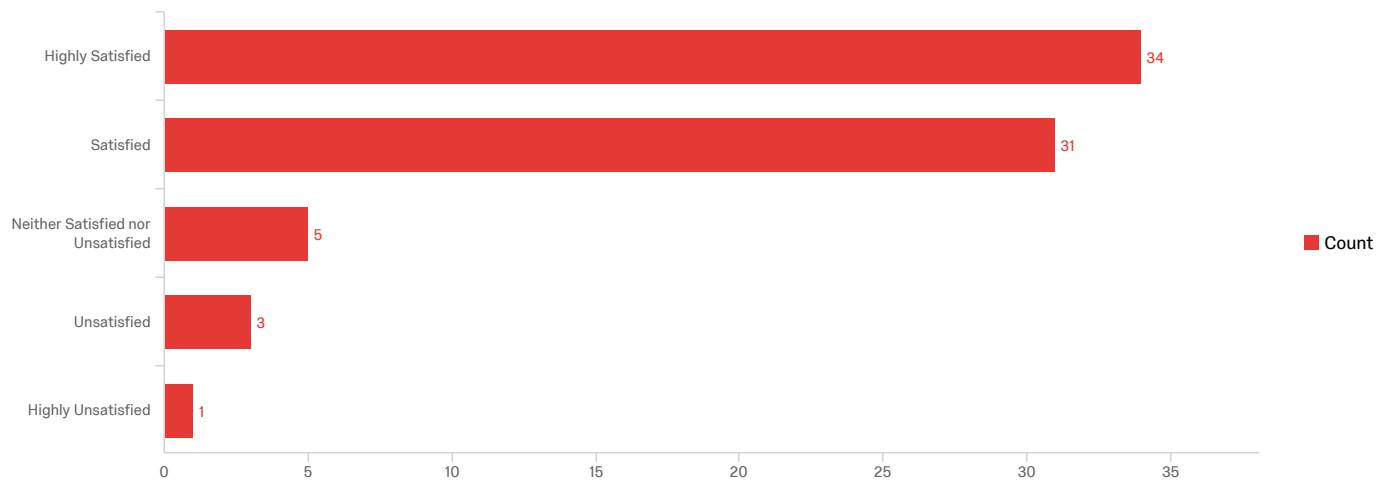
Q85 - You have indicated that you used the Health Education/Live Well Office (attended a program or event presented by a Peer Health Educator, received a free, confidential HIV test: saw and/or utilized health education materials and/or resources including the website).

To what degree are you satisfied with its services/support?

#	Field	Choice Count
1	Highly Satisfied	45.95% 34
2	Satisfied	41.89% 31
3	Neither Satisfied nor Unsatisfied	6.76% 5
4	Unsatisfied	4.05% 3
5	Highly Unsatisfied	1.35% 1
		74

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You have indicated that you used the Health Education/Live Well Office (attended a program or event presented by a Peer Health Educator, received a free, confidential HIV test: saw and/or utilized health education materials and/or resources including the website). To what degree are you satisfied with its services/support?	4.00	8.00	4.73	0.86	0.74	74	94.59%	12.16%



Q86 - Comments

Comments

I got my Depot Provera shot and they allowed me to relax and were very professional. Making the appointment was also very easy.

Very informational programs

Attended Opioid Seminar in the fall of last year. Really interesting, I learned a lot. The only reason that I went to it though was because it was required for my education. I think this is important to note because I normally don't participate in anything on campus.

The nurses at health services are very helpful and very nice

I got a confidential HIV check and so did my friend and the lady let me go in with him so i could help keep him calm because of his fear of needles. It was really nice of the nurse to let me do that.

Staffs are so friendly and nice

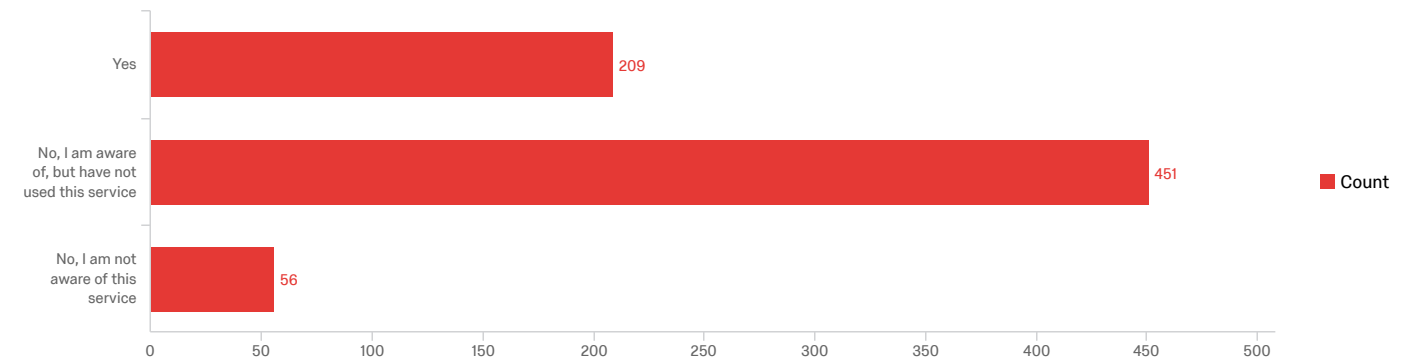
Showing records 1 - 6 of 6

Q87 - This year, have you used Health Services?

#	Field	Choice Count	
1	Yes	29.19%	209
2	No, I am aware of, but have not used this service	62.99%	451
3	No, I am not aware of this service	7.82%	56
			716

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used Health Services?	4.00	6.00	4.79	0.57	0.32	716	100.00%	100.00%

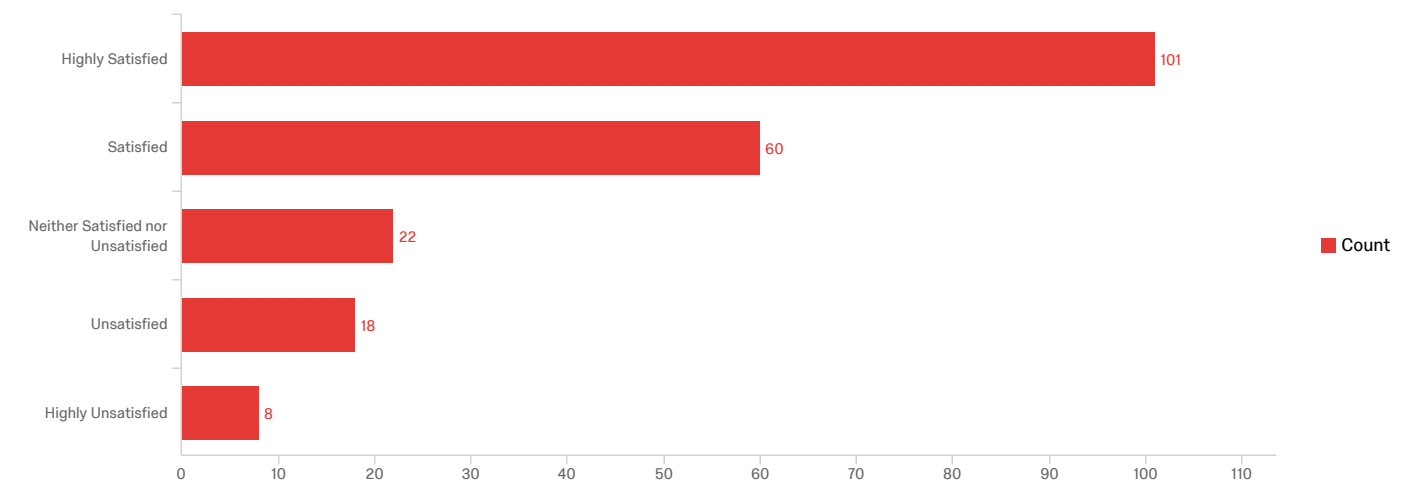


Q88 - You indicated that you used Health Services. To what degree are you satisfied with its services/support?

#	Field	Choice Count	
1	Highly Satisfied	48.33%	101
2	Satisfied	28.71%	60
3	Neither Satisfied nor Unsatisfied	10.53%	22
4	Unsatisfied	8.61%	18
5	Highly Unsatisfied	3.83%	8
			209

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used Health Services. To what degree are you satisfied with its services/support?	4.00	8.00	4.91	1.13	1.27	209	87.56%	22.97%



Q89 - Comments

Comments

Like the upgrade of computer access and book appointments online

Went there feeling sick and was given a ginger ale and allergy medicine and told to rest. Ended up having slight pneumonia.

Anne Duggar is amazing! And the receptionist was nice

earlier than I did

Too indirect. Too impatient. Sent me on a wild goose chase

The desk attendants are extremely rude and lied to my mother and I about appointment availability.

They close at inconvenient hours. I don't always have the transportation or money for urgent care so this should be more accessible.

I was on the verge on fainting and they wouldn't take me in, saying I "needed an appointment." :/

they couldn't tell me what was wrong with me

When i am really sick most I get is a ginger ale and nothing else really, I have been diagnosed with serious illnesses from other practitioners when I was told it's just a cold. However meeting with them for other reasons have been good.

Managed a hold on my account due to slow processing easily.

The office flows smoothly and you're always in-and-out in a timely manner.

Great staff that really care for you. Great work study opportunity. They need more funding for future health care professionals to be able to work there for work study.

I had to turn in immunization records earlier this year as a transfer studen. It took me forever to find the building and then they lost my records and I received an email late fall saying I was in danger of losing my status in the college. It was resolved shortly, but a minor inconvenience and a panic attack leads me to find it neither

Health Services is kind and always does a good job taking care of students

good visit i got a shot that i was missing and got an appointment done in a couple minutes right on the spot

I had the flu (was later diagnosed) and they gave me allergy tablets.

Lack of diagnosis, basic care that I could have done myself.

Very professional staff, take their time. I just wish they could be open on the weekends for a small amount of time. I am forced to go to urgent care on the weekends, when I pay to have health services on campus. I live on campus and not everyone goes home on the weekend. It's expensive to go to urgent care now with all the changes in health care. It's also quite annoying how you need to make an appointment with health services. Their excuse is always that they are "understaffed".

They are more welcoming than just any doctor. They make you feel cared for and loved even when you are away from home and feeling ill. If they cannot find out what is wrong with you they will not stop until they find someone who can. One of the greatest services on campus in my opinion.

I think health services should start a pharmacy so students who don't have a car and the retail shuttle sometimes isn't that reliable can get their medicine.

All staff are pleasant to engage with and are very helpful when asked for help

Very nice people

These people do not know what they are doing, when you are sick they literally just give you cough drops or antacid pills. Have wrongly diagnosed me as well as a friend saying we just had colds when they were things much worse. Can be very rude and it is awkward having students from the school working there, it makes me not want to go even more. It should also be located somewhere easily accessible to everyone, not on one side of campus.

Everyone who works here is extremely kind and pleasant !!

They always have patients in-and -out in a timely manner.

Amazing staff

I received my Depo Provera shot here. MY appointment was made quickly and was convenient. The woman attending to me was calming and enjoyable.

really nice peeps

They misdiagnosed an ear infection and tried taking blood from an artery

I was not aware of how much money I was getting charged to get tested for multiple things. I was not informed of how much it was going to cost and a big bill was sent to my house.

The nurses at health services are very helpful and very nice

The staff were extremely kind, helpful and professional

Only go there to hand in forms, usually multiple times because they lose paperwork at an alarming rate. Takes forever for them to file anything unless you call them and have them do it while there on the phone with you.

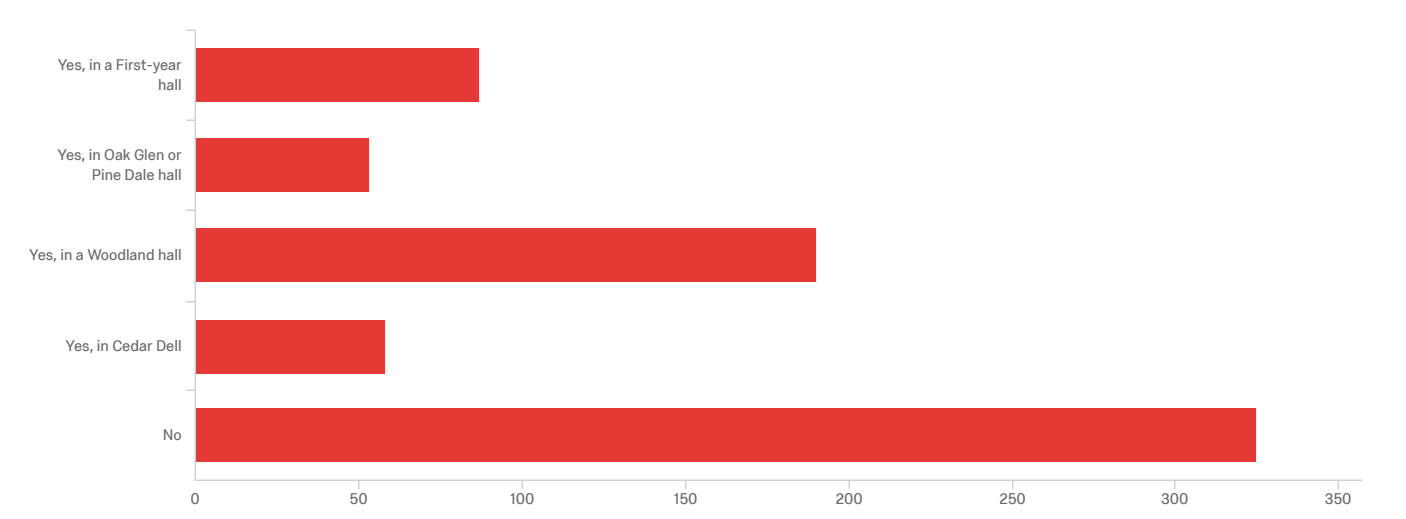
Is this the flu shot thing?

The staffs here are all nice

Nurses are very friendly, knowledgeable, and helpful.

Some of the women are very rude and not helpful and make students not trust them and feel scared to get help

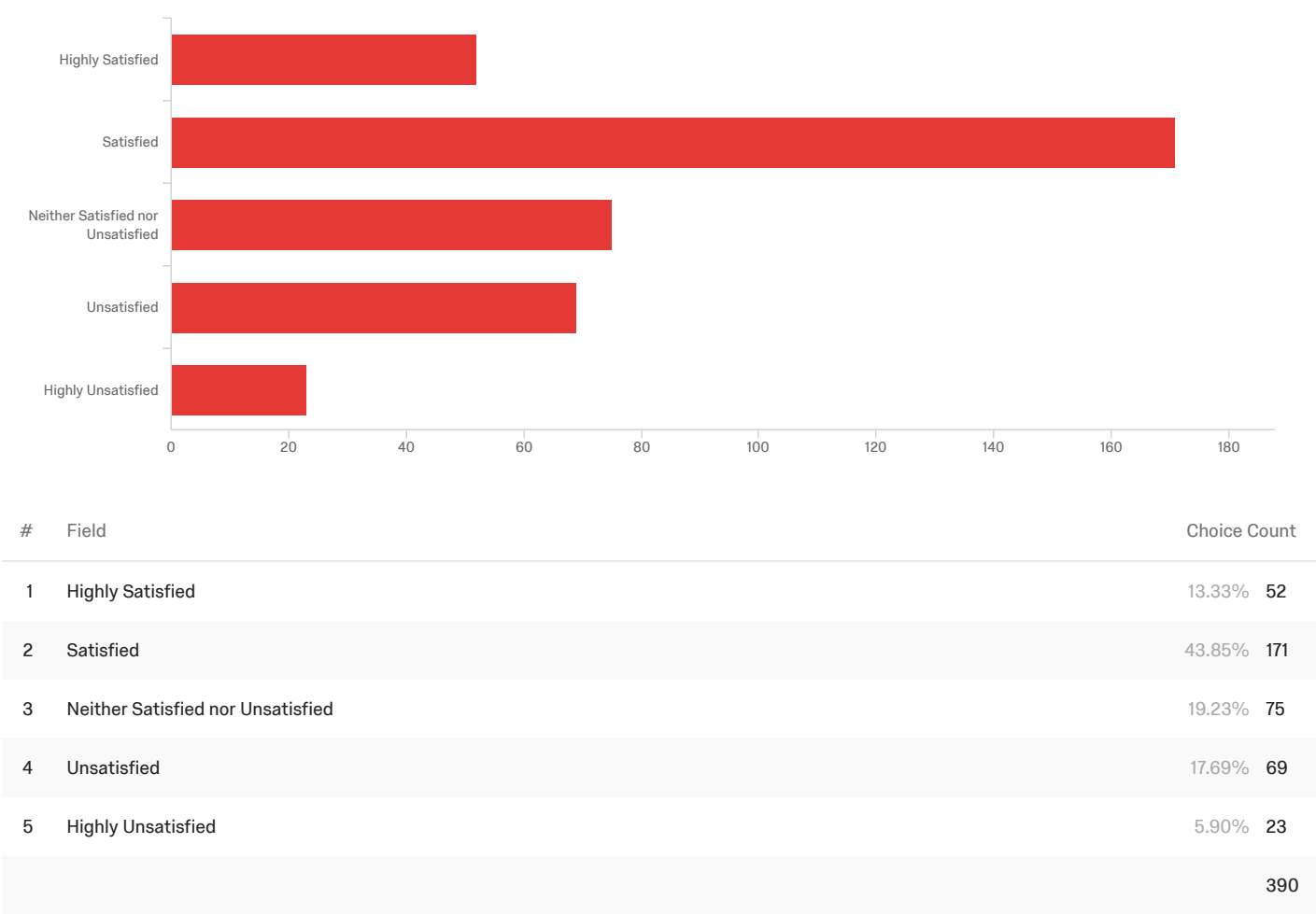
Q90 - Did you live in on-campus housing this year?



#	Field	Choice Count
1	Yes, in a First-year hall	12.20% 87
2	Yes, in Oak Glen or Pine Dale hall	7.43% 53
3	Yes, in a Woodland hall	26.65% 190
4	Yes, in Cedar Dell	8.13% 58
5	No	45.58% 325
		713

Showing rows 1 - 6 of 6

Q91 - You indicated that you lived in on-campus housing this year. To what degree are you satisfied with your housing and residential experience?



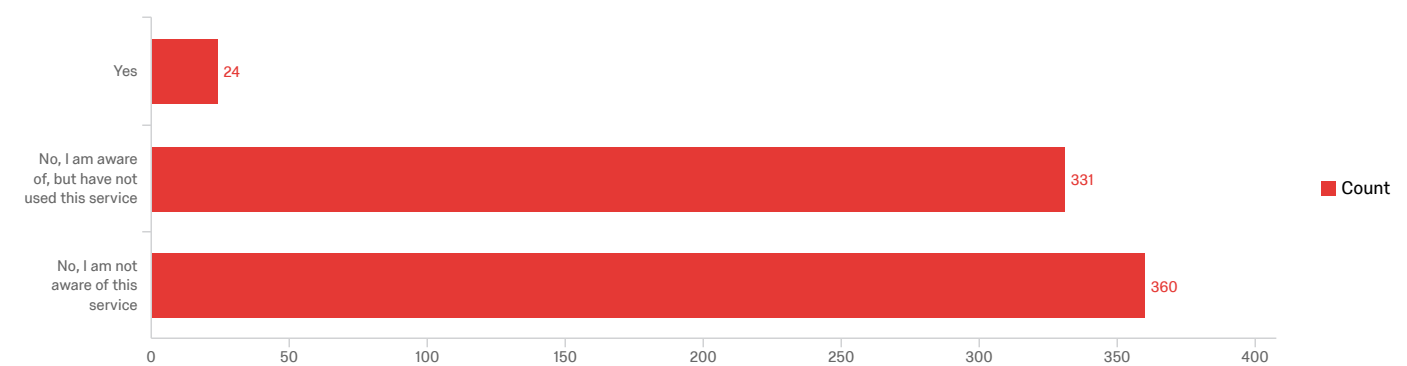
Showing rows 1 - 6 of 6

Q92 - This year, have you used the International Student & Scholar Center (VISAs, International Student Orientation)?

#	Field	Choice Count	
1	Yes	3.36%	24
2	No, I am aware of, but have not used this service	46.29%	331
3	No, I am not aware of this service	50.35%	360
			715

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the International Student & Scholar Center (VISAs, International Student Orientation)?	4.00	6.00	5.47	0.56	0.32	715	100.00%	100.00%

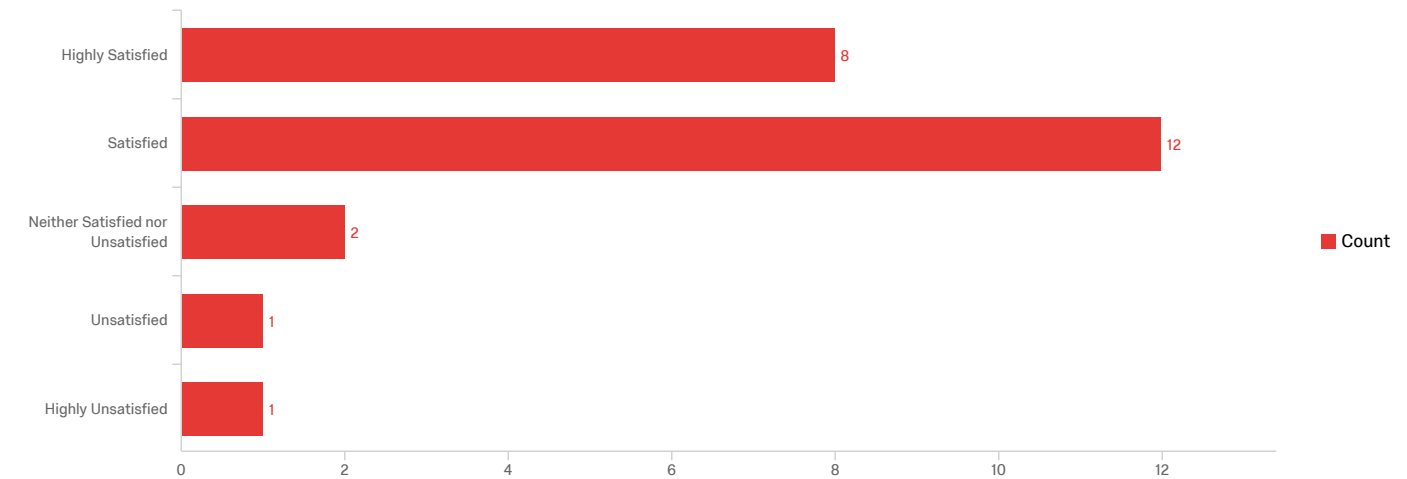


Q93 - You indicated that you used the International Student & Scholar Center (VISAs, International Student Orientation). To what degree are you satisfied with its services/support?

#	Field	Choice Count
1	Highly Satisfied	33.33% 8
2	Satisfied	50.00% 12
3	Neither Satisfied nor Unsatisfied	8.33% 2
4	Unsatisfied	4.17% 1
5	Highly Unsatisfied	4.17% 1
		24

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used the International Student & Scholar Center (VISAs, International Student Orientation). To what degree are you satisfied with its services/support?	4.00	8.00	4.96	0.98	0.96	24	91.67%	16.67%



Q94 - Comments

Comments

A Complimentary comments about the servise and the stuff in ISSC. Perect job. They are doing everything momentarily. There were no questions that they could not answer. Appreciation

The international student and scholar center did not organize much event or any useful information sessions for international students.

Best office on campus. Friendly and helpful staff

Orientation was drawn out and very dry.

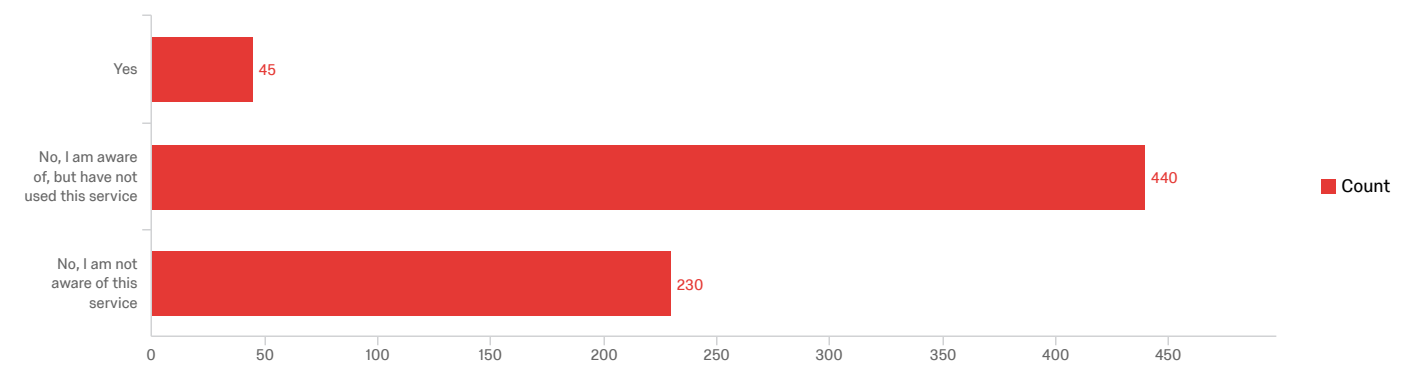
Showing records 1 - 4 of 4

Q95 - This year, have you used the International Programs Office (study away programs)?

#	Field	Choice Count	
1	Yes	6.29%	45
2	No, I am aware of, but have not used this service	61.54%	440
3	No, I am not aware of this service	32.17%	230
			715

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the International Programs Office (study away programs)?	4.00	6.00	5.26	0.56	0.32	715	100.00%	100.00%

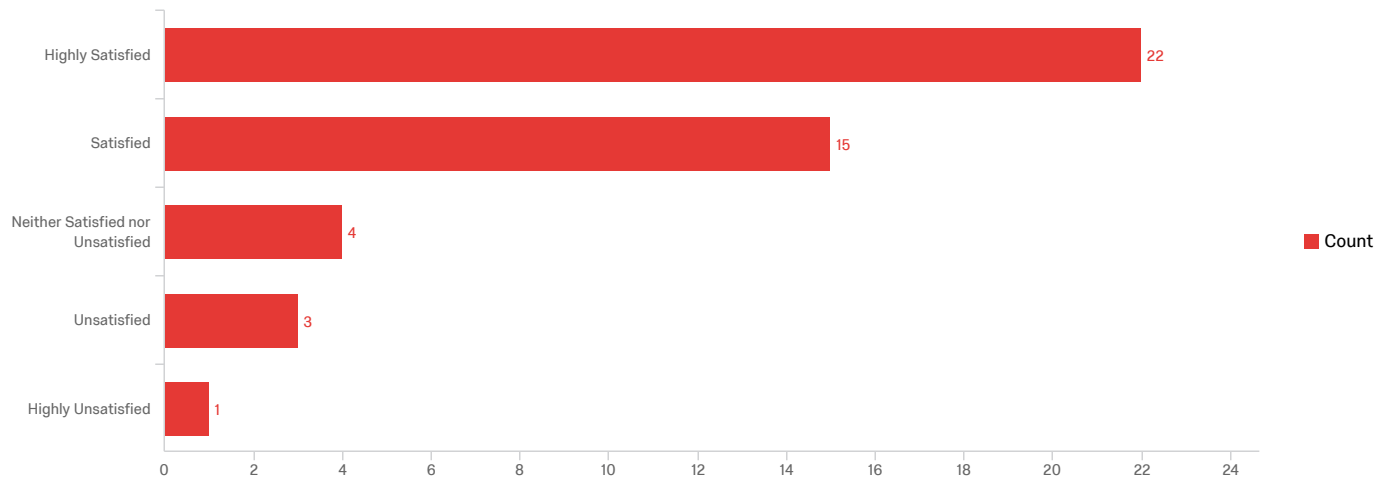


Q96 - You indicated that you used the International Programs Office (study away programs). To what degree are you satisfied with its services/support?

#	Field	Choice Count
1	Highly Satisfied	48.89% 22
2	Satisfied	33.33% 15
3	Neither Satisfied nor Unsatisfied	8.89% 4
4	Unsatisfied	6.67% 3
5	Highly Unsatisfied	2.22% 1
		45

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used the International Programs Office (study away programs). To what degree are you satisfied with its services/support?	4.00	8.00	4.80	1.00	1.00	45	91.11%	17.78%



Q97 - Comments

Comments

They would only allow me to study abroad in certain places, which I felt was unfair, especially considering the school doesn't pay for it and we pay the abroad program.

I received information about studying abroad. The info was useful, but i won't be studying abroad.

They put my degree wrong while transferring into the university and because of that I couldn't take the classes those I wanted and affected my whole semester.

Gina Reis was great in helping me study abroad. Highly recommend.

I love Gina, she was so helpful

Gina is very helpful and informative, and I believe this office does a great job about educating students and making them aware of study abroad programs.

They provide a lot of information and are willing to work with me

orientation was drawn out and dry.

Getting information back and forth between your advisor and the study abroad office can be tedious, but overall, I found the International programs office to be very helpful

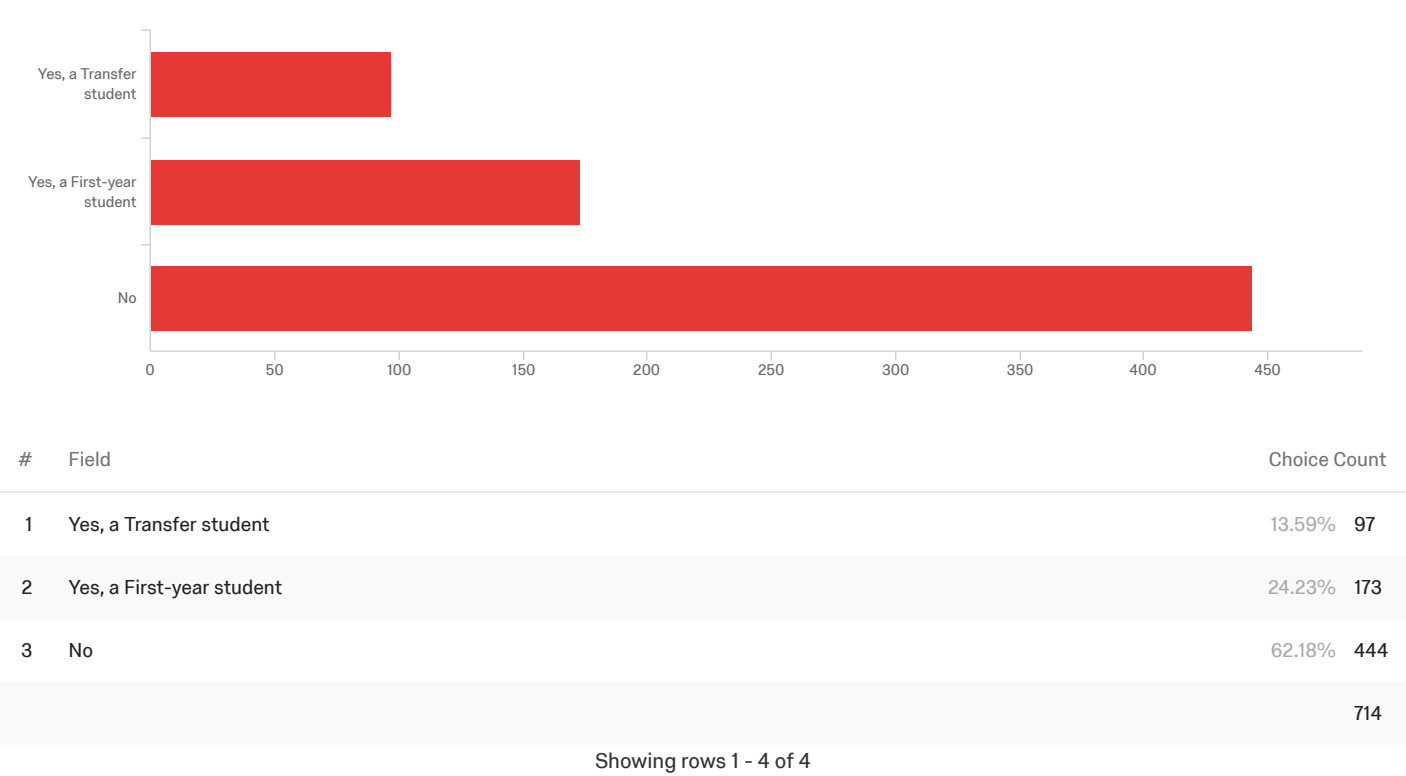
The pre-trip guidance was too long for our 1 week trip. I wish they had different presentations based on the length of trip stays.

It was extremely easy to plan my trip as well as preparing to leave.

Had an amazing time in Germany. Gina was very helpful before and after the program.

Showing records 1 - 12 of 12

Q98 - Were you either a First-year student or a Transfer student this year?

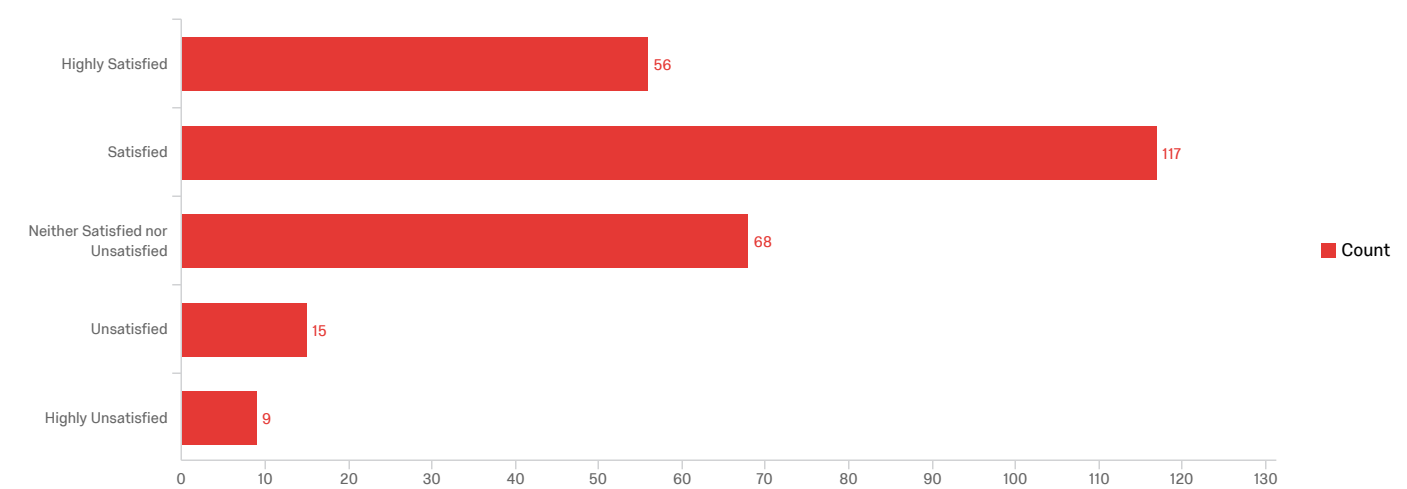


Q99 - You indicated that you were either a First-year student or Transfer this year. To what degree were you satisfied with your New Student/Transfer/Orientation?

#	Field	Choice Count	
1	Highly Satisfied	21.13%	56
2	Satisfied	44.15%	117
3	Neither Satisfied nor Unsatisfied	25.66%	68
4	Unsatisfied	5.66%	15
5	Highly Unsatisfied	3.40%	9
			265

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you were either a First-year student or Transfer this year. To what degree were you satisfied with your New Student/Transfer/Orientation?	4.00	8.00	5.26	0.97	0.93	265	90.94%	34.72%



Q100 - Comments

Comments

Did not receive this opportunity as an online student

I attended the Spring 2018 orientation and it was horribly organized. I was in the wrong group for the wntire time and no one realized even though they checked me in with my name.

I actually missed it

I'm a veteran, so I had a special tour guide just for me who was extremely helpful and knowledgeable. Made orientation a breeze.

The transferring process made it difficult to keep pace, and now I'm behind a year in my major. Some courses that should have counted as equivalent to some course at UMD were overlooked and I ended up taking some filler classes I did not need as a result of bad advising. Highly dissatisfied with the transfer process to UMD.

Didn't go to an orientation but everything else went pretty smoothly

The transfer process was easy. The only thing that I was confused about is that the format to see what credits transferred over is super confusing. I wish it was easier to navigate.

Very informative process.

I didn't get a lot of information. But frankly I don't care. I don't spend much time on campus and I don't want to

i was fine having already visited campus and friends here multiple times but the transfer orientation did not seem that it would have been suitable for a student who had never been to campus

I wasn't given or directed to transfer orientation. I was placed in first year housing at first, and then not given any information as the first years were directed to their orientation, but I left alone.

You have 1 real video for transfer students and it did not answer any of the questions I had and if I seeked more answers a very slim percentage of faculty knew the answers and if they did not know they simply referred me back to that video (that did not explain anything!)

Being an online student it takes trial and error to navigate the sea of clicks to find anything. I find that online courses are not using the online system in the same way and it can take time to adapt to how each teacher is utilizing the system to teach their course. It is frustrating at times.

I did not know what to expect

It was extravagant, to be certain, and I suppose it added a level of familiarity to both the grounds and the people going to be living there. It just comes down to personality, really. Parties aren't my thing. Otherwise, the information given was sufficient and relatively succinct.

easy transition, fit right in and am actively trying to get the most out of my time here, between playing soccer, doing well in all of my clubs, and hopefully joining some clubs.

I transferred over winter break. I felt that I had to do everything last minute. My emails went weeks without responses. the campus seemed shut down over winter break.

My biggest issue with UMD is their student life. There is not much engagement and strict policies and rules. Additionally the parking tickets are ridiculous. Pay an absurd amount to be able to park in 3 lots located nowhere near classes...

OL's are very lively and are very informative about the campus

I don't think I should have to pay for the orientation, they didn't even provide lunch. I don't like how I am being charge an insane amount for a transfer orientation. It should be free. My friend went to the new student orientation this semester and was provided food and was able to interact with other students. The transfer one you don't interact with other students. I didn't like it one bit and thought it was a waste of me driving 2 hours one way just to get to the campus to complete the orientation.

Pay the ols more

I was unclear of the location to go to. I was only informed of the New Student orientation via email, phone calls, and website and it was never realized that I was in the wrong place until the end of the orientation. It created trouble in finding my advisor and getting food.

Regret coming here

Could have helped me get towards my major more instead of leaving me in undecided.

I enrolled extremely late and thus missed orientation, and all the information that came with it, as nobody made any effort to inform me of what I may have missed during it.

The classes are boring and useless

Orientation was helpful, but I did not enjoy it.

Forced group activities suck. It didn't help me to attend, I was forced to and I was miserable. Everything I learned about how this campus works I learned either on my own for from friends who already attended here.

Not very helpful, felt more like a waste of time. I dont really care about campus life, I just want to know where my classes are and when to be there.

Classmates were all complaining about the experience, led to an overall negative social experience for this commuter which has continued since then.

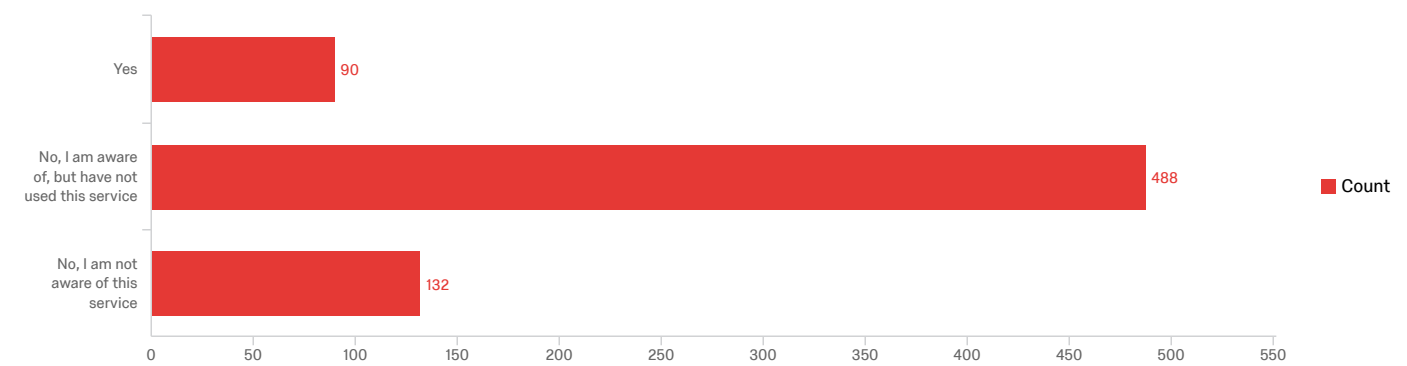
The OLs were so irresponsible

Q101 - This year, have you used the Public Safety Department (filed a report, attended a safety workshop)?

#	Field	Choice Count	
1	Yes	12.68%	90
2	No, I am aware of, but have not used this service	68.73%	488
3	No, I am not aware of this service	18.59%	132
			710

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the Public Safety Department (filed a report, attended a safety workshop)?	4.00	6.00	5.06	0.56	0.31	710	100.00%	100.00%

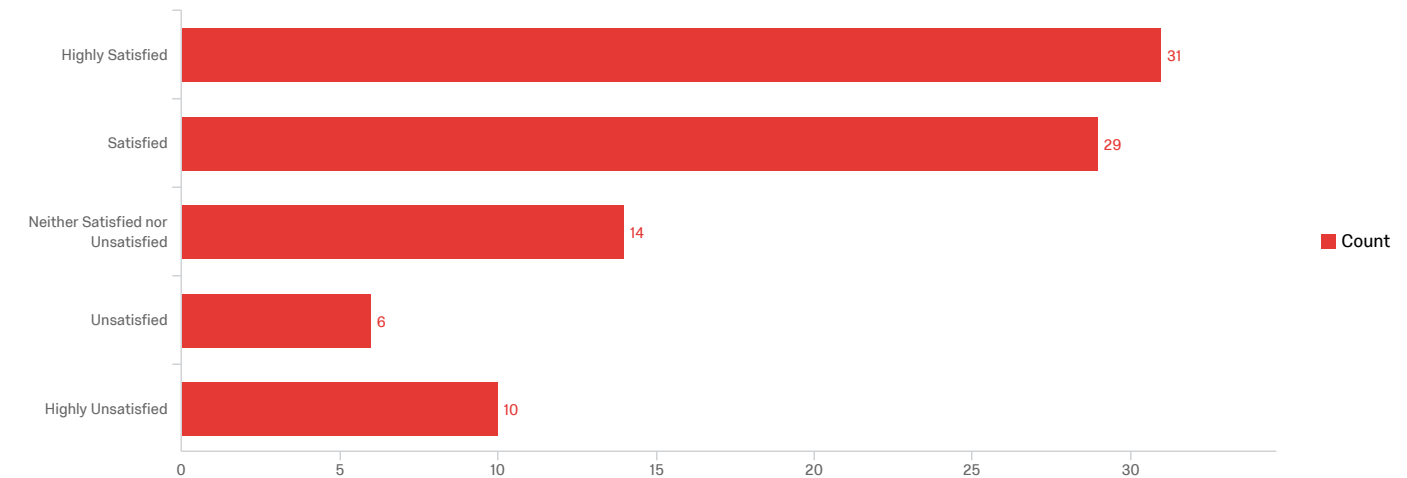


Q102 - You indicated that you used the Public Safety Department (filed a report, attended a safety workshop). To what degree are you satisfied with its services/support?

#	Field	Choice Count
1	Highly Satisfied	34.44% 31
2	Satisfied	32.22% 29
3	Neither Satisfied nor Unsatisfied	15.56% 14
4	Unsatisfied	6.67% 6
5	Highly Unsatisfied	11.11% 10
		90

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used the Public Safety Department (filed a report, attended a safety workshop). To what degree are you satisfied with its services/support?	4.00	8.00	5.28	1.30	1.69	90	82.22%	33.33%



Q103 - Comments

Comments

The RAD class was a great program

Ticket prices are outrageous as well as the parking pass prices for having to hunt for a parking spot.

This police officers were understanding, but nothing could be done.

I had put in a report in Fall 2016 and have repeatedly checked in to follow up, only to be greeted by the same officer who took down my report, and to be told that its the detective. I was told by the officer he would have the detective email me with a form of follow up, and he never did. I find it highly unprofessional that my incident occurred on campus therefore I felt it best to bring it to campus police, however now I wish I brought my case to a real police department where my claim would be treated with urgency, and with open communication concerning the issue.

called public safety about a car issue and they seemed to not care/not do anything

I filed a theft report but DPS and housing were arguing over who should handle the situation and it never got resolved

Only issue is that I wish they had cameras in the parking lots to try to figure out who keyed my car. Yes, someone keyed my car while it was parked in lot 11. I sometimes fear having out of state plates (Minnesota) here on campus.

I have had multiple bad experience with DPS, to the point where I urge everyone I know to avoid calling DPS or reporting ANY incident. When reported a domestic violence issues I ended up being threatened with punishment because I was uncomfortable with answering some specific questions. The officers are degrading, rude, and use threats even on intoxicated students. this is unacceptable. I have talked to Juli Parker about these incidents and I hope these issues are fixed with better training of the officers.

At the beginning of the year, I went to DPS to return an ID I found on Ring Road. However, when I went inside, there was nobody to greet me or tell me where to go, and the only person I saw immediately disappeared into a locked room. I am glad I did not have an emergency or had to report something serious, because I left without ever getting help, and I instead had to contact the student on my own.

RAD class is a must. Definitely should be offered every semester!

Never finished my case

DPS is not very diligent with reports of marijuana

My computer was stolen from my car. Besides filing a report, no action was taken, and there are no security devices in place to ensure any action could have been taken.

Reported a robbery, nothing was done about it.

I called once to report a small fire and called for an ambulance another time. My only complaint is that DPS doesn't always respond in a timely manner to non-emergencies. Usually when it gets very windy, the emergency door in my suite (Elmwood 329) will blow open slightly and trigger the loud door alarm, which can only be turned off by DPS. I understand that emergencies should always be prioritized over non-emergencies, but it normally takes about 9-12 hours for a response by DPS, even after multiple people in the suite have reported the alarm, which I think is a little ridiculous.

People were smashing bottles outside and at our door, loitering around our cars, and blasting music. Public safett drive by and didn't do anything

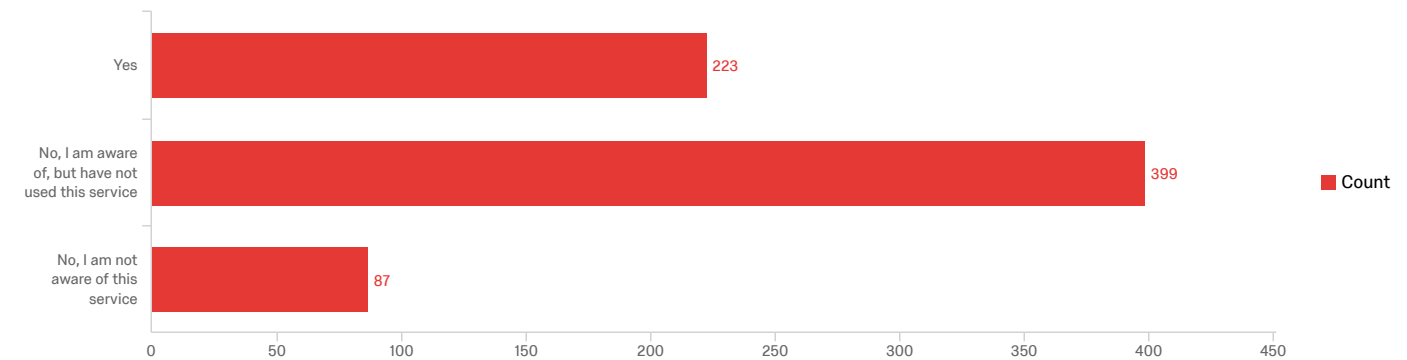
Filed multiple reports about reckless driving and road rage I encountered. I spoke with a female officer during one instance who did not do much to help other than say "we'll try to contact the individual and tell them we will be watching them". Unfortunately this is something I still encounter on a consistent basis and the Public Safety Department does not seem to have made adjustments.

Q104 - This year, have you used the Registrar's Office (on the first floor of the Foster Administration building-an office separate from the Enrollment Center/One Stop windows)?

#	Field	Choice Count	
1	Yes	31.45%	223
2	No, I am aware of, but have not used this service	56.28%	399
3	No, I am not aware of this service	12.27%	87
			709

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the Registrar's Office (on the first floor of the Foster Administration building-an office separate from the Enrollment Center/One Stop windows)?	4.00	6.00	4.81	0.63	0.40	709	100.00%	100.00%

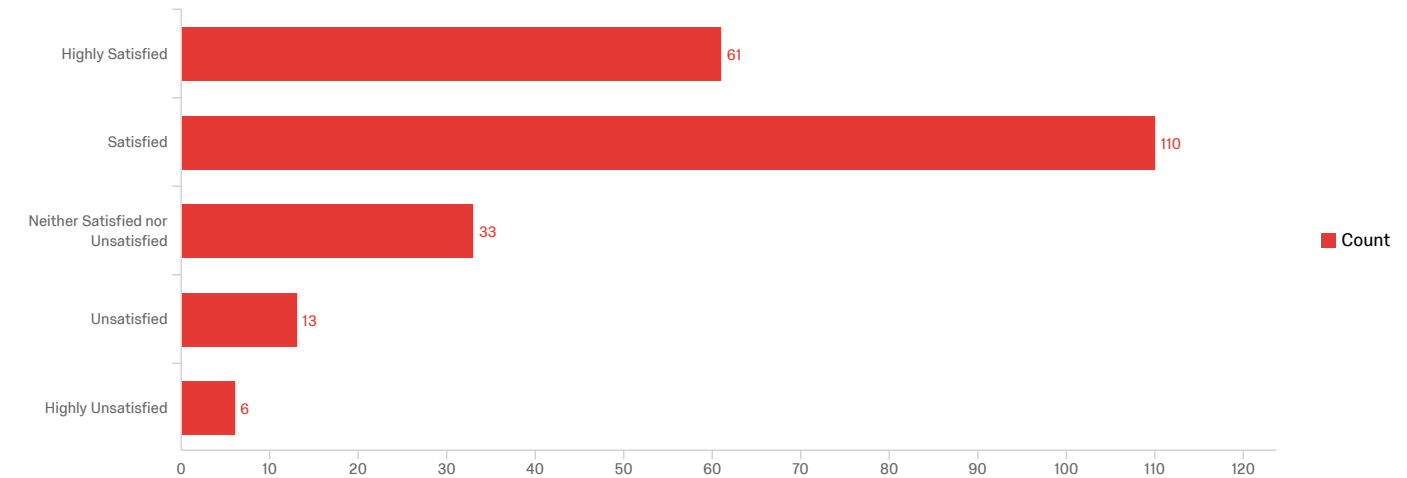


Q105 - You indicated you used the Registrar's Office (on the first floor of the Foster Administration building-an office separate from the Enrollment Center/One Stop windows). To what degree are you satisfied with its services/support?

#	Field	Choice Count	
1	Highly Satisfied	27.35%	61
2	Satisfied	49.33%	110
3	Neither Satisfied nor Unsatisfied	14.80%	33
4	Unsatisfied	5.83%	13
5	Highly Unsatisfied	2.69%	6
			223

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated you used the Registrar's Office (on the first floor of the Foster Administration building-an office separate from the Enrollment Center/One Stop windows). To what degree are you satisfied with its services/support?	4.00	8.00	5.07	0.94	0.89	223	91.48%	23.32%



Q106 - Comments

Comments

Very easy to process pass fail and obtain code for classes.

Nice receptionist, very respectful

Well, this is a long story so I'll keep this short. I had a couple of MASSIVE problems because of the frankly screwed up COIN/credits system you guys use. I went to the registrar and one hour later everything was FINALLY cleared up. I forget the man's name, but he did a fantastic job sorting out the multitude of problems COIN was showing me! A huge thank you to him, I wouldn't be graduating if not for him!

This lady set my graduation date straight and was actually nice to me, unlike the ladies in the enrollment center.

They were able to assist me with a problem I was having with enrollment and they were very nice and patient with me.

I've been given a hard time, quite a few times when registering for my courses. Even when I had permission from my professors, registrar created an issue.

Super helpful and awesome people! They were great.

was given wrong information when trying to register for a class

Stephaine in the Registrar's Office is very sweet. Every interaction I have with her is a pleasant one. She is always willing to help, even with the smallest things.

Used to change a class to pass/fail.

Similarly, they helped me organize my schedule and made my life a lot easier. Not to mention helping me with advisers.

The women at the window are rude, not friendly and look like they don't like their jobs.

Usually the people here are extremely unfriendly. Fire them.

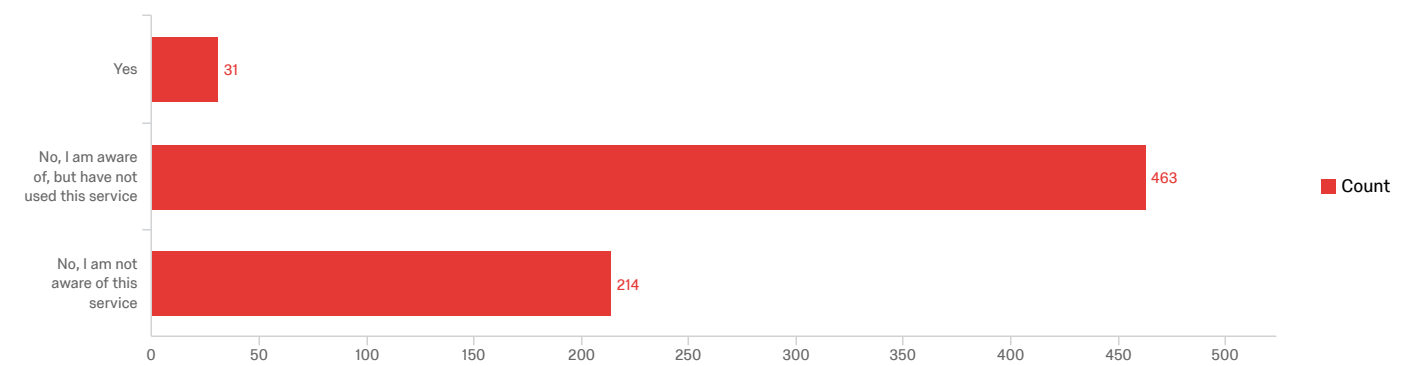
No one knows how to do their job and when you think you have finally reached a conclusion you have to go speak to yet another person.
#wildgoosechase

Q107 - This year, have you used the Center for Religious & Spiritual Life (2nd floor Campus Center)?

#	Field	Choice Count	
1	Yes	4.38%	31
2	No, I am aware of, but have not used this service	65.40%	463
3	No, I am not aware of this service	30.23%	214
			708

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the Center for Religious & Spiritual Life (2nd floor Campus Center)?	4.00	6.00	5.26	0.53	0.28	708	100.00%	100.00%

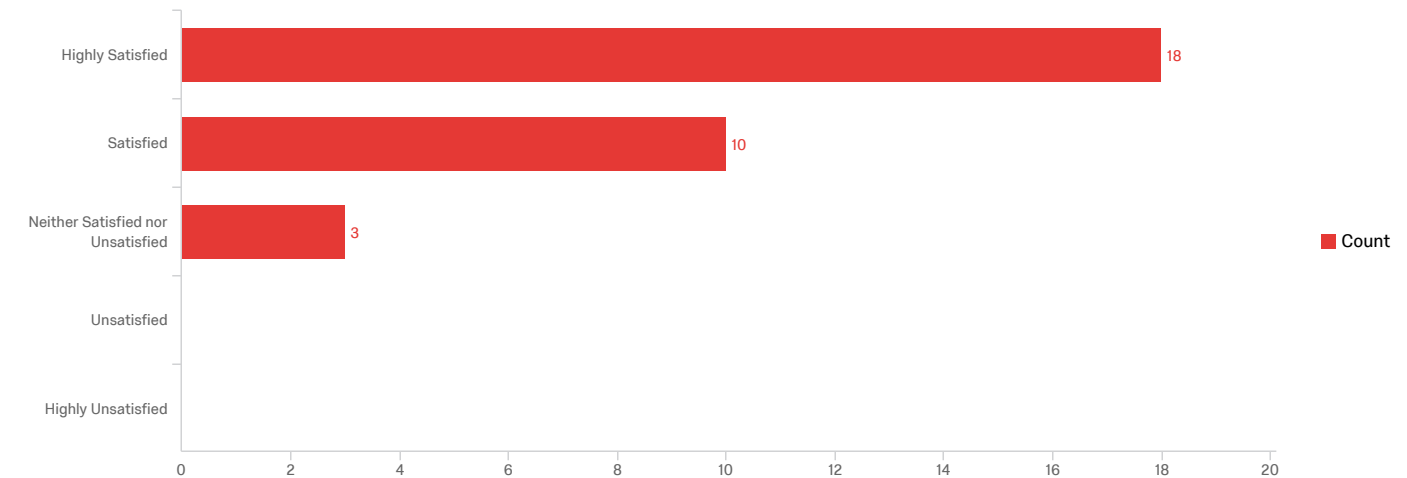


Q108 - You indicated that you used the Center for Religious & Spiritual Life (2nd floor Campus Center). To what degree are you satisfied with its services/support?

#	Field	Choice Count
1	Highly Satisfied	58.06% 18
2	Satisfied	32.26% 10
3	Neither Satisfied nor Unsatisfied	9.68% 3
4	Unsatisfied	0.00% 0
5	Highly Unsatisfied	0.00% 0
		31

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used the Center for Religious & Spiritual Life (2nd floor Campus Center). To what degree are you satisfied with its services/support?	4.00	6.00	4.52	0.67	0.44	31	100.00%	9.68%



Q109 - Comments

Comments

Catholic Campus Ministry has been a huge support for my learning as well as service activities that I believe have helped shaped me into a successful individual in the classroom and community. The efforts of Fr. David Frederici and DCN. Frank Lucca have been astonishing over the last four years and I will be eternally grateful for the experience I have had.

Reflection room , should be open more often

Religion is a social construct meant to keep the poor from killing the wealthy aristocracy.

I love Deacon Frank and Father David. They are some of the best people I know and will always make sure that if someone comes to them troubled, that they leave with a sense of comfort, guidance and relief.

I attended an Ash Wednesday service

Only attended an Ash Wednesday ceremony. Little info to judge upon

They all do a great job!!

I wish that the Catholic Campus Ministry offered more events during the day there. The reflection room is rather small and cramped.

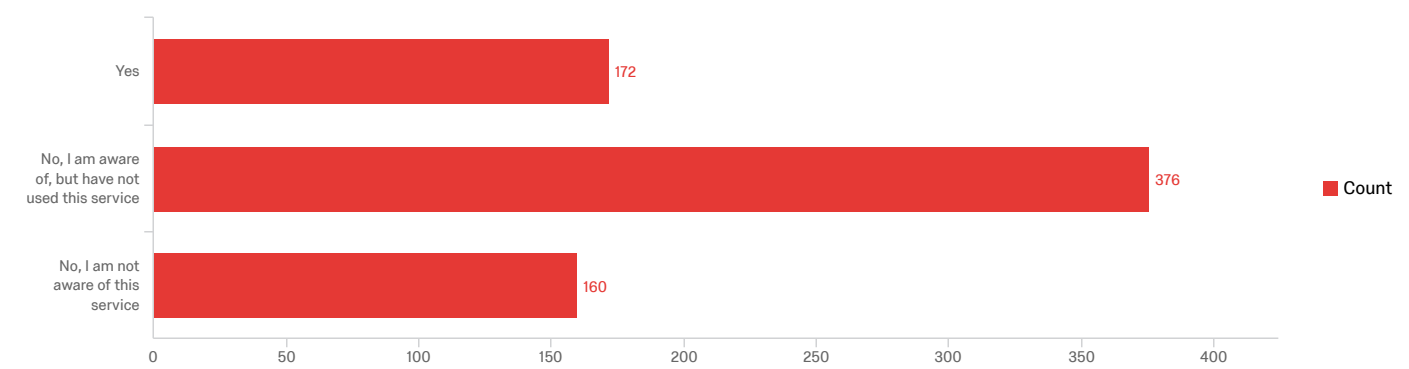
Showing records 1 - 8 of 8

Q110 - This year, have you used the (SAIL) Student Activities, Involvement and Leadership Office (attended campus program such as Comedians, Hypnotist, Open Mic, Leadership Workshop, Welcome Back Week Program, or planned a student organization program)?

#	Field	Choice Count
1	Yes	24.29% 172
2	No, I am aware of, but have not used this service	53.11% 376
3	No, I am not aware of this service	22.60% 160
		708

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the (SAIL) Student Activities, Involvement and Leadership Office (attended campus program such as Comedians, Hypnotist, Open Mic, Leadership Workshop, Welcome Back Week Program, or planned a student organization program)?	4.00	6.00	4.98	0.68	0.47	708	100.00%	100.00%

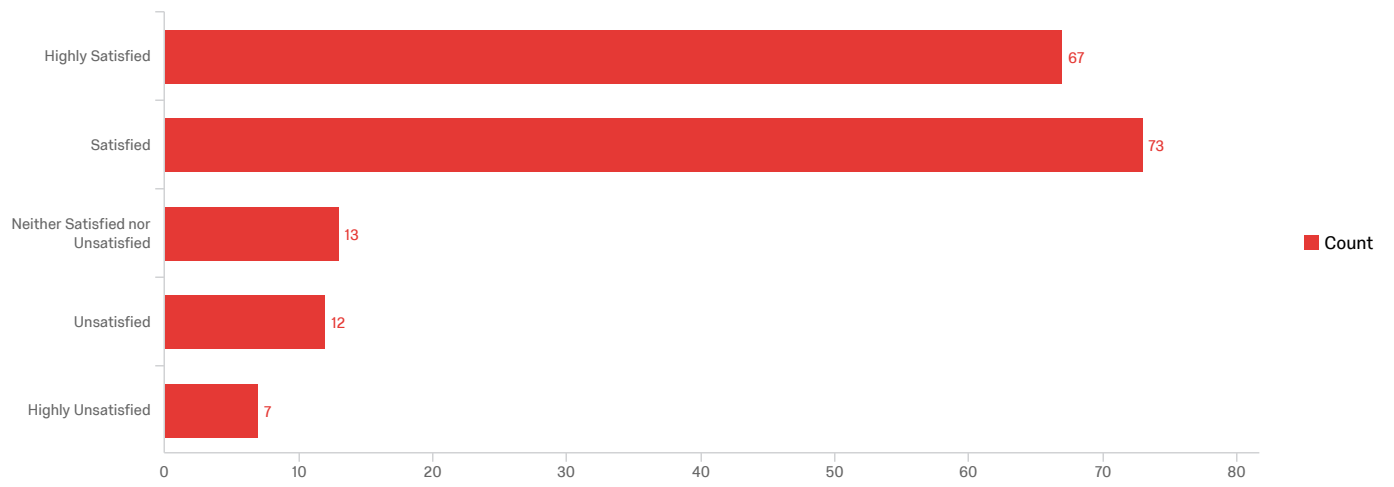


Q111 - You indicated that you have used the Student Activities, Involvement and Leadership (SAIL) Office (attended campus program such as Comedians, Hypnotist, Open Mic, Leadership Workshop, Welcome Back Week Program, or planned a student organization program). To what degree are you satisfied with its services/support?

#	Field	Choice Count
1	Highly Satisfied	38.95% 67
2	Satisfied	42.44% 73
3	Neither Satisfied nor Unsatisfied	7.56% 13
4	Unsatisfied	6.98% 12
5	Highly Unsatisfied	4.07% 7
		172

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you have used the Student Activities, Involvement and Leadership (SAIL) Office (attended campus program such as Comedians, Hypnotist, Open Mic, Leadership Workshop, Welcome Back Week Program, or planned a student organization program). To what degree are you satisfied with its services/support?	4.00	8.00	4.95	1.05	1.11	172	88.95%	18.60%



Q112 - Comments

Comments

Low attendance at all of these programs. Better off letting student leaders and orgs on this campus plan events to better fulfill student needs. Should also be a better resource, too many organizations complain about the inefficiencies of the SAIL office and the countless errors they make which can often lead to organizations cancelling their planned events.

SAIL is unhelpful and kind of rude

The Sail office has always presented issues when coordinating with greek life. While I understand their jobs are important but through personal experience, they make a simple scenario into a two-week long back and forth with little to no help resolving the issue.

Need more daily things to do. Bring back monthly poker nights!

Better advertisement needed for events

Poor communication with organizations on SAIL's part.

Sail is the absolute worst, trying to plan an event through them is harder then trying to convince a child to eat broccoli. When you finally plan an event the place your holding the event never wants to talk to you again because all they want is their dam money and for the money to come in 30 days later is a crime. The secretary doesn't wanna speak with you and if you ask to talk to any of the real people she says to go away. Then you get rid of the one thing that makes Greek life whole stating "it didn't do anything", we held open meetings and we know none of you showed up so how are you to judge that something is worthless if you don't even know what we do. Sail is the worthless ones all they have no respect for Greek life and not all of us are bad Theta Delta Chi does an insane amount of work for the community and Everytime sail gets in our way we have to divert our resources

Great programs! Really brings the campus community together

I want more fun activities like aloha ball

i'm Arnie

If I had the time I'd attend more!

SAIL often has fun programs, but I believe they should advertise their events more! I cannot believe some of the amazing programs I have gone to, and how cheap it was to go.

Love/Hate relationship with SAIL. They honestly need to invest in more procards, because it is very unfair to have student organizations have to wait to use the procard because ONE organization went to a conference.

I wish the staff were more responsive to emails.

need more programs for first week back. i want concerts, and more activities to raise school spirit. i love bingo

Can be highly unorganized and takes a long time for an email response.

I work there and overall they are very welcoming to anyone who comes in

Love it when they show movies!! They have a wide variety of activities that I appreciate and enjoy

SAIL is great!

It is so hard to work with sail. To buys things for your group or even have them meet with you.

The events are almost always a lot of fun and very entertaining

Brian Towne and Barbara Costa are just as horrible as the rest of SAIL in its uselessness

They're the bomb diggity.

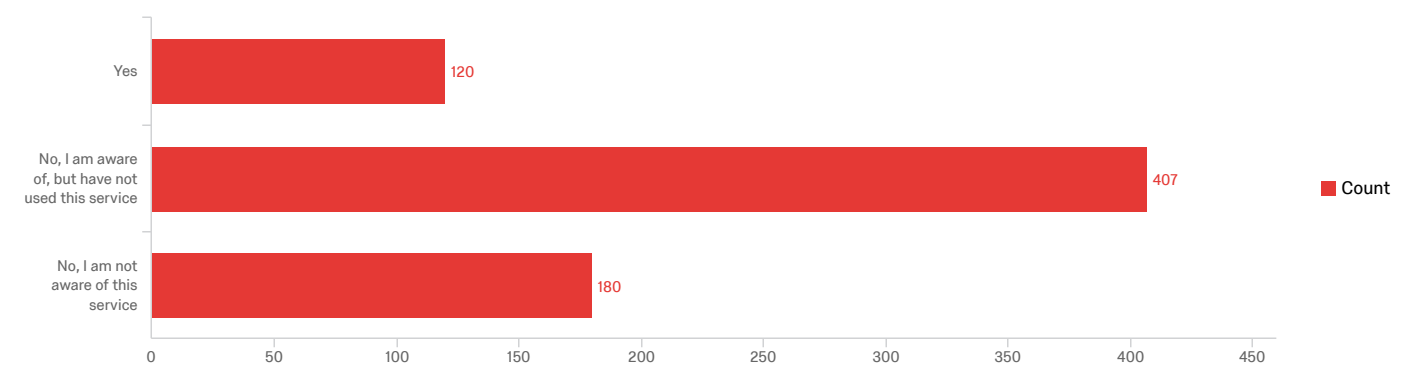
Showing records 1 - 23 of 23

Q113 - This year, have you used the Student Affairs Office, 2nd floor Campus Center, across from the SAIL office (obtained financial help, general assistance, used the "What's Up UMassD" app, event list, attended a Commuter or Veteran lunch, etc.)?

#	Field	Choice Count
1	Yes	16.97% 120
2	No, I am aware of, but have not used this service	57.57% 407
3	No, I am not aware of this service	25.46% 180
		707

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the Student Affairs Office, 2nd floor Campus Center, across from the SAIL office (obtained financial help, general assistance, used the "What's Up UMassD" app, event list, attended a Commuter or Veteran lunch, etc.)?	4.00	6.00	5.08	0.65	0.42	707	100.00%	100.00%

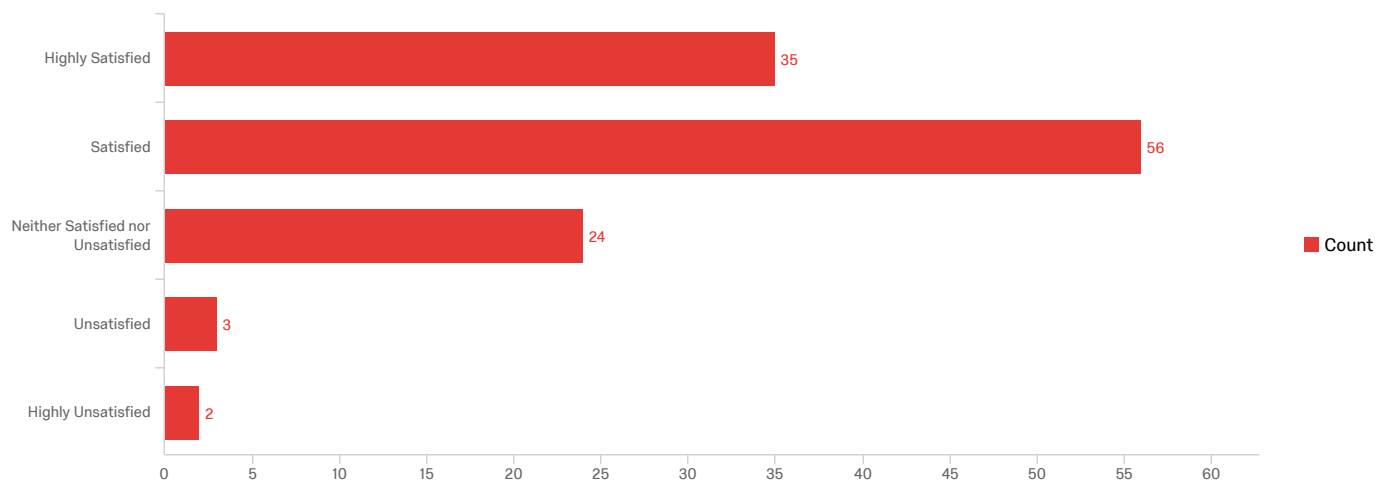


Q114 - You indicated that you have used the Student Affairs Office, 2nd floor Campus Center, across from the SAIL office (obtained financial help, general assistance, used the "What's Up UMassD"app, event list, attended a commuter or veteran lunch, etc.) to what degree are you satisfied with its services/support?

#	Field	Choice Count	
1	Highly Satisfied	29.17%	35
2	Satisfied	46.67%	56
3	Neither Satisfied nor Unsatisfied	20.00%	24
4	Unsatisfied	2.50%	3
5	Highly Unsatisfied	1.67%	2
		120	

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you have used the Student Affairs Office, 2nd floor Campus Center, across from the SAIL office (obtained financial help, general assistance, used the "What's Up UMassD"app, event list, attended a commuter or veteran lunch, etc.) to what degree are you satisfied with its services/support?	4.00	8.00	5.01	0.86	0.74	120	95.83%	24.17%



Q115 - Comments

Comments

did not always give events taking place

I was reassured that I would get some kind of emergency funding to help pay off the rest of my Spring 2017 tuition. Once I was able to register for the spring 2018 semester, I was told I would not be getting any money.

Cynthia Cummings is amazing!

Greatest office on campus! It is the one place you can go and know someone will help you no matter what the problem is.

The What's up app is very helpful

For the What's Up UMass D", the creators of the app should make a feature where signing in guests can be accessible there

the app is cool bc it has my class schedule

They do a great job

I just use the app

The "What's Up UMassD" app seems to be missing some of the event that are going on on campus sometimes so it's not always an accurate or helpful resource. I had no idea there were events for commuters and if I had known I would have been interested in attending.

Whats Up wouldn't work on my old phone after an update my first week here (Android). Works great on my new Iphone though.

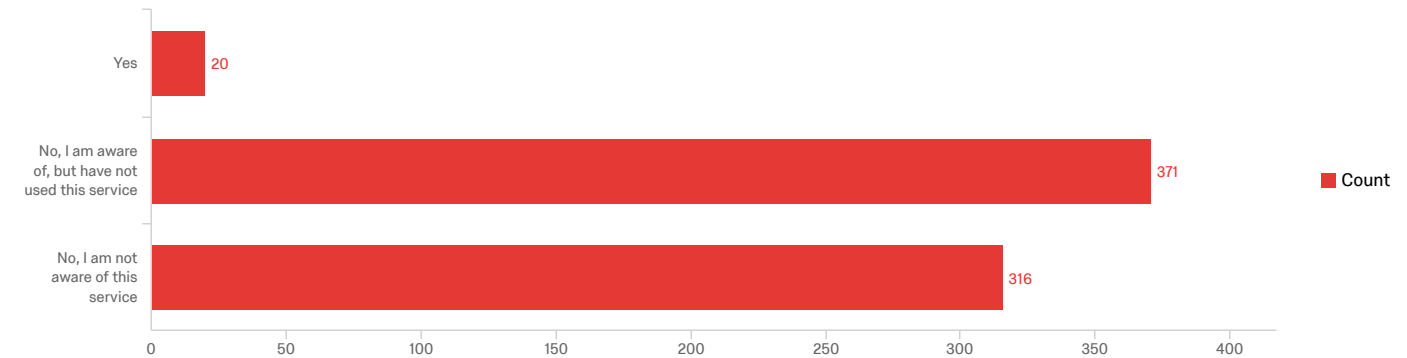
Showing records 1 - 11 of 11

Q116 - This year, have you interacted with the Student Conduct & Dispute Resolution Office, (located in the Student Affairs Office Suite)?

#	Field	Choice Count	
1	Yes	2.83%	20
2	No, I am aware of, but have not used this service	52.48%	371
3	No, I am not aware of this service	44.70%	316
			707

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you interacted with the Student Conduct & Dispute Resolution Office, (located in the Student Affairs Office Suite)?	4.00	6.00	5.42	0.55	0.30	707	100.00%	100.00%



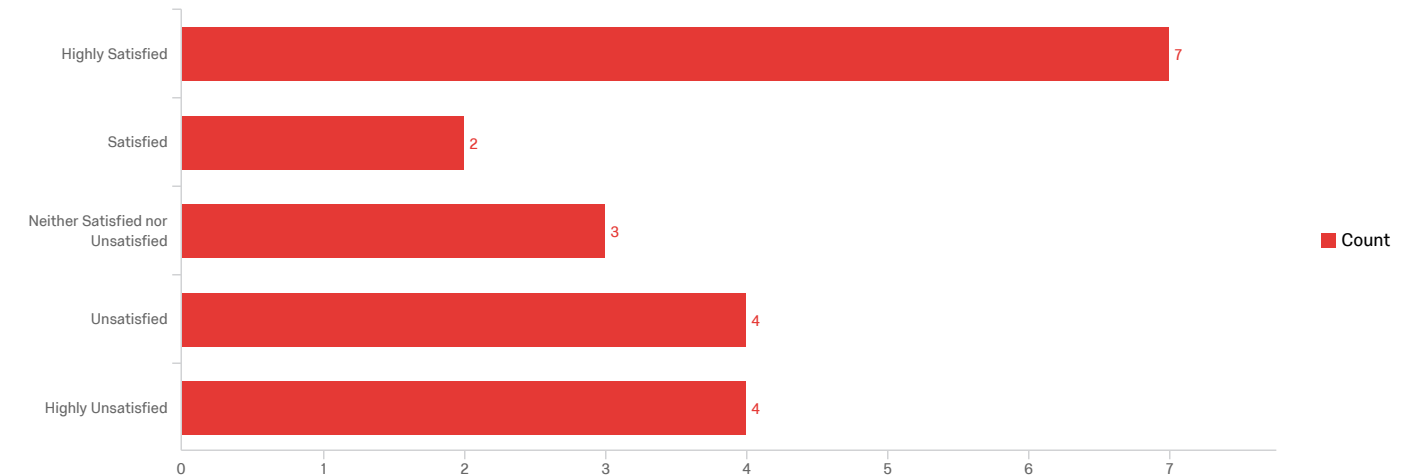
Q117 - You indicated that you interacted with the Student Conduct & Dispute Resolution

Office (located in the Student Affairs Office Suite). To what degree are you satisfied with its services/support?

#	Field	Choice Count
1	Highly Satisfied	35.00% 7
2	Satisfied	10.00% 2
3	Neither Satisfied nor Unsatisfied	15.00% 3
4	Unsatisfied	20.00% 4
5	Highly Unsatisfied	20.00% 4
		20

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you interacted with the Student Conduct & Dispute Resolution Office (located in the Student Affairs Office Suite). To what degree are you satisfied with its services/support?	4.00	8.00	5.80	1.57	2.46	20	60.00%	55.00%



Q118 - Comments

Comments

No comment.

The staff in that department is really bad. Whenever they are giving the information or answering the questions that you will ask. They are just kept smiling could not even talk properly. It seems very rude because you are in trouble and are just enjoying over your situation.

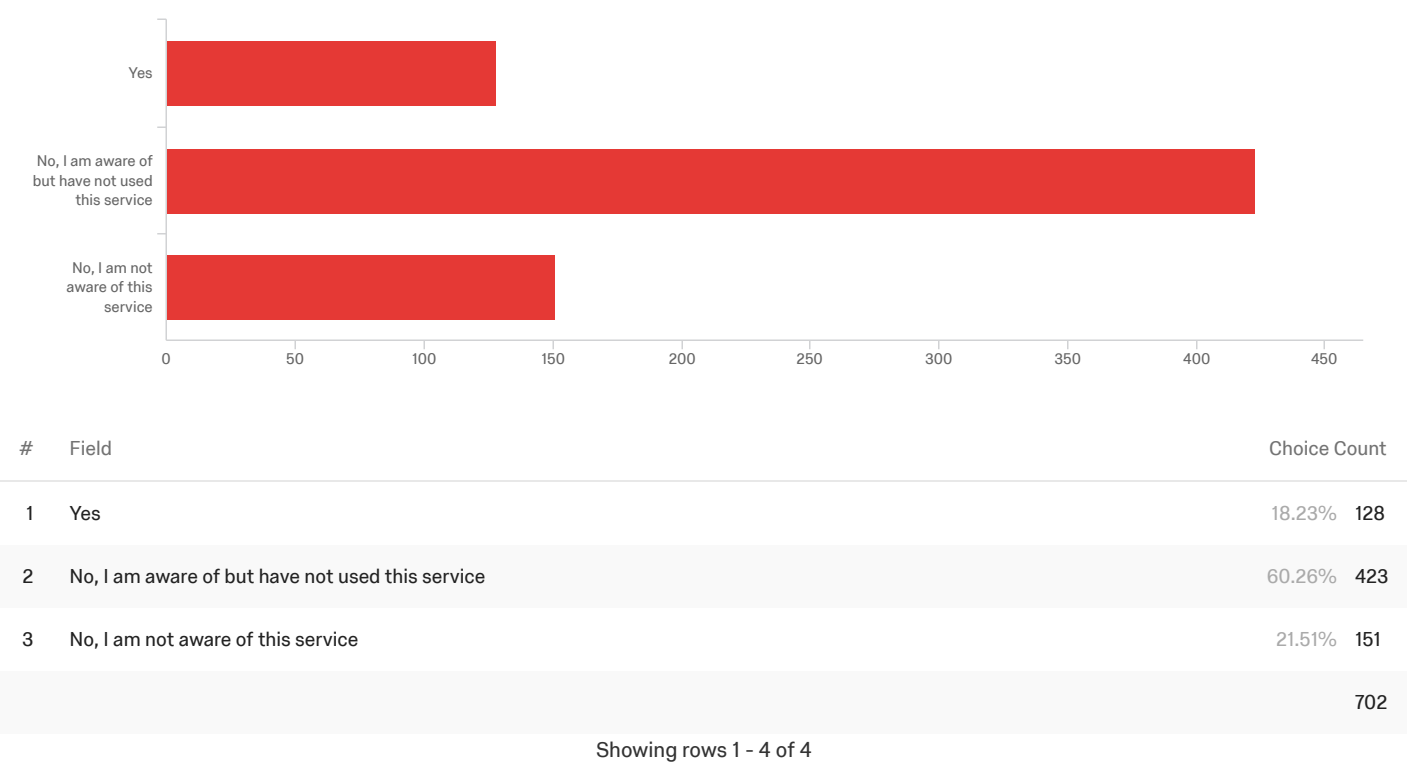
Cynthia Cummings was very rude and does not have the students best interests at heart. I did not enjoy interacting with her and her personality and attitude left a very bad taste in my mouth for the image of this school and what this school promotes, who they employ, and what they stand for. She alone made me resent the administration at this school.

R.D was very unprofessional in meetings and wasn't necessarily fair in any of the process.

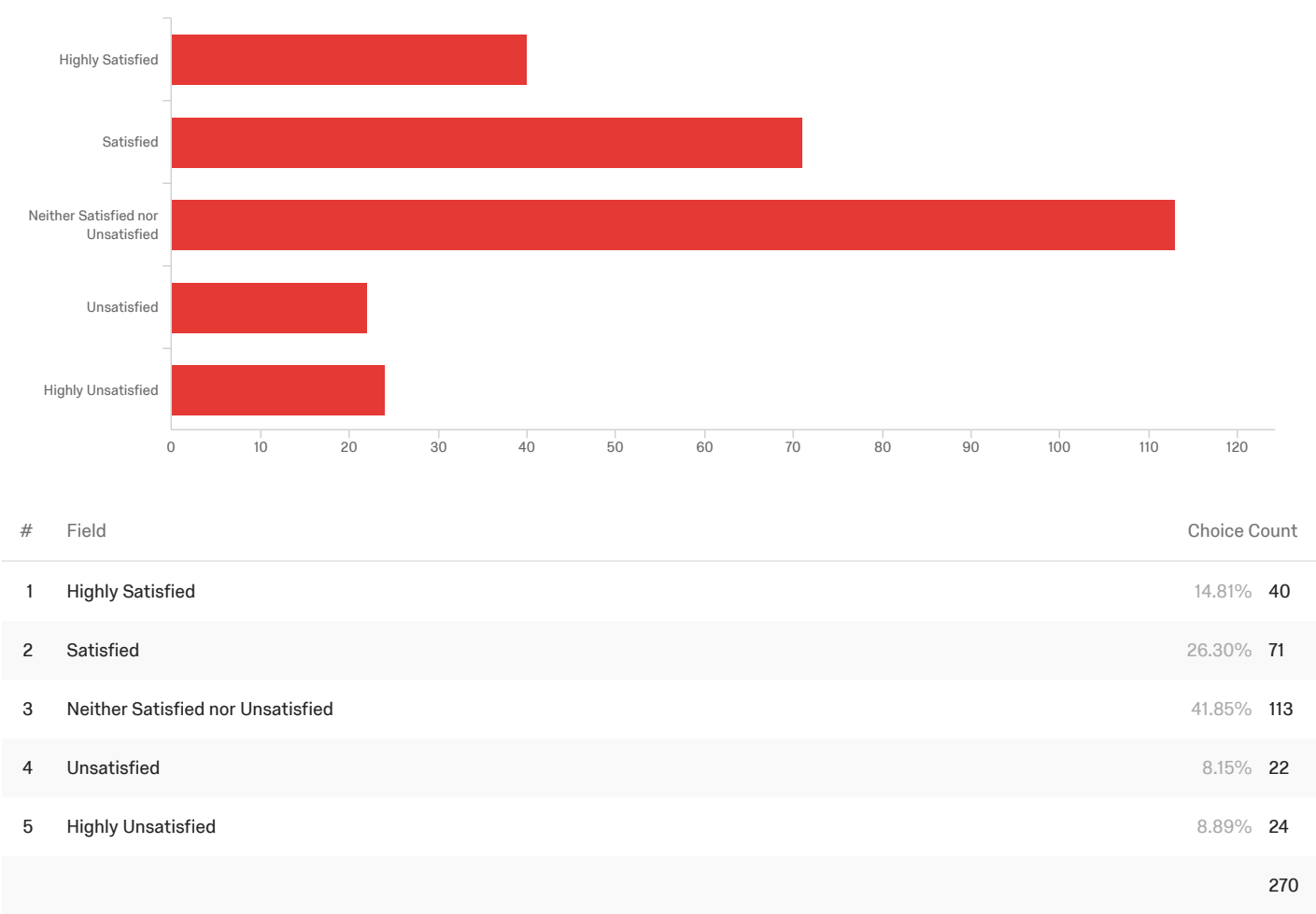
I think the rules on what is allowed in upper classmen housing (woodlands/dells) is far too strict. It's supposed to be equivalent to an apartment so I feel that we should have a little more freedom on items we can have as long as they're not illegal. (Ex. Chairs, lights, etc)

Showing records 1 - 5 of 5

Q268 - This year, have you used the Student Employment Office (located in the Financial Aid Office)?



Q269 - You indicated that you interacted with the Student Employment Office (located in the Financial Aid Office).To what degree were you satisfied with its service/support?



Showing rows 1 - 6 of 6

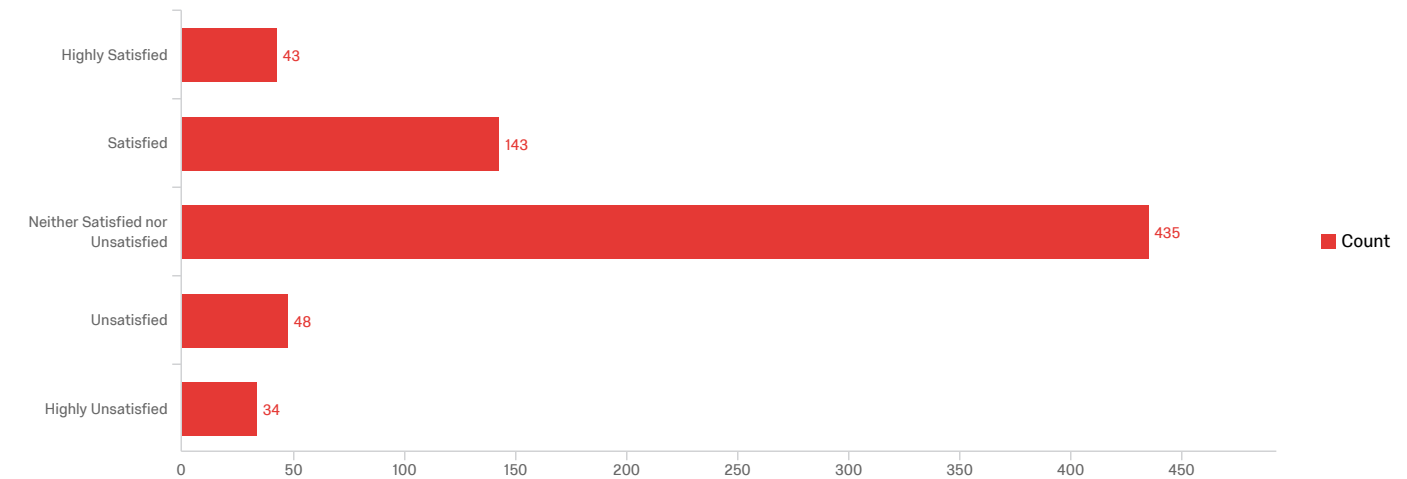
Q119 - This year, to what degree are you satisfied that the Student Government

Association (SGA) represents your interests? (Financial support for student organizations, solving campus problems, Shake the Ship).

#	Field	Choice Count	
1	Highly Satisfied	6.12%	43
2	Satisfied	20.34%	143
3	Neither Satisfied nor Unsatisfied	61.88%	435
4	Unsatisfied	6.83%	48
5	Highly Unsatisfied	4.84%	34
			703

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, to what degree are you satisfied that the Student Government Association (SGA) represents your interests? (Financial support for student organizations, solving campus problems, Shake the Ship).	4.00	8.00	5.84	0.83	0.68	703	88.34%	73.54%



Q120 - Comments

Comments

I am not aware of what they do.

Barely a presence beyond sponsored events.

They seem more focused on defending each other's public image, and then arguing, than actually getting anything done.

While I am aware there is a student government on campus, I am not sure if it has any actual actions or has affected my life in any meaningful way. I'm skeptical of their existence as any meaningful force for change or student involvement in the operations of this university.

I suppose I can't answer this question since I'm not sure what they actually do! Working more on outreach would be a great idea!

I have no idea who Student Gov reps are or what they did

Don't know what that is.

As a commuter who doesn't spend a lot of time on campus, SGA doesn't make too much of a difference in my life.

Not enough knowledge of this to comment.

Don't know anything about this

I don't know what student government does and I see no reason to care at this point. It says above they help people (a bit biased) and I've never heard of anyone getting help from them. I don't even know who they are.

They're so far left they make Bernie Sanders look like Barry Goldwater

Too many organizations allowed on campus so there are less funds for the more legitimate clubs that need funding.

Always during class time, which makes it impossible to go

Very little involvement with Greek life - required us to go to a leadership meeting that none/very few of the regulations applied to greek life - kind of a waste of time and energy on all parts (at least in terms of greek organizations)

Students in SGA talk bad about a lot of organizations on campus and see themselves as elite.

They funded sigma phi rho despite them not donating

They are trying their best though!

I feel like they don't represent the study body's interests, but their own interests

They were very helpful when we asked them for more money for a trip. We explained that our budget, along with many other budgets were slashed this past year, therefore the amount we were projected to get was much higher than the amount we actually received. They handled our case in a diplomatic and fair way. In terms of Shake the Ship, in my four years of attending school here, I have never been able to attend because it always scheduled for a time when I have class. Most art students are in class until 6PM, some until 9PM. It would be nice if this event could be planned around some of these schedules. Like maybe it starts at 7 instead of 5:30/6.

SGA only cares about themselves, not the whole student body. EVERYONE should be welcome to be in SGA not just "special & privileged" students.

I'm unaware of what the student government has done

I don't check in on what they're doing

No idea what they represent

No idea what this is.

Not involved

First I heard this nam e... No flyers or anything around oncampus

No comment.

I'm an online student, this is of no use to me.

I know nothing about the SGA, the role they play, or what they've accomplished, honestly.

Do not know

I can't say I've seen much of any action being taken. Not that it matters all that much to me.

I feel like I don't hear anything about what they do besides argue with each other and try and become president

I have no knowledge base of what this group has done.

Haven't heard anything on the subject

I havent been to any events

Shake the Ship is a strange name. If I was on a ship and people starting shaking it, I would throw them overboard.

I haven't notice any changes since my freshman year. But i think it has more to do with the Admin than SGA because they're gonna do what they want regardless of what the students want unless they see less people staying at the school

its admin funded cronyism at it's finest. Dislike.

What do they do? Its not advertised enough and, to be blunt, sending emails is not adequate enough.

Not happy a domestic terrorist flag was put up for a week (BLM is defined as a domestic terrorist organization)

I have not heard of them

- Shake the Ship gives students a platform to express their concerns but it goes from one ear to the other. - As a former president of a student organization, I've learned that SGA is not very involved or supportive of other student organizations.

i don't really know them

Need to work with clubs more. They give us budgets and additional funds but we never really talk to them. We have the leadership event coming up but there should be one in the fall as well. Should at least come by and talk to someone in the clubs

I was unaware there was a student government until I started getting emails from them last week.

I appreciate their effort to try, like Shake the Ship. But most of the questions answered are beating around the bush, so there is only so much that Shake the Ship can truly accomplish.

SGA meetings are the most frustrating thing to sit in on, there is no clear order and the students that represent the school are clearly out of touch with their peers.

Doesn't seem like students are always heard, no matter how often we have different programs for the student voice.

Thank you Brian Town for involving student artists in your vision to make our campus a little prettier. Your hard work and that amazing budget and stipend was truly impressive.

They don't do anything

I have not encountered this association before so I am not satisfied or unsatisfied.

I have heard little of what they are doing

I don't really know what they do on campus

Who?

I don't know what this is

Don't really know what they are doing

Not aware of much about them

What interests are they representing? I haven't seen or heard of that group doing anything at all.

I have not heard anything about student government or its agenda and affairs

these pretentious pricks think that they have a say in this horrendous school but they're just idiots like the rest of you

Liberal groups like Black Lives Matter, Antifa, and those that support a Anti-Israel and Anti-American view points are terrorists organizations. They should not be allowed to be on campus. Groups like Blue Lives Matter, and those that support American and its allies should be welcomed more on campus.

No idea what any of this is

Don't know anything about it.

The weed and alcohol problem in the freshmen dorms has gone to the extreme that the smell of weed is now the norm. The lack of action to solve this problem is disgusting and puts the SGA's purpose into question because this should have been dealt with the first week of last semester.

I don't know what this is.

NA

Largely unaware of their impact.

The elevator inspections need to be renewed (since august of last year), the only thing that seems to have changed is the tuition and parking fees both going up.

I hardly even knew we had a student government

I am not really aware of the SGA or the programs it organizes.

The student government seems to have almost no impact on the campus at all.

Don't know what they do...

No idea what interests they have so cannot comment on whether they represent my interests or not.

Frankly I don't think this university, or the student government, gives a damn about a white kid working his way through college like me. There is no gun club, republican club, or any organization I would want to be a part of.

I don't pay attention to what the student government is doing.

I haven't heard a thing directly from the Student Government Association

I don't know what the SGA does.

There is a lot of room for improvement within the SGA. Students appointed should be looking out for fellow peers and not giving in to UMassD history.

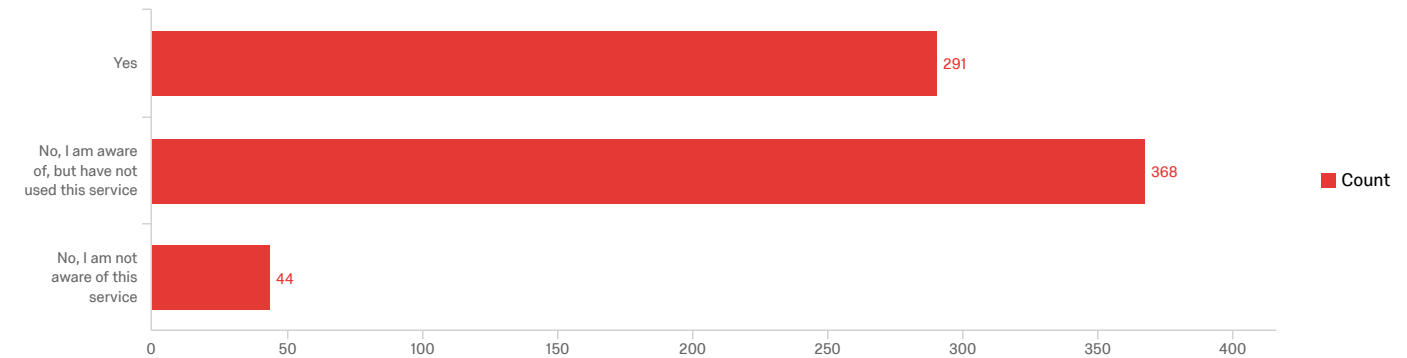
SGA only cares about the people that run it; heaven forbid you bring up an issue that none of them think is an issue. And some of their "solutions" just cause more problems! Nobody likes the express lane at Birch!!!!!!!

Q121 - This year, have you used Transportation Services (Corsair shuttle, New Bedford Loop, shuttle to Dartmouth stores, SERTA?)

#	Field	Choice Count	
1	Yes	41.39%	291
2	No, I am aware of, but have not used this service	52.35%	368
3	No, I am not aware of this service	6.26%	44
			703

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used Transportation Services (Corsair shuttle, New Bedford Loop, shuttle to Dartmouth stores, SERTA?)	4.00	6.00	4.65	0.59	0.35	703	100.00%	100.00%

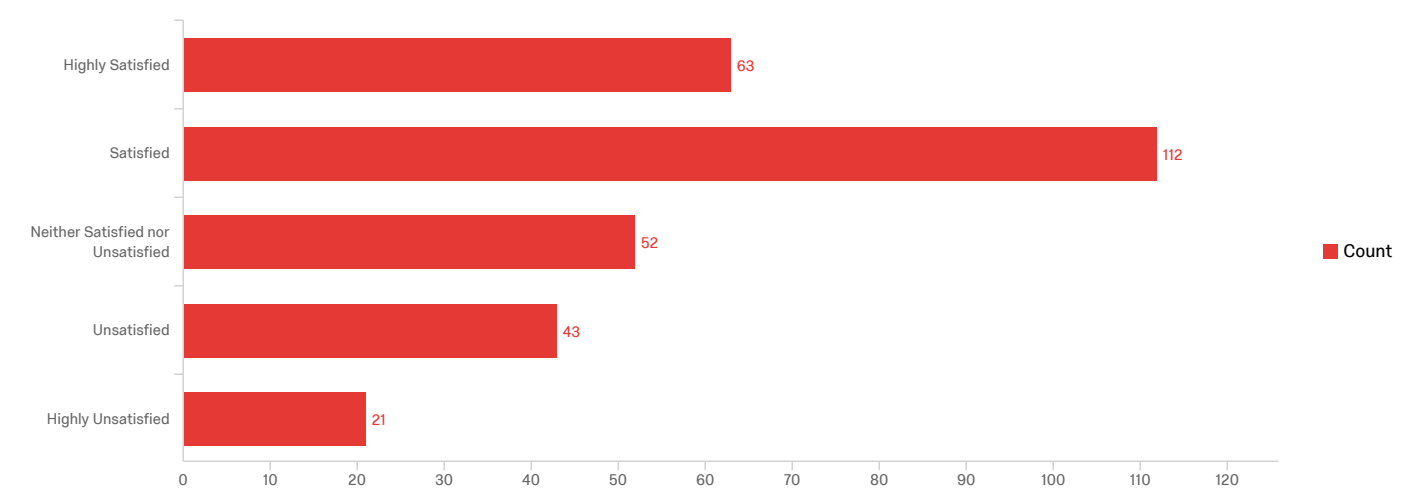


Q122 - You indicated that you used Transportation Services (Corsair shuttle, New Bedford Loop, shuttle to Dartmouth stores, SERTA). To what degree were you satisfied with its services/support?

#	Field	Choice Count	
1	Highly Satisfied	21.65%	63
2	Satisfied	38.49%	112
3	Neither Satisfied nor Unsatisfied	17.87%	52
4	Unsatisfied	14.78%	43
5	Highly Unsatisfied	7.22%	21
			291

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used Transportation Services (Corsair shuttle, New Bedford Loop, shuttle to Dartmouth stores, SERTA). To what degree were you satisfied with its services/support?	4.00	8.00	5.47	1.19	1.41	291	78.01%	39.86%



Q123 - Comments

Comments

One of the worst parts about UMD is there transportation services. I only use the buses to get to class on rainy days and so does everyone else... Why can we not have extra busses on these days? I cannot tell you how many times I was not allowed on a bus because it was "at capacity" and then had to wait in the freezing rain other 10 mins for the next bus only to be told the same thing. PLEASE FIX THIS.

i wish there was more than one bus to the star store so the bus came every 30 minutes rather than every hour.

The Loop bus driver with the dark skin (usually drives at night) really drives way too fast, accelerates too hard and stops too hard. It makes people carsick. Also, the loop bus with the rows of front facing seats (not the bus with the sideways seats - the other one where all the seats face the front of the bus) smells really bad for some reason and the smell is uncomfortable and often makes me feel carsick (doubly so if that guy is driving)! The other guy (caucasian somewhat skinny guy) drives really nice and smooth though and he still gets places perfectly on time, so I don't know what that other guy's rush is all the time.

Campus shuttle should go both ways! One shuttle goes clockwise around campus and the other should go counterclockwise. Going from the dells to campus center takes way too long

I think the shuttle drivers should take a break at the same time, sometimes I do not know if they are on break or not

I wish there were more buses on Saturday earlier

Inconsistent drivers

The campus needs a more timely app to determine shuttles positions around campus

I recently heard that they may discontinue this. If so that is really sad to hear. Commuting for everybody to and from the campus by the loops and shuttle makes the college life that much fun, accessible and less stressful.

Shuttles do not match the Tuesday Thursday Star store class schedules...

Timing is very particular and makes it hard

The Corsair schedule is horrible. Only one bus runs on one way. The school had two shuttles running one going one way and the other the other way, the school decided to just have one and it always makes people late to classes. If there's two running at the same hour they're always together meaning if you miss one you miss both and are stranded.

Increase the hours for the retail loop

FIX THE APP

Don't feel safe in the shuttles, waits are too long, sometimes don't run late enough for those who work off campus with no car.

Some bus drivers are dangerous or play hateful radio stations. Also they are less frequent now.

I believe the shuttles should go around campus in the opposite direction they always caught up to each other and if you miss one you have to wait like 10mins or more for it to come back around

I use the app for tracking the shuttles but it's not very accurate.

The on campus shuttles are reliable, but I wish there were more so there's not too long of a waiting time if you miss a shuttle. Off campus seems to be unreliable

This year the New Bedford Loop no longer goes straight to Star Store, it takes some loops around New Bedford neighborhoods. This means it takes an extra half an hour to get from campus to Star Store. As a student with a car, the solution for me was simple, I just started driving myself, but as for those without cars, that is valuable time they could be working on their projects/assignments.

More shuttles during times when there's a lot of people waiting like mornings and lunch times.

The on campus shuttle should run in both directions

The retail and campus shuttle take forever to come to the campus center.

I was yelled at for taking a "joy ride" on the shuttle but I pay for that service and if I want to joy ride I will.

Less walking is always good. Driver never pressured me to work faster.

Shuttle app lags time. It is not where the shuttle is actually located. Also, we should be aware when the drivers take breaks because the shuttles can often not come for 30-40 mins.

The shuttle is very unpredictable and the map app that they use lags a lot.

The retail loop could have longer service hours, including on Sundays. Also, on repeated occasions I have taken the retail loop, and on the return trip from Wal-Mart, one particular driver has stopped in a Dunkin' Donuts to order something. The least he could do is ask us passengers if we want anything!

Reliable, on time, and fast. What more can one want from transportation? (The radio plays the same pop songs, but eh)

Not enough shuttles run usually only one is running at a time. The new stop at walmart for students is horrible especially in the winter. There is no place for students to wait indoors which is a health issue. The shuttle on campus are extremely inconsistent and never come frequent enough for a student to depend on them if necessary. THIS ISSUE NEEDS TO BE RESOLVED ASAP!!!!!!!

Campus shuttles are fairly quick during the day. At night its a longer wait but as long as I get to class on time they can take as long as they want at night. Unless its cold out then I get grumpy.

The shuttle service has gotten bad. You used to be able to catch one about every 5-10 minutes and now I'm waiting 15+ minutes and I'm late for class because I wait and end up walking. Also no shuttles on weekends and barely ever shuttles after 12pm on weekdays

Buses feel more consistent than they were in the past, maybe I'm just lucky

Inconsistencies with transportation are evident.

At the beginning all the different busses and times were not explained well. I once got on the wrong bus trying to get to Target and ended up in New Bedford

The app helps

Thank the lord for the shuttle bus when it is snowing or raining!!!!

I am very satisfied with the timeliness of the shuttles and the route they run but the drivers of the on campus shuttles seem careless in their operation regarding road rules and other drivers.

They take 30 minute breaks at peak time. I stood in the rain for 45 minutes waiting for a shuttle once. Instead of them to stagger their drivers so one person is driving while the other is on break, they both go on break at the same time; which leaves students without any options in the bad weather. Also there are certain drivers that smoke and for students who are asthmatic, this could be a huge problem.

Shuttles do not stop, they roll through stops designated for students, making them hard to catch. They dont come often enough either. The app is not accurate to the real time of the shuttles movement.

I only use the shuttles when it rains or have tough weather conditions BUT when there is weather there are only 2 shuttles going around and many other people also use the shuttles during these condition and Ive constantly been left out in freezing rain conditions only to be told to wait for the next full shuttle that I cannot use...

Whenever I want to go to dinner it always seems like there is no shuttle. The app made it a lot better to see where the shuttles are, but half the time there are 2 shuttles or no shuttles and only 1 shows up on the map. The shuttle always seems to stay in lot 6 and not move. If they need to take a break, someone should take over or they should put up a notice that the shuttle won't be running for a period of time. It's time consuming to wait for a shuttle that never comes. That's why I usually just walk.

The shuttle needs to run like every five mins , the app isn't accurate so that should be fixed. Add more shuttles.

The retail shuttle schedule is not very convenient. You can only go at three in the afternoon or after (what if the weather starts to get bad around that time of day?). Also, you can't just make a quick trip to the store because there's only one retail shuttle running at any given time. The Walmart stop leaves you possibly having to wait in the cold/rain/etc. As well as, if the shuttle is supposed to be running but the bus breaks down, you don't get notified. Also, the fact that it doesn't run on Sundays is extremely inconvenient for some.

Always reliable

Wish they were more frequent times and the app should be publicized about more

NEVER ON TIME WE NEED AN APP OR SOMETHING TO TRACK IT

Could have more or space the timing out. Drivers are rude, some drive away even if they see you running for it.

I've been on the Loop bus several times where the driver ran a red light... but other than that I have no complaints

wish the shuttles were going in both directions or were better updated on the doublemap app

I would like to see, moving forward that the Retail Loop is better routed so the stops are not so discombobulated.

gets me where i need to go

For retail there is only one bus that goes out every hour on the hour from 3-7. That is only 7 buses. And during the weekend the hours are worse. I am sorry but not everyone on this campus has a car or transportation. I tried having a job off campus but because I don't drive it was extremely scary walking at 11PM alone to campus. I believe that the retail shuttle should run more often maybe not during the week but definitely during the weekend. There is also only one bus that goes around campus going one way. There should be 2 buses that go opposite ways. This will be so helpful for students.

I'm overall satisfied but I will say in the past I've had struggles with the bus leaving early and leaving me behind (New Bedford loop, retail) on occasions when I arrived early. That and I would love to be able to go food shopping on a Sunday but that's just nitpicking

It's unclear when the shuttles leave

the Star store shuttle has a horrible schedule.... Why doesn't it depart campus on the half hour and leave the store on the hour... it would make a lot more sense for kids that have class. It's not the easiest to have to take the shuttle an hour before class and wait 30 minutes after class ends to make it back to school.

The shuttles should run on a fixed schedule. Like they come on every 15, such as 12:00, 12:15, 12:30. It would be more reliable and students would be more likely to use it to get to classes, especially from the dells and not drive their cars to the library lot and take up more spaces that are needed for commuters.

Shuttle does not come enough. A lot of people can agree.

I ride the loop bus to and from the star store. I find that it's difficult to plan around the hourly bus schedule. It would be nice if there were two buses running at once so that if there's one bus at the star store, there's one at the campus center, and they both follow the same schedule, just mirrored. Also, the bus drivers drive the loop bus waaaaay too fast, especially when cornering. It makes people motion sick.

They're very convenient but I only wish that they would come the shuttle stops more often

Shuttle runs inconveniently later on in the day. Retail shuttle doesn't stop at some locations sometimes so I am waiting for the shuttle for longer than an hour.

Should be more stops. Bus drivers often don't stop for late students, even when they see them running

I wish that the loop would rotate every 30 minutes

They are on no schedule and don't stop at good places in campus.

Better timing/tracking services needed

The map is not accurate to where the shuttle is actually located.

The Corsair shuttle stops for maybe 5 seconds at each stop and never comes on time and the app doesn't really work

(This relates to the Star Store shuttle) I wish there was multiple shuttles so one could be arriving while the first is leaving, allowing for more times being available rather than half hour intervals.

New Bedford Loop: The five minute delay that was instituted recently when leaving the Star Center has made me late to classes some days. I know this was done to allow the Star Center students more time to reach the shuttle when their classes end, but it makes it tough to get to classes on the main campus if there is any delay due to traffic.

Doublemaps doesn't update as frequently as you think and is therefore often inaccurate

Satisfied with the corsair shuttle drives but unsatisfied with the amount of shuttles ruining and how long of a wait for shuttles there is.

the shuttles are so unreliable to get around campus and the app has a delay so it is hard to actually track where the shuttle is

wish the schedule was clearer

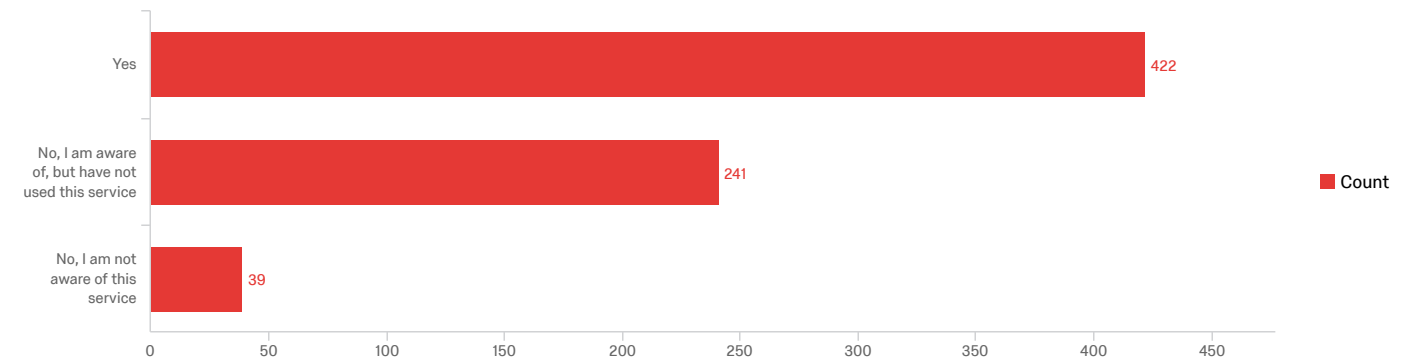
The retail shuttle should run past 10 I've been stranded after the movies at the mall once. Also the regular corsair shuttle drivers are fairly rude sometimes. One woman driver has driven past the chestnut stop twice one night that it was snowing and the third time she came around she picked me and my friends up so I know she was not on break.

Q124 - This year, have you used the UMass Pass services?

#	Field	Choice Count
1	Yes	60.11% 422
2	No, I am aware of, but have not used this service	34.33% 241
3	No, I am not aware of this service	5.56% 39
		702

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the UMass Pass services?	4.00	6.00	4.45	0.60	0.36	702	100.00%	100.00%

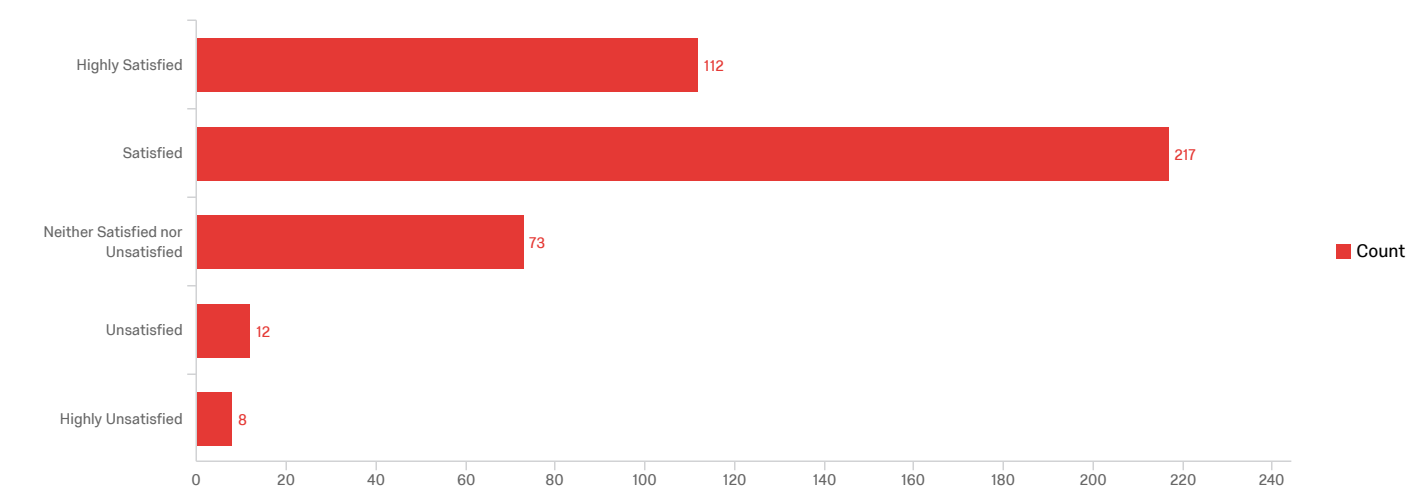


Q125 - You indicated that you used the UMass Pass services. To what degree are you satisfied with its services/support?

#	Field	Choice Count	
1	Highly Satisfied	26.54%	112
2	Satisfied	51.42%	217
3	Neither Satisfied nor Unsatisfied	17.30%	73
4	Unsatisfied	2.84%	12
5	Highly Unsatisfied	1.90%	8
			422

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used the UMass Pass services. To what degree are you satisfied with its services/support?	4.00	8.00	5.02	0.85	0.72	422	95.26%	22.04%



Q126 - Comments

Comments

Awful set up

i wish the print center in cvpa let me use my print less money so that i could get the mandatory colored prints that i needed for my illustration class.

sometimes its down

Deposits made into UMDollars accounts should not have a minimum amount

Replacing an ID is expensive, you should be allowed to receive one free replacement in addition to the original copy you get at orientation.

On the go carts shouldn't be so expensive for the bad options they have

They are quick and knowledgeable. Helped me with some problems I've had in an efficient manner

LOVE IT!!!!!!!!!!!!!!:)

Inability to use at Bookstore

No comment.

Overall nice system for paying for food. But signing people into your hall? It's tedious. It was advertised that it would be better than last year because you only have to sign them in once and never again, but that's not the case. Sometimes I get stopped to change the date of the visit, which is actually more complicated than it was last year. If the info is on file and I've signed them in, why does it matter what date we put? The sign in process last year was much better from our end with swiping our pass and swiping the visitor's pass. It was much quicker, which is something that's important to me. Sometimes it's quick, but everyone who's stationed there enforces different rules, so much so that I don't know what the rules actually are.

It's a magic card that gives me food, order books, and enter my dorm hall. If only it could do even more!

Would be nice if Umass pass cash could be used on vending machines around campus

The Asian lady who is supposed to be in charge is very rude and unprofessional. Making the experience AS A PAYING STUDENT very uncomfortable

\$30 for a new umass pass is kind of ridiculous.

It doesn't work at some places that say they take it off-campus, like Papa Gino's

I had to come back a couple times to get my UMASS PASS working again because they didn't do it right the first time, causing an inconvenience for me. But they were apologetic and quickly fixed.

Right before spring break, there was a group of us waiting for the dattco bus scheduled for 5:30. We were waiting outside in the cold for over an hour and the bus didn't show up. If it hadn't been for the multiple people that called the dattco company and asked what was going on with the bus, there would have been no service for us that night. It would have been helpful to at least have been notified that the bus wasn't on it's way, or that it would be delayed.

allow me to put money onto my card in not 20 dollar increments please. as a graphic design student it's bothersome.

It always works

It took WEEKS for me to get my work ID because the manager was never in when I stopped by, and days after days the manager was unable to "find" me on the list until I had to get my boss involved. The student staff are great and very friendly.

ummmm why is a parking pass \$300 for no parking thanks

Charge for absolutely everything which is a little ridiculous

I've had to get my card reset twice, one time everything was fine, the other, nobody could figure out the issue for a few days

It is ridiculously stupid to have to scan into a building then scan AGAIN to get to your room

It was quick and easy to replace my UMass Pass

very transphobic, refuse to fully let you ever change your name on anything

Great idea

Don't see why this is a question, if you live on campus you have to use your Umass Pass.

It would be helpful to a lot more printing money for students as many of us have to print packets of notes and 40 dollars is normally not enough

I received conflicting information sometimes in a rude manner

Printless allotment should roll over from year to year

Should be able to reactivate cards once found and lost

Printless printers are cool.

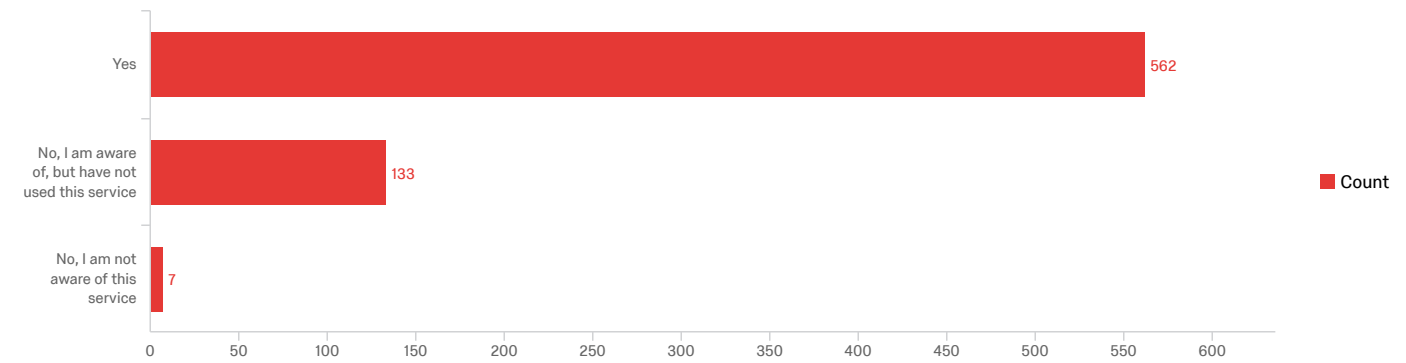
Showing records 1 - 34 of 34

Q127 - This year, have you used the University Store (Bookstore)?

#	Field	Choice Count	
1	Yes	80.06%	562
2	No, I am aware of, but have not used this service	18.95%	133
3	No, I am not aware of this service	1.00%	7
			702

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you used the University Store (Bookstore)?	4.00	6.00	4.21	0.43	0.19	702	100.00%	100.00%

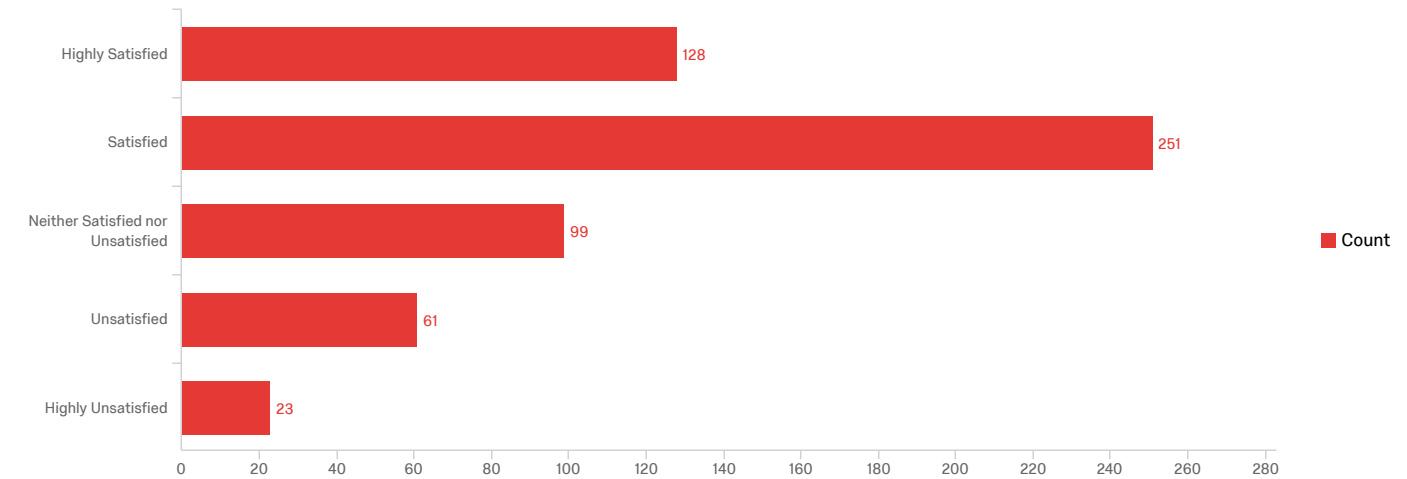


Q128 - You indicated that you used the University Store (Bookstore). To what degree are you satisfied with its services?

#	Field	Choice Count	
1	Highly Satisfied	22.78%	128
2	Satisfied	44.66%	251
3	Neither Satisfied nor Unsatisfied	17.62%	99
4	Unsatisfied	10.85%	61
5	Highly Unsatisfied	4.09%	23
			562

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you used the University Store (Bookstore). To what degree are you satisfied with its services?	4.00	8.00	5.29	1.06	1.12	562	85.05%	32.56%



Q129 - Comments



Comments

Wrong books are placed under what books are required for each course. Most of the time it is not the professor's fault. I have bought several expensive wrong books because of this.

Workers are always rude here

Wish this had more options for art supplies because if the school offers printmaking, we should have the resources to purchase supplies needed directly for that course. Instead of having to go to an art store 30 minutes away.

Why is it so expensive don't you get enough money from our tuition?

Went during the first week of school and the employee who cashed me out was extremely rude

way too expensive for clothes and office supplies. and they always sell out of textbooks. doesnt it make sense to inventory enough based on how many are enrolled?

Very useful and usually reliable.

very pricey

Very expensive

Too hot, always. Books are too expensive.

Too expensive, it's a ripoff and the cashiers barely know what they are doing or how to help with financial aid refunds

Too expensive for poor college students. Shame.

too expensive and i can't use corsair cash

too expensive

Too expensive

To high prices for regular things. If we need something quick and I'm a hurry why should we pay 10 dollars for it when originally it's 5...we're already broke college students. You can give us a break

To Expensive!

They sold out of the product I needed and did not restock

They never have my nursing textbooks in stock. Its easier to get them from Amazon.

They need bigger sizes in clothes.

They hardly ever have the books I need at the time I need them. Usually they're "back-ordered" and I end up buying them elsewhere. Honestly I wouldn't mind paying a little more to support the university's bookstore, but I usually don't have a choice.

They did not have any of my books and actually bought the wrong books for all my classes

They delayed ordering our name badges. They sat on someone's desk for over a week. I know it is a busy time, but we are held responsible for obtaining this badge. Maybe there should be some other system to order materials for certain colleges...

They consistently order the wrong books, and we need the right books within the first two weeks of class. We don't always have time to just order them online because sometimes the book changes for the class but that doesn't reflect in coin, so I always wait for the first day of class to make sure I order the right one. It's frustrating to say the least, and I know it is for professors too because it prevents them from doing what they want to do for the first week or so to not punish the kids for the bookstore's mistake.

They are never stocked in books that I need for class. They would most often say 2-3 week wait. Most people know you don't have that kind of time when a book is required for class, so I and many others I know choiced out to amazon or other sources

The textbooks are overpriced.

The snacks they have are good. Keep the jalapeno cheese puffs and the \$1 energy drinks please.

The prices are outrageous.

The prices are absolutely ridiculous now. I remember a few years ago, getting a UMD sweatshirt for \$20, now it's at least easily doubled... who wants to spend so much on these clothes when their quality is awful in the first place.

The people there are very friendly and provide great service

The paint is too expensive.

The lines are always very long and there is not a lot of communication with book pickup, and it's annoying you can't check out other books when you pick up books.

The lines are always long at the beginning of the semester, and don't have enough people working, and when they stop accepting book vouchers and don't accept UMASS cash, and the books come in late, many students are stranded without a book

The items are too expensive.

The cost for textbooks is insane and the University Store over charges on nearly product it sells.

The bookstore very often does not have the books required by the professors for classes. I have been made to feel that the bookstore (where the University encourages me to purchase my books for my classes) does not feel students need to be adequately prepared for their classes in order to succeed. I have called ahead many times to ensure my needs would be met as I have to take time out of work in order to get my books from the bookstore, only to find that this is not the case when I arrive and I'll need to take more time out of work to return to the store. I used the assistance of a very friendly employee one semester and was given the incorrect editions of the textbooks for my courses. This caused issues as the professor gave specific page numbers for assignments and they didn't match with the edition I was sold. Employees could be much more caring about supplying the necessary materials for student success.

The bookstore never seems to have the all of the books I need for the semester and the ones they do have are way overpriced. One semester I needed a book for a class in January and they told me it wouldn't arrive until March, which would have been completely useless. Things like that happen every semester, so it seems better to just skip the store and buy books online.

The books are too expensive

The books are there... the ones i need are usually overpriced "custom" editions with typos and missing chapters, yet are a mandatory buy. Generally book prices seem ridiculously overpriced for people who can barely work enough to live independently.

The book prices are to damn high

Such a rip-off. Books, clothes, supplies, snacks, etc. can be found anywhere else for a fraction of the cost. Lines are often very long and there won't be enough people behind the desk

staff was very friendly and helpful! Campus/Book store was very organized.

Sometimes an item on a class' material list isn't in stock during the first couple weeks of the semester, but I don't think this is entirely the bookstore's fault. I would appreciate if there was an option for financial aid recipients where they were given a yearly stipend to spend at the bookstore, like at UMass Boston.

Somethings I find overpriced.

So expensive

Ran out of the books I need. This should never happen.

Prices are high. Usually try to buy online

Prices are high

Price matching is highly appreciated

Person is a monopoly and price gouges students

people were kinda rude

Overpriced, understaffed, and the construction of the rec room made it smaller.

Overpriced, professors rarely use the books

Overpriced items

overpriced for most things, not like im paying a lot to go here already. Books are easy to find.

Overpriced as usual

overpriced

Over-priced

over priced and often ran out of books that I need

No complaints.

Need to higher more people for the first few weeks of each semester to reduce the wait times to reasonable numbers.

Most of the workers have no clue whats going on

Messed up a rental once and now no longer allowed to rent. Says they price match, but don't. All around scam for getting your books, renting a \$200 textbook was still \$130, ended up renting it online for \$15.

Little over priced compared to other sources

lines get very long at beginning of the year, there should be more employees working to make the line move faster

Jack Higgins yo

it's so expensive, especially for a broke college student

it was fine, the prices still seem high but thats college i guess.

It took almost 2 months to get scrubs and a name tag, a requirement for CON uniform. I was penalized for their mistakes.

Isn't it too expensive for student?

In the nursing program and there was not enough small scrub tops order at first then the second order was not enough as well had then they were back ordered did not have a scrub top for more then two months after I was suppose to have one. If enough were ordered from the start their would not have been and issue.

I've had a slightly negative experience with the book store last semester. I rented a very used textbook in the beginning and did not touch it the entire semester. When I went to return it at the end of the semester, the employee was adamant that the book was in a terrible condition because of a slightly bent spine. It was a used book and the condition was not pristine when I rented it. I had to pay \$60 for it. I think if you are going to rent out used books, then you should accept them back. The girl next to me had to pay for her rented book because it had a little water damage. The standards seem to be unreasonably strict at the book store.

I usually decide to go without the books since they are extremely overpriced and the rental prices are barely any sort of savings. Completely ridiculous to ask a student to rent a book for 150\$ or buy it for 170\$. The profit margins must be ridiculous.

I preferred last semester when I was allowed to find the books myself, instead of having to wait for one of the employees to do it for me.

I ordered a lab book, and they ordered the wrong one. I missed two weeks of lab work because of it.

I do all my book ordering/renting online.

I couldn't find plain stickers with UMD on it

I appreciate the emails that have been sent out mid-semester about rental books, it's a helpful reminder that I have not seen in previous semesters

Have purchased assigned text before that turned out to be the wrong edition and came with the wrong access code despite giving the bookstore the ISBN that my professor assigned. There has been miscommunication between either the publishers, bookstore, or my professors that have caused these problems.

Had the book I was looking for and offers reminders for when you're expected to return it.

Had a lot of problems with nursing scrub tops not enough were order than when they came in not enough were ordered again had to wait 2 months to finally get a top

Great products but sometimes renting/getting textbooks can be confusing

Great bookstore! Very nice staff, lots of books, cool merchandise.

Generally everyone who works here is kind and helpful.

For a standard overpriced college bookstore, everyone is pretty nice and pleasant even when it's busy. One day the heat was on REALLY high though.

Expensive umass edition texts

Expensive as all hell

Everything is too overpriced.

Everything in the bookstore is expensive.

Every book was ordered wrong

Employees could be nicer and more patient with students coming in. They could also develop a better work ethic and take their job seriously, instead of not caring. I am talking about the younger employees that seem like they also might be students on campus. I haven't had very many good experiences with them in the past.

Did not have the book I needed in stock.

Could have much better pricing on new textbooks

Could be a little more welcoming

College textbooks are a scam. I buy all my books on Amazon now.

Bookstore never seems to carry books that are required for my courses, or they run out the first day and don't order more for over a month. Bookstore prices are guaranteed double or triple the price on amazon. The line is never under a 10 minute wait. Always crowded and stuffy. I dread having to walk in there.

Books can be very expensive.

Books are too expensive, half of the time the books I needed were out of stock when I needed them and lines are always crazy at the beginning/end of the semester. Trying to sell back books is a joke as most of the books I've purchased you have not purchased back.

Books are over priced, but thats not their fault. I like the workers though.

book prices are way too expensive

Bad products

Any time I ordered anything from the store online it came in very quickly and every worker I've encountered was very kind

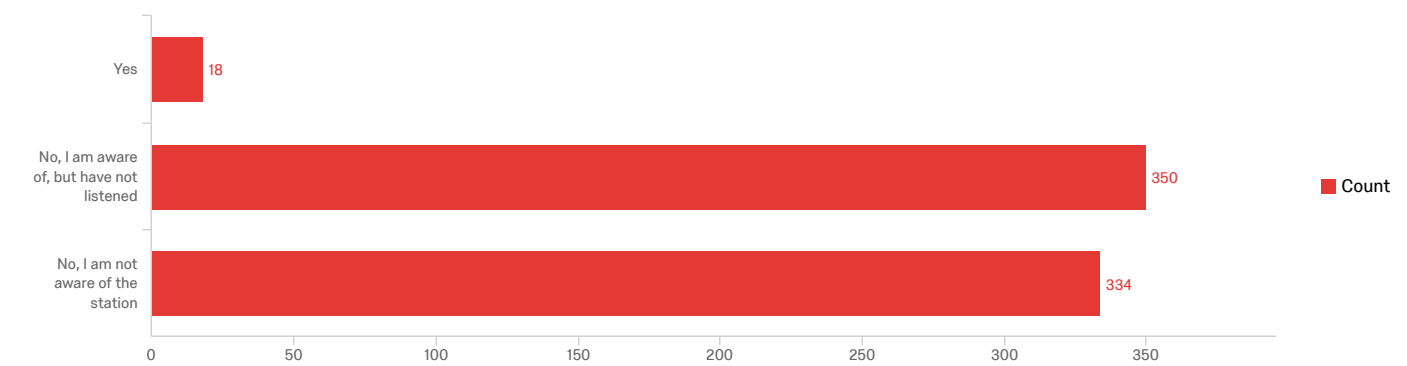
A professor listed a book in COIN for their class and it was listed on the campus store website. When I placed the order, I was told the book was on back order and that it may take several weeks. After several weeks, I received a call saying that the book would not be coming because there was a new version and the publisher wasn't selling the old version any more. I had to scramble to get the book somewhere else. Other than that instance, all other experiences were fine.

Q130 - This year, have you listened to WUMD, the UMass Dartmouth digital music station?

#	Field	Choice Count	
1	Yes	2.56%	18
2	No, I am aware of, but have not listened	49.86%	350
3	No, I am not aware of the station	47.58%	334
		702	

Showing rows 1 - 4 of 4

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, have you listened to WUMD, the UMass Dartmouth digital music station?	4.00	6.00	5.45	0.55	0.30	702	100.00%	100.00%

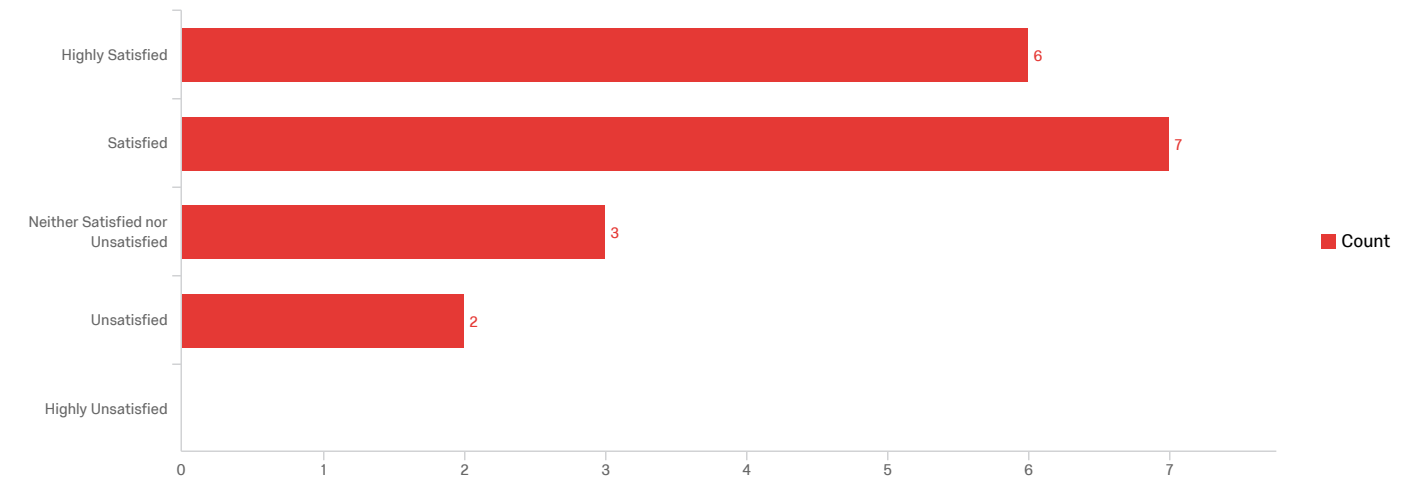


Q131 - You indicated that you listened to WUMD the UMass Dartmouth digital music station. To what degree are you satisfied with the station?

#	Field	Choice Count
1	Highly Satisfied	33.33% 6
2	Satisfied	38.89% 7
3	Neither Satisfied nor Unsatisfied	16.67% 3
4	Unsatisfied	11.11% 2
5	Highly Unsatisfied	0.00% 0
		18

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	You indicated that you listened to WUMD the UMass Dartmouth digital music station. To what degree are you satisfied with the station?	4.00	7.00	5.06	0.97	0.94	18	88.89%	27.78%



Q132 - Comments

Comments

We need to have better music and feel more like a radio station - also the website needs to get redesigned - please

The university failed on all levels in the handling of the sale of WUMD and the care for the people who work for it.

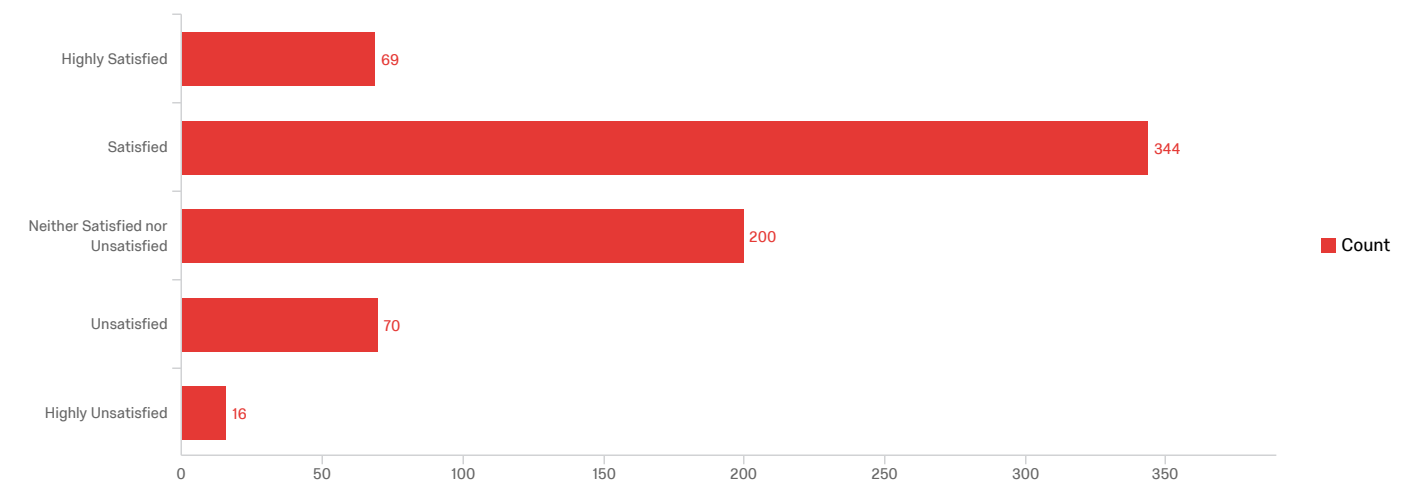
Showing records 1 - 2 of 2

Q133 - This year, to what degree are you satisfied with the hours of operation for offices at UMass Dartmouth?

#	Field	Choice Count	
1	Highly Satisfied	9.87%	69
2	Satisfied	49.21%	344
3	Neither Satisfied nor Unsatisfied	28.61%	200
4	Unsatisfied	10.01%	70
5	Highly Unsatisfied	2.29%	16
			699

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, to what degree are you satisfied with the hours of operation for offices at UMass Dartmouth?	4.00	8.00	5.46	0.88	0.78	699	87.70%	40.92%

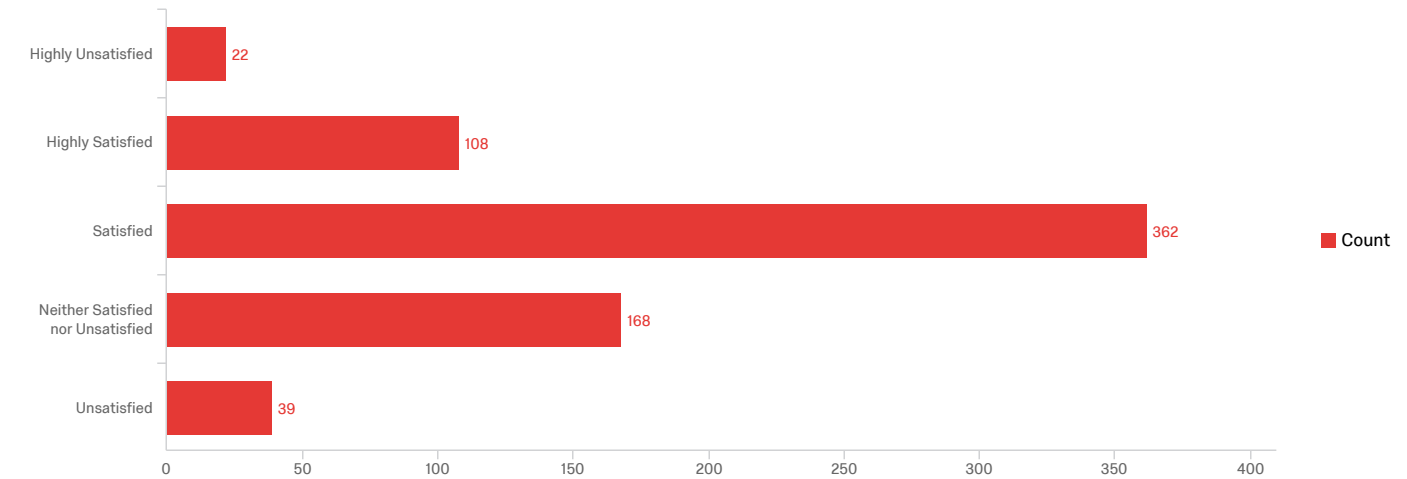


Q134 - This year, to what degree are you satisfied with interactions and helpfulness of University staff (non-faculty)?

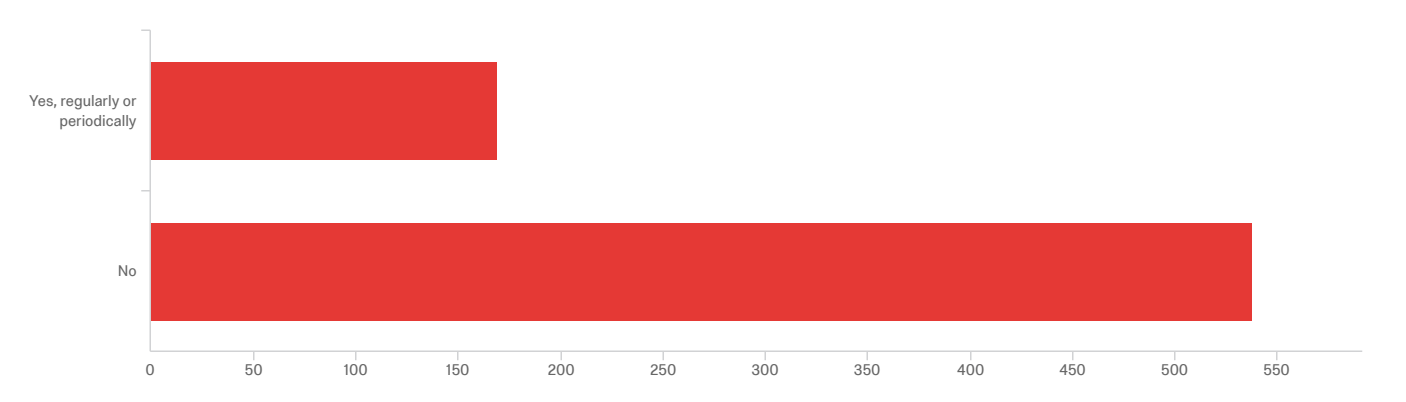
#	Field	Choice Count	
1	Highly Satisfied	15.45%	108
2	Satisfied	51.79%	362
3	Neither Satisfied nor Unsatisfied	24.03%	168
4	Unsatisfied	5.58%	39
5	Highly Unsatisfied	3.15%	22
			699

Showing rows 1 - 6 of 6

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box
1	This year, to what degree are you satisfied with interactions and helpfulness of University staff (non-faculty)?	3.00	7.00	5.13	0.85	0.73	699	70.39%	81.40%



Q135 - This year, have you read the student newspaper (The Torch)?

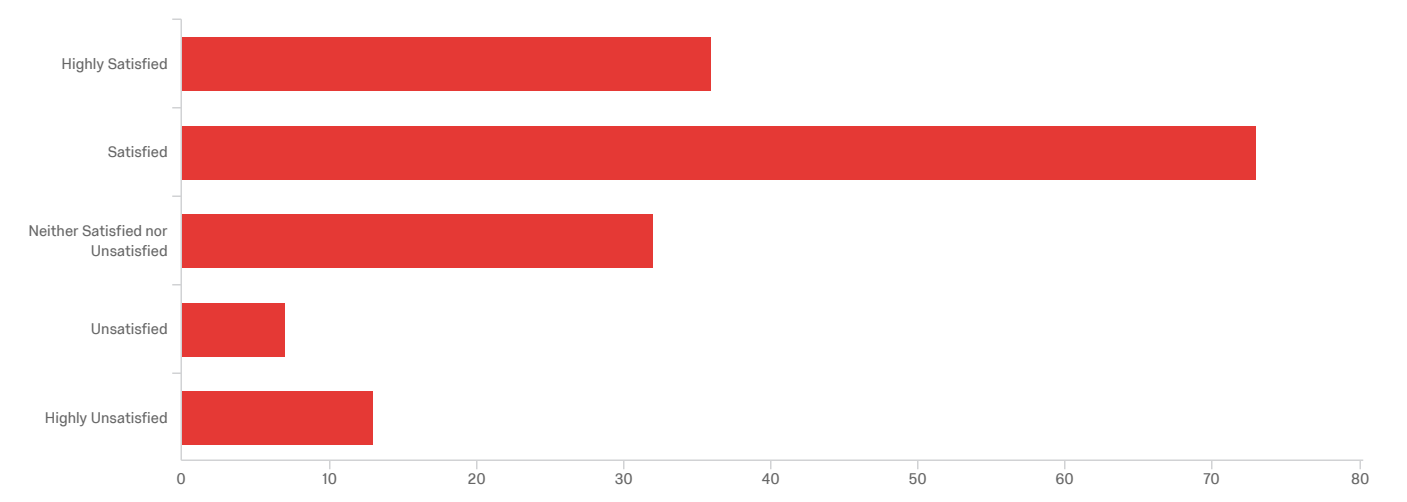


#	Field	Choice Count
1	Yes, regularly or periodically	23.90% 169
2	No	76.10% 538

707

Showing rows 1 - 3 of 3

Q136 - You indicated that you read the Torch this year. To what degree are you satisfied with it?



#	Field	Choice Count
1	Highly Satisfied	22.36% 36
2	Satisfied	45.34% 73
3	Neither Satisfied nor Unsatisfied	19.88% 32
4	Unsatisfied	4.35% 7
5	Highly Unsatisfied	8.07% 13
		161

Showing rows 1 - 6 of 6

Q137 - Comments

Comments

Lazy reporting. Too much waste.

i enjoy the horoscopes

It's embarrassingly bad.

I work there.

Talk about frisbee or at least the club sports, we're a part of the campus as well

Seeing as how I'm a Staff Writer for it, I better be satisfied! I would normally say that the inherent liberal bias in every article seems pretty one sided, but since I happen to agree with said liberal bias I suppose I won't complain too hard! In all seriousness though, I would hope that balancing the liberal viewpoint with something slightly right of center in a couple of articles would help our legitimacy. As it stands, it reads like baby's first Vox or Huff Post. Again, I agree with the liberal viewpoint, and love Vox and Huff Post, but its noticable! Regardless, I've loved working and there, and hope to continue my writing career in the future!

Do you guys have a personal/option section

No comment.

The editor and writers need to be talked to very seriously... The articles that they put (on their front page often no less) contain unverified, incorrect, and sometimes uncalled for information. -- The news section should be for news only! Not opinions... --When writing a story about DPS or an organization that organization should be contacted to ask permission and VERIFY FACTUAL INFORMATION --The opinions section needs more political diversity, as at least 90% of the stories featured in that section run only one political viewpoint FACTUAL INFORMATION!!!! specifically: -- shake the ship article from the past semester --article about RES being unsafe and not up to code LIKE SERIOUSLY. People need to be talked to...

There were a few articles that were very insensitive

Every time I pick one up the viewpoints are far left. It's almost like conservative students don't have a voice here.

I was a writer and section editor and currently assistant editor in chief :)

I often don't agree but oh well

The reporting is sometimes not written well and facts are misconstrued. Grammar needs improvement and they waste a lot of paper with unread papers.

Great stories! Very engaging

There is not much of interest to me, and it is so full of spelling and typographical errors that it annoys me to read it.

fun articles

Seems that there is more attention to "title grabbers" that are often inappropriate/insensitive than truly representing the student body

It was pretty funny the last time I read it.

Massive liberal bias and likely no room of any ideological impurity

Please give more funds to The Torch

It's embarrassingly bad. And the proofreading is awful.

Some of the articles written by a handful of good writers. More attention should be given to the newspaper.

some times the horoscopes are funny

love it

Don't feel they report on all aspects of University. Need to actually be more out there.

Professor Amaral does an amazing job! I think that if I weren't in her class, I wouldn't bother, but I do pick it up every now and then. I almost feel guilty when I use it to clean windows because the articles are so amusing! They range hilariously in quality, with some being legitimately good and some being so terrible that it's just amusing. The lack of basic editing once led my friends and I to go over it with a red pen and compete to see who could find the most basic spelling or grammar mistakes in sixty seconds. So, while I love the Torch, there needs to be way more done in the way of editing and they really ought to be more selective and not put in articles that are clearly of far lower caliber than the others.

The horoscopes are the best part

Liberal echo chamber

I contacted them because I was looking to be involved in the newspaper, never heard back. Discouraging for a first year student.

I had an article published in it.

Too much bias, not good journalism.

very opinionated and focuses on narrow points of view. Yet the campus as a whole seems to focus mainly on black and transgender and nothing else counts.

Can we have opinions of the readers and an area to advertise that students can use?

A lot of the stories just seem like filler. Last semester there was a story on why the coffee in the library tastes different than Starbucks coffee and it seems like a lot of the stories are pointless things like that.

Opinion articles are only biased one way of the political spectrum

I work there.

Opinion pages are very one-sided.

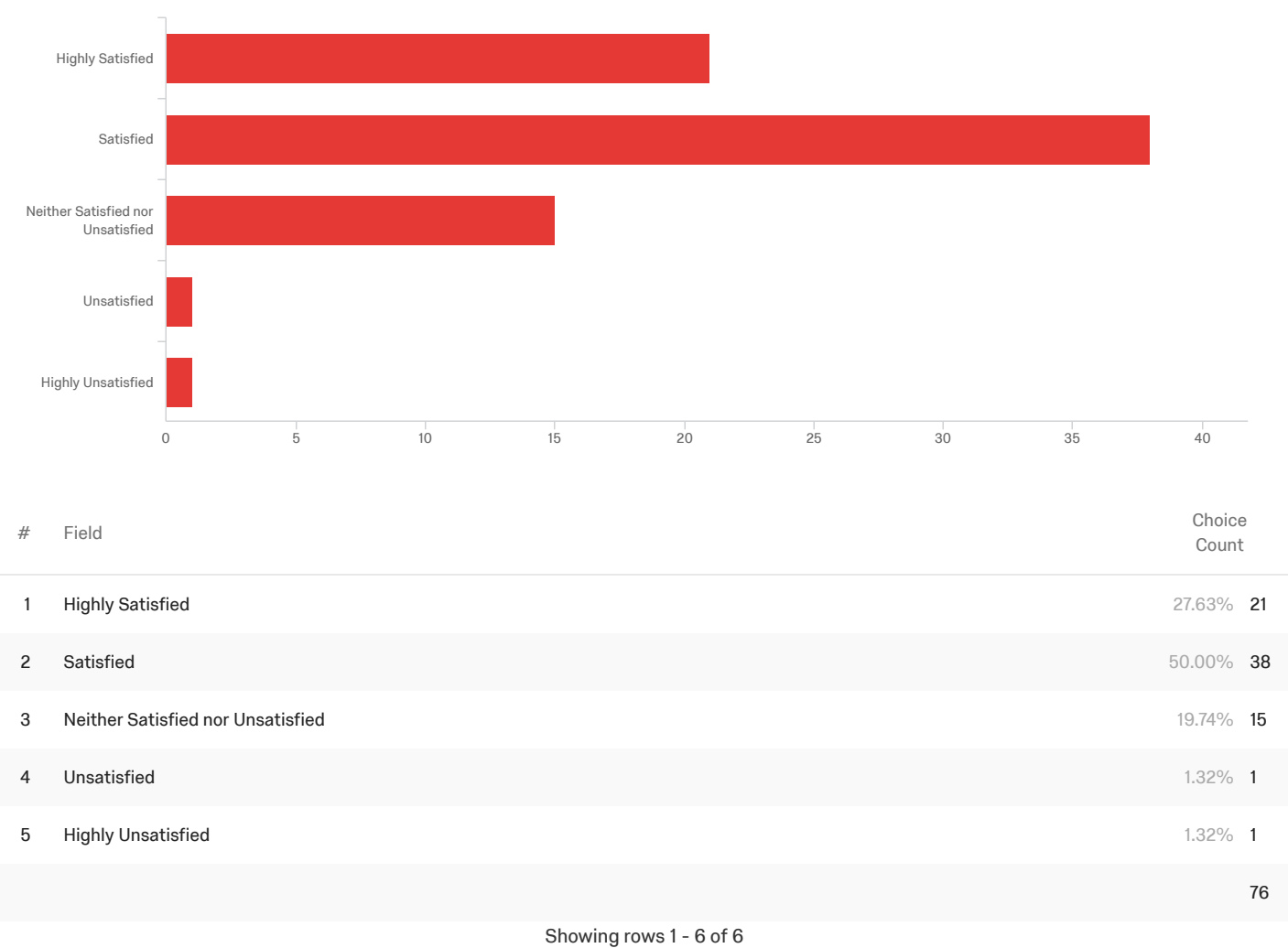
Q138 - This year, have you read one or more of the newspapers from the Student Affairs Readership Program (USA Today or Standard Times) located in bins around campus.



Showing rows 1 - 3 of 3

Q139 - You indicated that you read one or more of the newspapers from the Student

Affairs Readership Program. To what degree are you satisfied with this program?



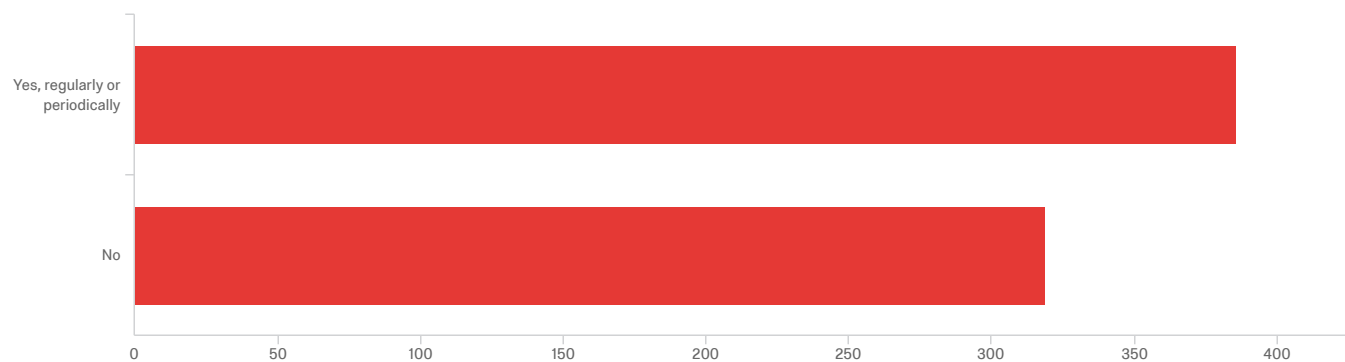
Q140 - Comments

Comments

I enjoyed when the Boston Globe was available. I'm not really a fan of the other papers.

Showing records 1 - 1 of 1

Q141 - This year, have you looked at one of the campus tv monitors to see the campus activities listed (in the Star Store/CVPA, Library, Fitness Center, Campus Center, LARTS, Science/Engineering, CCB, Resident Dining Hall, Underground Cafe, First Year Halls)?

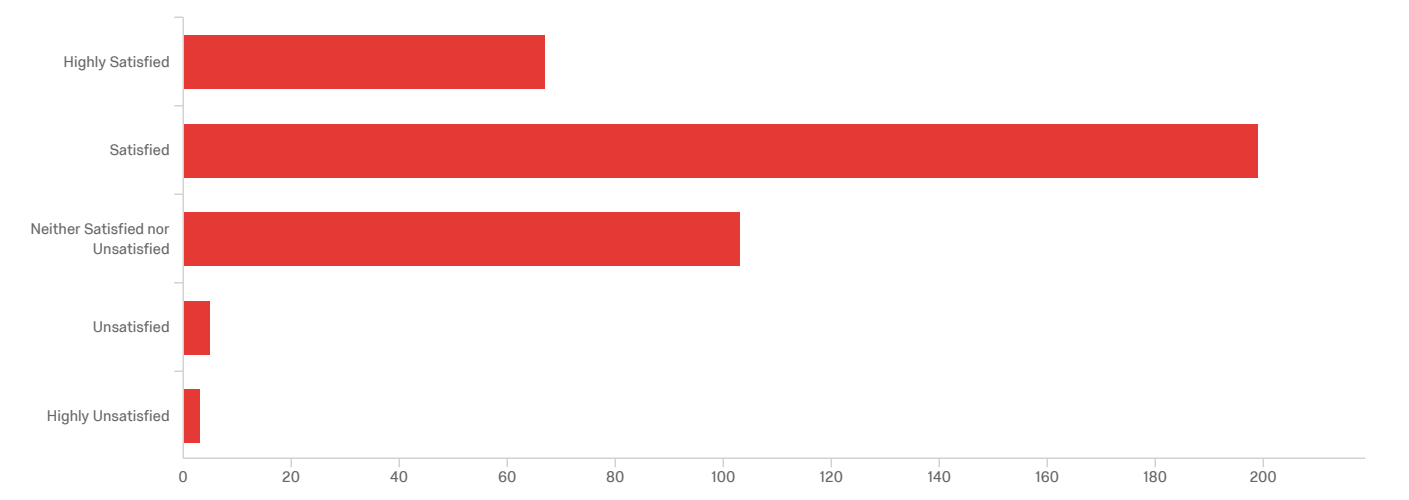


#	Field	Choice Count
1	Yes, regularly or periodically	54.75% 386
2	No	45.25% 319

705

Showing rows 1 - 3 of 3

Q142 - You indicated that you have looked at one or more of the campus tv monitors to see the campus activities listed. To what degree are you satisfied with the programs?



#	Field	Choice Count
1	Highly Satisfied	17.77% 67
2	Satisfied	52.79% 199
3	Neither Satisfied nor Unsatisfied	27.32% 103
4	Unsatisfied	1.33% 5
5	Highly Unsatisfied	0.80% 3
		377

Showing rows 1 - 6 of 6

Q143 - Comments

Comments

They are not interesting

More social events would be cool.

i've personally had flyers that don't get posted on the campus center monitors on time for my events, but i've also had flyers that are still shown on the monitors weeks after the event is over.

we still need more representation to a diverse amount of student activities on the monitors

Programs are regularly updated

I like the memes on the CCB monitors

they go too fast

All the huge screens seem like a waste of resources when the classrooms often have non-functioning equipment such as document cameras, etc.

They are very helpful for advertising what events are happening on campus and for reminders that the school feels fit.

They are a quick and easily accessible form to gain important information about upcoming events and notifications.

I have noticed the projectors in the campus center.

Seems like a waste of money.

The TVs are usually off or broken.

It's a great service to have, but it should either be implemented in every hall on campus, or there has to also be another way to announce events. For example, a lot of people didn't know about Josten's coming to campus for graduation rings. A lot of other cool events are not announced properly and thus have a poor attendance count.

Good it's a reminder for most especially me

not all monitors work and the feed loop is cluttered with non events alot

I live off there

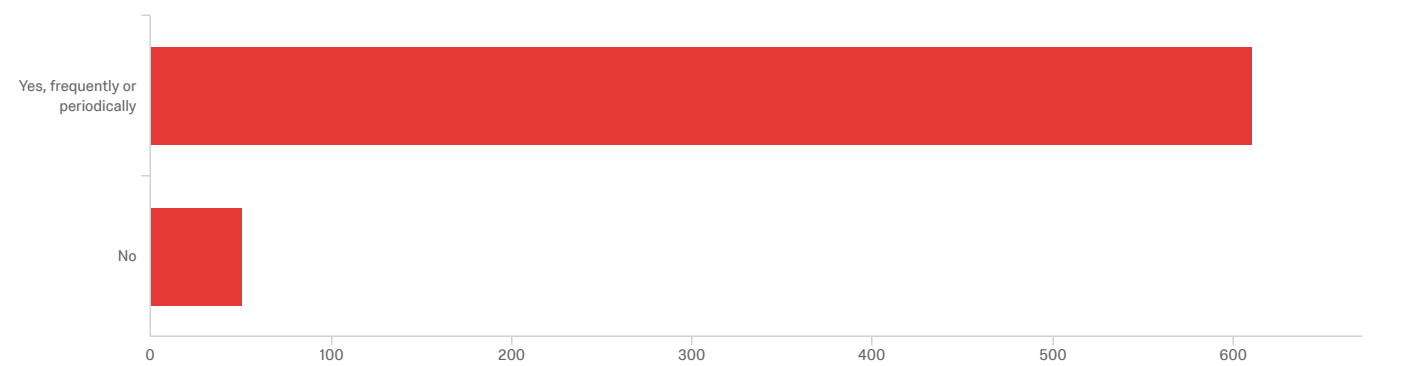
I don't really pay much attention to them, they're just there.

Many fliers are outdated, and are no longer relevant, and there are only a few orgs that are shown, and not enough about sports events

Helpful

Didn't look at in depth.

Q144 - This year, have you viewed the UMassD website?

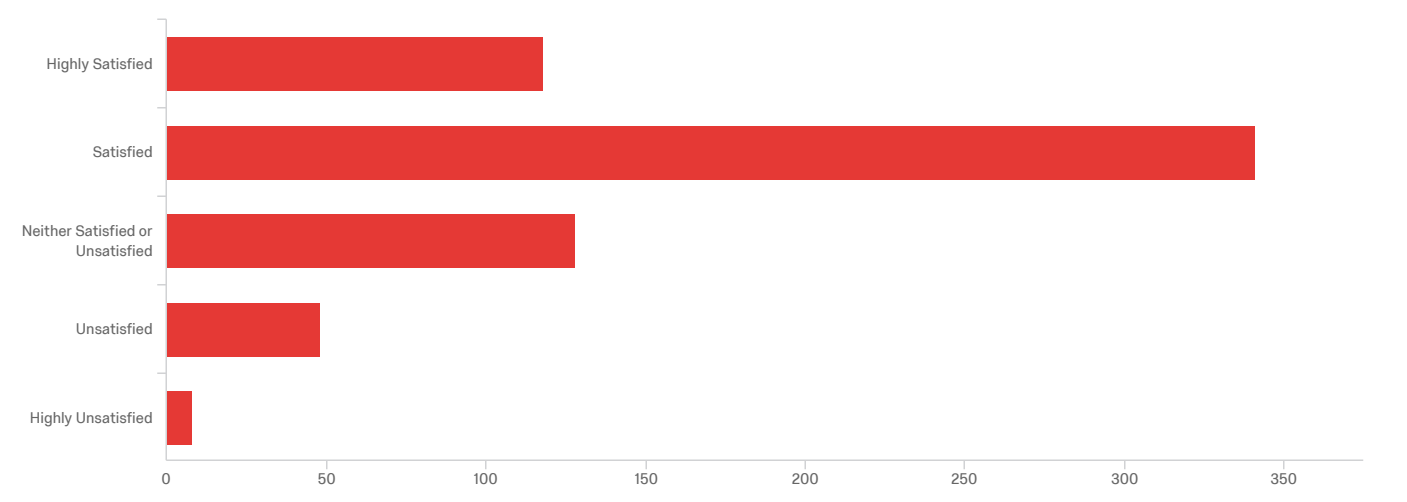


#	Field	Choice Count
1	Yes, frequently or periodically	92.30% 611
2	No	7.70% 51

662

Showing rows 1 - 3 of 3

Q145 - You indicated that you have viewed the UMassD website. To what degree are you satisfied with it?



#	Field	Choice Count	
1	Highly Satisfied	18.35%	118
2	Satisfied	53.03%	341
3	Neither Satisfied or Unsatisfied	19.91%	128
4	Unsatisfied	7.47%	48
5	Highly Unsatisfied	1.24%	8
			643

Showing rows 1 - 6 of 6

Q146 - Comments

Comments

Hard to navigate

keep changing it. Keep it the same

There needs to be much more information listed in every section. Every time I try to look for something I find my efforts useless, from upperclassmen housing to major requirements to lab hours.

The recent updates have helped the website look much better than it used to! Overall we had a great upgrade recently.

Still buggy

I like the new design

It's confusing

No comment.

Make separate link at top page for umass portal, have to go thru two pages to get to it

Please add more detailed information and update information on undergraduate and graduate degree programs.

It's a bad site on mobile and the older version was much better.

The home page switched without warning

Difficult to use.

The new website is at times frustrating

Hard to navigate and find things we really need

The new "my UMassD" page is awful to navigate and just looks clunky on the screen. The old page was much better

It's had problems with mobile and I prefer the old design

Sometimes the webpage is down or won't load

As a design student, I am happy that the UMassD website got the facelift it so completely needed. Although, I do wish we had waited to unveil the new site until all of the adjacent pages were also updated. It defeated the purpose of updating to see the new site, click on something and then see the old site.

I think it should be simplified so that every time you click to log in/ check email/ etc, it doesn't open a new tab

A dropdown to check your GPA would be useful.

The logout is too hard to get to. The new setup got rid of the weather app which I used and enjoyed.

See prior comments.

Email service is good and always works.

Like the update

Seriously Im an on line student

It is not as user friendly. Campus stories and student highlights should be showcased at the top, although gaining new students is important, it is also important to highlight and recognize those students who already attend UMassD

I enjoy that they update the layout frequently to allow for new advances for technology.

I especially dig the new UI update, for both UMassD.edu and the myUmassD portal. Much more user-friendly and aesthetically pleasing.

Easy to navigate and locate what one is looking for. The quick access is a nice tool.

It changes too much and the recent update it slightly annoying. The drop down menus under "Quick launch" never drop down and I always have to go to a new page to open it manually.

Seems like it is always changing, hard to get used to.

Looks better now

recent MyUmassD update is just terrible

I really like the videos

Sometimes it crashes.

The layout ,looks cluttered and confusing. Too many things going on at once.

It's better than it was when I started, but there is room for improvement.

Works good.

The constant changing of the website is irritating. Also the common shut downs can be non conducive to getting work done on MyCourses.

New update makes it harder to navigate and slower

The Web designers should be congratulated. They made it better.

Updates weren't done in a timely manner and caused some issues with signing in guests

The website looks unfinished and is not as user friendly as it was previously. There was no reason to update it or change the way it looks

As a designer, I hate that a new website design was implemented before all pages on the site were converted to the new design.

It needs to be better organized, it can be hard to find things.

the new layout is really ugly and cluttered

its hideous and hard to navigate. never seems to have what i'm looking for

Slow and harr to find stuff when you don't know where you're supposed to be looking

I like the new design

Seriously what is up the the new webpage????? it is very confusing and does not display on my phone properly so it make it harder to get on my email.

STOP CHANGING THE WEBSITE

Just like COIN, it looks sloppy and unprofessional and cluttered. There's so much redundant and seemingly useless information crammed into tons of drop down menus... It needs an overhaul in terms of organization.

It could be a little less confusing. Also I hadn't heard about the What's Up UmassD app!

It definitely an improvement from the last website design

The new format is either not finished or it just looks that way.

Why is his a question exactly??? Besides hat, the website is like a rebellious child, sometimes it does what you want, others it just shuts down. The one has been closed for maintenance so many times I've lost count.

It was just updated and keeps crashing. I don't know how to use the new updated version. Not a fan.

search bar is useless, it will give information from years ago. Difficult to navigate. Glitchy. With so many computer science majors and experts, we should have a much better website

Hard to find things

I tried to find information about the research professors work on but it is not very prevalent or available

They should stop trying to update the main page design, i do not feel they are making a good enough difference for it to be down to make any changes.

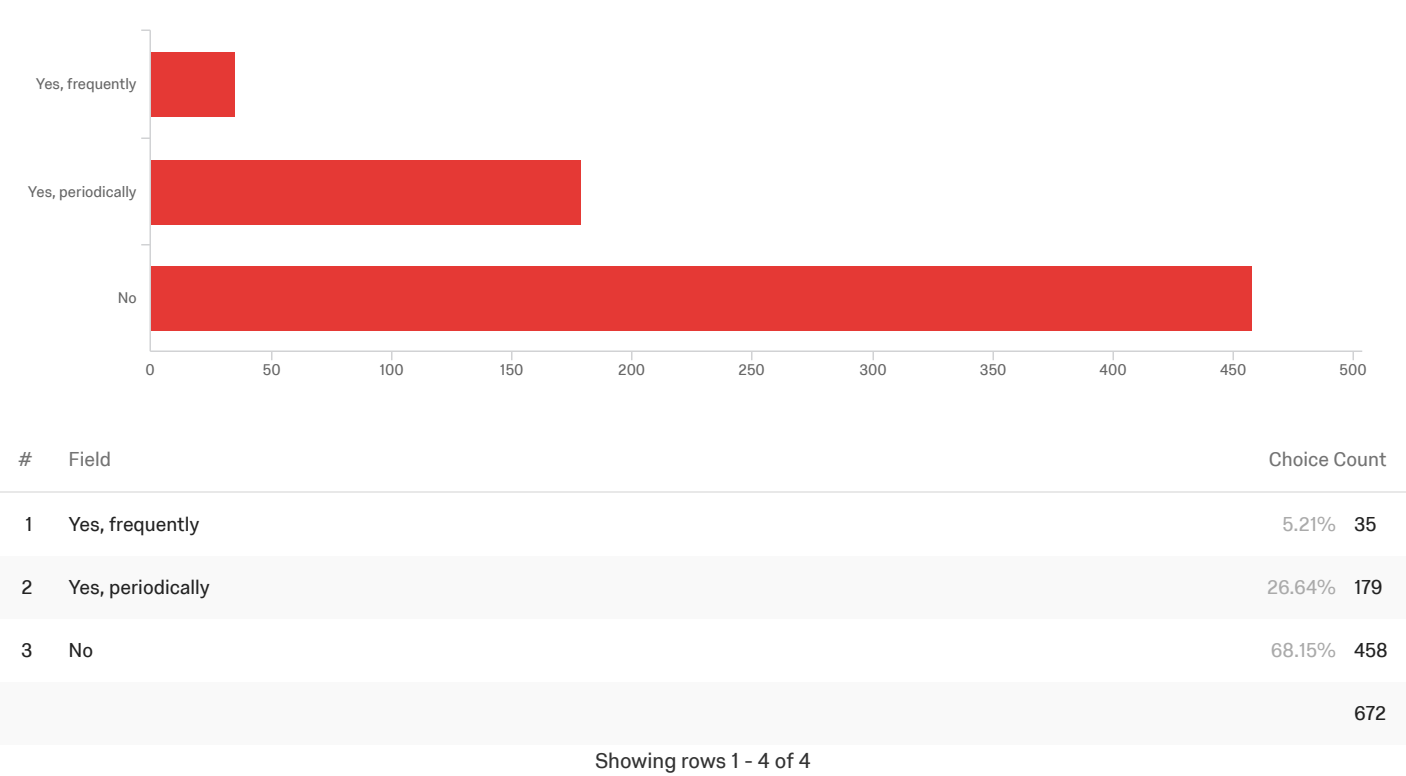
I like the new look ☐

I don't really like the new layout. The old one was much simpler to navigate.

UMassD changes the website for admissions but does not change what current students see. Bismal

The new look of the website is very unappealing

Q147 - This year, have you viewed the "What's Up UMassD?' app?



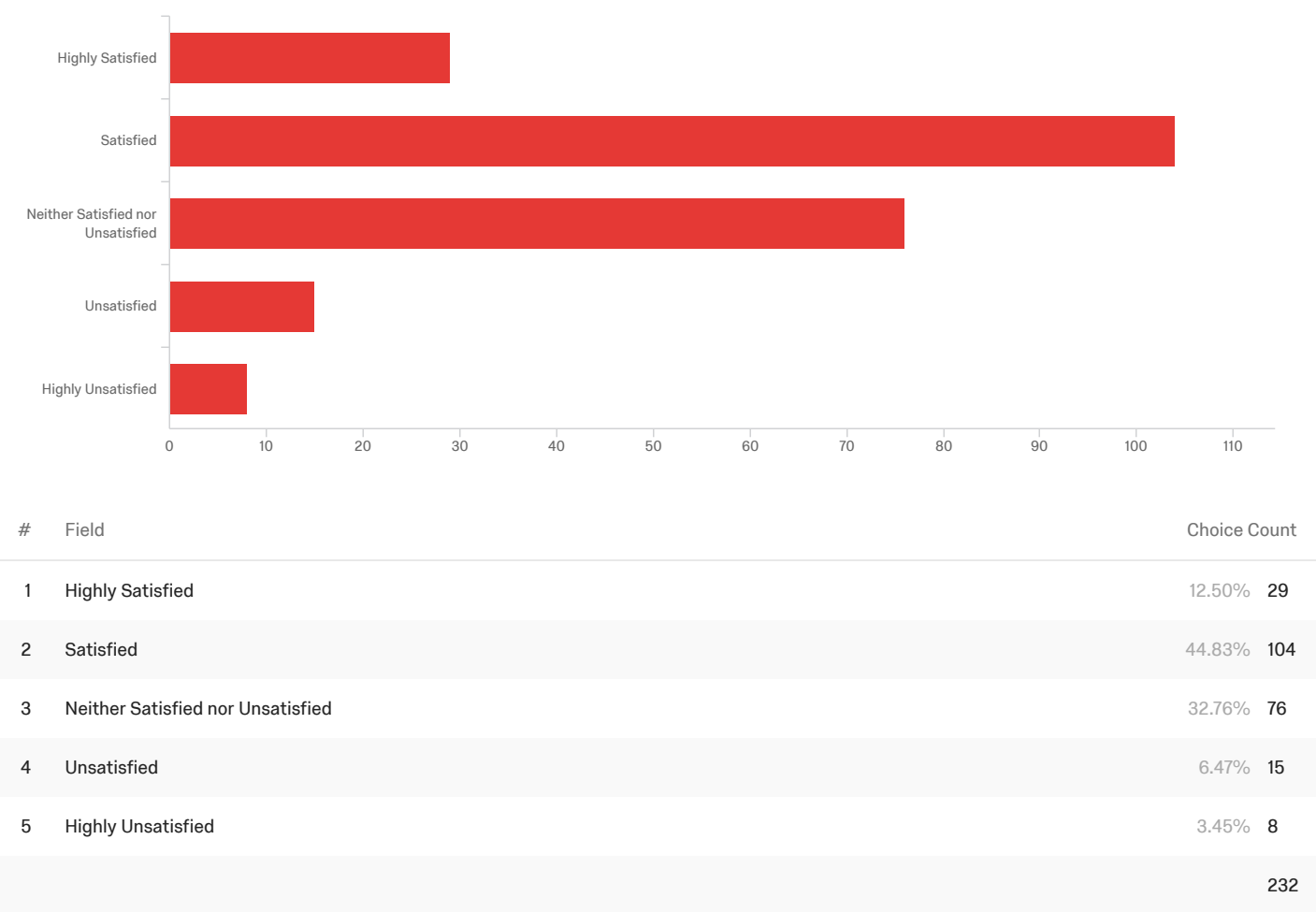
Q266 - Comments

Comments

Need to really get clubs on the app officially. Make it useful to clubs and it would see more use.

Showing records 1 - 1 of 1

Q148 - You indicated that you have viewed the "What's Up UMassD?' app. To what degree are you satisfied with it?



Showing rows 1 - 6 of 6

Q149 - Comments

Comments

There is not nearly enough information on the app.

Nothing really happens on it

No comment.

Don't know what this app is?

It's the best to keep track of my classes.

The app should include school/campus cancellations and receive notifications for when a student's professor/instructor has canceled a class. A professor/instructor's email is not always sent, received or seen. If they have the app and the professor/instructor cancels class, a notification should be displayed on the student's phone. As for campus cancellations, a text, email, and call is a bit excessive, especially when one is at work and cannot look at their phones. If it was just one notification within the app, it would reduce the number of notifications and could be found in a cancellation section in the app itself.

I indicated that I did not view it.

The date stamps on my phone for listings are completely incorrect

Need to really get clubs on the app officially. Make it useful to clubs and it would see more use

It does not work well. Crashes frequently.

On the app, PLEASE add a feature where you can sign in guests to dorms. Will be very helpful for lots of students

I have been unable to use the What's Up app because it required a phone number and text message. My cell phone cannot receive text messages and I have missed opportunities due to this.

Did not find useful for online student. Was looking for an easier portal for accessing my courses from electronic devices.

easy to use but long load times

never works for me and we use it for RA training....

It works much better than prior versions. It is easy to navigate and keep track of events

Great app! Helps with schedule

Bad app, takes up too much space.

It's confusing, hard to set up and poorly formatted

When it actually worked on my phone, it's great.

Q151 - Comments

Comments

campus parking is abhorrent for cvpa students. no availability for lot 7 as students who live in the apartments park there and leave cars for multiple days

Parking is terrible in apartments and parking tickets are outrageous

Parking in sophomore buildings is limited unless you park really far away from Oak Glenn. Library is also too small due to pass restrictions on parts of the lot. Dells need more parking. Parking lots are often in shambles.

Terrible.

None.

I've noticed a lot of vandalism in the parking lots around campus. I have not been directly affected, but it does raise concern to me in the future.

I live on campus and paid, to what I think to be too much to only be able to park in one of two lots located behind Chestnut. I also had my own car vandalized while in the parking lot, and while the police officers were understanding of my frustration when filing a report, nothing could be done.

There are never any spots and the parking passes are expensive and I feel unsafe walking late at night

Woodland parking is very limited and it is extremely frustrating as a student who pays for a parking pass to have to park far away and see many cars with tickets/no pass that are sitting in spots that I am paying for. There should be something done about these people taking spots and only having to pay a 30-40 dollar fine while I am paying \$200+ to park far away while they get the spots and even if they are ticketed it still does not free up the spot for a paying student like myself and others. In addition, after rain/snow the space between lot 9 and 10 gets very muddy - I would love to see a paved walkway going through the grassy area to allow students to get through lots without having to go extremely out of their way

Never heard of the app

For parking, it's not easy finding a parking spot by the apartments. I wish there was a sidewalk directly between lot 9 and 10. This would make parking in lot 9 or 8 not seem so bad. Most of us hate walking a long distance around ring road or through mud between the two lots. A sidewalk may solve a lot of the complaining. I know I wouldn't be complaining anymore.

I have not used what's up UMass D because I feel like I didn't need it being a senior

I constantly see vehicles without proper parking passes in the woodlands lots, taking up spots for people who paid. I never see parking enforcement.

The parking lots are always full especially the library. I have been late to class because I cannot find a spot. I also have parked in a handicapped spot.

What is this text box referring to?

THERE NEEDS TO BE MORE COMMUTER PARKING

The parking adjacent to the engineering buildings are very far from the buildings and have no vacancies during the middle of the day.

Zero parking at woodlands. People without stickers take our spots and do not get tickets.

I didn't know that app existed.

Parking is a nightmare. I consistently have to park in lots 8,9 and 13. It's fine, I know parking lots are expensive and the ones near the woodland commons aren't very big and fill up fast. But when I have to park in 8 or 9, it's be nice if there was a paved walkway to get between them so after it rains or snows, I don't have to walk through a giant pile of mud. The ground is rarely solid during this time of the year with crazy weather.

I generally only go to campus for textbooks or other very brief meetings. I've never had an issue parking in the short term visitor lot, but it is very small.

Need to ticket when there are sport events, lots of non-stickered people in parking lots.

I am incredibly unsatisfied with the availability of campus parking in the Woodland Common area. I was dumbfounded at why spots were taken away on Ring Road, and the price of parking decals went up. I oftentimes have to walk from Lots 7/8 (closer to the sophomore dorms) to Aspen, late at night, after work. The walkways on Ring Road are so dimly lit, and I do not feel safe walking back after work as late as 11:30pm-12am. There are no walkways between lots 9 and 10, and I have ruined many work clothes and nice shoes due to the muddy grass. Additionally, yet another spot was taken away in lot 10 for "reserved parking" even though I have never seen this spot occupied by any campus officials (they park in the fire lane or on sidewalks, of course). I also don't understand why motorcycles have premium parking up front, when we live in New England and motorcycles are only used at the very beginning of the year, and at the very end of the year. I have seen a student reserve a spot with his motorcycle, and park his Jeep in the same spot in order to reserve it for himself whenever he took one of his vehicles. The price of tickets has also gone up, and was justified "because UMass Amherst/Boston/Lowell charges more for tickets," which I found completely irrelevant. Overall, if I knew parking was this terrible, I would've saved myself \$20k and commuted.

The app seems very invasive to my privacy. I do not use it at all.

Didn't even know the app existed

Living on campus we are not allowed to park in many of the lots near our classes.

I have never even heard of this app.

Finding a spot is ridiculous

UMD 2020 should include a parking garage with LOWER parking rates based off of parking assignments and graduation years.

I can usually find a spot.

This survey was mad long that's why 100 ppl did it out of 1000 make them shorter !

The fact that the chancellor gets a free car and housing but we, the poor students have to pay for parking is a disgrace on all levels. I am disgusted by that fact. His salary is what pays for his car and his house... it shouldn't be paid for by the school. Get rid of that policy—NOW!! Or I will protest it and make people aware of how terrible it is. Nobody can afford parking... it should be free anyways considering the amount of spaces that are available. It disgusts me. Capitalists.

i didn't know we had many of these programs, you need some kind of outreach or publicity.

Woodlands doesnt have enough parking. Available parking is pretty far.

There are not enough parking spaces near CCB and it causes people to be late for class.

There needs to be more continuity with online classes. Often material do not have current dates or syllabuses and are recycled from prior semester without being updated. Often the first few weeks of classes are a problem because you do not know the system the teacher is using. A colleague recently started her online degree and was very frustrated with the lack of information given. I was able to help because I had gone through similar challenges. Also, it would be great if lectures were recorded to itunes so students could listen whenever they had an opportunity. I had a class that used this and was really helpful. There is no real replacement for live lecture.

The parking lots closest to the woodlands are poorly designed in that they are microscopic compared to the resident populations of those buildings. As a result, they are always full and I either have to illegally park in a fire lane or walk up to 1/4 mile with lots and lots of very, very heavy groceries every time I go to the store. It's completely ridiculous.

Not enough parking on campus

I think its ridiculous that after spending the amount of money for a parking pass and never having a spot next to any of the buildings that my classes are in. I hope in the future more spots will be available for commuters because I feel as though we are a forgotten part of the community

The diversity flag is a gay lesbian and not diversity. The black life matters should be a banner and not a flag a flag means owned ground. The Irish group was shot down due to it did not meet your narrow focus of either black or trans-gender. The worst is when you have black staff that state they can not be racist because they are Black. Anyone can be racist and should be dealt with.

Charging way to much for so little parking.

Is this for the app? If so, it's too big to download onto my phone. So I can't use it. I heard it wasn't worth the trouble though.

Cars without UMD parking decals who park in the Lot 10 spots are the worst. Also, PUT A PATH ON THE GRASS BETWEEN LOT 9 AND 10. We are all sick of walking across a freaking swamp, which is why we all try to park in lot ten, so we don't have to ruin our shoes everytime we park.

Finding a spot is a nightmare! Don't understand why they build the parking too far from the building and have to walk all the way! Instead of it, please expand the parking and make it closer to buildings

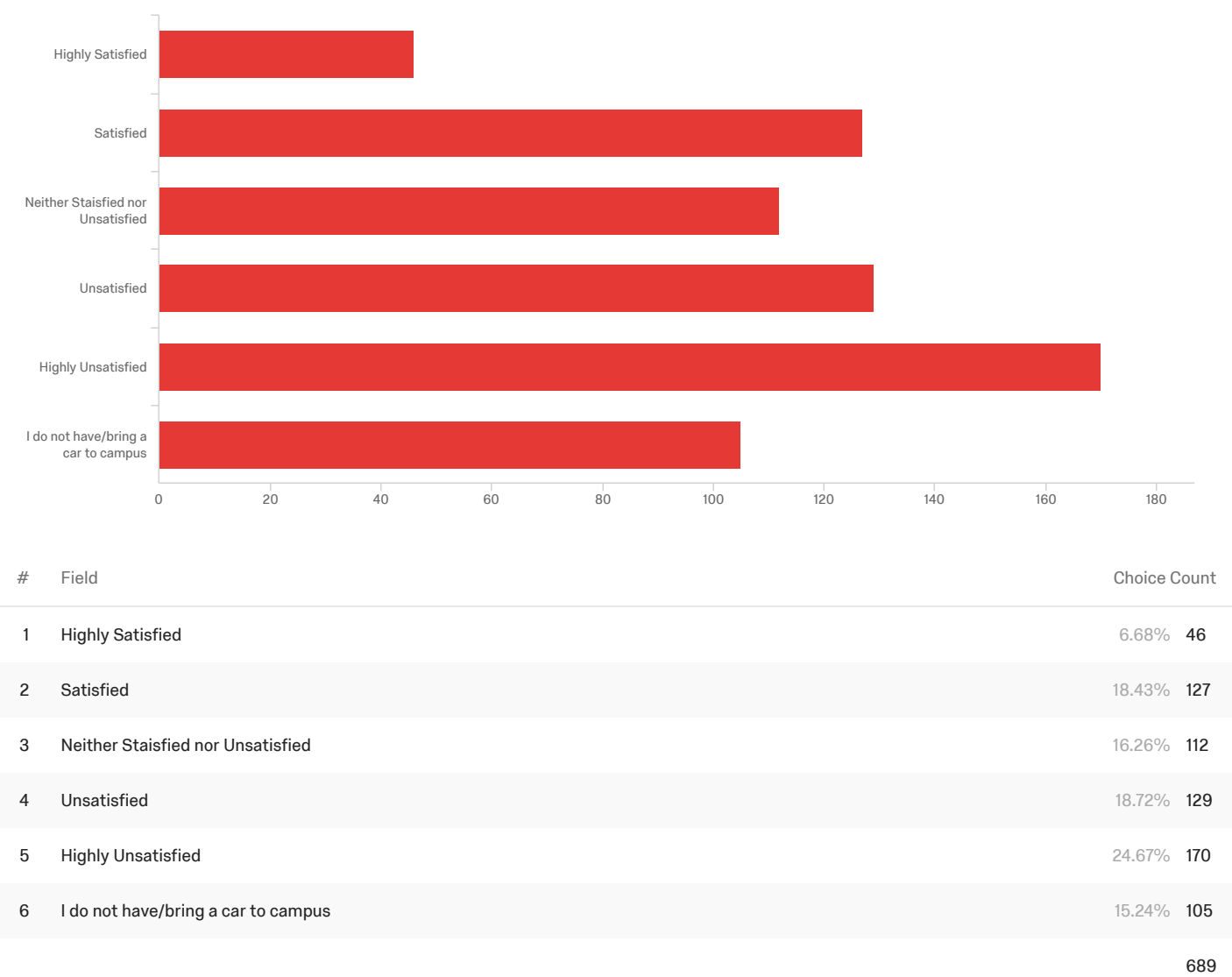
I live in the woodlands, and it's actually disgusting that you make us walk through a huge patch of mud and snow when we park in lots 9, 8, or 7. I doubt I'm the only one that has complained. We either sink at least an inch and get our shoes soaked or have to wear boots just to walk to the car. The only way around it is to walk towards CVPA and go completely around. It's ridiculous. There is literally a giant drain that drains water into the area and you make us walk through it?

Paint the damn lines in ALL the lots, you can't see the barely visible lines in the snow.

Needs more accessibility and parking to buildings where first/morning classes are held for commuters

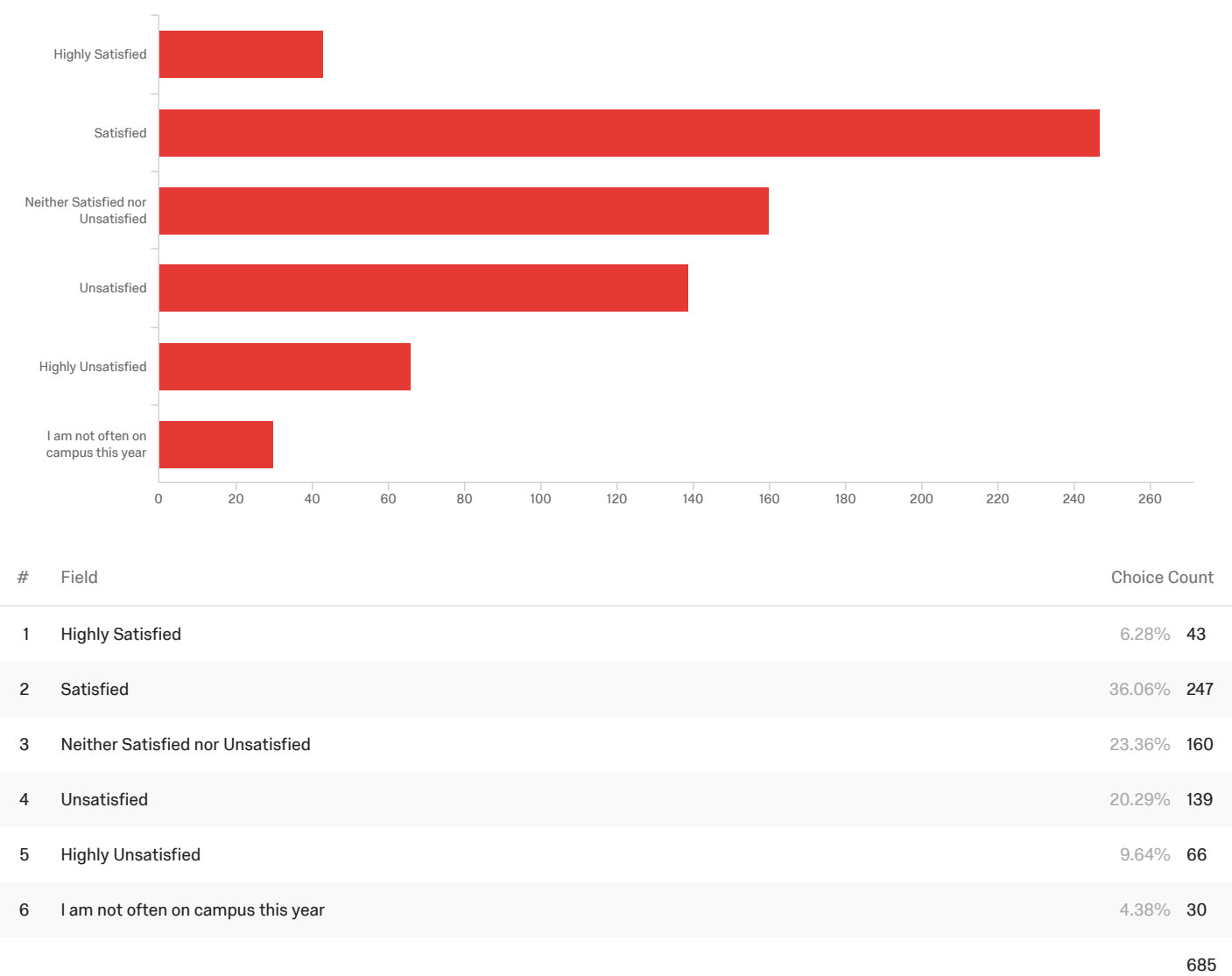
Better parking needed, brighter too.

Q267 - This year, to what degree are you satisfied with the availability of campus parking
(ability to find a space somewhere on campus)?



Showing rows 1 - 7 of 7

Q152 - This year, to what degree are you satisfied with the lighting on campus
(walkways/parking lots)?



Showing rows 1 - 7 of 7

Q153 - Comments

Comments

not on campus regularly

Need more parking period. Lighting is poorly desinged

These questions do not apply to online students

The parking situation can be tough, it seems the students who live on campus do not have many options for parking near facilities (gym, dining halls). Additionally there is no parking for birch and if you park where everyone else parks you run the risk of getting a ticket, but you never know if you actually will or not. It should be a rule that you can park there for the 10mins while you run inside or you can't park there and will b]get a ticket every time.

Parking lots are usually very dark at night. dangerous. Cameras don't work, dangerous.

Light shines in my window in willow

there needs to be more parking for the students that live in the dorms, i shouldnt have to park in a commuter lot when i pay extra to park closer to the dorms. also, get rid of the motorcycle parking, the people who have motorcycles are never seen parked there, and cars just park there anyway.

Parking needs to be much more on campus. Parking is very sparse and tough to find in search. We need more lights and emergency buttons on campus as a female nursing student who comes from clinical late and arrives on campus and sometimes searches for parking for more than an hour or two. Walking from lot 8 makes me feel very unsafe with no emergency lights. The school needs to expand their parking with all the land they have. And be consistent with WORKING EMERGENCY LIGHTS

more lights are needed when walking around ring road

paths could use more lighting especially from parking lot to library.

We need more accessible parking for the Star Store. Mayhaps somebody could work out a deal with the Zeiterion to offer the student discount again. Ever since the Z parking garage switched to digital payments, they haven't given the student discount anymore, which I greatly relied on.

brighter lights by crosswalks would be nice so i can see if anyones actually there BEFORE im in the middle of it

Campus is way too dark. The warm lighting of the lights around Ring Road make it really hard to see people walking. It's so dangerous

The dells need much better lighting. Light posts could be stronger as well.

Would prefer if we could finish upgrading to LED, it looks so much nicer than the orange sodium lights currently on campus.

It gets very dark and dim

There are many parking lots that should have clearer signs differentiating the different sections; for example, I received a ticket for parking in lot 14 instead of lot 14A because the lack of signs led me not to know where one ended and the other began.

They need to put more lights around the campus.

It is very dark on ring road at night.

I have a night class and when I walk back to the parking lots at night, there is not enough lighting.

NEEEEED MORE LIGHTS!!!! And to be able to park anywhere because walking ANYWHERE on this campus at night is terrifying. a \$200+ ticket should let you park anywhere after sunset

Very creepy and dangerous for women at night. Have felt the need to run from lot 8 to aspen due to poor lighting. Wish I was paying \$250 for parking that's not unreasonably far away.

Could still be improved though

No walkways lead in a straight line; it's all part of the brutism, no?

Parking lot 9 is not always lit at night

I'm not on campus at night

Always too dark and never enough spaces during the day

Not enough lights and since they took away parking on ring road there are not enough spots for the amount of students. Campus employees also take the spots away from us.

in some areas (near the Leduc center and the admissions building) it can get very dark at night with limited lighting. Makes me nervous walking back from the library at night

There is Plenty of available lot spaces, however you aren't allowed to park in any of them. parking outside of dining services should be allowed regardless of your residence hall, and we should be allowed to utilize the space along ring road as temporary parking reserved for birch grill.

Cedar Dell lights need to be better.

Parking availability is sparse on a good day. 100\$ for a parking sticker is a rip off for commuting students. Making students pay that much for parking is not justified especially if we are not guaranteed a spot to park.

If you aren't here really early or late there's no parking. And no comment on lighting I don't even know how that's relevant/an issue

This campus is already scary enough at night time and without good lighting makes it worse.

Needs better lighting in Parking Lot 1 walkways.

I dont ike florescent lighting

THERES NONE

There is never any parking in the woodlands. I always find myself parking far away and as I walk through the lots that I am eligible to park in, there are numerous cars parked in the lot without correct stickers. Also on days where athletic events are being held, specifically on weekends, numerous spectators park in lots 9&10 which are designated for woodlands residents and nothing is ever done about it.

If you live in the apartments you will be parking in the cvpa and will slip and fall in mud and guck going across the wet trenches that should have a walking path

Many lights out making it hard to see pedestrians walking

Is still scary and dark outside

The lights don't work half the time outside of willow or on the walk home from the library it is very dark. It makes me extremely uncomfortable and makes me feel unsafe when I walk home at night from studying or have to leave for work at 4:30 am in the pitch dark.

Parking stickers are dumb, there is no space. And lighting is awful

parking at the apartments is so bad. I usually have to park in front of cvpa and there is no direct sidewalk to get to my building and the only one is out of the way and in the dark through the woods. I have to walk through the mud/snow to get to my building because the lots are not connected\ I also think as a student I should be able to park at the library

We still need more parking close to dion

SO there is not enough parking the in woodland commons for the residents. Parking is frequently taken by spectators at sporting events because it is the closest parking lots to the fitness and sport facilities and that area dont have their own parking areas. ALSO between lots 9 and 10 there is a large area of grass but it is always a swamp because of the rain and snow in the winter so when student have to cross it they must trek through the gross mud and water or go out of their way to go around. putting a walk way from one lot to the other would probably make this better- or combining the lots to make a little more space.

impossible to park in the appartments, too many cars without stickers, not enough spots, paths between lots are muddy and/or non-existent.

There is not enough parking at all for the apartments. There are constantly people parking in fire lanes or handicaps/motorcycle parking when they do not belong there

I think the parking lots in all of the Woodland Commons are incredibly small in comparison to the amount of students who live there with cars (more so than the underclassman halls because those in Woodlands are more apt to have them because they are older). It is a hassle to park in lot 10, 9, 8; so much so that there are times where I have waited for a spot in my lot.

There is not nearly enough parking. And people without a pass park in the dells and never seem to get a ticket but the second I park in a lined spot (which none of those spots need to be lined) I get a ticket within two hours.

some areas at night could have lights on the grass if possible

The light right outside of evergreen facing the pathway buzzes extremely loudly.

Ring road is very dimly lit, including the Cedar Dell Village. Very dangerous for walking students.

Why tell me to turn the lights off in my own room when the entire library is lit up like Christmas 24/7? As pretty as it is, don't use my money to light the entire library every hour of every day. Unless there is something I don't know, no one is in there, there is no need for it.

So many people park where they aren't allowed to park so even if you have paid for a spot they have to park illegally because there are no spots

Too dark, people don't feel safe like that

why would I pay for a parking decal when the parking for woodland apartments is 6 miles away through the mud. why would I pay for parking if there are not cameras in place protecting my car.

Is it too hard to put a side walk connecting lots 10, 9, and 8 so that everyone can avoid the mud?

Its crazy we have to pay nearly \$200 for a parking sticker, just to have less and less parking every year. Either lower the price or give us more parking.

CCB parking (lot 14 especially) is always a nightmare. There is never any parking during the day.

There are no paths to walk from lots 8 and 9 to the apartments

lights outside flicker

Nothing wrong with it.

Parking is horrible. Too crowded and far.

The lighting is terrible at this university. Not only is it hard to see when walking, but because of the poor lighting it makes it difficult to see when driving. For three or four days all of the lights from the dells to the end of campus were out including the library parking lot. It was terrifying walking to my car and not being able to see my surroundings.

I was in LARTS at 5am and the staircase (closest to the campus center) did not have any lighting and I fell. Although my friend got a good laugh, the lighting should be addressed.

parking could be better. i pay for a resident sticker but can only park in the residential area or the back half of the library parking lot and no where else on campus. very inconvenient. a lot of people park without stickers and do not get ticketed, it is very frustrating when I cannot park but those people can. It is hard to find a parking spot around rush times (like noon) anywhere on campus.

I can park in literally one lot which does not have enough parking as it is. The shuttle is unreliable and spotty, so that makes getting around campus a hassle. There is not enough lighting around campus and it makes me somewhat uncomfortable to walk around campus at night or after dark, which I have to do since the shuttle is spotty and I can park in only one spot. Seems unsafe.

Not often on campus at night.

The lighting on campus is very bad and does not make me feel safe when I am walking alone.

need more parking

Need sidewalks pretty much everywhere

See above.

Lighting in the parking lots is good, but the walkways (particularly in the LARTS area, lots 2/3) are dark at night

could definitely be more on path from library to apartments and in parking lots

The parking situation for Birch Grill and the Woodland Apartments MUST be fixed. There is no parking. People park on the streets with hazards.

I am not there at night.

we need more blue safety lights

On campus parking is a nightmare

I'm never at campus at night

The parking pass is too expensive to only be able to park where I live, at Bryant you could park anywhere. While I understand that there are a lot of students here something has to be done like either more lots created, more relaxed approach to where you can park after busy hours, or a cheaper parking pass. It is okay during when it is nice out but it is only nice out half the school year. Maybe make the parking passes cheaper because I live in South Dell and after 8 I have to park all the way on the other side since it gets so full so early.

Parking seems to be a huge problem/complaint among most of the student body

The amount of parking spaces has decreased as some were painted over. There has been no effort to increase security for cars and the cost of parking decals has gone up. Using the reason that other schools have more expensive decals is not valid, because there are also more parking benefits at those schools.

The lack of sidewalks along the road discourages walking and should be reconsidered.

PARKING IS A NIGHTMARE FOR UPPERCLASSMEN RESIDENTS. THEY TICKET LIKE CRAZY WHEN I LITERALLY HAVE TO JUST RUN UPSTAIRS AND GET A BOOK OR WHEN I AM DROPPING OFF ALL MY GROCERIES. HOW DO YOU EXPECT ME TO PARK IN LOT 7 AND HAUL POUNDS OF GROCERIES ON RING ROAD (WHERE THERE ARE NO SIDEWALKS)? WHEN APPEALED, THEY DO NOT EVEN LOOK AT THEM AND ALSO I HAD AN OFFICER GIVE ME 2 TICKETS ONLY BECAUSE HE DID NOT SEE THE FIRST ONE HE GAVE ME IN A 12 HOUR OVERNIGHT PERIOD THAT WAS COVERED BY THE SNOW. (He gave me a ticket at like 8pm and another at like 6am and I had not come to my car till the following morning around 10am, and I was not parked in handicap or the fire lane). Absolutely ridiculous that you drain students money via tickets, not like I do not pay 215 a year already for a parking sticker plus the late fees that accumulate when I do not have money to pay my parking tickets are ridiculous especially after not being paid because the HR office messed up my account. Great cycle UMASSD.

I get home from work at 10 pm and have to park far away and the lighting is poor. More parking is need closer to the apartment buildings. BRING BACK THE SPOT ON RING ROAD

Parking on campus is HORRIBLE. If you know x amount of students in Woodlands have cars, there should be X amount of spots that are allocated for such. This is not the case. Students that live in Woodlands specifically have to walk far to park their car, which I believe is unfair given the amount of money I have poured each year into a "pass" which really doesnt do me any good, as a woodlands resident, I park where those without parking passes can still park and be okay. Should have never bought one. I have put more money into paying off tickets at this school then I ever thought fathomable. Yet, with all this revenue no new parking lots have been made (and I know I am not the only student who has poured money into paying off tickets given out like candy) We have plenty of open spaces on this campus that serve no purpose. With a little renovation, that could be parking.

Often at night, I try to come back to find a spot near my dell and if it is too late at night, often other people are parked there that do not live in the dells. If there are no spots, I have to park far away and it's scary to walk back alone. The campus police don't ticket the dells at the right times, it's often in the morning, evening time would be better so I could find a spot to park. The walkways on campus are awful. It's hard to get anywhere not in the center of campus without taking the shuttle or driving

The Dion building first floor is not very well lit

Not enough parking in the woodlands

Parking is amazing! Compared to other campuses *cough* BSU *cough* it is usually convenient and I've never once not found a parking spot in a lot.

The parking by woodland common are almost always full. Also the lighting in parking lots 10-8 are few and far between. Like add lights between the parking lots.

The lighting could be better in some areas.

Parking around the circle should be allowed again (Woodlands/Gym). And there should be more lighting and way more emergency phones!!!! If something were to happen to me, I'd have to run for a while to reach them. They're very spread out and hard to spot.

need more parking. need more lighting when I'm walking in the dark because i had to walk to mile from my car to MY APRTMENT! afraid of being attacked

the parking lots near the gym are frequently out and it is hard to see while driving let alone walking at night

More lighting in the parking lots

Could use more lights spread throughout the center of campus. Also along ring road there are spots where there is very little lighting.

Charge way too much money for a parking pass when you can't even really park anywhere on campus. Students that live on campus should be able to park anywhere they want on campus especially after paying over \$200 for a parking pass. The tickets given out are extremely overboard and raising the price is just making students angrier. The apartment parking is horrendous, you're better off leaving your car at home given most of the time you have to walk a mile just to get to it. There needs to be parking outside of Birch as well for people going to get food. People are making their own parking spots for a reason and cracking down and closing them and charging people more is not fixing the issue.

Not enough lights from the CCB to the parking lot 14. Plus the lights in the CCB building are turned off too early. For the classes that go until 9:30 PM you have to walk to the bathroom in the dark from the classroom. Why would you shut the lights off when people are still using the building?

15 cars were broken into at Cedar Dell (3 cars being people I live with) the officer said they can't see who did it because it is dark. To me this is unacceptable.

It's usually dark and scary to walk and leave the library or sorority meetings late at night and I feel that there is not enough blue lights. I don't feel safe on this campus at night time when I am alone.

The main crosswalk across from the freshman/sophomore dorms has very poor lighting at night, making it difficult to see when someone is crossing or about to cross

the parking for residents is too little, a parking area near larts would be helpful

There is never any parking near Woodland commons, I end up parking 4 parking lots away or in the library. There is barely any walkways from lot 7/8 to Woodland commons and they are not lit very well. I pay a lot of money for a parking pass to have to walk 5+ minutes to my car and there are many cars with no parking pass parking where I should be able to.

Snow removal needs to take a bigger priority when the weather is bad. School doesn't need to be canceled but there can be a delay so the plows can clean better without the risk of cars in the way. Besides that, there's just not enough parking for everyone. That's stressful too...

could use a more direct walkway from Birch to Pinedale

From what little time I've spent on campus late at night, the lighting is very poor in certain places around ring road and in the lots

Some places are extremely dark in spots. Places like the path through lot 5 behind the mound of dirt is a little dark and causes problems in the winter when everything ices over at night

There needs a better way of dealing with the parking situations in a way students shouldn't have to only park where they're living there needs to be a better range of where students can park

If you have a Residential parking permit there's no reason why you should be ticketed for being in a commuter lot. If you pay to park here you shouldn't be ticketed because you decided to drive instead of walk.

Walking on campus during the night is seriously the scariest feeling. I feel so unsafe walking in the parking lots or even ring road. There should be better lighting and even cameras that work.

I can never find a place to park in the morning and I spend 10 minutes looking for a spot

I am hearing disabled and walking from LARTS to the Parking Lot in the dark is very scary since I cannot hear anyone approaching and lack of good lighting makes it worse.

PLEASE MORE PARKING CLOSER TO THE BUILDINGS

Horrible snow removal before spring break, so much snow didn't cancel classes and then NOTHING awash cleaned.

There is never really enough parking in lot 14

Campus is very dark

Is there any reason that the parking tickets cost so much??? as a commuter I cant afford a pass so have to park off campus and walk to school because I can not afford it. Also Please, Please, Please do not remove all of the parking lots for the new master plans: students, faculty, and staff will not be able to park any efficiently. It will be much more pain than the aesthetic will be.

The campus is pretty dark compared to other campuses I've been to, especially at night. It's a bit unnerving. The campus, mainly the paths to and from parking lots, as well as Ring Road, is overall too dark at night. Driving around Ring Road, I've almost run over people that are jay-walking because I couldn't see them. The angle of turning when going around ring road makes my headlights almost useless because they're aiming mostly off of the road, so to see pedestrians I have to rely mostly on the lighting provided by the occasional street lamp.

Ring Road could use a few more lights.

There are some parts where its very bright, and others its very dark and thats scary to think about when walking through those areas alone as a female.

I believe parking lots should be better lit for the safety of our students and I believe there is a packing of available parking for the apartments since the ring road spots have been taken away

The parking has never met the needs of the campus enrollment and if you do not arrive early in the morning to hoard a spot and wait till class starts hours later its best to park off campus and walk in.

Not enough lighting in the parking lots and some walkways could be better

You make us pay for a parking decal but barely have parking in the apartment area and most parking spaces are "assigned parking" why are we paying so much for horrible parking

I'm not usually on campus at night so I cant comment on how well lit it is on the walk ways and parking lots at night.

I wish there was more lighting on the way to the sophomore/freshman halls, but I like that they added more lights from the library to the campus center!

There is so little parking it's frustrating. Also, tickets are ridiculously expensive. There are many places that could be used as parking spots but are marked off. Plows leave snow in many parking spots so there are fewer and some people park in a spot half-filled with snow so they stick out -- HAZARDOUS!

Unrelated, but there should be a walkway between lots 10 and 9. The ground gets very saturated and doesn't drain well, making it difficult to walk across after we've received much rain

Parking is impossible, incredibly expensive. Resident students pay exorbitant money for parking passes, while commuters who pay much less can park wherever they want on campus. Residents do not have that luxury and scrounge for spaces, and when they park in academic lots are ticketed high prices on top of their parking passes. Please, stop stealing our money. We pay tuition, room, board, fees, parking passes, and then you tack on high ticket prices and minimal amenities for all those costs

Walk between the woodlands and sophomore housing is dark and I am uncomfortable walking that path alone.

You need more lighted emergency phones. They should be visible everywhere and theres very few. Many of the lamp post lights are out, especially in the woodland parking lots and it's scary walking at night.

The large spotlight by the crosswalk leading to the Freshman Quad periodically goes out at night. Also, I was on a walk one night and noticed that not a single light in parking lot 13 was on.

It's unfair that parking tickets have increased such a large gap in a small timeframe. I think that there such be much less reserved parking spots as well. There are 6-7 in the willow/evergreen halls. Also I think that a parking pass should be valid all over campus not just in zones

Parts of campus are very dark and secluded in the evenings. I hate walking from campus to the parking lot at night because I have to walk through the dark wooded areas that separate the lots from the campus.

I think it's a little too dark

The lots are dim at night but it doesn't bother me. The parking sticker prices are outlandish, especially for a commuter who only parks for a few hours per day.

There is not enough parking for residents anywhere. And when residents of the cedar dells need to drive themselves to the library parking lot due to extreme weather, many people are left without safe parking and not within safe walking distance

Not many streetlights on main road or in the freshmen quad

I can absolutely never find parking in the woodland common area where I live. People without the proper parking passes are always filling the lots where I can park and it leaves me with a spot anywhere

Really need to invest more in Parking. It's getting worse every year

You need more parking at a reasonable distance. There have been several instances where I've had to walk all the way across campus to get to class because there were no spaces anywhere near the library. Also some kid dinged my door in the lot.

Better lighting needed, brighter too.

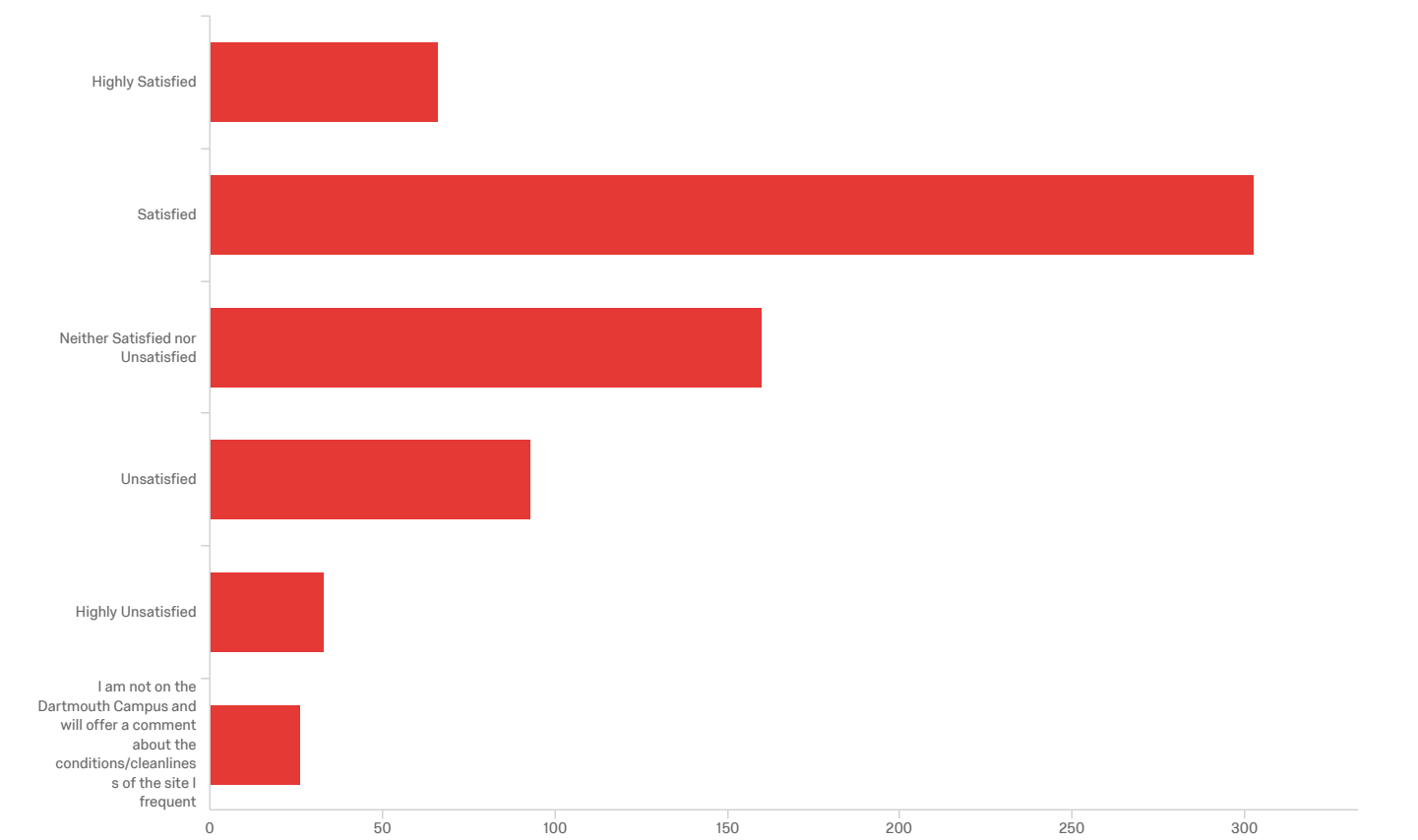
need more lighting on walkways from library to dorms

parking in the woodlands is so scarce that often you have to park a 5 minute walk and to make matters worse you have to walk through several parking lots at night to get back to the building and for most of the year the lights in parking lot 9 were out

The campus barely has any lights especially by the Dells and it is frightening walking alone at night.

There is never enough parking and as a commuter I don't have the choice to walk to class.

Q154 - This year, to what degree are you satisfied with the conditions/cleanliness of the campus buildings at the main campus in Dartmouth (excluding academic buildings and classrooms)?



#	Field	Choice Count
1	Highly Satisfied	9.69% 66
2	Satisfied	44.49% 303
3	Neither Satisfied nor Unsatisfied	23.49% 160
4	Unsatisfied	13.66% 93
5	Highly Unsatisfied	4.85% 33
6	I am not on the Dartmouth Campus and will offer a comment about the conditions/cleanliness of the site I frequent	3.82% 26

Q155 - Comments

Comments

I am an online student - my house is clean ;)

Fairly clean

cleaning staff is superb

Portuguese cleaning lady in Dion is the GOAT

I'm online only

Garbage everywhere, all over the outside of freshman halls. Dorms reek of weed and bathrooms are filled with garbage and piss. Garbage bins outside are always full of garbage and overall the campus is not very clean.

Why are the toilets in the science and engineering also gross?

Its fairly clean all considering

The walkways from the parking lots are often a minefield of geese poop and it never gets cleaned up. Also the stairs going from lot 3 to the liberal arts building are broken and should probably get fixed.

Facs is doing great work. Facs is also overpaid.

Need to do something about all the geese poop all over the walkway around campus, but more specifically near and around lots 3-4.

Online student

trash everywhere especially near the freshman dorms

I saw someone in the Dell's break their tv after the super bowl and nobody cleaned it for weeks. That area gets ignored and is a terrible place to live on campus.

bathroom on first floor of Foster needs bleaching.

Maintainers on campus do a fantastic job of keeping the building clean.

trash EVERYWHERE

The bathrooms are usually very dirty and smell bad elevators in residence halls can be very messy

I've noticed that some of the outside steps at the LA building nearest the parking lots are crumbling and the iron reinforcing is showing through. Some of the waterfountain/bottle fillers in the LA building have the filter replacement light indicating orange or red frequently.

The bathrooms are not the best always out of paper and often smell awful. Sometimes no soap

Toilets could be cleaned a bit more often, though it is impossible to have every toilet clean for each student.

Trash (bottles, plastic bags, cans) cover the wooded areas. The buildings leak and wiring fails. Things take months, not weeks or days, but months to get fixed.

online student

There is mold on the walls.

Students are terrible at cleaning up after themselves. As such, being able to maintain a clean grounds is very difficult and would require a greater staff. If students did a better job of cleaning after themselves, the common areas near the dorms would look nicer. I do, however, walk outside every morning to a sight of scattered trash from garbage bags and waste bins.

The custodial staff in Science and Engineering are amazing and always working extremely hard and fast. It is always so clean. They absolutely need a raise (when I say "they" I'm referring to the little, loud, Portuguese lady and the man she works with).

Ofentimes there are beer cans, food items, and trash in the elevators and on the stairwells - one time someone did not clean up after their dog, and the elevator stunk of dog urine for days. The Aspen laundry room is always atrocious, and I have had people open my dryer and I have come back to wet clothes an hour later, since the person did not put the cycle back on. On my floor, someone decided to throw eggs in one of the side stairwells, and it stayed like this for weeks, and smelled like rotten eggs.

I had a class in the engineering building that was a sauna every time we had class. A student one day had to leave because he was so uncomfortable and in fairness, he was dripping sweat. Some of the other classrooms have very small desks that make it hard to have notebook and laptop open. I'm mainly in the business building, which I find extremely satisfactory.

Bathrooms at CCB are locked from 5 pm to 9.30 pm every night because cleaning lady yelling at everyone to get out and she doesn't want to clean it. she just locks it and goes for lunch for 3-4 hours. I have classes at CCB and I see it happening every night.

Places are cleaned adequately.

its fine when you move in, up to the student to maintain it

Frequently see the trashed in the hall (the bridge connected 2nd floor larts and campus center) over flowed for back to back days

FILTHY, Could also be the fact that the students attending this institution have zero awareness for littering.

There could be more lighting at night. I also have stepped in many piles of duck feces.

no where to sit

Bathrooms are gross and the stairs aren't cleaned hall smells like cigarettes in the morning from the cleaning ppl

I am extremely unsatisfied. I transferred from a very well kept campus prior to coming here. I constantly see trash all over the campus, look at any dumpster and you'll see trash pouring out of it. It's really sad. I see bowls of food, and water bottles filled with some sort of yellow substance in the elmwood stairwells and it's disgusting. The bathroom showers are filthy and the shower paint is chipping all over the ground in the showers. It's not safe in my opinion. It's sad having my mom come up to visit me on campus because it makes her so disappointed knowing that she pays so much of her own money as a single mom for me to go to school that is filthy.

Washers/dryers are always breaking. Stairwells are hardly cleaned.

Facilities staff is great and they work really hard, I just don't think they have enough staff to keep up.

Brutalist architecture sucks for learning and education

I believe that we should have the recycling bins back taking that way isn't fixing the problem of recycling it's just creating more trash in the class rooms.

Freshmen halls are absolutely disgusting. Either people don't clean up after themselves or cleaning staff just doesn't care.

The Freshman quad gets pretty terrible pretty quickly, especially over the weekends

The faculty does a great job in cleaning, we just have some very immature students that like to either break things (chargers) or are messy.

Such a dirty campus

I DO NOT GO ON CAMPUS

Library is often dirty but other buildings are usually pretty clean

There are weird stains all over SENG from water dripping inside of the building for years, will this ever be repaired?

the janitorial staff do a good job trying to keep up, but the students need to learn to clean up after themselves

stairwells are often filled with trash, bathrooms bins are not emptied when full

I'm an out-of-state online student

College students are very messy, but the staff do a very nice job of cleaning it.

Could be better.

It doesnt have to do with the facilities as much as the students.

One day the bathroom was pretty dirty but I believe it was after a long weekend/snow day. They have been very clean besides that one time!

Not bad!

They are too hot or too cold and unpleasant and feel like a hospital/mental institution and have bugs

The freshman dorms can use some work. Since the cleaning staff never visits on the weekends, the halls are always a disaster.

The buildings are old and prison like. Many class rooms are too small. But it's clean and doesn't smell.

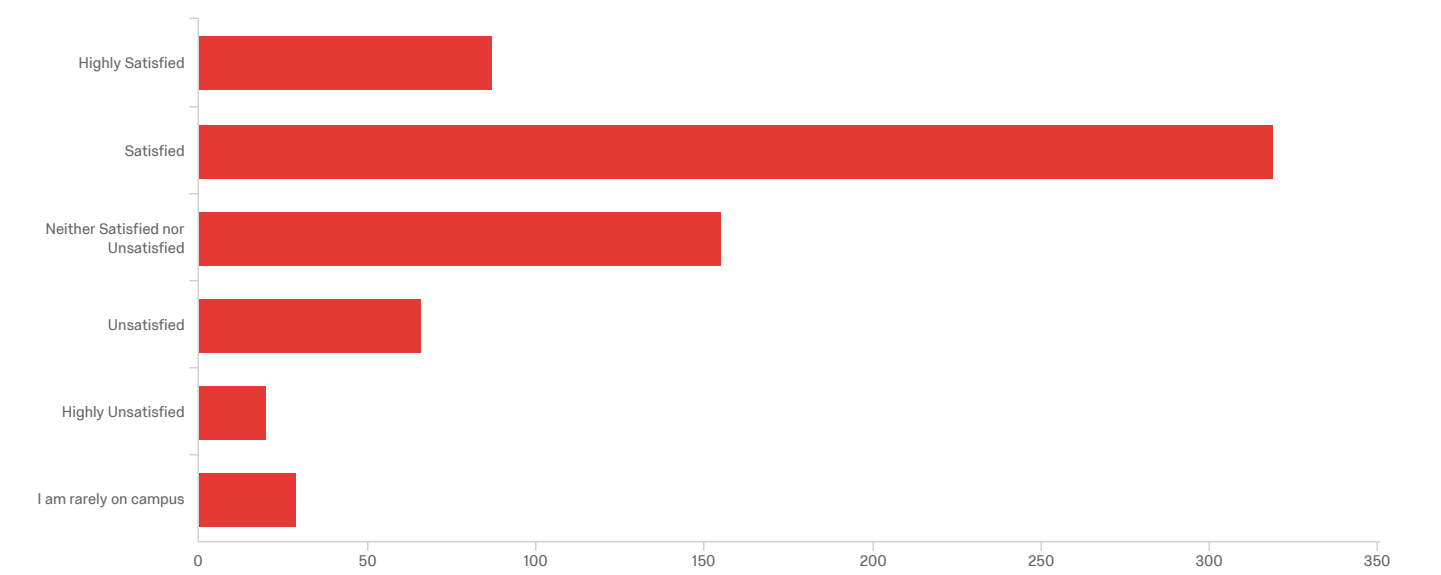
The dorms are gross.

Very outdated. Esp engineering/Dion building

Often see trash around, and the campus during the winter gets pretty depressing.

Generally good , could use a little more attention to detail sometimes

Q156 - This year, to what degree are you satisfied with the campus spaces for you to use during your downtime between classes (Dining food outlets, Library, Campus Center, Academic Bldg., Lounges, Etc.)?



#	Field	Choice Count
1	Highly Satisfied	12.87% 87
2	Satisfied	47.19% 319
3	Neither Satisfied nor Unsatisfied	22.93% 155
4	Unsatisfied	9.76% 66
5	Highly Unsatisfied	2.96% 20
6	I am rarely on campus	4.29% 29
		676

Q157 - Comments

Comments

Campus should expand more and more students are attending and it feels like spaces are becoming smaller

I would strongly recomend to make a smoking room for people! Smoking outside pollutes Campus beacuse all spaces for corpses were removed, and people started throwing it everywhere outside! Smoking sigarets is an addiction! And students who are very stressed with classes are trying to make a little break and enjoy talking to people outside.I believe it is naive to force people to stop smoking in Campus since majority spends most of the day studying and working here non stop. Please, concider that.

we joke about the benches that are just concrete with carpet but we cry while doing so

Birch is not clean and often very smokey. The academic buildings have a lot of leaks.

Lounges are old and often cramped and uncomfortable. LARTS has benches that are just cloth covered concrete. Also dirty. Not many comfortable places to relax outside with shade. The wind tunnel created for the turbine makes it too windy to really be outside as is.

The lounges could have outlets that work and the ones that do are loose. Actually that's everywhere in school.

put a coffee shop in

Generally satisfied.

these areas get crowded easily. i wish there was a better place for me to relax, maybe even take a nap, between classes, instead of going all the way back to my room.

Clean and spacious.

We need the areas in larts to be better and more comfortable

Hard to find seating mid day

One of the lounge areas in the CVPA building were poorly cleaned.

space is fine but there is never enough outlets are charging devices because most of the ones in the science and engineering/ DION buildings do not work.

There are plenty of great spaces I can go for downtime between classes. My favorite is the larts computer area

I really don't think it's the custodians' fault that the students are slobs who don't clean up after themselves. The recycling situation could use a LOT of improvement.

The wifi in the library is garbage

Would be more satisfied if people did not Blair music in the commuter cafe at absurd volumes.

cement with carpet covering is not overly comfortable

The library should have more tables often there is no where for me to sit

See library comment. Noodle permutation of the shifting food service place at the campus center was prone to some noodle types being undercooked, but this is inevitable when the noodle cups are so customizable. I would happily have less choice for higher quality in this regard.

On the go is life, wish for more variety

More food options (although there are plans in progress)

See chartwells comment

There could be a few more computers in the LARTs building. The plugged-in laptops don't work and there isn't always an available desktop on the second floor (by the Reading and Writing center). This is especially important for me seeing as most of my classes are in LARTs and my laptop crapped out last November; I still haven't been able to scrounge together the funds necessary for a replacement.

I hang out in my room for the most part.

While I enjoy all of the lounges, they are often crowded. Instead, I spend my time in computer labs in SENG. I believe more computer access would be beneficial to avoid this crowding.

Finding a place to sit in between classes can be very difficult, and there is not enough electrical outlets in some of the sitting areas. It becomes frustrating to get work done during breaks when there is no place to charge devices

The amount of spaces are fine i just wish the food was slightly better

Library Cafe is sometimes sloppy and slow and they do not accommodate their items to what people want. The dining hall does not have good food.

Lounge spaces have been increasing, which is great

It's insane that the coffee/ snack vendors close during finals. It's insane that the coffee/ snack vendors close during finals. It's insane that the coffee/ snack vendors close during finals. It's insane that the coffee/ snack vendors close during finals. It's insane that the coffee/ snack vendors close during finals. It's insane that the coffee/ snack vendors close during finals. Did I make my point? :-)

Carts in LARTS/ LIB/ etc.. need to stay open later than 3. People have classes well into the night with no food except vending machines (given you have extra cash...which we don't)

I think that there should be a food cart in DION. It's unfair that if I am in DION all day, that I have to walk all the way to the library when LARTS has a cart and SENG has a cart.

The chairs upstairs by the offices in LARTS are very uncomfortable

More dining options

Our sitting areas in CVPA are old, uncomfortable, and dirty. Every other building seems to have nice sitting areas with newer more stylish furnishings. I am not sure if I should discuss this here, but I am unsatisfied with the food options on campus. I am a vegan and there is generally little options, and oftentimes food is not labelled with the correct stickers to be able to tell.

Updated furniture

The game room was such a great addition, I'm sure future students would like more of those types of themed rooms throughout the whole campus.

Mentioned before, please don't hold events in the library unless it's after 5.

Dining Hall food is not at all what it could be. Take a que from UMass Amherst. Dishes aren't even fully cleaned sometimes. Does anybody do quality control there??

Need better food options and something in Dion. It's such a hassle to have to walk all the way to the library cafe or SENG cart right next to the library

not enough and not the best comfort

There's only so much you can do with drab and archaic cement and steel structures but they're usually clean.

They are almost always full, so hard to use

Could use a few more tables - I often have to work from a seat without one.

plate by plate only has 3 meals all year which is weird.

during busy hours never enough chairs that work and tables that stay level or just too crowded to sit

My wish is that the "On the Go" food carts were open just a little later for my classes that run a little later in the day

I usually spend my time in my room or the library computer lab, but the lounges are pretty nice. The lounge on the 4th floor in Oak Glen is REALLY cold right now... I'm not sure if there's heat up there or not, but it's cold.

Why are the outlets less or not there? Can we have more working outlets

Again, could be better.

Im unsatisfied with the dining food outlets. I got chicken parm from one of the stations in the campus center and it was the most disgusting chicken parm I had ever tasted.

Very few spaces for resting! I have to walk building to building to find a seat to have lunch

The library and lounges would be better if there were more tables and the wifi was more reliable

No we need more. It's always a fight for a space to do work

Definitely want more variety in food. I mean how about something German or French?

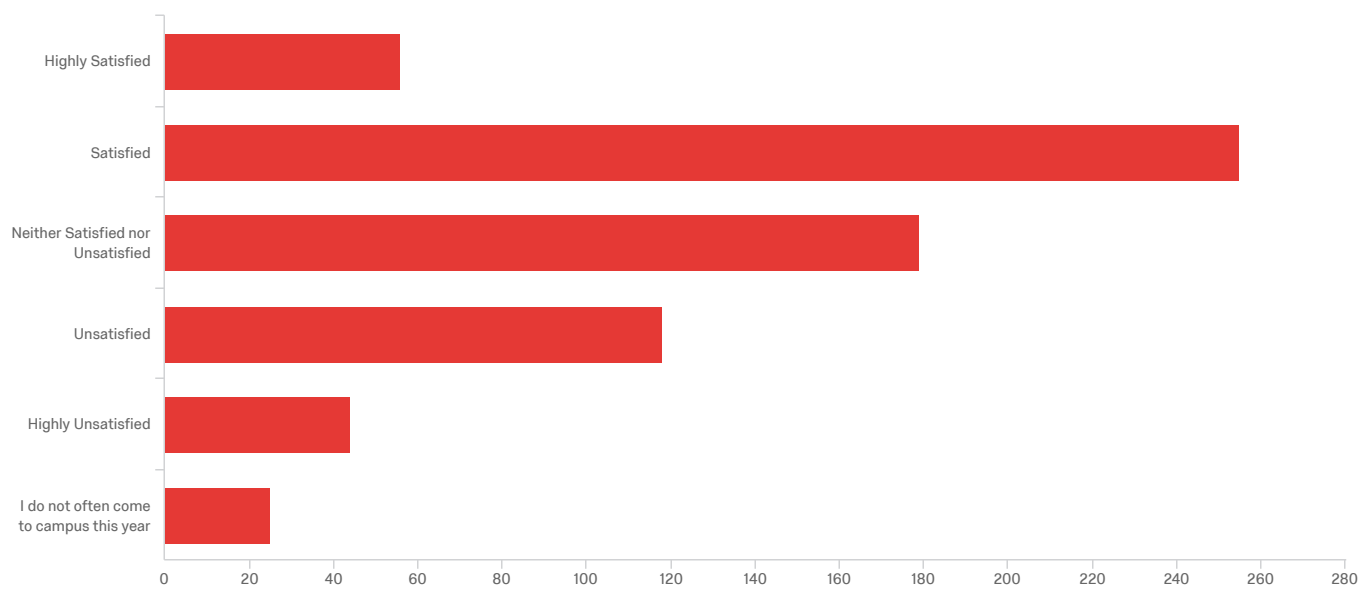
Love the library and lounges in the academic buildings. Wish there was more options to eat for commuters.

Most of these spaces are designed to be occupied by a group. I would prefer if there were more places for a person to study alone.

I am mainly in the library and campus center. Both are fantastic areas. In addition, the whiteboards in various lounges are useful. We could use more whiteboards on 3rd floor library, however. I don't know how possible or aesthetically pleasing it would be, but a whiteboard in every room (310, 311, 312, etc) would be very helpful.

i wish the student center place had better games like melee

Q158 - This year, to what degree are you satisfied with the overall appearance of the campus?



#	Field	Choice Count
1	Highly Satisfied	8.27% 56
2	Satisfied	37.67% 255
3	Neither Satisfied nor Unsatisfied	26.44% 179
4	Unsatisfied	17.43% 118
5	Highly Unsatisfied	6.50% 44
6	I do not often come to campus this year	3.69% 25

677

Q159 - Comments

Comments

The campus is ugly. It needs to be decorated which I have noticed them trying. But the complete concrete is not appealing

I like the new improvements to signs and flowers

Concrete... Yeah. Too much of that. Can't do too much about it haha.

its uggie but what can u do

The thing on CC looks ugly but the new addition and seating in front is awesome.

It's getting better but there is still too much damage to the concrete buildings.

The campus is oddly misshapen and concrete. It attempts modernity but comes off looking like a prison. Traditional New England campuses are brick and mortar, this is bland, unpainted concrete. At the very least colourful painting all around the exteriors of the buildings could liven the place up a bit. The campus is dirty, and while it is being fixed, there are many broken stairs likely due to concrete not working well in Massachusetts winters.

I love the banners I think they should stay up

The school looks dead, it's actually depressing. I don't know I think they need to like put some decorations or something. Put more colors and makes it look alive.

I appreciate the latest updates

No comment.

Keep the stuff that was added these past few weeks in the middle of April

ugly

it is dark and gloomy, but it is getting better, even if it is only for the incoming surplus of accepted students and Mount Ida students.

This school ugly as hell hahahahaha but, its very slowly getting better

PRISON HUNGER HAMES

its ugly

It'd be nice if we could make the buildings a little more bearable to look at. Student-commissioned murals, perhaps?

The Dell's are always littered as well as the paths in the woods. A lot of the lawn around campus has been torn up from vehicles and branches are everywhere after wind storms. The concrete steps are crumbling and not repaired often enough.

the labs need to be redone

Broken steps, windows, dismantles curtains and chairs, dirty laundry rooms and no color in SEND or LARTS. Add plants or something

Some stairs are still broken but campus looks a lot better than when I first came. There are many geese

I am extremely happy that the metal fences no longer plague our campus.

The new "quad" is a huge improvement but we need more trees and color.

It's always so dreary with everything made of concrete and the rain

A lot of differed maintenance

This campus is so gray and depressing. I don't believe that it is good for the students.

This school does not look very appealing if you think about it. People come here for the education not because of how it looks, because if it was based on looks, we would think this place looks like a prison.

Spent a year with fences up just for the grass to still look brown

i'm surprised that the head havent let the art students brighten up the gray-scale of the campus.

Some roadways where prone to having too much ice, which terrifies me. This may be beyond the colleges power, though.

Grey

Looks like a prison. No life with the only concrete look, could use carpets and wood or brick for decor.

The Campus needs an overhaul and better building designs

The campus is highly outdated and falling apart. The building architecture is not appealing whatsoever.

could be a little more colorful, kind of looks bleak. maybe plant some flowers or something

I'd love to see more art. Colorful murals on buildings, sculptures, etc!

I don't really care what it looks like.

The rest of the campus is well maintained.

This campus is ugly and needs color, it is not appealing at all to new students.

Its an ugly campus. I'm sorry but concrete everything is not appealing. Also the sidewalk in front of my dell is completely destroyed and I have to walk through mud every day.

for the majority of my time here the entire middle of campus has been under construction so no i cannot say that i enjoyed constantly seeing fences and construction.

The school could use more plants (trees, bushes, flowers, etc.) within the ring of buildings. So many trees were removed when the school was first built, and it wouldn't hurt to increase the amount of vegetation on campus. If there was an increase in vegetation, not only would it benefit the campus/community, but when the weather is nice, student could sit under a tree and do homework or take a break between classes. It would also encourage students to get more fresh air from being cooped up in lecture halls all day.

No need to add gaudy rainbow paintings. The cement can look sophisticated and cool if you put the right artwork and landscaping up

The fences are finally down now that I'm graduating.

If I'm being honest, besides the library and CCB, the campus concrete isn't very appealing. It makes it look cold and ugly.

I like the mural that was added to campus center. I think there could be more things like this installed to add more color to campus. Maybe offer some kind of stipend to CVPA students to design these types of projects?

The massive art piece outside of CVPA is super cool, and they should put more of those up in the gigantic open spaces on buildings around campus.

the new outside edition looks great!!

The buildings need to be painted, we need to make it an energetic, colorful place people want to be, mostly the exterior of the buildings need to be cared for. The interiors are fine. The exteriors can be an eye sore at times

only modern building is charlton, and maybe science and engineering. I only have one class in charlton as a finance major here

Under construction for far too long but looks nicer now.

The renovations may have taken 5 years, but they are beautiful

The new "quad" is awesome. But the buildings and sidewalks are aging, and it shows. The lack of batteries in the clocks on campus is an ongoing pet peeve. I've replaced a few of them myself. If you aren't going to change them, just get rid of the clocks.

There's nothing really to look at...everything is bland, no color

Pretty bland

Please update the engineering bathrooms

I know it would be a lot of money, but if all of the building were painted a lighter gray color, like the College of Business, it would make a HUGE difference to the look of the whole campus.

A lot of concrete.. There has been some great effort to include more creative and colorful decorations/art on campus.. but there are still other places that could use improvement.

It looks like a prison on the outside. Make it prettier.

The concrete corduroy is so ugly it surpasses words, but I am aware that there is little that can be done about that.

the academic buildings need some repair

the cvpa ceiling is constantly dripping

Landscape is always beautiful. Daniel Sylvia does a great job!

Better than last year though

I've always liked and appreciated UMass Dartmouth's structure. What I've liked the most is how the flowers add life to the concrete walls. If it were up to me, I'd add more flowers and trees!

Can we powerwash the school?

Okay, history is great and we all know you can't change it, but please don't pretend this campus isn't hideous. This question is a joke.

Concrete is bad

Needs more color and life

Trash everywhere, very dirty campus in my opinion.

I do not like that the CVPA has leaking ceilings and buckets all over to catch water whenever it rains/snows.

Dell south is one huge swamp land. Huge puddles interfere with the walkways and endless amounts of mud ruin several of the paths after every single time it rains or snows.

Please add flowers somewhere or trees to block the wind in the quad

Could use more colorful art/plants. Some of the "lawn art" makes our campus aesthetic decrease.

So much concrete, I hear umass is renovating soon though.

Every building is gray -_-

Dorm halls are a MESS, but, alas, this is the fault of my fellow students.

IT IS RIDICULOUS that you don't have pavement in between the different parking lots. It rains in Dartmouth... a lot. What happens when dirt gets wet. It turns to mud. What happens when you need to cross through a parking lot to get to your car? You get mud on your shoes. This college has been around since the 1970's and no one thought to rectify this?

I'm sure this has been heard a thousand times, but the lack of color on campus and in the buildings is a big hit to how the campus looks.

Way too many eroded stairs and such, it's a real tripping/safety hazard. If you're gonna have a campus made of stone then you'd better make sure all of it is solid and safe to walk on without falling down. The path from CVPA that goes towards the Dells looks like it was hit by an earthquake.

Ugly cold and some classes are overwhelmingly hot while others are freezing

The buildings are old and ugly but I appreciate the new signage at the entrance and the gardening.

Why do the facilities drive all over the ground and rip it up?

I agree with the fact that we were voted ugliest school in the country last year

The library is the nicest looking building on campus, with the business building the runner-up. Because all of the buildings look mostly the same, it's really, really, really hard to identify which building is which.

aside from dirty bathrooms in LARTS and some stairwells it looks nice

no color no warm feeling prison buildings have have decor I know I used to be a guard.

The crazy construction fences are gone, so it looks better.

The library is the coolest place

There are some parts like outside stairs that are falling apart

We honestly have the ugliest campus and there is little sincere effort to improve it. The quad in the center of campus doesn't count; putting down grass and a set of stairs hardly constitutes beautification

Nice design but it is old obviously! Should paint it again

This campus regularly rates as one of the ugliest campuses in America. Not just because of the dark brutalism styl architecture but also because of awkward and broken pavement/sidewalks, bees at all the trash cans when it's warm outside, awkward utilization of space, etc

Sometimes the buildings just do not look nice, but other times they do. No idea why, but just a personal opinion.

I like the new renovation to the campus quad a lot!

Too much cement

The campus is hideous and run down.

Brutalist architecture has gone out of style.

Im tired of people throwing food on the main roads.

Looks a bit too much like a fortress or a prison.

The grey, concrete buildings, outside of the library, have gotten old after being here for more than a year. I didn't mind them at first and actually liked the appearance last year.

Really, gray

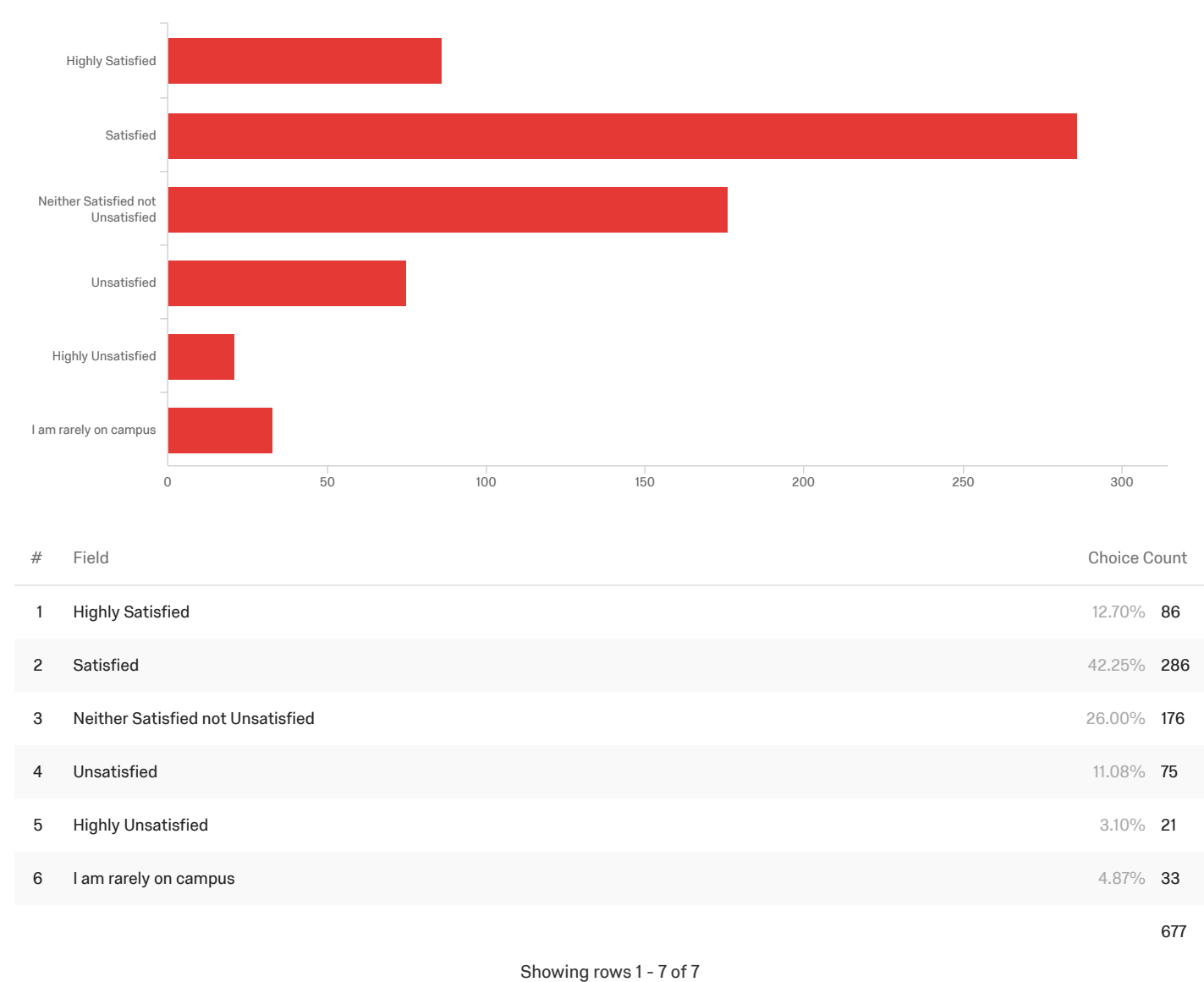
With the construction crews and equipment gone, I think the campus quad project turned out well.

I don't like seeing temporary flowers put in that will die within a week or so. It's not great to see and a waste of money. For example, when Sen. Warren came to campus, Mums were put in the front of campus and died a few days later. What a waste and disingenuous face that UMass is showing to its students

Construction trucks near Dion parking lot is a pain.

the stairs and walkways are falling apart

Q160 - This year, to what degree are you satisfied with the overall Safety of the campus environment? (Dart Van, Blue Call Boxes, Public Safety Officer visibility, campus lightning, residence hall desk attendants).



Q161 - Comments

Comments

I notice there aren't enough blue boxes on campus.

The campus is not safe we barely have working emergency lights and as a female that's very scary

I would like to see more blue call boxes around campus

It's too easy to trip on all the stairs.

offer a service to students who dont want to walk alone

Not enough knowledge to answer this thoroughly.

Need more blue boxes?

I personally think campus carry would make the campus safer.

The lighting needs to work more consistently. Too often will there be stretches of lights that are out

Carl the security guard in ivy yells at and is rude to students even when following procedures correctly

DPS for non emergencies seems to take long but for emergencies is very reliable

I don't feel safe anywhere.

it never feels safe

Some roadways where prone to having too much ice, which terrifies me. This may be beyond the colleges power, though.

The rooms in the apartments should have brighter lights as well as near the study tables in the halls.

I don't think there are enough blue call boxes which is why I don't walk alone at night unless I have to. Overall though, at least during the day I feel very safe on campus.

Not one campus at night, when I would feel unsafe. Unsatisfied with the saftey of the buildings themselves, as certain areas are very easy to trip on, and the gravely floor hurts to fall on.

I walk back to my dell after dark almost every night and I always feel safe. Campus police are always around and the lighting is good.

more Blue Call boxes

I am quite nervous having my car here on campus. Drinks and trash have been left on it multiple times.

After last year when I called about gunshots at 3 am and Public Safety did literally nothing until the next day, I don't have a lot of faith in them

Campus lighting needs work. Coming back from night classes and taking the key bridge once I cross into campus center I'll walking fulling in the dark until i get to to bottom level. Not enough blue boxes...walking from anywhere my car is parked at night to my apartment I don't pass one at all.

Campus lighting sucks. it's so dark at night that I have almost been hit AND almost struck others with my car. I feel like I'm just waiting for the day to someone to get ran over on this campus.

Have noticed there are not many blue lights which could be a cause for concern.

Need more security officers patrolling around campus

Not enough blue lights on campus. It's scary walking at night. Not enough lights.

I've never felt genuinely threatened

RAs in Elmwood let groups of boys in without checking them in it's made me feel unsafe as if something were to happen those unchecked in guests would never even come up in discussion

The lighting and no cameras makes the campus feel unsafe. I avoid leaving my dorm at night.

I don't feel safe on this campus

Lack of lighting

The blue call boxes are so few and far in between they are not helpful.

Haven't needed it

I don't feel safe ever. There's been multiple incidents in previous years and I don't feel there is enough security on campus

Not enough.

EVERYONE knows the blue boxes don't work

My biggest complaint is the lighting on campus. It's too dark!

Live wires hanging out of fixtures in SENG clock that are disabled or have wire hanging out from old electric clocks battery clocks with dead batteries. broken concrete walkways, step are worst, mold, and worn out equipment tables, labs so on.

There should be more blue boxes. Some are very far away like should some in more parking lots etc

I feel relatively safe.

chill with the sign-in process. This is a public college aka public land, and we are adults. Has there been any decrease in crime since the introduction of this process?

I would hope to see more blue call boxes and more campus lighting

There are hardly any blue call boxes. You need to fix it asap

A resident hall desk attendant once told my 16 year old friend that they couldn't enter the building because they didn't have an I.d. and my friend had to sleep in a freezing car in February. One of them goes out of their way to get people in trouble for little things. Also I've heard of like 4 muggings/group fights etc on campus

I'm not the best person to ask about safety, but traffic laws need to be enforced more here.

I don't feel safe alone on campus, especially at night. The campus police seems fairly ineffective. I don't think I've ever seen them patrolling the campus.

Does not feel unsafe during the day. I have not spent much time on campus at night.

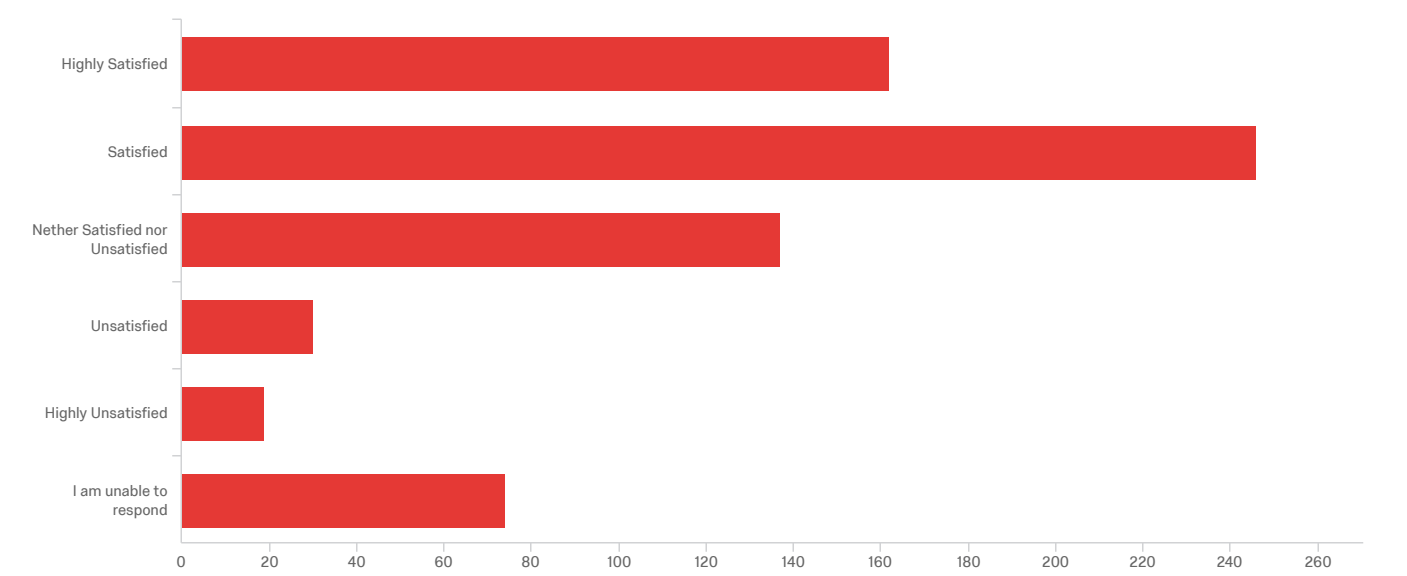
Many days the lights are out, and it is scary walking to the dell residence halls as a young woman

I still would feel more safe if you allowed campus carry.

I haven't been paying close enough attention to offer an opinion.

Showing records 1 - 50 of 50

Q162 - This year, to what degree are you satisfied with the acceptance of different racial groups on campus?



#	Field	Choice Count
1	Highly Satisfied	24.25% 162
2	Satisfied	36.83% 246
3	Nether Satisfied nor Unsatisfied	20.51% 137
4	Unsatisfied	4.49% 30
5	Highly Unsatisfied	2.84% 19
6	I am unable to respond	11.08% 74

668

Q163 - Comments

Comments

I am in an online program

im white. i dont think i could answer this question as it relates to others.

The campus needs to push for more diversity!

im white so idk

Black Lives Matter flag should be flown all year long. If you can fly the rainbow flag you can fly the BLM flag.

It's not perfect but I'm glad that people are working to better represent themselves.

No comment.

I would hope people feel accepted but who am I to answer this. I know nothing of these troubles.

Sometimes seems like it's not ok to be a conservative White male. No so much in engineering, but definitely in liberal arts or any campus Publix area.

I'm white

white male students are taught that it is wrong to be white males for example: in my sociology class the professor always took digs at white men, there are minority student unions but no white ones. Every opinion here is acceptable as long as it is far-left. I would not recommend attending UMASS Dartmouth for conservative white men, because you don't feel welcome.

This is a very diverse campus that has many clubs for many different groups which I am proud of

The flag policy

Im white

The black lives matter flag should be flown all year long not just one week.

Just go back and take a look at last year, what people used to do to the "Black Lives Matter" signs, that'll tell you enough about this campus.

I have not seen any issues.

There is still racism

Keep hearing problematic stories involving middle eastern heritage

I am satisfied with this however the wording of this question rubs me wrong. It should have been worded "to what degree are you satisfied with the diversity on campus?" Not racial groups. The words acceptance also seems off. It's as if you are saying the university only accepted these individuals because of their sexual orientation, race and religion.

The Black Lives Matter Flag discussion has brought many things to the forefront. Students of color are crying for help and support.

online student

Not certain if this is talking about activities or the general vibe of the students. Either way I personally don't notice anything alarming, but I also am pretty oblivious in general.

Very diverse campus. Growing up in a mainly white town I like the diversity.

I don't care

This does not concern me. I believe all races are equal and I don't see anything about unaccepting specific racial groups.

I feel like even though we are much more accepting than other states/schools we still have lots of work to do. There is an underlying separation between races/ethnicities on campus and we could try a little harder to be more integrated

White supremacist fliers were distributed on campus this semester and aside from the initial email sent out acknowledging this, there was no conversation or update on this situation. While the fliers were not targeting one specific group or minority, they are a threat to the safety and peace of mind of the students on campus and I would liked to have seen this situation taken more seriously.

I find there are many different racial groups which is always encouraging. They don't tend to mingle outside their race which I do find interesting though.

i would've said satisfied up until that a**hole group white supremacist flyers were found recently

I am not on campus currently, so I have no base of knowledge in this regard.

I have many different friends of all religions and cultures

It doesn't seem right that certain races can have exclusive clubs on campus and others can't. It seems like a double standard, but i like Umassd's overall acceptance of everybody as a university.

Why Deb Majewski, who regularly says ignorant stuff and thinks one passive marketing campaign in 5 years is enough, is the head of the office of equity, diversity, and inclusion is literally beyond me

This is the most racially diverse campus I've ever been to and its fantastic, a breath of fresh air

This debate about the Black Lives Matter flag being hung up makes me feel like my life and presence on campus is not valuable/respected.

UMD embraces racial diversity very well

32% of students of color is still too low, it's not just acceptance but also acknowledging the difficulties and setbacks they encounter.

Irrelevant, racist question

Not satisfied at all. Don't feel comfortable being here.

Hard to tell, the CVPA has a makeup of students and staff that is extremely white

Acceptance by the faculty and staff is great but as students we are still far from being able to engage in civil discourse with people different from us.

.....I want a doughnut.

There have been many issues with racial and derogatory comments/posters being said/hung around campus.

I think we can prevent groups like EUROPA and other white nationalist groups a lot better. I think also a very clear public "we don't support white nationalism" statement can be made.

I think there are always improvements to be made in this area, as awareness grows

People are writing racist things on campus.

Haven't met with any racism or such (not Caucasian either)

This is a hard worded question because this campus offers groups that purposefully excluded whites. But the campus would never allow a group that excluded others that are not white.

This school can barely hang up a black lives matter flag.

I do not care about this in the slightest. I'm not a snowflake and it doesn't effect me in anyway.

BLM is a political group that should not have their flag flown on campus. It segregates all other races. By you flying their flag I feel that my race, ethnicity is not as important. The American Flag encompasses all races, ethnicity under one flag. You said you flew it last year because of the injustice the black community has endured, what about the Japanese who were imprisoned during World War 2 just for being Japanese or do they not matter! I know as a white American male I am supposed to have a silver spoon existence and everything is handed to me, Today I feel I am hated around campus and targeted against by different groups just because I am a white American male. My belief is we are all created equal and by having these segregated groups on campus is in itself racism. If you a good person, your a good person no matter anything. If your an a\$\$ your an a\$\$ no matter anything. Push for social justice because it needs to be done but just take note to some others that you are offending that have nothing to do with any injustice.

Doesn't really matter, your a student, shouldn't matter what you look like.

I don't feel as I am around the more populated areas of the campus such as the dining hall and campus center to see how all racial groups act. I hope all are treated equally but am not able to speak from my lack of interaction and lack of being in populated areas of campus.

Racial should be fair but campus thoughts divide people by pointing out only those that compare to certain staff members

I'm not sure how I feel about this. I feel like this campus is mainly blacks vs. white and there's no room for the rest of us.

Black culture is very prominent, lacking many other representations.

I have not directly witnessed or experienced anything positive or negative in regards to this matter

It's pretty obvious the different races stay together more and kind of have unspoken spaces

Again, I'm not the best person to ask about racism, since I don't really feel like I've experienced it here, but some people I know have experienced racism from other students.

I am supportive of everyone being treated equally, but I feel sometimes it gets blown out of proportion so they can get attention and in doing so I feel sometimes it gets forced onto me.

Don't really have this issue in Engineering, but it does not always feel like whites are allowed. Especially in the campus center.

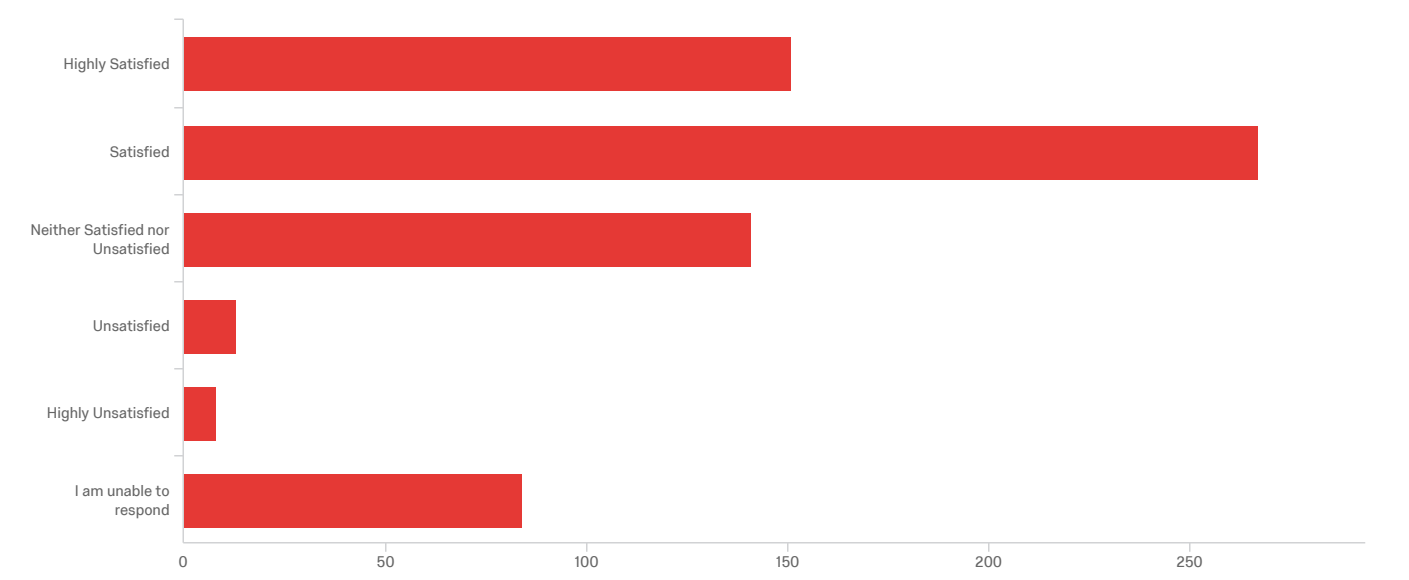
I do not feel I can comment on this topic.

This campus won't even raise the black lives matter flag for more than five days and hardly notified students of the hate group fliers that were posted on campus.

This campus sees in black and white; all the programs are about black life and all the "issues" are black vs white. There's very little other representation.

Showing records 1 - 65 of 65

Q164 - This year, to what degree are you satisfied with the acceptance of people with different sexual orientations (ie. gay, lesbian, bisexual students) on campus?



#	Field	Choice Count	
1	Highly Satisfied	22.74%	151
2	Satisfied	40.21%	267
3	Neither Satisfied nor Unsatisfied	21.23%	141
4	Unsatisfied	1.96%	13
5	Highly Unsatisfied	1.20%	8
6	I am unable to respond	12.65%	84

664

Q165 - Comments

Comments

im gay so ik

There are too many transphobic and homophobic people on this campus.

No comment.

I don't really so how you be "accepting" as a campus. That's like asking if the campus is accepting of people who like coke over Pepsi.

I'm straight

I feel like this campus is accepting of all sexual orientations

I feel like there is still too much anti-gay culture but the university is trying to fix that which I think is good

There are many LGBTQ+ members here so theyre definitely accepted.

I have not seen any issues.

online student

Again, activities vs general vibe? Okay, I guess, I haven't really noticed anything upsetting

The gay and lesbian people I have met thus far have all been really cool.

I don't care

This does not concern me.

I am not on campus currently, so I have no base of knowledge in this regard.

More gay girls please, I need a girlfriend.

I know that UMD is very accepting, but I am not highly satisfied only due to individuals who I have heard using derogative terms

I do not know the statistics.

Irrelevant

I don't know many people with different sexual orientations.

I don't know. I'm trans and queer, and tend to stick to myself. I don't think there's a vibe of "we don't like you" but, rather, I am unsure if I could be defended or punished for using men's restrooms/facilities.

I really appreciate all the hate messages appearing on campus this past year

everyone has the right to express themselves, but a transgender that peeps is unacceptable and a girl who where only a green bra and flashes is unprofessional when we have tours coming through

I don't hear too much about this, so I guess it's good?

I have not directly witnessed or experienced anything positive or negative in regards to this matter

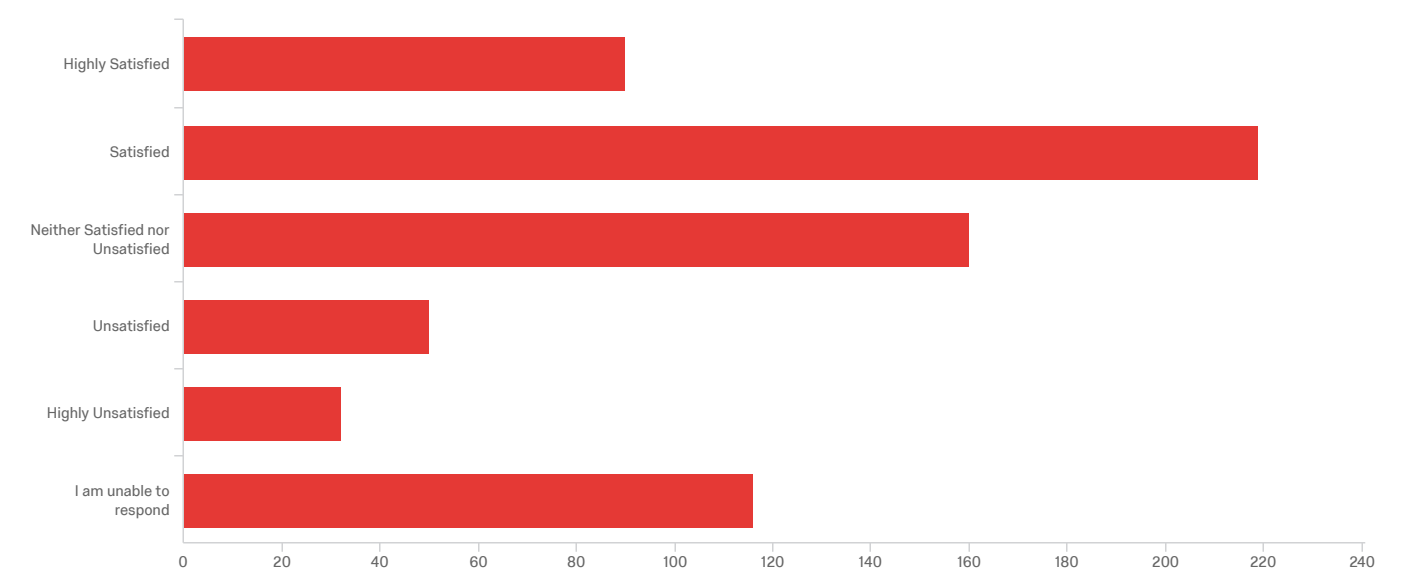
I heard an lgbt member was jumped/mugged and I was called a faggot

I can't really comment on this, but overall, I feel like this school is very accepting of people of different sexual orientations and identities.

I do not feel I can comment on this topic.

Showing records 1 - 28 of 28

Q166 - This year, to what degree are you satisfied with the accessibility of the campus for people with physical disabilities?



#	Field	Choice Count
1	Highly Satisfied	13.49% 90
2	Satisfied	32.83% 219
3	Neither Satisfied nor Unsatisfied	23.99% 160
4	Unsatisfied	7.50% 50
5	Highly Unsatisfied	4.80% 32
6	I am unable to respond	17.39% 116

667

Q167 - Comments

Comments

The elevators are always broken and the walkways are broken up

very difficult to move around campus with crutches

the physical build of the campus is not very disability friendly. elevators broken and ramps not open.

The athletic offices have essentially 0 way to be handicap accessible.

Need more ramps.

Wider ramps please

Not enough knowledge to satisfactorily answer this question.

The campus is not user friendly for students with disabilities. The walkways are uneven and the steps are weird.

So many doors are locked, broken or the handicapped buttons don't work. It's unacceptable.

There can be improvements

Could be better, the Ivy elevator was broken down for a little bit so handicapped people would have a hard time going up floors.

One time I know that the elevator was not working so a teacher that uses a wheel chair had to cancel class.

The buttons never work to open doors

I have not seen any issues.

Elevators almost always down, my professor needed us to meet him in a different room for class due to the elevator situation. Not fair to him or us. Awkward stairs (too close together/too many, weird sub levels in bldgs) makes walking difficult

This university is not for disabled individuals. If a situation like 9/11 or the Boston bomber being on campus occur again what plan does the university have in place to evacuate these individuals?

a lot of elevators are often out of order

online student

I don't notice accessibility as much as someone with a disability would, you should take comments from them

The stairs are a little much and the elevators aren't always easy to find

Ramps are not handicap accessible. There are large divots in the ramps which make it extremely difficult for people in wheelchairs. Elevators are also complicated to use and very old. Some are not up to code and therefore are broken very often.

I am not on campus currently, so I have no base of knowledge in this regard.

Handicap accessible options are very good

One of my friends who attends this school is legally blind and he trips and falls ALL OF THE TIME at this school. Also I see students on crutches who have to take the stairs when the elevators are broken.

This is no an accessible campus for those with disabilities that find it hard to walk around with a lot of dangerous obstacles.

Elevators are not maintained properly

stairs

The tiered set-up of the buildings make it very difficult for wheelchair users to travel from one end of buildings to the other

The stone ramps are often in dire need of repair. I used to ride my long board down the ramps as fast as I could because of the disrepair and that would make it more exciting and exhilarating but now it is even too bad for me to ride on it looking for the thrill. That means its completely unusable for someone who needs it. The elevators in the library are always down or in disrepair to the point that I (not being a handicap student) don't use them because I am afraid that they will break down whilst I am one them. The aluminum ramps next to the amphitheater aren't acceptable as handicap ramps and would be difficult for someone with a handicap to navigate with them. This school is not very handicap friendly.

while improvements are being made the campus/academic buildings are not as disability friendly as they could be (ie: elevators break a LOT or don't work properly.... probably should fix those expired certificates)

I am not disabled, but I can imagine getting around campus in a wheelchair or similar is not easy with the ridiculous amount of stairs and the laughable number of ramps.

I do not know the statistics.

snow in the elmwood parking lot covering the handicap parking spots, it's very rude and unfair.

As someone without a physical disability I can't really comment on this.

Ramps are not of accessible height, they are too steep. Elevators are always broken down and are confusing to use as well as very far away- to use a handicap accessible way is to go completely out of your way to get places.

It is very difficult to get around campus with a physical disability. I've heard of people having to miss classes because the elevator was broken in a specific building (Usually LARTS) because they couldn't even get to their class.

a lot of the automatic doors don't work

I can't speak for the disabled community, and I'm not sure myself

I cannot imagine trying to navigate through the campus if someone used a wheelchair

Some teachers do not acknowledge requests.

why is at least one elevator broken at all times??

a handicapped person runs into unusable elevators, uneven concrete and trip hazards, wet leaking walls and roofs and water around elevator shafts continuously safety is overlooked way to much

The elevators seem to stop working a lot, but people generally get around okay.

I have not directly witnessed or experienced anything positive or negative in regards to this matter

Too many elevator breakdowns.

I don't have a physical disability, but the elevators are constantly down, and the first snow storm where you didn't bother to plow until 8am (yeah, really safe) I walked to class and the ramps werent' even shoveled. Ridiculous. And no one salted the path to the woodlands which is incredibly unsafe for everyone.

Elevators in campus center are hard to find for guests

I have no personal experience with this, but I feel like this school does a good job with disability accommodation.

The door in the library towards the inside of campus is always broken

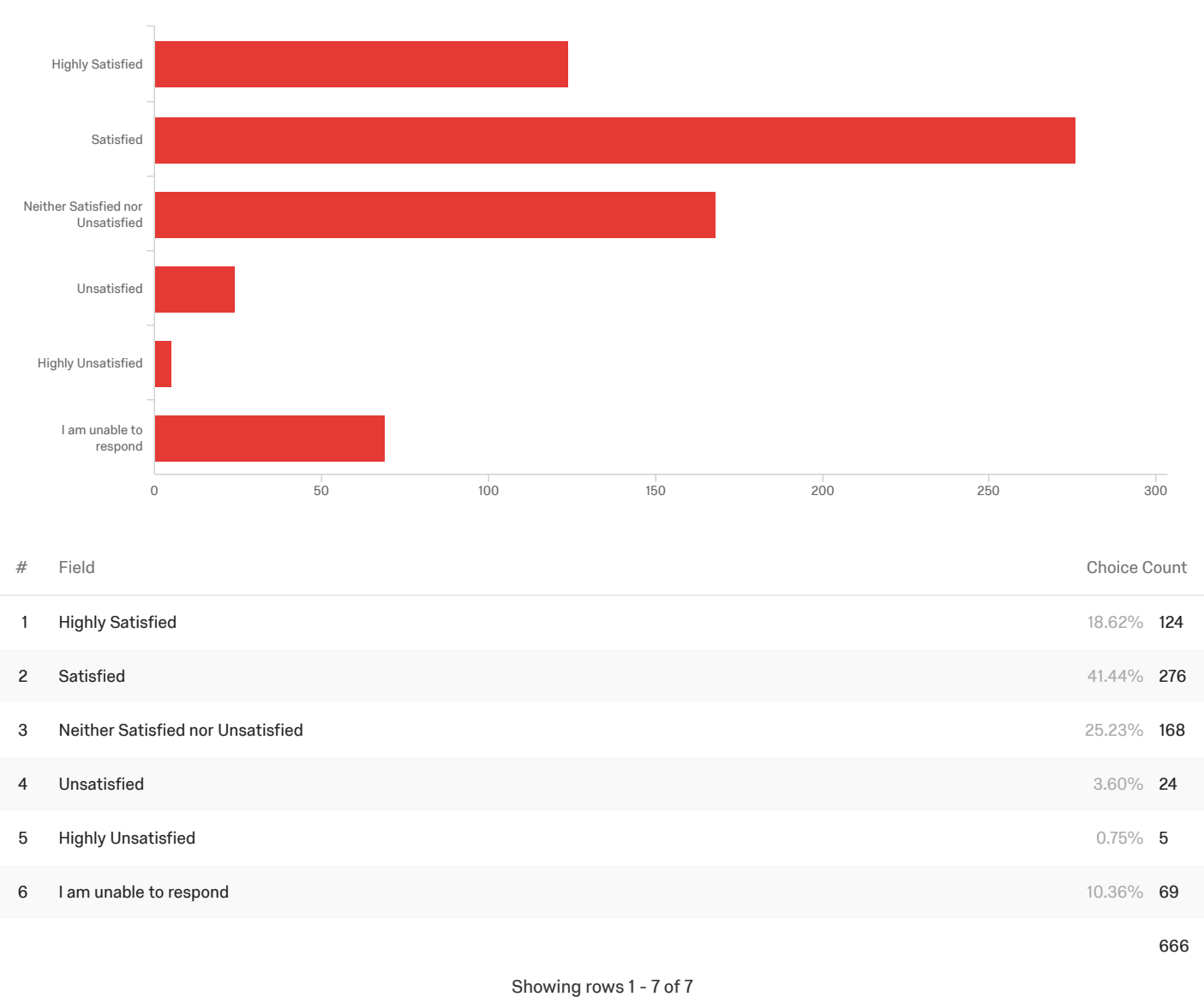
More accessibility in lecture halls in DION, fall waiting to happen regardless of disability

I do not feel I can comment on this topic.

Too many broken ramps/steps, broken elevators

Showing records 1 - 52 of 52

Q168 - This year, to what degree are you satisfied with the equity of gender on campus?



Q169 - Comments

Comments

im female, but im also cis, so even if things seem fine to me, to people who are trans it isnt equal.

Just to sum it up for the past couple of questions, it always could be better. Have I heard transphobic, anti-woman, anti-gay, anti-everything comments? Yeah, but I believe this is the vast minority, as most I've actually met here are incredibly socially liberal (aka socially sane) and are incredibly accepting. You'll never permanently get rid of these issues, but as it stands its definitely better than it could be.

I believe there are relative strengths and weaknesses to each.

I am in a male dominated major, it is hard to tell.

Idk how you do that. It's not like "boys only" or "girls only" areas exist on campus. Or anywhere for that matter in the US

Not enough cute boys

Few nonbinary bathrooms

Any gender can join any club or sport so her inclusion is very good

I have not seen any issues.

online student

By and large women have become the majority of college students

This does to concern me. Gender is equal and I don't notice anything unequal.

I am not on campus currently, so I have no base of knowledge in this regard.

This school is mostly male and has taken on a very masculine vibe. it's hard to be a girl on this campus, especially using athletic facilities.

The engineering classes have been pretty stilted towards men but overall the gender diversity on campus is fantastic

I do not know the statistics.

I actually have to fear for my life every time I go to the bathroom, and I'm not the only trans person who feels this way

women should be held to the same standards as men when lude behavior is given. We all should be here to learn not flaunt.

Everyone seems good with each other. Gender wise at least.

Some people have problems with certain "old-fashioned" faculty. Mostly alright, though

I had one chemistry lab TA who was really sexist against women. I actually ended up dropping that class because of him.

I don't have much experience with this, but sometimes I do feel a little bit of sexism towards men on campus (Mainly from other students, but rarely by university staff). That's not to say that there isn't sexism towards other groups, but I'm not the one to ask about that.

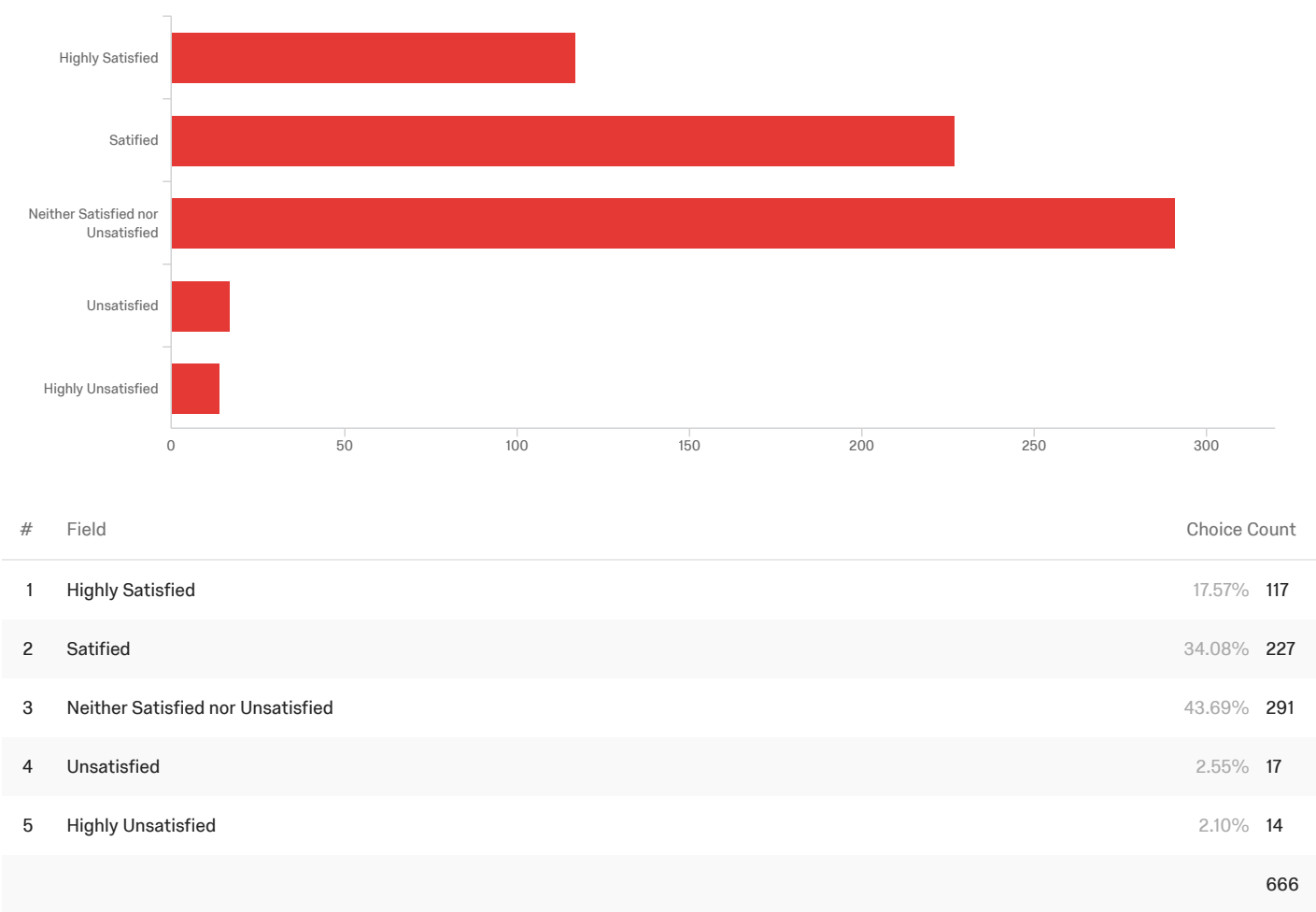
What does that even mean

I do not feel I can comment on this topic.

to many guys

Showing records 1 - 25 of 25

Q170 - To what degree are you satisfied with University resources available to support victims/survivors of sexual misconduct or violence (Victim Assistance Advocate, Center for Women, Gender, and Sexuality, Student Affairs, Counseling Center, Health Services, Public Safety, Office of Equal Opportunity, Diversity, and Outreach)?



Showing rows 1 - 6 of 6

Q171 - Comments

Comments

More resources needed and broadcasted

I don't know enough about this topic to have an opinion. However it should always be a priority to help people in these scenarios, so hopefully you guys are doing that!

I don't know enough about this

I don't have the requisite information to properly answer this question.

I don't know much about this.

They have great resources here on campus

I have no idea how effective these are so I can't say

The counseling center helps but they need to try harder. The health service is very helpful.

I have not seen any issues.

These resources work hard to advocate for students, but they are left underfunded while expected to do more and more

online student

Have not used these resources

I wouldn't be able to form an opinion because I've never been in a position where I've had to use these services.

Have not needed these services, so cannot give an accurate opinion on them.

Have not experienced this, so not sure what is available.

I haven't heard of any safe place to talk about these events. I attended Bridgewater state and they had a very open policy with professors and staff about this stuff and it was brought up more and talked about.

The counseling services need to be improved drastically.

I haven't used these facilities thus I am unable to comment on their usefulness or their lack thereof.

when i was sexually assaulted freshman year i was told i could either deal with it or move out of my dorm. then i was threatened to be expelled if i didnt meet with administration even though i did not want to follow up.

It doesn't feel like there's much support on campus.

CWGS office is terrible

not aware of what is offered

I have not directly witnessed or experienced anything in regards to this matter

I don't know much about them or have an opinion honestly

I just don't understand why i have to do the "not anymore" time-consuming and if I don't, it puts a big HOLD on my profile and prevent me from choosing classes! That's ridiculous.

I have no experience with this, but I know that there are people on campus who don't want to speak up after being victims of sexual misconduct and violence, and they need to be given more encouragement to do so.

I haven't hear much about it, so maybe it could be talked about more?

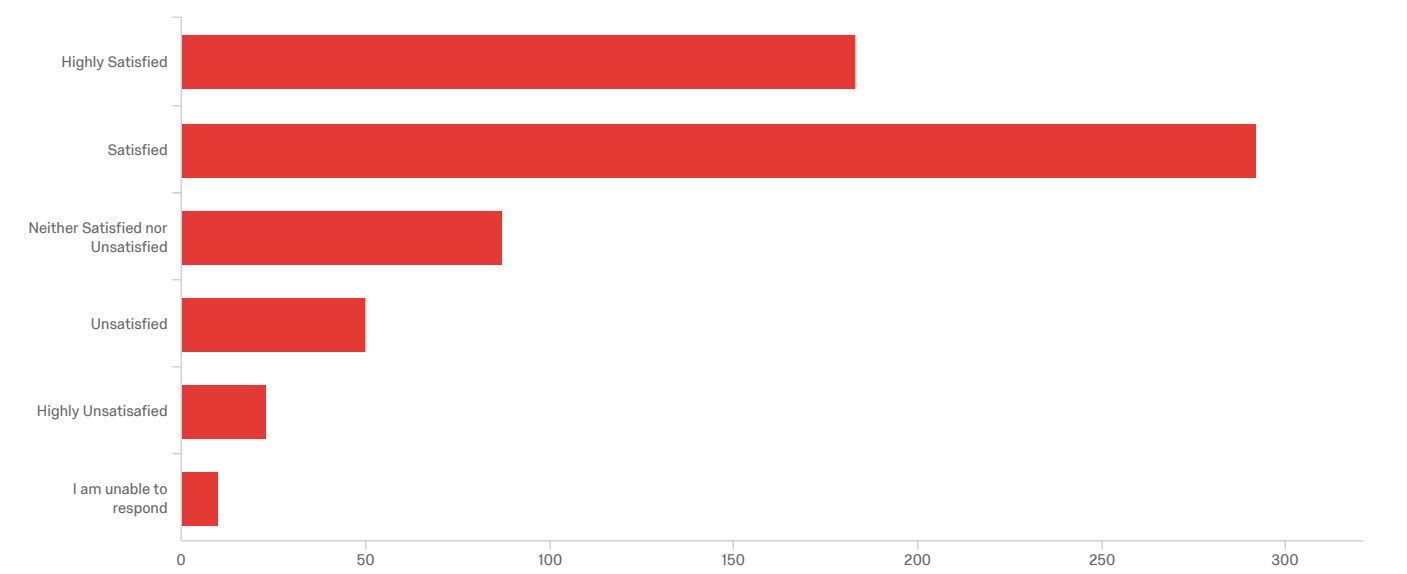
I have never utilized these resources and cannot offer an opinion.

I do not feel I can comment on this topic.

I've been a first hand witness in which the university victim blamed a woman in an assault case.

Showing records 1 - 30 of 30

Q172 - This year, to what degree are you satisfied with the quality of faculty teaching IN
your major?



#	Field	Choice Count	
1	Highly Satisfied	28.37%	183
2	Satisfied	45.27%	292
3	Neither Satisfied nor Unsatisfied	13.49%	87
4	Unsatisfied	7.75%	50
5	Highly Unsatisfied	3.57%	23
6	I am unable to respond	1.55%	10

645

Q173 - Comments

Comments

i feel like this year, my professor didn't really teach me anything, and i had to improve myself and my abilities. when i had asked for help with how to do something, i never received help.

The bioengineering professors are very helpful

My ARH 102 class is "experimental" and a horrid idea. My PSY 202 class with Dr. Carlini is a joke. He is incredibly rude, sexist, and unorganized

Scott Ahrens is the BEST.

the generational gap has gotten bug ebough we cant relate and arent getting along

White, Curran, Barnes. Top 3 MVP

I have not had a bad professor in my major.

It's a mixed bag, some good teachers, some not so good

I've written articles about teaching in the modern age, and how it barely works. Am I going to say I've learned nothing in the four years here? No, and there are some truly excellent teachers like Professor Dan Braha in the CCB, but as it stands, there are many more that simply don't care. Now, those names I won't name, because it wouldn't be fair, but for every Professor Braha there are about three I can think of who are in many ways inept. So, for this question, I'll leave it a neutral.

With exception to one particular professor, all of the professors in my major are excellent.

No comment.

Shelly Lynch with the College of nursing was very good- excellent communication and strong encouragement.

Most of my professors are amazing, but I have one for two classes and he is horrible.

Professors will have slides from other schools that have not been updated in years. These teachers are lazy and should create original work that keeps up with what is current.

i understand the value some professors are able to offer, however MANY faculty have very VERY thick accents that make learning content in lectures difficult, and not all of us are able to meet their office hours to clarify.

My major is English and would've liked a concentration in script writing and what not.

Some professors are good, some are not. 50/50 in engineering.

Some professors are difficult to understand conceptually.

School only wants PhD professors without realizing that the other professors with a Masters degree were amazing. Just because they have a PhD does not mean they know how to teach.

Read from Ppt

Need more variety in professors along with schedules

civil engineering

Spanish Majors need more professors!!!! We are limited.

Most professors in my major speak broken English. The one's who speak English well have been some of the best professors I've ever had. For example I have learned so well in the classrooms of Michael Griffin and Nancy Osborne as I could focus on the material and not trying to piece together what the professor was saying.

I had a class this semester that 85% of students had to withdraw from. I have contacted the department for the course and nothing has been do so far. If i could go back i would have picked a different major

go marketing

Psychology professors are the best and very understand of work

The design faculty here are amazing and helpful. They take copious amounts of time out of their work days, weekends, etc to help students with any issues they might be having. All of the faculty are tremendous at what they do and how they teach.

Valova sucks

Feel more diversity is necessary for non-marine biology majors. I am a biology major with a sustainability minor and was hoping to take more plant courses or conservation bio courses but a lot of courses are geared about marine biology topics, which is understandable due to the fact we live near the ocean and many professors do marine research. However, I came here because this university is known for its strong biology program but diversity in subject matter is lacking a bit.

Most of the staff is great but there are a few inescapable professors that need to be changed. There should be options of what teachers you can take for a required class so we are not stuck with someone we do not want

Let's just say some professors know their information, but aren't as well as teaching it to others. They need to care more about the students not just their paychecks.

The Biology major is solid- all the professors are amazing and dedicated. The Chemistry department needs to get rid of several professors who are consistently complained about. They need to take our complaints seriously. When nearly the entire class must withdraw from a class and most of those students are those with great grades in every other class- It is the fault of the professor not the students. Get rid of those people that cant teach their subjects.

I feel as though it is unfair allowing (specifically MNE) professors to vary from extremely hard to extremely easy. everything is all over the place, and they NEED to find one path/teaching style. most students are left in the dark

Professors in the CON are awesome. The staff does not help at all. They seem to not care about the students.

We need to hire professors with higher credentials. I would like to be taught by faculty who have real life experience, not straight out of grad school. Also we have an abundance of international professors. I am a fan of diversity, but it makes it hard for the students to learn when the teachers have trouble explaining the topic, or answering questions.

Great faculty but more diversity from race, gender to courses

I have been extremely satisfied up until this semester. I have already spoke to the correct individuals to correct the issue. I will not comment here, but some things need to change, especially when a professor has never taught an online class.

I haven't been able to see too many other professors, but for the most part I would say the teachers here are very professional and helpful.

Polisci professors are wonderful

More teachers for online courses would be greatly appreciated

MLS professors are amazing at teaching.

Satisfied with every single professor up until this semester. There is a new professor involved in my major for this semester and is very hard to learn anything from. It seems like class time is her own time to talk about what she believes and what she does. This includes many things that do not apply to our class topics. Very political and very one-sided.

They work hard but we sometimes feel depersonalized by the load of work and expectations.

The professors in the History department are always helpful and dedicated to their students. It is clear they all enjoy what they do and are committed to their work.

As a marketing major, I love my marketing professors, but I do have to take other courses such as finance, POM, etc. Occasionally some of these professors accents get in the way of teaching the material.

As a whole they vary.

undeclared so no specific teachers

I feel like it is one extreme or the other, either amazing professors that are very knowledgeable and well respected or the opposite end and you can understand them because of language barrier and not so good teaching skills

I am highly satisfied with my major's professors (MKT) but my minor's professors (FIN) have been unsatisfactory

Some are great. Others are average.

The professors for maternity and pediatrics are unorganized and don't seem to care about their students needs or wants or care about them at all

Get more people of color to be teachers in the biology program. Not everyone that comes here for biology is interested in marine biology too. Just a suggestion.

I have two excellent professors right now, their skillful teaching gives me confidence that UMD was a great choice for me.

My PROFESSORS are the ONLY reason I haven't transferred out of this school

The english department here has had an unbelievable impact on my education and made me love my major.

Satisfied with the professors in MY specific major. On the other hand the Chemistry Department is a mess

The only shame is that the school doesn't want to hire more professors to replace the retiring ones.

Not prepared, course material not related to tests and assessments, many not understandable.

While most of my professors are great, a few stick out as completely unmotivated to teach or put effort into coursework, or on the other hand be very motivated to teach but have poor organizational skills. The TA-s were a godsend in these courses because they actually knew what they were doing and put effort into helping students, instead of one or the other.

The math Dept at Umass D has been absolutely amazing

Some of the professors are unorganized (e.g. I've been waiting since the first day of class for my professor to post an outline for our project). They go too fast sometimes (which the university could be to blame in this because the semester keep on getting shorter).

The chemistry professors are some of the best in this school with the exception of a couple.

Wish I had more faculty for my major (only three illustration professors)

Male dominated.

Many teachers in engineering give the easiest examples to teach during a class but the hardest problems on the homework assignments and exams, and many tutors in the science and engineering center cant even help us students figure out the homework. Its too much of a sink-or-swim environment, because learning isnt even encouraged, simply memorizing how to do things or getting the right answer is. We cant feel free to make mistakes on homework because homework isnt effort based - its based on how correct our answers are. And we dont go over each individual homework problem enough before exams. Many people have already dropped out of the program and a handful of my peers transferred to other schools for engineering because of serious frustration. Many students dont sleep enough which isnt healthy and many teachers openly give us attitude about our performance, especially in difficult 'weeding out' classes like thermodynamics, organic chemistry, chemistry two, and calculus 2-3, etc. We need teachers to encourage students to be willing to make a mistake for the sake of learning, not to make students feel like we have to just memorize things to pass the class because that isnt learning. Understanding is learning, memorizing is not.

As I mentioned earlier, I have a professor who has only shown up to just under half the scheduled classes this semester. If he weren't my professor, I would say amazing things about the English department, but his antics just put a real damper on my enthusiasm. Overall, great professors like Prof Amaral, Prof Harrison, and Prof Zysk are shining examples of the department. But Prof Peters (and, to a lesser extent, Prof Kellerman) really bring down the department more than any number of good professors could bring it up. While Prof Kellerman is an outright danger to herself, I am sympathetic to both her and the university here. Her health is clearly the most concerning factor, but her inability to teach must be separated from that, and on its own it is still alarming. Entire classes have had exams voided because she forgot to give them. Multiple times. I fail to see how that is not grounds for her gentle dismissal, even if the university has to keep the legal and moral high ground by not firing her outright over her illness. From a student perspective, of course the easy A is appreciated, but it also reflects poorly on the academic standards of the department that such chaos is allowed. A less nuanced, and far less sympathetic, case of concerning professional and academic standards in the English department is the fascinating Prof. Peters. From skipping classes because his, wink wink, "diabetes medication" had a, wink wink, "side effect" that caused hallucinations to attending Grammy parties, he has found every excuse possible (I hope) to skip class. That he implied that he lied about being sick to get out of work is far from the most upsetting comment he has made. As I alluded to while discussing the STAR center, he has joked about threatening gun violence. I have two classes back to back with Prof Peters. After he let the first class out a half hour early, we waited outside the other class briefly. I was with another student- we'll call her Julie since this survey is anonymous. Julie and I were chatting about meeting up for a writing group when we overheard him talking to an adult student in the class. The subject of sibling pranks came up, and Julie and I politely joined the conversation since they were talking in the doorway. Prof Peters told us how bay leaved, when burned and crushed, smell like pot. He said it was a good way to get someone in trouble and then told us how he and his friends did it to someone they didn't like an undisclosed time ago (presumably high school). He also said how he would order porn to show up on friend's pay-per-view bills to anger their parents. He's never shied away from discussing porn, going so far as to say he would accept high-quality porn for his film class. The appropriateness of that is, well, debatable, and on its own I would honestly not be too upset, but it does show that he has consistently questionable judgement. Later, the adult student left, and Julie and I waited outside the next class, chatting. He approached and complained that the other class was still in the room. Evidently he did not realize he released the class very early. He joked that, in order to drive the next class out, we should all get ski masks and run in with guns, shouting "who wants to take a bullet for Jesus?" While his irreverence for religion, much like the porn, would not bother me much on its own, it still adds to the insensitivity of his comment in this situation. He then said that we should all take off the ski masks, hide the guns, and 'resume' class. I remember this specifically because he said "resume" instead of "begin" and I felt silly for being irritated about a grammatical quirk when he was making light of gun violence in this day and age! He then picked up on a frequent theme of his, joking about citing racial profiling to get out of any trouble, and says he would claim that if any officers came. If I listed every time he joked about using racial profiling as an excuse to get out of trouble, I would be here for hours! I am actually in the process of switching my major to history, which will make me a super senior, but I haven't learned anything from the English department and feel unprepared for grad school due to the complete lack of rigor. It has been a waste of time and money to pursue a degree in English and I am disappointed with the experience. Even the better professors have laughably easy classes. The department sorely needs new leadership to enforce basic decency and attendance standards for the professors and to encourage a reasonable level of academic rigor.

The professor of Cost Accounting should develop a more challenging curriculum. I learned more from my Managerial Accounting class at Cape Cod Community College. But, the other professors I have had have been challenging and I have learned a lot from them.

Its hard to understand some of my professors due to their broken english.

There is only one professor in my department that I believe should not teaching certain classes.

I have only had a handful of professors that were responsive and provided feedback. I had a number of professors who were blatantly rude. Overall my experience was disappointing barring this last semester and a finance course. In addition to faculty being disappointing I was also displeased with the staff in the bursars and registrars office. I would not recommend the online program at Umass Dartmouth.

In some classes I have taken in my major I have had trouble with professors as have my class mates, but other professors are very good.

Only one of my professors from major actually teaches and challenges students. Others I've had this year, give you busy work and you are forced to teach yourself everything. It is very frustrating, and honestly had I known this my freshman year, I would have changed my major and probably transferred out. I 100% don't feel that these classes are challenging me, minus that one professor, and that they don't prepare me for after I graduate.

Professors at CVPA really do care about the students. This is often very different from the classes I have taken in the Engineering department, where it seems like professors have been hired based on the significance of their research, and not their actual ability to teach.

I have some professors that are great at what they do and others who seem to have a hard time trying to help understand what is going on in the class. I even find that sometimes some of my professors do not understand the workload they are applying on us at certain points on the semester and also help to make the class more engaging.

They have decided to hire only PhD professors and some PhD professors do not know how to teach. They had amazing professors with just masters before.

My Chem teacher is bad at teaching calculations and only teaches concepts

Some are excellent (mainly the Part Time Lecturers), while others are nothing but pretentious, unhelpful, and do nothing but talk down to their students.

CON professors are amazing, knowledgeable and kind.

Some professors are incredible, some have absolutely no clue what they're teaching.

Please fire Nancy Street. Her community class is horrendous. The rest of the nursing faculty is great.

Great faculty, minus 2 professors

The nursing department has extreme issues with caring about students and being respectful towards them. I would never recommend a student attend this nursing school, I have had 4 years of frustration, disrespect, and workin with uncaring faculty/staff. Senior mentorship run by Kim Reid has been one of the most impossible, frustrating, and disheartening aspects of my experience. She is not good at this job whatsoever.

limited resources for MNE faculty to not their control. the chairman is not the best for the interest of the students

There are still some professors that are difficult to understand

Not many Professor options or class topics. And some professors are questionable

There are to many teachers that don't know how to speck English to any acceptable degree for it to understandable.

All the Graphic Design professors are very kind, and capable to teach

i wanted to be a marketing minor but could not because of alleged shortage of professors. Also business classes full up very quick and i have had to wait a semester to take a course due to capacity issues.

History is professional and understanding. Engineering should never have a researcher teach, it just does not work also Certain PhD teach at grad level for intro courses and lose the students interest. SOA is a love if you like it and those who are taking it for a filler need to pay attention. Art is a love of structure and talent with skill to learn and use. Math is a course that needs more crawl walk run structure and only a few understand this. Yet in all most staff love to teach and love the students progress.

I have not had any classes in my major yet.

I like most of my teachers, but my biopsy teacher isn't great. She doesn't really teach us, instead i unlearn in her class and need to teach myself out of class. My personality psy teacher (was also my abnormal psy teacher) is awesome, i love her, and my stats teacher is really great too.

Doesn't utilize mycourses correctly. Can learn more online in less time.

I love the Biology professors! I have a mile long list of complaints about the chemistry professors though. >:(

Many of my professors do not have very many office hours, and they often conflict with my class schedule making it difficult to talk to any of my professors.

Mostly great teachers, but a few are irresponsible.

I am a mechanical engineering major. Some professors such as Professor Amirzadeh go above and beyond to help you to succeed. Often I feel like as a mechanical engineer we get "stuck" with professors who just are not qualified and make our lives difficult. Last semester, Professor Wakil was absolutely horrific. Very unclear, when I approached with questions and confusion he would not give a clear answer just saying, "As I said, sometimes the textbook is incorrect". I would try and meet with him outside his office hours as my scholarship requires me to do community service during his office hours, but he would not meet. I was available one day to go to his office hours, 10 am on a Friday and he was not there. I only passed that class because there are some exceptional Mechanical Engineering tutors at the SENG tutoring center. This semester, again I feel like I'm "stuck" with a bad professor who does not know what he is doing. Professor Ramachandran is incredibly unorganized and unclear in his teaching. He will give homework assignments that he formulated, and students will have no idea what he is asking for. When approaching the TA for help, he cannot help because he has absolutely no idea what our professor is looking for, and cannot always solve the problems. As a mechanical engineering student I feel like some professors are more obstacles in our learning/passing than they are helping us to comprehend new material. I have begun advising high school students looking to go into engineering to find other schools because a lot of our professors for mechanical engineering are not good. It is by the grace of TA's and tutors that go above and beyond what they are required that I believe I've made it to sophomore year.

Some professors are great, keep people interested & others are really boring. It's hard when there is language barriers as well. Many ccb profs are foreign and can be hard to understand when they teach because of their accents. My biggest issue is that I believe that professors should solely teach the topic that is on their schedule and as it's not allowed to talk about religious beliefs, I think politics should be kept out of the class room as well (unless it's a politics class) I am a republican and am sick of liberal ideas being shoved down my throat in numerous lectures as if those are the only views on campus

Many of the professors are fantastic in the English department. The only one that I've had a bad experience with is Morgan Peters. He rarely came to class and did not teach the topic he was assigned. It's hard to believe that the school can have someone that irresponsible teaching upper level English classes with only a master's degree.

While the work load is not overwhelming the expectations for some of the knowledge needed in science is inhuman. In the real world no scientist has knowledge as broad ranging and specific as what we're expected to learn.

New teachers are hanged last minute and are not trained and cannot handle teaching their subject, thermodynamics with Sanjiv R. Is a disaster of a class. He is inconsistent and doesn't teach the students

Mixed feelings.... some great, others awful

The math department is extremely difficult to learn from

The vast majority of the staff in MNE are fantastic. I am going to sincerely miss Loulache and Fowler.

They are all awesome professors ☺☺ ☺☺

Though I have had some truly inspiring and talented professors, about 30% of my schedule consists of them. It seems to me that the other 70% consisted of professors who were jaded about their profession (maybe a reflection on their students), unorganized (I have had to contest answers on multiple exams with various professors. I never encountered this at BCC), and ineffective in their "teaching methods." This is especially true when a professor requires me to purchase my media package for text, which is basically the course being outsourced to McGraw-Hill, Pearson, or the other major offenders. I am very unhappy with these "packages" I purchase as text for my business and math classes. This is a scam and I am essentially paying the publisher to be able to turn in my homework online. It really enables Professors to be lazy and takes advantage of cash cow students.

RateMyProfessors is a great tool for honest student feedback from professors in this university

In my political science major, the professors are all highly qualified and offer very engaging discussions.

The psych teachers rock.

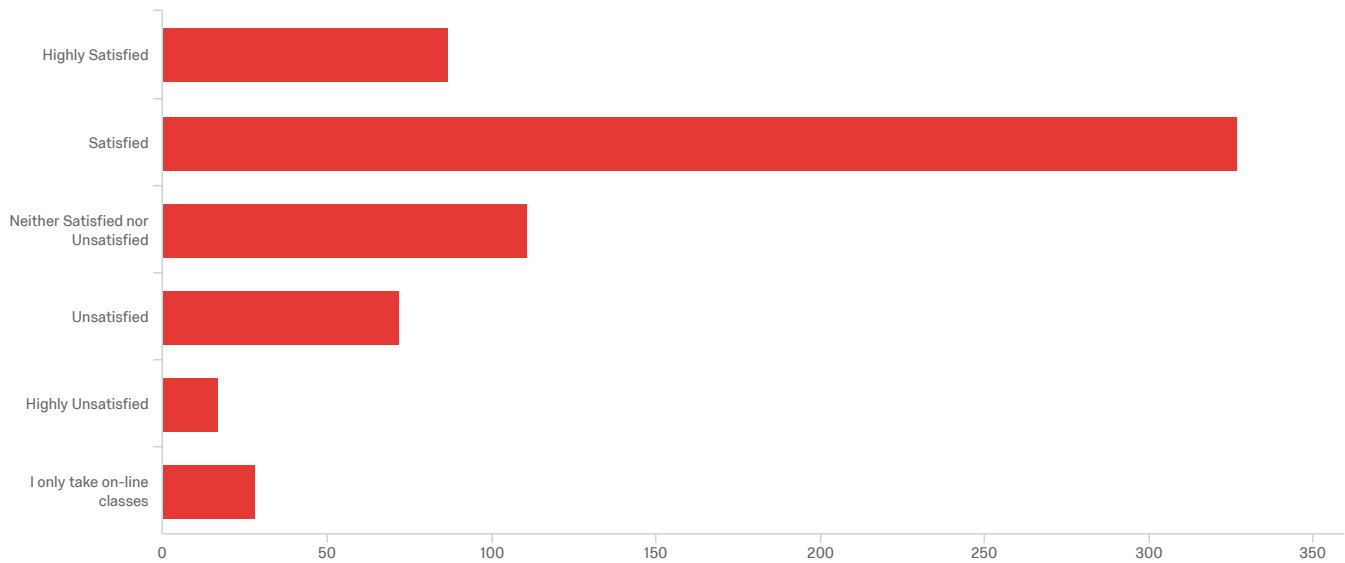
They're either amazing or terrible.

luara franz sucks

Some of my professors were fantastic (Jean Robertson!!) and some of them just ranted for entire classes about how Egyptians are Africans too and how much she needed a cigarette.

Showing records 1 - 113 of 113

Q174 - This year, to what degree are you satisfied with the physical condition and cleanliness of the classrooms?



#	Field	Choice Count
1	Highly Satisfied	13.55% 87
2	Satisfied	50.93% 327
3	Neither Satisfied nor Unsatisfied	17.29% 111
4	Unsatisfied	11.21% 72
5	Highly Unsatisfied	2.65% 17
6	I only take on-line classes	4.36% 28

642

Showing rows 1 - 7 of 7

Q175 - Comments

Comments

Those table-chairs like in Dion 114 are terrible!, not only the notebook does everything to slize down and achieve the ground, but the table itself is smaller that the notebook itself. Crazy! What if I have more than just the class notebook???

Satisfied with CCB, everywhere else is questionable.

Malfunctioning tech, lots of mold of dirt in the crevices and the classrooms are pitifully ugly in most buildings.

It goes without saying that the facilities need renovation.

It seems like the floors are never swept or mopped.

DION is a crappy section of the school and I do not like it there.

Some classrooms are way too hot in DION

Dirty and cold and dark

There is always technology problems in dion 114

CCB furniture is some of the cheapest I've seen. Now, I'm an understanding and modest person and so I normally wouldn't complain about such a thing... But I attended a ceremony that honored the contractors who built the CCB addition and I had the opportunity to review the costs. They were awfully steep for what we received, not that I'm well-versed in materials costs... But I am familiar with Ikea furniture and I highly doubt it would have cost such a high price to buy discount furniture... Especially when you take into consideration how big an account those contractors are. Just something that bothers me, and I admit my argument has little research to support my concerns.

Larts gets ridiculously hot and cub is always cold

CCB classrooms are great but classrooms in LARTS that I use have sunlight shining through windows without efficient shades that heat the room to 104 degrees on sunny days.

the desks that are connected to the chairs in some of the rooms are awful and way to small to do any work on

in the MLS microbiology lab we have a tarp hanging from the ceiling because when it rain it leaks, and we have costly instruments and machines which are critical to our education as health care professionals. Also the heating in those lab are a big problem and we often have to prop the door open to regulate, but when we do we are told to close them since we are using biohazardous materials and it "smells bad" but the excessive heat in a safety concern for the students and needs to be regulated, but there seems to be no one that cares about the condition of the MLS labs because the students and the MLS faculty which unfortunately no one seems to listen to

The boards seemed to not be washed and sometimes there is still trash on the floor during 8ams

In CVPA, there is at least three spots on the third floor lower that leaks with water everytime it rains, and sometimes when it doesn't rain. I don't know why it hasn't been fixed yet considering its been there since I was a freshman. I also wish there was more funding for new tables in the fishbowl and better chairs to replace the stools. Almost every classroom in CVPA (minus some on the first floors) are used for studio classes which are a minimum of three hours and a maximum of six hours. Can you imagine having to sit on an old rickety stool without a back or proper support for this long, and be expected to be able to concentrate on your work completely? It's not possible. The only nice chairs that are afforded to us in the design department are through the working of professors reaching out to places that are getting rid of furniture and Graphic Design Club. The school needs to show more support for the Arts, aka take care to fix the things that DESPERATELY need it and supply CVPA with furniture and supplies that the school and students can be proud of and that are feasible and practical for the time they will be used.

Better lighting, fix curtains, stronger chords/fix projector system in some rooms

the white boards are disgusting

The classrooms in the older buildings need updating

Classrooms are good, SENG 214 lab computers are disgusting, I hate touching those things but I have no choice sometimes.

I'm not sure why they moved the trash and recycling bins out of the classrooms though.

Like I said before, Science and Engineering is always clean and the custodial staff needs a raise.

Redo windows (mostly Larts), fix heat (Larts/Dion)

Many desks in LARTS classrooms are broken, some classrooms are extremely hot while others are extremely warm, and the lack of trashcans in the classrooms is inconvenient.

I spoke about this in another area, I apologize for putting it in the wrong spot.

The desks are way too close together in the larger classrooms in LARTS and you are not able to move them around.

Charleton college of business is awesome

Pianos are out of tune or not working properly.

One of my classrooms is constantly having issues with the projector and sound.

DION 109 is always excruciatingly hot. There should be a way for students to call maintenance to turn down the heat. It is disruptive to learning, and makes everyone feel sick.

the classrooms often have filthy floors

I wish the projectors were more reliable in working all the time.

Most of my classes are in CCB and the new class rooms are very nice. Other classroom across campus could use some help.

The chemistry department needs new whiteboards in their lecture rooms such as SEng 305 as the whiteboards are barely usable and cannot be cleaned easily. We also need a space that is better than the "Chemistry Corner" for studying and learning as that area, although convenient and a nice place to relax during the day, it is a terrible place to try to learn or hold a group study at night.

outlets in the studio have been broken the entire academic year. (Cleanliness and cleaning staff are exceptional however)

Update and fix cvpa (class rooms in drawing rooms should be modernized or cleaned better) leaky ceiling and water damage

The rooms are poorly lit and often make me feel sleepy or unmotivated, because I like to learn in a well lit environment, especially on days where its very dreary outside.

I am a part of the music department in the CVPA. We have pianos on the classrooms for learning purposes but a majority of them are damaged because of misuse from non majors and faculty

It is horrible to be in classes where there are those desk/chair combination pieces of furniture. They can barely accommodate a grown adult human and the things they need for learning.

CCB is great

The students are the one's who make an absolute mess, because they have this expectation that facilities is there solely to clean up after them. I think the people who work in facilities do a great job, especially with the huge mess so many students leave behind everywhere they go.

most of the desks are way too small

There is often broken technology and desks.

Many classrooms should remove the chalk boards if they are not being used for anything.

As I mention before we need the recycle bins back

Not cleaned well at all. Always stains and dust on the floor. Don't feel comfortable putting my belongings on the floors.

Some classes smell.

MNE computer lab has not be updated in years. Technology extremely outdated. need better computers, monitors, desks! MNE lab equipment is outdated and failing!

WHY IS SENG 102 WICKED COLD!!!!!! It is always the same temperature as outside and it makes it extremely difficult to do work when I need to wear a winter coat because I am shivering so much.

some classes inn LARTS have broken window treatments

I have mentioned the safety concern earlier

Pretty good, some of the chalkboards in the library don't get cleaned sometimes and when my teacher writes on the board it's hard to see.

Walls and carpets could use a scrub

They could be a lot worse.

Some classrooms aren't in great condition or need new materials.

The classrooms are usually uncomfortably cold.

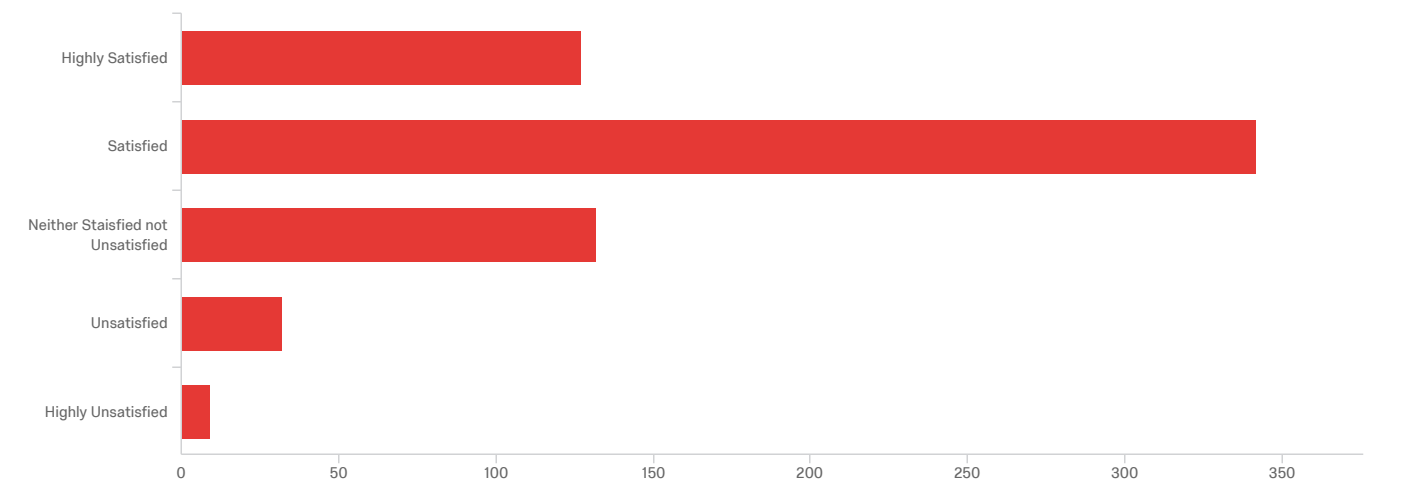
It has "rained" inside my seng classrooms many times

My classes are all library lecture, and they arent too bad, but alot of broken power outlets.

More garbage found in classrooms since garbage bin ban in classrooms

Some classrooms are very cold while some are really hot. When it rains the roof leaks and the walls leak

Q176 - This year, to what degree are you satisfied with the interactions and helpfulness of University Faculty?



#	Field	Choice Count
1	Highly Satisfied	19.78% 127
2	Satisfied	53.27% 342
3	Neither Staisfied not Unsatisfied	20.56% 132
4	Unsatisfied	4.98% 32
5	Highly Unsatisfied	1.40% 9
		642

Showing rows 1 - 6 of 6

Q177 - Comments

Comments

Teachers need to also see the good in their students and push them for success as well

They are not useful and take a very long time to respond. The Grade appeal process is also very broken and is not conductive or helpful.

No comment.

There is one who doesn't seem to care about the student's. He wants the students to do well so that he looks good to the powers that be.

My advisor, Chris Jacobsen has been the most helpful and knowledgeable person I've ever encountered here at UMASS. (Give that guy a raise!) I feel lucky, because I listen to my peers talk about how awful their advisors are.

Faculty are very helpful

As mentioned before, CVPA faculty are amazing. There has never once been a time in my four years where I have emailed, called, texted, or somehow asked faculty for help that I have waited longer than 24 hours for assistance.

My advisor gives different information to every one of her students who are on the same path. Some faculty have poor office hours and can be inflexible

Some really do care about the students, others just don't have the time for it.

With the issues I am facing with a particular class this semester, the faculty has been fabulous. I have enjoyed every single professor I have had up until this point. This is one of the reasons I chose this school and I hope for my remaining classes I will not be disappointed like this again.

Professors generally respond well to emails

They are ALWAYS there to help and guide students, both past and present.

It has been a hit or miss for me. Many professors (specifically those in English, WGS, other humanities) have been extremely helpful and great mentors. I have had a few Math and science profs that I wish I could say the same about, but many that I have had have been arrogant and hard to reach.

In my major the professors are great. But, other than that it's been horrible.

Financial aid was a bit of a pain to deal with, and I was lucky enough to make friends with the staff over there. They messed up my account more than once and I only barely was able to make a downpayment for housing because they wouldn't accept my payment plan at first.

I have only had a handful of professors that were responsive and provided feedback. I had a number of professors who were blatantly rude. Overall my experience was disappointing barring this last semester and a finance course. In addition to faculty being disappointing I was also displeased with the staff in the bursars and registrars office. I would not recommend the online program at UMass Dartmouth

My advisor wasn't helpful at all, do they get training in planning a schedule and other things students might need help with?

Michele Bourgeois. Outstanding!!!!!! Has been an incredible resource for online nursing RN to BSN!!!!!!

I chose satisfied but would say it is uneven. Depends on instructor.

Mrs.Juma is the only reason that the business building is running.

They're always open to helping when it's needed.

Departments don't communicate with each other

Some professors have a tendency to be incredibly disrespectful; while most are helpful, others are demeaning and insulting and unhelpful

Not graduating on time because of initial guidance from counselor when I transferred.

Sometimes profs care and want to see students excel, sometimes there is no effort.

In LARTS, the man working at nights screams at students using pre reserved rooms and makes students avoid using the building

No complaints.

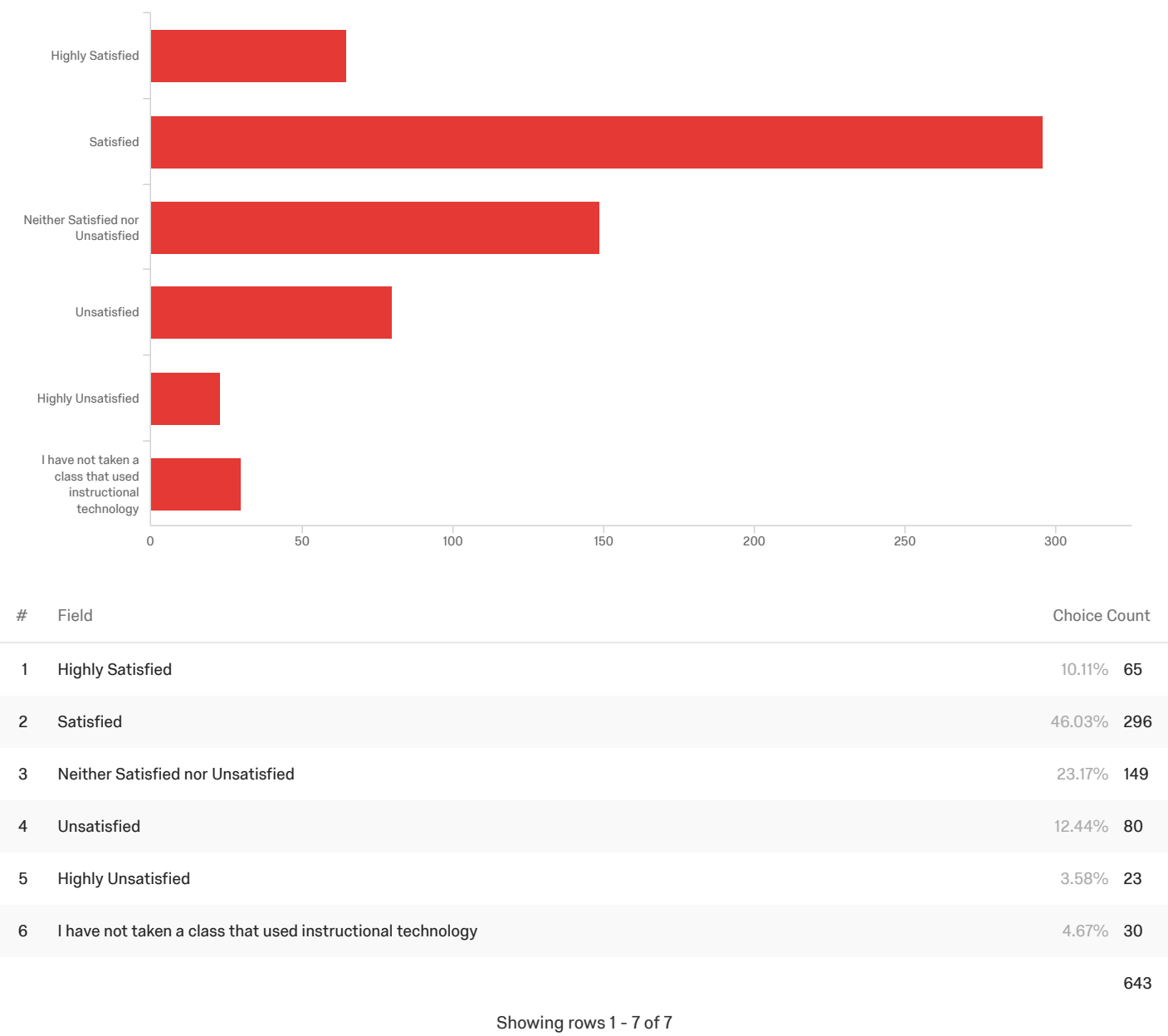
See above

Whenever I reach out to professors, they have been incredible!

Facilities is rude and ridiculous!

Showing records 1 - 30 of 30

Q178 - This year, to what degree are you satisfied with the instructional technology provided in the classrooms?



Q179 - Comments

Comments

Projectors break down too much.

A lot of the teachers have trouble using the technology because it either doesn't work correctly or they don't know how.

Very rarely works as it should and takes time away from the lesson

Instructional technology is only as good as the professor's ability to use it.

Im an on line student

physics lab equipment doesn't work

All of the technology in the classrooms needs to be uniform

Classrooms need clocks

Outdated machine shop. Need better material testing machines in the mechanics lab (such as an instron)

Physics department needs a few more materials.

Technology never works in the classes.

CVPA needs a lot of upgrading

Technology in many classrooms needs to be updated, and streamlined for easier operation

some in dion/larts is outdated

Labs need to be undated, equipment, layout of the rooms etc.

It's hard to manage projectors because there are no instructions. Professors always have problems with projectors

Every projector in CVPA is old and outdated. This means that the brightness and color in the projectors are lacking, which is kind of important when showing artwork that considers color and light.

Lecture capture is awesome

The wifi sucks in the Dion classrooms

MLS needs more technology as our major is mostly based off of analyzers and such. We have very outdated technology while other majors get brand new technology. I am not sure if this is a funding issue for our major but we would greatly benefit from more updated tech.

Half of the time technology did not work in my classrooms.

Outdated equipment and non current technology and programs

Some classrooms do not have any outlets near the desks. It would be helpful for students who take notes on their laptops

It breaks too much.

It doesn't work properly in some rooms.

it never works

I can't speak to the situations in the other buildings, but the technology fails all the time in LARTs and Dion. Maybe training the faculty in basic troubleshooting would help.

Continuous issues with the projector and sound systems

Some of the lab equipment is very out of date, and we could use new stuff.

AUD 007 is always broken, LARTS 206 has shades missing off the window.

I dislike when I have to pay for textbooks/software that are used less than twice the entire course, this has happened three times so far.

How is there a required 1200\$ engineering fee when none of that money goes to the students?

The technology in the chemistry department is extremely antiquated and sometimes unusable. The projectors are terrible and do not always work especially in room 305 of the SEng building. The overall chemistry department has tools and equipment that is older than I am and it could use an upgrade. This school is known for their chemistry program and their engineering, nursing, and medlab science programs yet we don't fund them equally. We have put more money towards the CVPA than chemistry and we need the technology more than they do. The technology such as projectors has halted my learning many times during the school year to the point where the professor will just cancel class after we show up and the equipment is not working. That is a waste of my time, money, and education. I pay more than \$20,000 a year for college, and I should be getting equipment that works. I do not want to be at the mercy of a projector when I am trying to learn Biochemistry or Quantum Chemistry. Most people would lose their minds over what I am trying to learn and when the non major chemistry students have new lab space (those who really do not need the new labs) or when I have to fight with a projector that is terrible, that annoys me. It is a slap in the face to me and my fellow students when we have to leave class instead of learning the information that we payed for. Teachers, freshman year, used to tell us that we should calculate how much it costs us a day to sit in our seats and learn as an incentive to get us to come to class but I should not be paying that money to not learn because the equipment is in disarray. This is ridiculous and needs to be fixed.

Can we upgrade to HDMI across the school for projector. VGA is out of date or have both

The instruments in Dion 204 Clinical Chemistry lab are outdated and often difficult to use.

More often than not, professors run into problems with audio when trying to show a film or video.

lanolin is sheep grease

So many of my classes are in LARTS, and there is almost always an issue with the technology not working with the projectors.

Frequently breaks

physics electromagnetism labs were lacking

The print lab in CVPA is not accommodating and uses print techniques that are not tailored to specific majors and projects. Only one kind of paper can be used and outside paper cannot be used. The hours morning hours do not work for commuters since class starts at 9 and the print center opens at 9. There are very strict rules of printing; for example only being able to print from photoshop. Also the attitude used in the print studio is not accommodating and can often be belittling. I think there should be more education for the staff that runs the print center.

In my opinion, I think that many classrooms should have more advanced technology like Smart Boards to help engage more students.

Technology usually never works or the professor doesn't know how to use it

The CVPA deserves some upgrades in the illustration department and the music department in general

I take all of my exams on computers, which crash frequently.

Problems with instructional technology often disrupt my classes which wastes my time.

NOTHING EVER WORKS

Sometimes the projectors don't work.

Teach professors how to use projectors.

WHERE TF IS MY MONEY GOING?! WHY DOES MY LAB EQUIPMENT SAY THE NAME OF THE UNIVERSITY BEFORE IT WAS CHANGED (TWICE!!) DECADES AGO?!?!

I like the document cameras

Projectors are unreliable and hard to use, but the lecture capture is VERY useful.

Omg, all the devices like 10 years ago and covered by a thick dirt

The projectors never seem to work.

LARTS could use some updating.

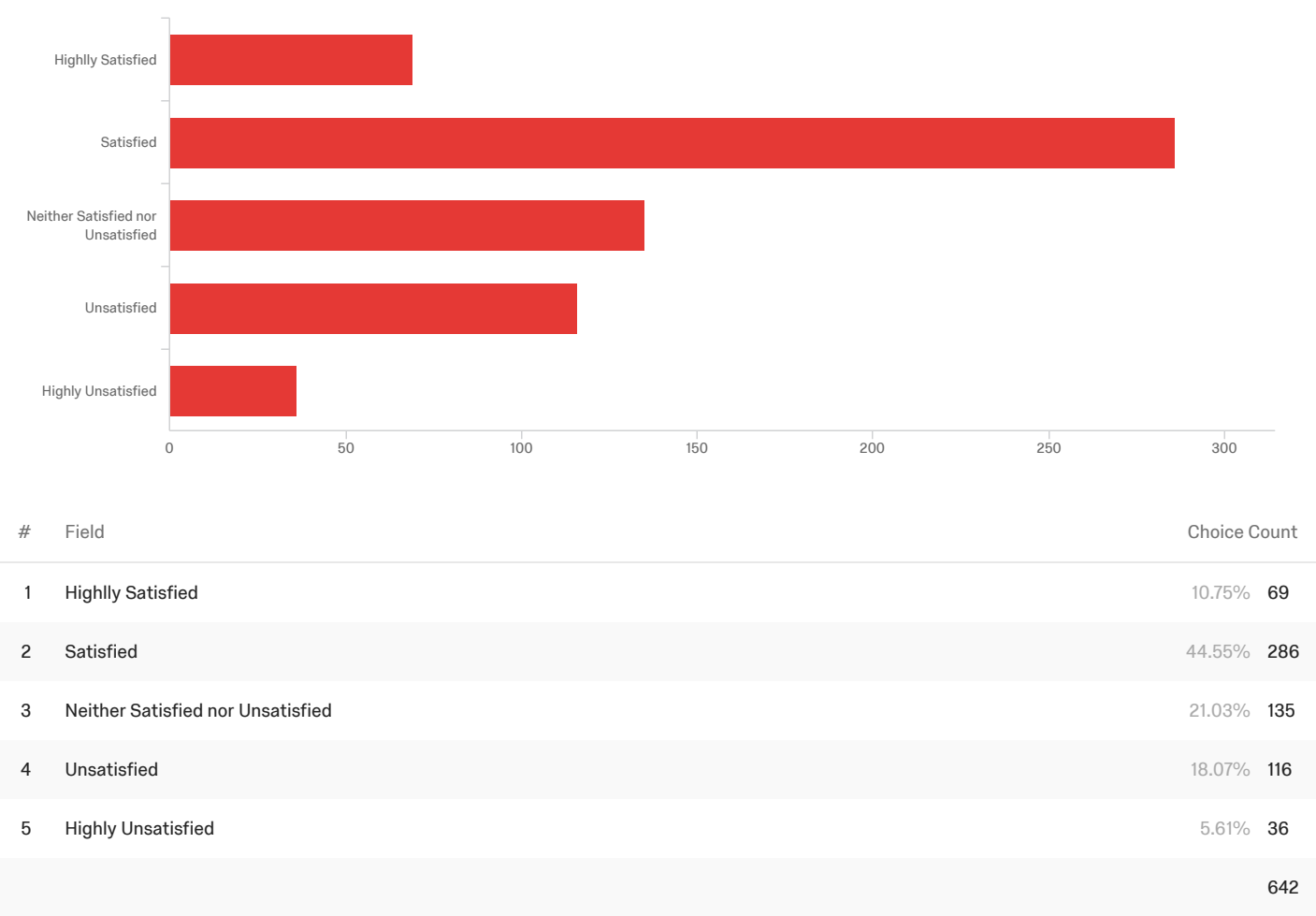
Frequently don't work

The LARTS building still needs new projectors.

Projector and doc cams continue to be problematic.

There is always a technology problem or a problem with the over-heads

Q180 - This year, to what degree are you satisfied with the availability of classes that you need to take or want to take?



Showing rows 1 - 6 of 6

Q181 - Comments

Comments

many of my classes are difficult to schedule with my athletic schedule

Please make life for Engineers easier! Add some major classes during the summer. I understand that professors have to do research and they are very busy people, but sometimes it plays a bad joke to people who fail in class and trying to catch up. Of course, There were meant some specific courses that would be taken by at least 6-10 students

all the art classes are at the same time :/

It's hard to find electives that fit into my schedule

Too many political science classes are offered in the same time slots. You can't take them because they are at the same time.

There were a few classes that weren't offered

In my major there is only one class that is available sometimes and that isn't helpful.

I had to stay an extra year bc the classes for my double majors overlapped

This question stinks.

Had to take classes online in summer and they didn't offer at specific times.

Too limited

A lot of the classes I needed to take, and even classes for next semester are only offered at two different times, but those times conflict with other classes I need to take and those have few time options as well.

The times available for my required classes tend to overlap, making it fairly difficult to construct a schedule.

Some required classes are only offered every other year

My major has a very low variety of courses. An elective I wanted to take was removed as well.

The only colleges with schedule flexibility is CCB and LARTS. If you want to take CVPA or engineering classes, you're screwed... and they're at the same time as each other too. Please fix this. It's seriously been a huge problem for me for the last 2 years...

Some classes should be available in both spring and Fall semester

Summer classes non-existent for mechanical engineering students above sophomore level.

Physics at 8am can be painful when your last lab ends at 5.

All classes for one subject are all either on MWF or TuTh, there's no variation to schedules like Saturday classes or even having different days for one subject, some students have full-time jobs. there's no one-credit classes on campus either.

Classes that are required for my major are only at night. I didn't sign up for a night school.

There needs to be more options in terms of faculty and times specially with the graduate programs

Offered once a year limited times and space with shitty professors

I had all my courses picked out in the fall and went to check them around Christmas and was dropped from a core class that I needed for my major in my last semester. I had to scramble to rearrange my schedule with the help of my advisor and the mercy of professors giving me access codes to get into their class. I WASN'T NOTIFIED NOR GIVEN A WARNING. FIX THIS SYSTEM!!!

for most of my classes there is only 1 or 2 sections of the course but for other majors they have atleast 4 or 5 sections so my schedule always conflicts with other classes i want to take

Classes get full very fast. More sections of popular classes should be available. Classes should be offered in specific terms because if people don't pass it, they have to wait a whole year to retake it

It would be very helpful if some of the university studies had a few more times

I'm taking classes that I don't want to take, nor am interested in.

3/5 of my teachers got changed without my knowing. Classes are offered scarcely we need more options in terms of professors and times. Also the course requirements change frequently which is extremely confusing

Classes should be offered spring and fall semesters. If something happens, where a student has to drop a class, they are essentially a year behind. Even if the course is offered during the summer or may semester sessions that would greatly help students not be behind.

Sometimes there are 4 classes and 3 are taken by an unpopular professor so the 4th class is filled in a second, and everyone is forced to take the unwanted professor

Half of the classes promised in mechanical engineering were not offered for senior tech electives.

MIS CLASSES NOT AVAILABLE OFTEN!

I am in a major with a strict progression, with no room to make up classes outside of progression.

A wider variety of online class selections would be helpful. Often there is only one course available to fulfill a requirement as opposed to many available to face-to-face students. Many courses in the same subject will have the same professor.

I found it difficult to find classes in my major that were given at different times, and I was disappointed at the availability of classes that I had to take this semester.

Some classes I have taken this year have not had enough seats for the number of students in the class. This has happened in 3 of the classes I have taken throughout my time here which could discourage people from showing up to class if they do not have a proper seat/desk.

It's a cohort. All the classes I need are available.

There is a certain class I needed to take that had only been available with one professor at one time slot throughout the semester. It would be nice to have an option of professors. Some of them haven't changed or updated their curriculum in years.

Required classes were canceled.

Finding the course, "New Testament and the apocrypha" was great, I would love to take more like this.

They are all bunched up during the same times on the same days as other classes. Also the fact that in my major (History) the school has failed to hire a Professor who focuses in Asian History. That would've been nice to take.

Some one time slot classes, few electives and core classes offered

Engineering classes rarely have multiple options for professors, which makes a very restrictive schedule.

Classes need to be offered every semesters versus just once a semester. There needs to be more options. Because students don't pay all this money to not be enrolled in a course.

Because the number of faculty is on the small side, it leaves little too no wiggle room when you need to add a nonmajor class to your schedule. Also, very small amount of choices (and not very good ones at that) for electives in the major.

There was a class that due to scheduling errors had to meet only once a week for three hours when it was a regular MoWeFr or TuTh class, making it difficult to schedule around and a draining class

the class sections offered for graphic design are horrendous

not fair how incredibly long studio classes are compared to other majors non cvpa. They have more flexibility to change class schedules and even can work after class.

The usual classes are offered over and over again.

I wish more CIS tech electives were offered

not enough MIS electives

too many classes

As an athlete and working student sometimes it is hard to find class times in business that fit my schedule

Especially as a Spanish major. There are such a limited amount of classes to take, most of which are offered multiple times and are solely about Spain. I'd like to see more diverse classes for the future students.

Some classes just seem to be a waste of time and take away time that I could be using for other classes to be successful in my major

There is not a lot of options.

Foreign Literature & Languages offers very little variety of courses, especially for French. I have had to enroll in outside programs to take a variety of my required courses.

Please introduce American Sign Language as a course and it is difficult to take studio art classes when you are not an art major.

Although I have not needed it, the MLS major should have summer options for people who have failed instead of taking an ENTIRE YEAR to re-take the class. Also, College of Nursing gets so much more preference than us, we are an important part of the healthcare industry and deserve better instruments in our class

I was enrolled in a a vital nursing class with an amazing professor, only to be transferred out (without my knowledge or approval) and put into another professors class whom I have had before and she was not knowledgeable or helpful. This was all because there was an error made in the enrollment numbers. I tried to get help and was given none.

There are too many upper level courses that seem to only meet at night. As a regular "Day" student, these class times of 5:00 p.m. or later are less than ideal. Many times, this is the only offered section of the course.

Ex por202 only two choices same day.

For Fall 2018 two of the classes I want to take are unavailable.

Needs more availability

The prerequisite and all is not allowing me to take a few classes and I have to take classes about stuff I have already studied before and I do not have an option

Some courses only have one class, so everyone is stuck with that one set course and have to make their schedule around it.

I'm doing an extra semester because classes become full and I have to wait additional semesters to take certain classes.

I find it odd that the classes seem to get later and later when I'm supposed to be a day student and my only option is to take a class 6:30 pm-9:30 pm. I don't understand why we don't have day classes instead.

certain Required courses are done on an every 2nd or third semester and if you miss the cycle of beginner intermediate and master level you are wasting time on filler courses

I would have liked them to be offered on a wider variety of days/times because making a schedule was difficult.

I'm enrolled in a class I'm unprepared to take because it is only offered every 2 years (4 semesters!) Many classes are taught every other semester, making it easy to put students a semester-year behind

There needs to be more pre calc classes in the afternoon

Was told fully online but yet I still had to take an in person class. ENG 102 was full this semester online.

Although I wish there was more options for a few of the night classes that I took bc those were the only option available aside from online which I would have had to pay more money for

Many classes are full and I'm unable to enroll in them on time.

A majority of my classes I need are scheduled for the same time and because of work, I can't take late afternoon classes.

Would like to see more classes/spots for popular electives open for freshman as they register last (ex. MUS 106 and ENL 200)

Some of the classes only offered one section - I managed to get them, but it was a struggle to fit them into a viable schedule.

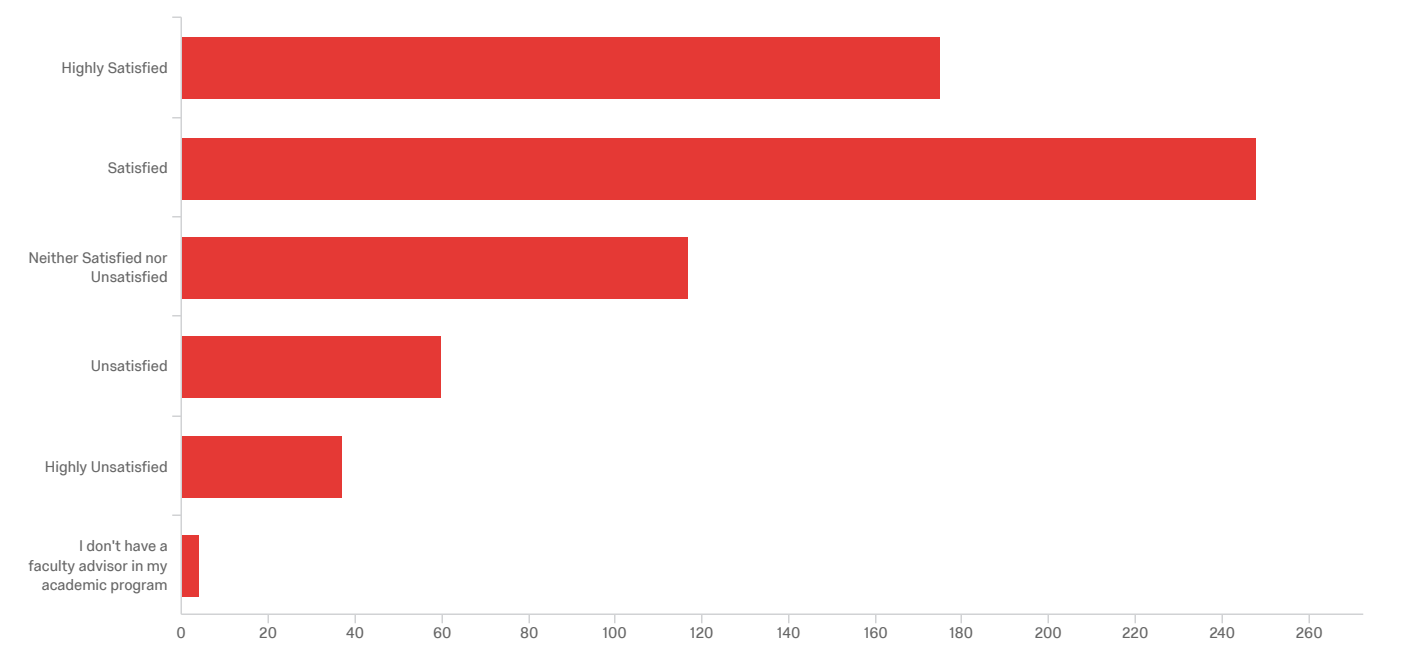
I have not looked into classes available for the Fall 2018 semester, but the Spring 2018 semester was fine.

Unsatisfied that nursing classes are only offered once a semester and with electives, need more interesting electives

I had a lot of time conflicts within my major that forced me to choose between classes

lots of classes overlap each other or can be at the same time as another - making me have to choose

Q182 - This year, to what degree are you satisfied with the academic advising received from your faculty advisor in your academic program?



#	Field	Choice Count
1	Highly Satisfied	27.30% 175
2	Satisfied	38.69% 248
3	Neither Satisfied nor Unsatisfied	18.25% 117
4	Unsatisfied	9.36% 60
5	Highly Unsatisfied	5.77% 37
6	I don't have a faculty advisor in my academic program	0.62% 4
		641

Q183 - Comments

Comments

Barely checked up on me. Never responded to my emails just poor

my advisor is not knowledgeable and unhelpful

Advisor Ashley Wilkinson College of Nursing has been extremely supportive and available for my college career.

Dan Braha is both a great Professor and a great advisor! Will be reaching out to him for a recommendation letter in the coming weeks!

I fired her lol

T. Boone was very instructive.

Constantly had issues with being assigned an advisor.

He is useless

Does the bare minimum.

Jessica Olivera was wonderful in my experience, truly tries to generate the best outcome to fit your academic needs, as well as your personal ones.

Amiable, helpful, respectful, and funny.

Chris Jacobsen deserves an award.

Classes offered were terrible for people in sports or with jobs. My advisor did nothing

catherine curran is awesome

My advisor reached out to all his advisees

Useless

I am sorry but I feel like I can be my own advisor, they don't really help at all. The STAR center is way more helpful than your own advisor.

Back in pre-engineering, the advisor is NOT helpful, tends to lie a lot and always seems to be in a bad mood. I was forced to meet with him all the time and hated that I had to go. These pre-engineering need an actual engineering advisor. and I feel strongly about this.

My advisor was unable to answer the majority of my questions and it felt as if I was telling her what classes I had to take.

Professors need more guidance on advising

Could have given more insight into future of industry

Only talked via e-mail. NO relationship with advisor.

My advisor has been FABULOUS! Always available and others that have helped me along the way. I am very thankful for their help and advisement.

Never heard from my advisor this year. Really disappointing because I was in need of help and so many other students. Need just advisors not advisors and teachers.

My advisor is very slow to respond and sometimes ignores questions pertinent to my graduation path. Once I do interact with her she is attentive, but often doesn't remember anything about our previous sessions requiring me to make inquiries multiple times. I am hesitant to go to her when I have questions and often will contact Shannon Scott instead. She is wonderful and provides me with prompt answers, even if that answer is only that she is working on it. She keeps me in the loop, which I greatly appreciate. I feel confident that any issue I bring to her will be resolved.

My advisor seemed to have forgot about me, I did all of my own scheduling, only reason i needed to meet with her was to get hold lifted.

Have not heard from my advisor since my last meeting with her. I do not feel as though I have an academic advisor, but rather someone I am forced to go talk to every semester in order to get my hold taken off my account to pick classes. She is not there for me, she is not helping me in any way. She is not checking up with me and hasn't reached out yet to meet with me again. I pick classes April 5th and I still haven't heard anything from her. This is a little frustrating. This is also not the first advisor I've had... It seems they are all the same.

Jacobsen has been incredibly helpful.

Doesn't seem to care about me. Never answers emails and is short when he does.

I feel like my adviser knows less than I do. Whenever I ask him a question he always forwards me to someone else and I feel I'm always on a goose chase to find the answer.

Michael Anderson was a terrible advisor, even the secretary of CCB vouched for that. I had to switch advisor which is now delaying my graduation process

shoutout to Jessica Oliveria, shes the best!!!

advisor changed every semester i went to school here. This caused me to not build a comfortable relationship and get further in my options around campus and moving forward in the school community.

My adviser and professor is always informing me about new or interesting classes be offered in my major AND in other departments

My advisor didn't help me at all. I had no idea I was close to my graduation until I counted the credits myself. When I asked for direction, he gave no real advice.

I understand advisors have a lot of students but they need to act like they care about the students they are advising.

I love my adviser as a person; she is a wonderful person but she does not understand the cluster system (neither do I) which makes it very difficult to tell me what I need to take in order to graduate. I shouldn't have to jump through hoops to graduate with my Biochemistry Degree but it seems like I need to.

haven't had any

Glauca Silva is a wonderful advisor!

Best advisor I've ever had.

Need actual advisers that understand the system, not just teachers who are too busy to advise and don't know what they're doing.

Only met her once and it was helpful but short

Professor Darst was very helpful but the 2-3 advisers I had prior to him were unresponsive and none gave me the same information.

Previously my old advisor, before leaving, had told me to take classes I actually did NOT need, and taking an amount of classes that had made me push my graduation back one semester. Not to mention, never answered any of my emails. My new advisor has been on top of everything, and if she doesn't know an answer to one of my questions contacts the department head or whoever she needs to. She's been an essential help to me graduating in May.

My advisor is phenomenal

Megan Abaijan is a wonderful person.

eh.

Some of the teachers need to give more time and explain more of what they want from students.

Doesn't respond to emails

She gives me nearly no help.

Jen Murphy is a great advisor

My adviser is kind and helps as much as she can, but is limited in resources and is probably not the best person to help me with my goals. I have premedical questions that she often can't answer, and although she does her best to find out, she is not very effective as an adviser to me.

I'll wait and see if they're better this time.

Very satisfied with continuing ed advisors

Pretty good, until they change what classes you need to take for the underclassmen, and they confuse it with theirs.

my advisor always advises me to see someone else.

Meredith Dove is my advisor. She never responds to my emails, and when she does it's never helpful. She told me to take ENL 201 or 202 this year... Those classes aren't even offered anymore! Furthermore, when I went to her for help in making my schedule, I helped her more than she helped me. I also have an advising hold on my account and won't be able to get it off until last minute. Furthermore, I've had 4 or 5 advisors in my two years here (started in fall 2016) and have gotten help from none of them! Fantastic.

I haven't seen/heard from my advisor since freshman year

Could be a bit more involved and helpful

Was somehow put in the undergraduate students program not the online student program by a counselor. Misguided on initial transfer.

He doesn't know any more than I do when it comes to stuff like adding, dropping, withdrawing classes or possibly switching majors. If anything, I know more than he does about the things I ask about.

My advisor has missed meetings and has very few office hours when I am also not in class making it near impossible to speak to her.

My advisor is required to meet me but just sent an email, and did not check up on me in person.

The last semester was the first time in three years at this school that I actually had a competent advisor.

My advisor seems to not care at all about advising. This makes getting useful info or tips for my career path complicated

My advisor has yet to reach out to me as a transfer student and I've been on campus for a few months now.

We need more women in engineering because the male professors are not very good with female students

Aminda O'Hare is the best.

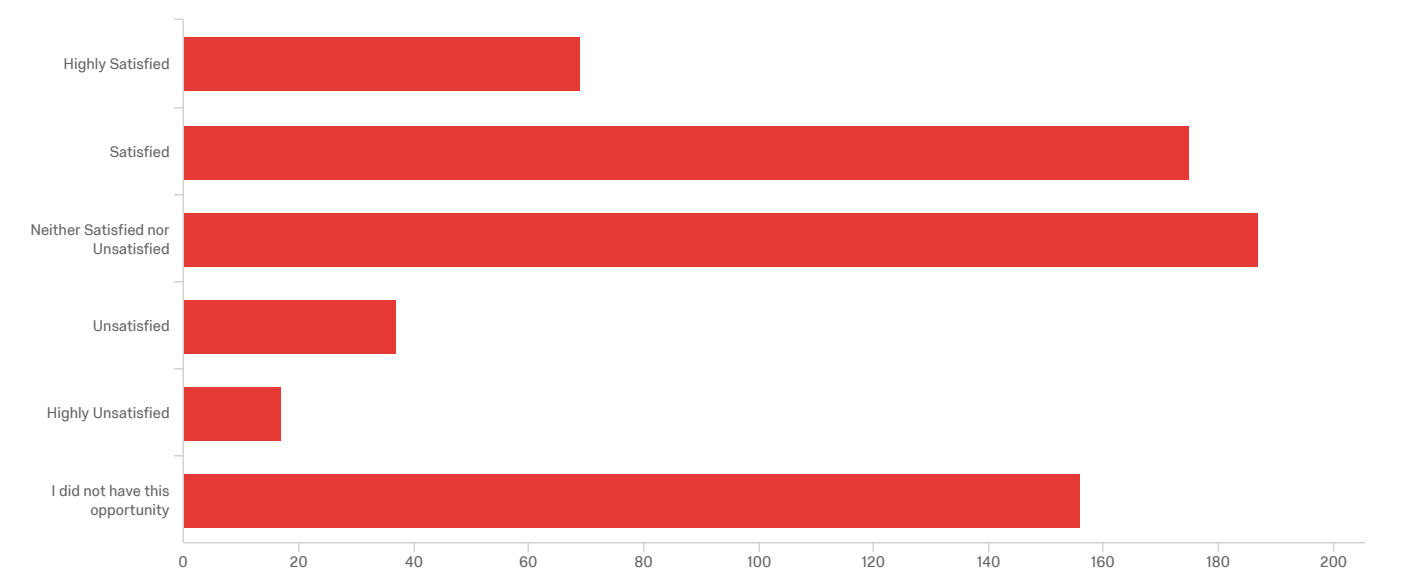
Sometimes I wonder if he understands what I am saying. His english isnt perfect and he kinda just nods and agrees to whatever I say. He also says things completly off topic of what I am trying to ask him.

She's not answering my emails.

Shannon Jenkins has been a tremendous help

Showing records 1 - 71 of 71

Q184 - This year, to what degree are you satisfied with the opportunity to be involved in research opportunities with faculty members?



#	Field	Choice Count
1	Highly Satisfied	10.76% 69
2	Satisfied	27.30% 175
3	Neither Satisfied nor Unsatisfied	29.17% 187
4	Unsatisfied	5.77% 37
5	Highly Unsatisfied	2.65% 17
6	I did not have this opportunity	24.34% 156

641

Q185 - Comments

Comments

This is redundant in its redundancy.

Nor do I want it.

I think biology (my major) should be able to do an internship senior year instead of a capstone research project because not everyone is interested in research. other majors like mls have this ability and it leads to jobs for them

I love Dr. Nora Barnes

Great research opportunities but I feel like they were not advertised enough

There are not enough professors doing research for the amount of students who would like to participate in one. I think they should take priority for seniors or there should be something that requires every Bio student to do research or an internship, not just capstone. It will prepare and give us experience and that's what we need in order to get a job after graduation.

Only a select few were chosen for undergraduate research.

Had opportunities to apply but no time this semester

I would very much like this opportunity.

How does a student go about pursuing these opportunities?

I found it difficult to become involved in research with faculty members.

I have a great professor to do the research but I have to pay for all the materials myself. No support from anyone.

When a student gets to work on a research project, they tend to do minor jobs that do not contribute to the overall research.

UMD prides itself in being a "research based" University but all the student research positions are held by only a handful of students. I believe professors choose and keep their "favorites" and turn away other students that are also interested.

Dr. Boerth is one of the best research professors in the school and the chemistry department offers many great choices to research under. I would like to research under a few of them just because I am interested in the projects and opportunities they offer.

As a minority from a 'not-so-nice' neighborhood I have no connections from home. I have seen a very obvious difference between me and the peers I have who come from nicer and wealthier neighborhoods - many of my peers from such neighborhoods manage to get summer internships easily through their neighbors, connections and parents. Meanwhile, as I have relatively no connections because I come from a neighborhood that has been known to be dangerous, I have relied on professors at the school many times to try and get an internship. I have had professors blatantly ignore all my emails, even after in-person meetings where they professors speak optimistically about my potential working in a lab. I have felt very invisible as a result, and would go home depressed for weeks on end. I have also been told that interns are a 'burden'. This isnt okay. Teachers should be encouraged to take students in. More funding to pay students who are minorities and cannot afford to work for free should be given. It isnt fair how minority students from impoverished neighborhoods or who have any kind of disadvantage should have so much less hope to get a summer internship than others.

I didn't even know this is possible

I have not heard of any opportunities within any language majors.

I am in the honors program and research is mandatory. If I was not in the honors program, I have no idea how I would have been involved in research.

I did not know I had opportunities

I participated in a psychology study which I found to be uncomfortable, but that was just because of the nature of the study. I have applied to take part in research outside of the school, but my classmates that I know have had difficulty finding positions doing research for the university.

Since I have a small department research opportunities were actually attainable unlike most other majors.

I'm not at the level to do research yet.

Haven't experienced this

I want to help, but I feel like I'm just a sophomore that would get in the way or ruin people's experiments/research.

I'm volunteering currently with research, it seems like becoming part of the research is too arcane and too random. I only got my volunteer position by chance that another student dropped out a few days after I talked with the professor about helping.

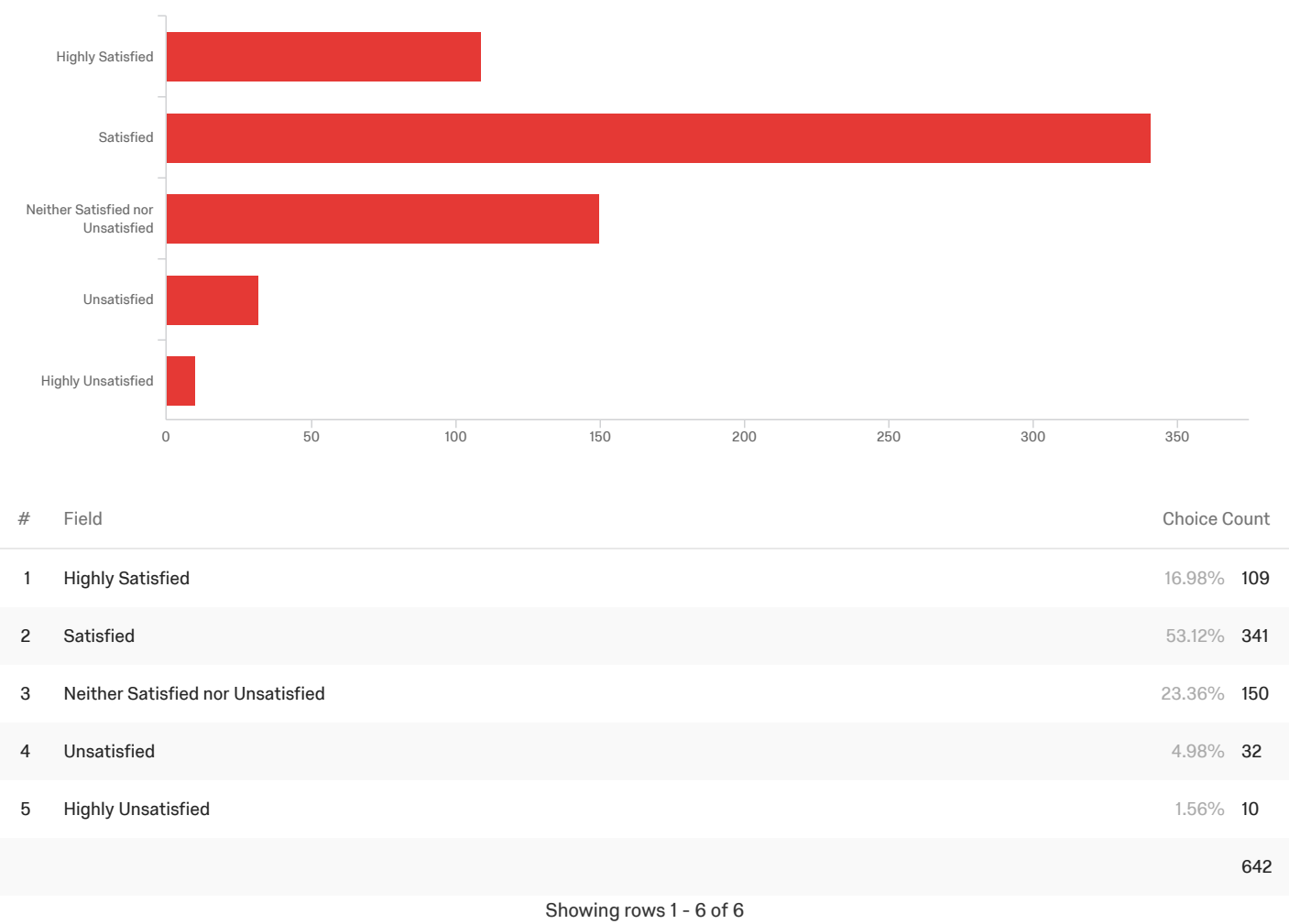
There should be more research opportunities for students to engage in on campus, especially in psychology where it is a requirement for students to participate in 2 or more studies per semester.

Aminda O'Hare is the best.

Don't really want to. I learn more at work, and if my career was just running simulations I'd probably hang myself after a year.

I was lucky but overall more staff should encourage and offer students opportunities

Q186 - This year, to what degree are you satisfied with the amount of office hours made available to you by your faculty?



Q187 - Comments

Comments

No comment.

Working 10-6 Faculty hours didn't meet my needs.

Half of my professors offer office hours, the others I communicate with through email which is often times challenging when I need help with something.

Most will go above and beyond for the students.

Some teachers will avoid their office hours.

Most office hours existed during work hours or class hours.

If I couldn't attend an office hour they made sure I was seen in an appointment outside of office hours

online is different

This year they finally correlate with the free time I am not in other classes.

Everyone has like one hour a day and I can't work with that.

Commonly at the same time as other classes are

A lot of times when I try to see a professor during office hours, they have other meetings scheduled. It's hard with six classes to always meet since I have no time when they do. So when time becomes available and I try to meet with them, they're unavailable due to faculty meetings and so on.

A lot of the office hours that are available seem to fall when other classes are in session that I am enrolled in, this isn't all the time though.

Professor Uday Kant made extra efforts to accommodate students by virtual office hours .

I've never used office hours.

They seem to be available a lot, I just don't need to go to office hours.

Some office hours conflict with my classes, but there isn't much that can be done about that. Anyways, most teachers are easy to contact.

Office hours are either during my other classes or there's a wait for some time with the professor.

I have classes until 6 every day and no one helps plan around this.

Gets kind of hard to make some of them sometimes, like I can only make it for an hour on one particular day during the week due to classes.

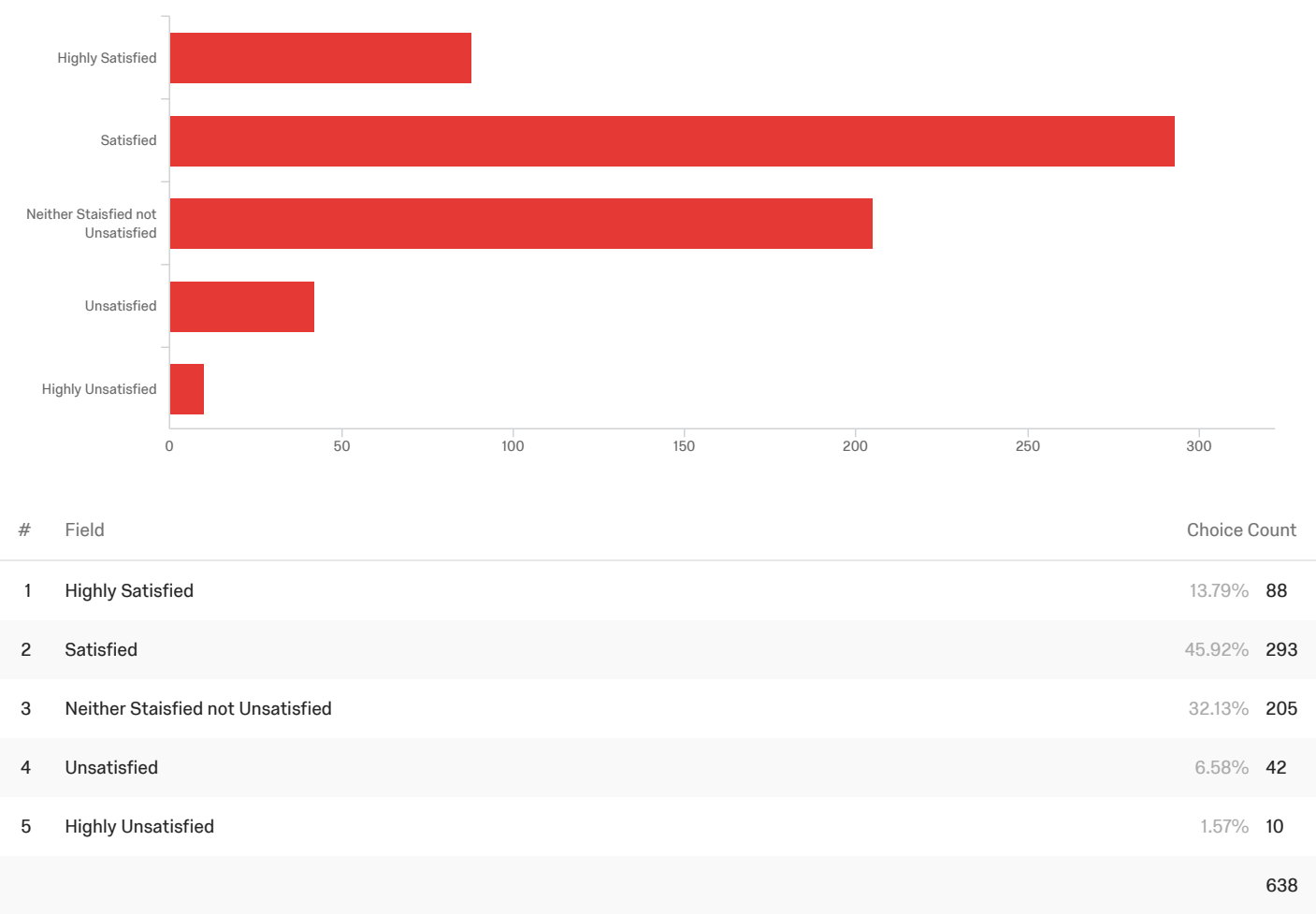
Some professors are good. I definitely would like more diverse times, I have one professor whose office hours are all during my other classes, which is kinda irritating.

Would like to see different times for office hours each week rather than the same time overall

Overall satisfied except for one professor who is never on campus for class never mind office hours

Showing records 1 - 23 of 23

Q188 - This year, to what degree are you satisfied with your opportunities for interaction with faculty members outside of the classroom (excluding office hours)?



Showing rows 1 - 6 of 6

Q189 - Comments

Comments

No comment.

Most are very approachable

I don't want faculty socials

most of my professors do not respond to emails

Faculty are always happy to help

Some of them are really nice. Sometimes, we students go through a lot in school so who do we turn to, talk to since our parents are here, we do that with some of our professors.

Not much interaction outside of their respective departments

Usually I can email and get responses to things from most of my professors. This semester has been different and not a good experience, but other semesters and professors and faculty have been great on responding.

There aren't many...

One professor had small group meetings once a week that really helped

Some of the chemistry professors (Dr. Blanchette) do not always answer their emails which makes getting in contact with them difficult when you are not able to meet them at their office hours.

I was hoping that there would be more.

I dont.

Everyone's pretty good at responding to emails.

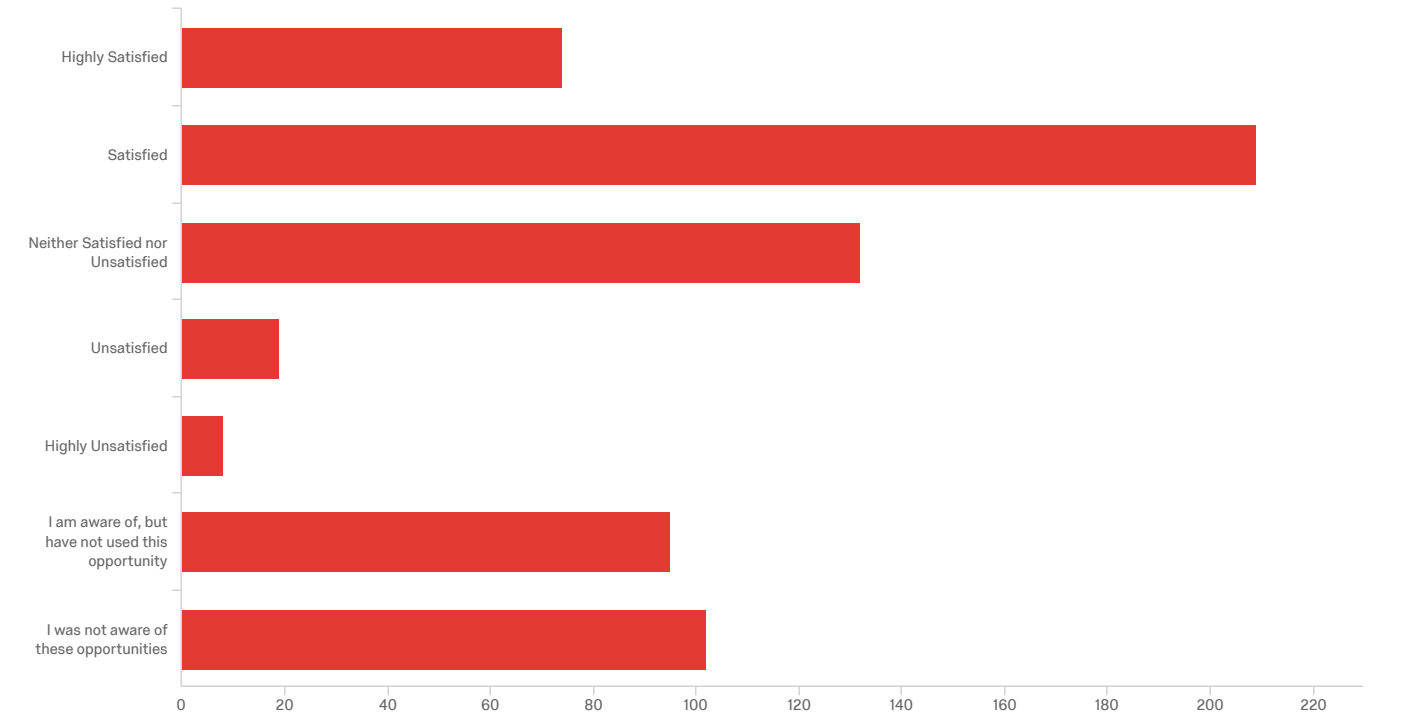
Brian Williams will always have time which is rare and his excitement is contagious

I don't really interact with them. Occasionally an email, but most of them don't respond at all.

Are there opportunities with the teaching faculty outside of office hours?

Showing records 1 - 17 of 17

Q190 - This year, to what degree are you satisfied with leadership opportunities available for students on campus?



#	Field	Choice Count
1	Highly Satisfied	11.58% 74
2	Satisfied	32.71% 209
3	Neither Satisfied nor Unsatisfied	20.66% 132
4	Unsatisfied	2.97% 19
5	Highly Unsatisfied	1.25% 8
6	I am aware of, but have not used this opportunity	14.87% 95
7	I was not aware of these opportunities	15.96% 102
		639

Q191 - Comments

Comments

I do not have the requisite knowledge to thoroughly answer this.

I would like to see more from the entrepreneurship club. They held a really nice panel discussion last semester but I haven't seen much about them this semester. Maybe there could be a bigger emphasis on entrepreneurship on campus?

massPIRG!

There are a lot of leadership opportunities on campus

Need more variance

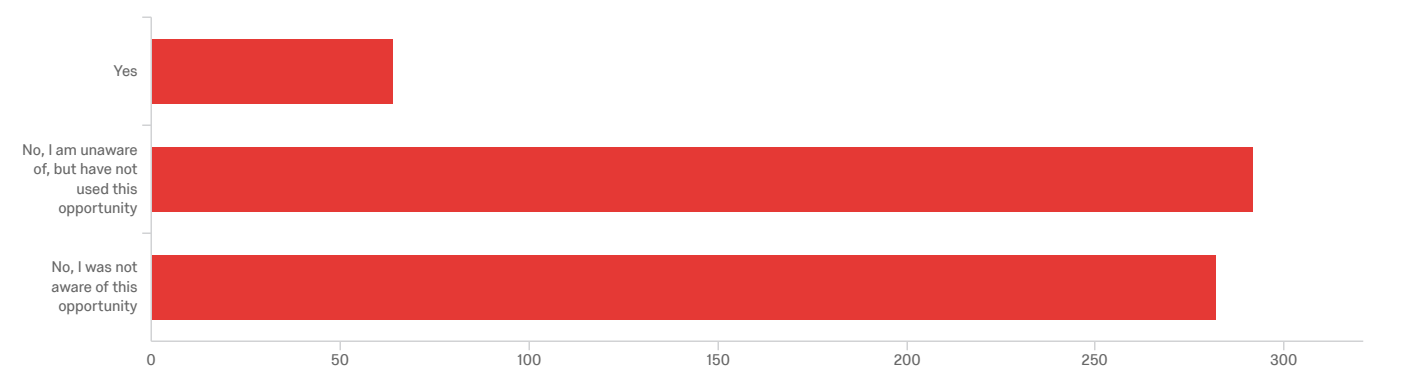
It is difficult as a commuter to get involved in things on campus, because they are usually at inconvenient dates or times.

I'm not sure what this means.

The opportunities are there, but I wish there was more interest in being engaged on campus amongst the student body.

Showing records 1 - 8 of 8

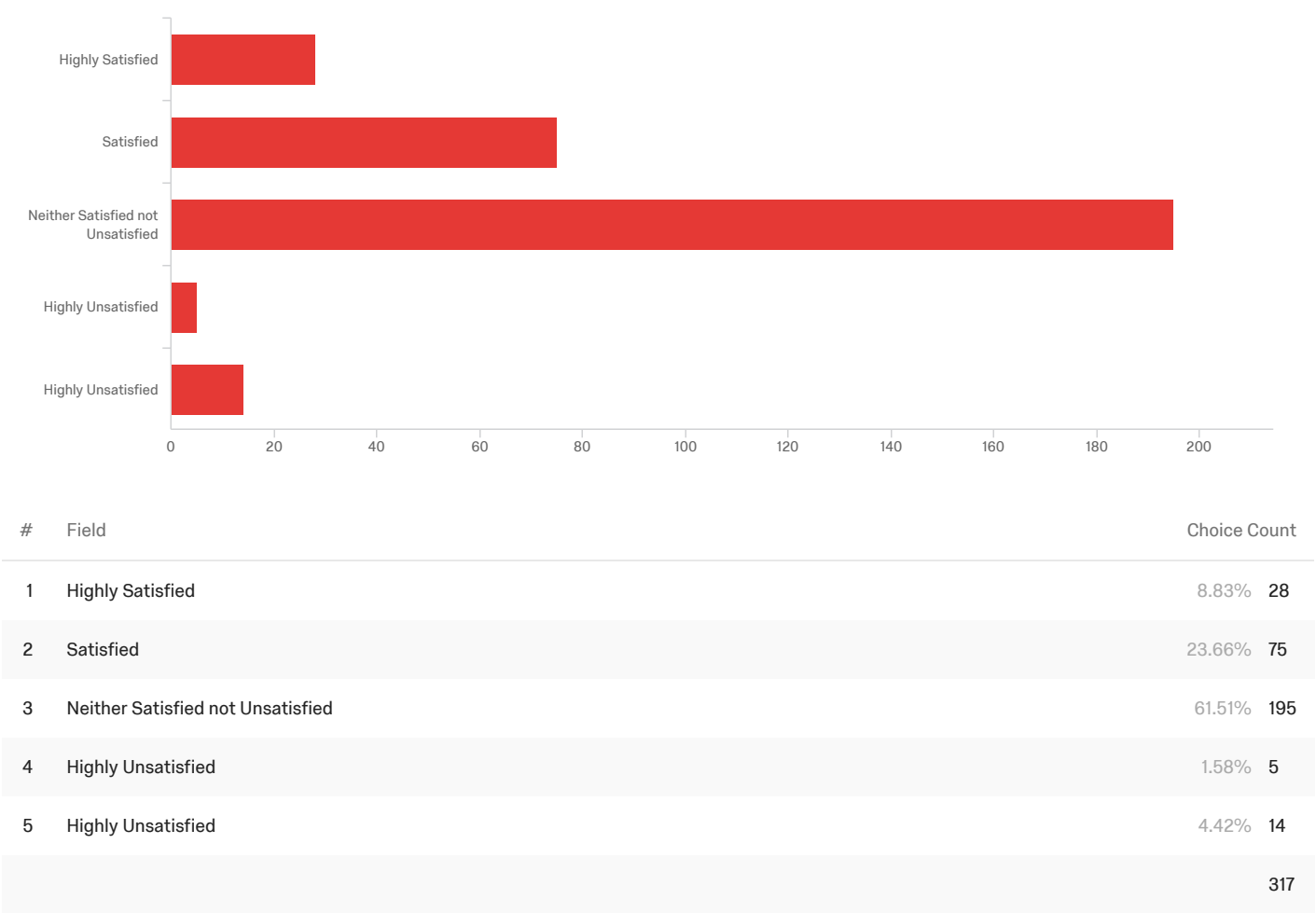
Q192 - This year, did you participate in a Service-Learning class (academic credit class involving community service)?



#	Field	Choice Count
1	Yes	10.03% 64
2	No, I am unaware of, but have not used this opportunity	45.77% 292
3	No, I was not aware of this opportunity	44.20% 282
		638

Showing rows 1 - 4 of 4

Q193 - You indicated that you participated in a Service-Learning class (academic credit class involving community service) this year. To what degree were you satisfied with it?



Showing rows 1 - 6 of 6

Q194 - Comments

Comments

I indicated that I wasn't aware of this program?

i didnt

I didn't

I did not take this. The quiz is broken.

I clicked that I was unaware of such services, clearly that does not give me qualifications to answer this.

I didn't participate in a service learning class, I think there may be a slight glitch in the system here!

I didn't mark I participated inn the class

I did not indicate that I had participated in a Service-Learning class.

I did not this part of the survey is broken

The instructions for the project were very vague. We had to ask a bunch of questions and ultimately had to just figure it out for ourselves.

I said that I don't participate in these? Haven't even heard of them?

I hit no.

i indicated I did not know this opportunity existed... so this is N/A

N/A

I did not know this existed.

i did not say this

I didn't say that I was a part of a service learning clas

I selected that I was not aware of the Service-Learning class. This survey needs revisions; it has several errors.

I didn't participate

I was not aware of this opportunity (I think the survey got a little messed up)

i did not participate in a service learning class

I did not participate in a service-learning class, nor was I aware of the opportunity until just now.

I didn't participate.

I didn't participate. This is the second time this survey did this. It is a glitch

I didnt

I did not participate.

Fix this. Seriously.

I indicated that i was unaware

I clicked that I didn't, your survey is bugged.

I was not aware of this.

I said I didn't do one... this survey needs some help and work to make it functional.

i didn't say i participated lmao

i did not participate in one

However, it was a class outside my major, and I was unaware of the service learning requirement until after classes had started. It's kind of annoying to have to do this requirement and it's not even a psychology class.

I did not indicate I participated in a Service-Learning class.

I did not indicate that I knew about or used the service

I did not participate in this

I was not aware of this opportunity

This was a Business Spanish class, and unfortunately the WHOLE semester was focused on service learning rather than learning a thing about our topic of Business Spanish. In the future, this should be split into two different classes. Especially with an almost \$200 book that is required, in which we barely had used. I would have loved to learn about the actual topic of the class, and fortunately having the time I taught myself the information. It was just ridiculous to have to pay a professor to watch youtube videos in class multiple times about other peoples service learning projects, rather than pay the professor to actually TEACH you to learn about the topic in which you had enrolled in.

I never said I did

I did not participate, and answered as such

I selected no.

I did not indicate this...

I pressed no...i was not aware this existed

... I selected that I wasn't aware of this.

i clicked that i wasn't aware of the classes? glitch in the system.

have not started that phase yet

I clicked No, I was not aware of this opportunity.

I didn't

I did not indicate I participated in this class.

I DIDNT INDICATE IT

I hate it. It should be told to us before enrollment. It was not listed on my COIN enrollment and on the first day I was told (obviously) but was unable to find another class to fit in my schedule. It should be an option for students that need that fulfillment but my major already fulfills the credit.

I said I did not participate in one. Why am I getting this question?

I was not involved in one of these classes nor was I aware of them.

Did not take

I didn't participate i think the precious questions answers are coded wrong

I did not

I did not chose that I took part

No I didn't select that . Glitchy survey

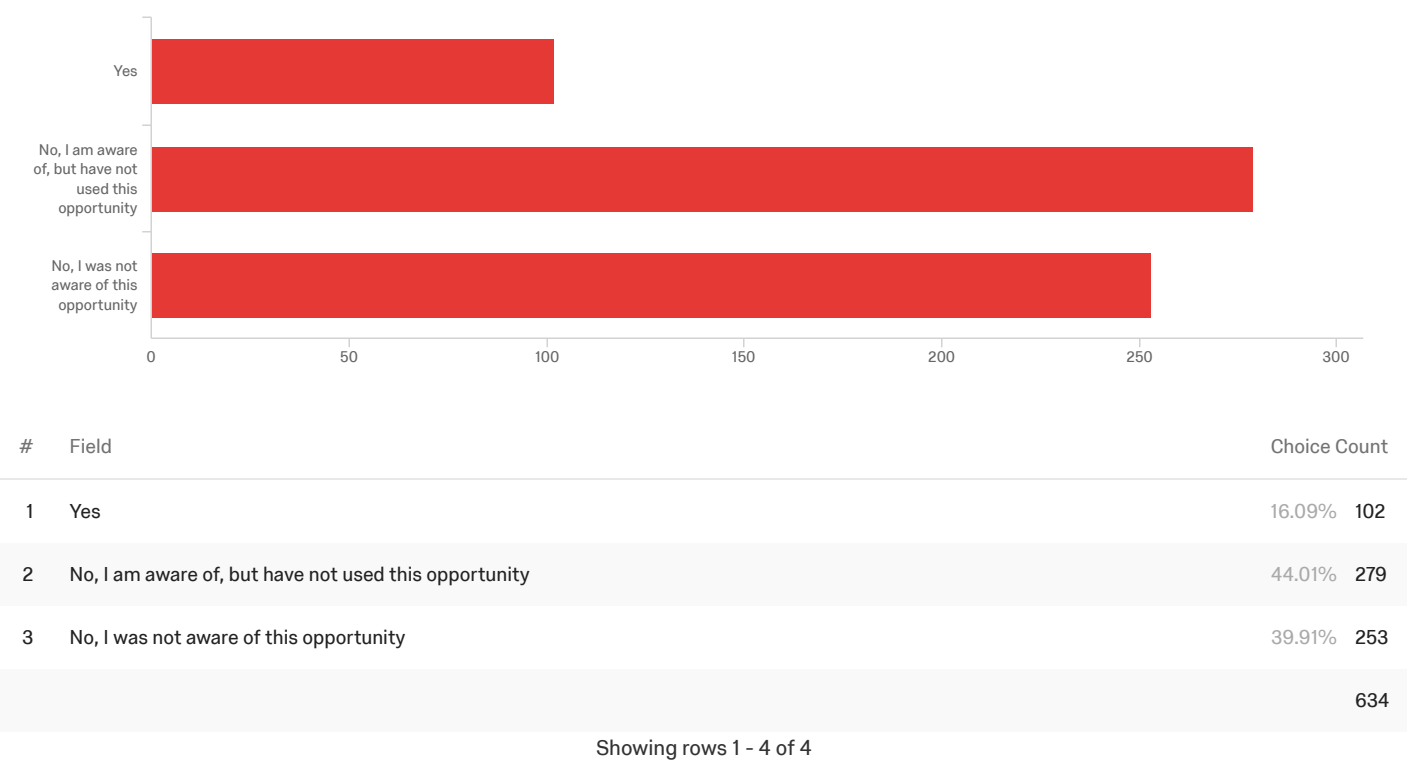
I am pretty sure i clicked i did not participate.

I clicked "no, not aware".I even went back and double checked.

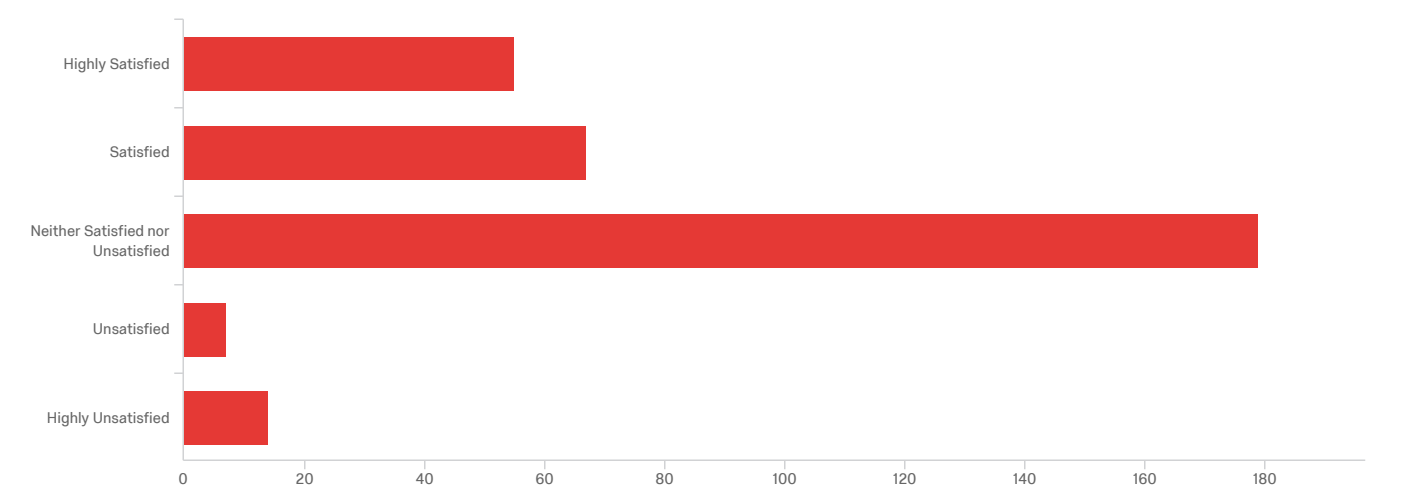
Did not participate

I did not participate.

Q195 - This year, did you participate in a Community-Service experience (non-credit)?



Q196 - You indicated that you participated in a Community-Service experience (non-credit) this year. To what degree were you satisfied with it?



#	Field	Choice Count
1	Highly Satisfied	17.08% 55
2	Satisfied	20.81% 67
3	Neither Satisfied nor Unsatisfied	55.59% 179
4	Unsatisfied	2.17% 7
5	Highly Unsatisfied	4.35% 14
		322

Showing rows 1 - 6 of 6

Q197 - Comments

Comments

i did not participate in this, but the quiz seems to think i chose a different answer.

i didnt

I didn't

I did not do this.

I clicked that I was unaware of such services, clearly that does not give me qualifications to answer this.

I didn't participate in this either! Another glitch in the system maybe?

I did not indicate that I was involved in, "A Community-Service experience."

Again no

Again I said I don't participate and have not heard of this

Again I said no.

did not indicate this?

I again indicated I wasn't aware of this opportunity... again this question is N/A

Taught high schoolers for Junior Achievement

I did not know this existed

i did not say this

I said I didn't participate but was given this question anyways

Again, I selected that I WAS NOT AWARE

I didn't

I did not (survey mess up)

online student - NOT on campus

No I didn't indicate that I participated

I wasn't in it

Habitat for Humanity Spring Break 2018 trip to Pennsylvania

I did not indicate this.

This survey is not working properly. Whenever I select I was not aware of something it brings me to this screen...

Indicated that I was Unaware

This is the second question that I said I didn't know about the activity mentioned. This survey is quite bad and really needs a second glance.

i did not participate in one

I didn't indicate this either, I said I wasn't aware of this

I did not participate in this

Your survey is broken

I did not and clicked that I didn't.

I wasn't aware of this

Okay. Fix your survey. I did not indicate this.

It was not UMass Dartmouth sponsored

I helped a fellow Eagle Scout in renovating a boat ramp.

... I selected that I didn't participate/wasn't aware of this.

i did not participate is what i clicked!!!

will comment after it starts

I didn't answer that I had participated in a community service experience. I did not.

Again, I clicked No, I was unaware of this opportunity.

I didn't

I didn't?

I did not indicate this.

I did not participate it keeps glitching on the survey

Again, I clicked I am not aware of this opportunity...

I chose that I did not

Did not select that. Glitchy survey

Again i said no and it is saying i said yes, needs to be fixed.

Again I clicked no.

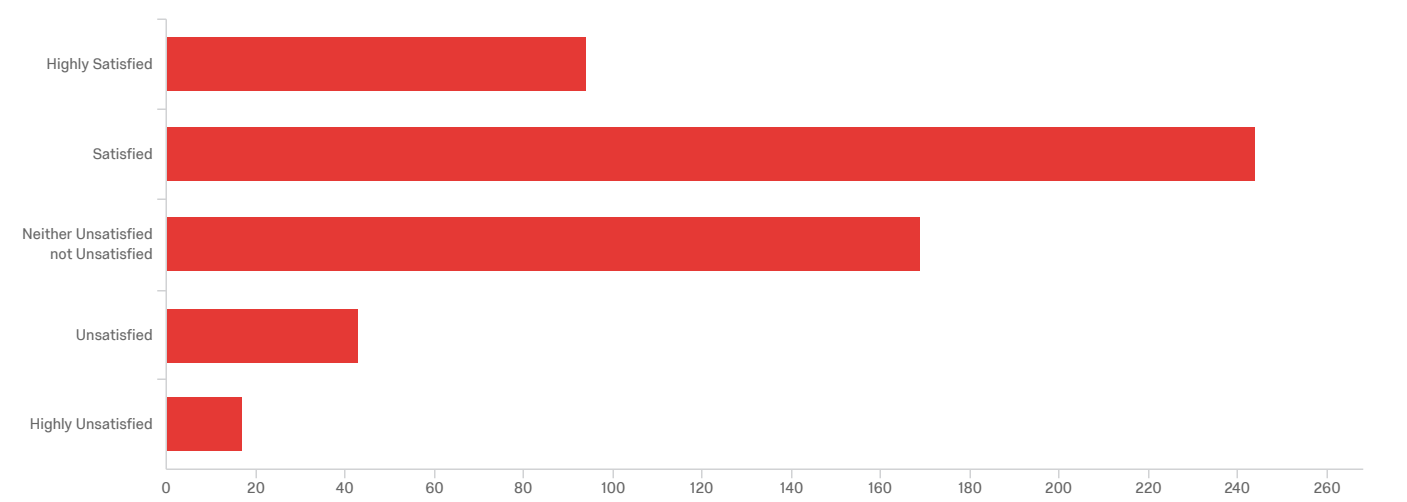
Did not participate

I did not participate.

Go with sorority to Gifts to Give in Acushnet

Showing records 1 - 53 of 53

Q198 - This year, to what degree are you satisfied with opportunities for social interaction with other students outside the classroom?



#	Field	Choice Count
1	Highly Satisfied	16.58% 94
2	Satisfied	43.03% 244
3	Neither Unsatisfied not Unsatisfied	29.81% 169
4	Unsatisfied	7.58% 43
5	Highly Unsatisfied	3.00% 17
		567

Showing rows 1 - 6 of 6

Q199 - Comments

Comments

Nobody goes to events and everybody just runs to their car to commute home or to hide in their dorm.

Now look, I've made plenty of friends and have what I would consider a pretty active social life, but its not really something that I'd say is easy to do here. After the first couple weeks of freshmen year, everyone would just kind of hang out in their rooms with their doors closed. Now, obviously I pushed through that and made friends, but I do think there is a barrier to entry here due to the lack of a communal feeling.

I don't talk to anyone.

No comment.

A survey related to the online student would be helpful this is very long and not really applicable to the online student.

There's a club for everyone.

The Dells on a Friday night are the best way for young kids to socialize. It's too bad some kids have to ruin it for the majority by acting foolish.

the school should be less strict with alcohol for those of us over 21

Social life is great here

I do wish there were more campus trips and "official" parties like the campus center Super Bowl event and the like.

I think there could be more activities on campus or more places to hang out other than dorms

I believe social events should be advertised more.

My roommates are my best friends and allowing open housing has made my time here much more enjoyable. However, for students who are alcohol averse, there is a lack of weekend activities.

Ugh stop the questions

It's college and this school puts such a choke hold on partys that at this point I'm never going to kknow what the fabeled "college exprience" is like.

I am aware of no such opportunities but am not interested.

It's okay. We're all usually too busy with homework to interact at all though.

Only had social interactions outside of the clsssrolm with my roommates and teammates

It would be cool to have a area to meet and be able to study other than in the library or our rooms.

Sometimes it isn't easy to get in contact with others. Also, I feel like the campus can be a bit dead on the weekends.

The school offers almost nothing in the way of social interaction. I am a commuter who does not drink or smoke marijuana and that seems to be the main form of social interaction for the students on this campus, so I prefer not to interact with UMass Dartmouth students much.

I dont like people.

I don't hang out on campus, I go home.

After encountering a breakup at the beginning of my sophomore year of an ex that decided to attend the same campus, it has been difficult for me to make friends here for a variety of reasons. I often find that my peers are not as academically motivated as I am, and people have different interests than I do. My peers from my surrounding high schools are also around, which is making it difficult for me to branch out. I started an organization on campus last year but had a hard time keeping people interested, and commuting makes it very stressful to meet people in classes since most of my classes are held in either huge lecture halls where everyone has sat far apart, or my classes have limited amount of people attending classes. These personal realizations have led me to apply to transfer to another institution away from home to finish my undergraduate degree.

I tend to try to avoid people.

I spend a lot of time doing homework in my dorm so I don't always go out and talk to people

Showing records 1 - 26 of 26

Q200 - This year, I had at least one professor that made me excited about learning.



Q201 - Comments

Comments

Anna Dempsey is great

Charles Redmond is a fantastic teacher and person.

Scott Ahrens, Thomas Stubblefield

Professor Morgan J Peters has been my English professor for my minor for three consecutive semesters. He has been a fantastic professor, and I have learned a lot through his classes. He doesn't use traditional test taking or paper assignments, instead assigning one gigantic project to be due at the end of the semester. I've argued in The Torch that traditional test taking detracts from the learning experience, and that all classes should move toward Professor Peter's method. On top of that, he is smart, funny and really knows what he's talking about with experience all throughout the English world. Definitely a keeper!

No comment.

Prof. Donovan and Prof. Jean Roberson

Dan the Man Braha is the best professor I have ever had.

Shelly Lynch

Professor Kayyal teaches my psychology class. She is the greatest professor I have ever had. Always willing to help and always engages the class in fun activities. I hope to have her for a future class.

Professor Kayyal, my psych 101 professor, was outstanding and took a subject I already enjoyed and elevated it even further.

Sarah Cosgrove has created a great flipped format that I have felt makes me truly grasp the material presented.

Give Morgan Peters, Shari Evans and Anupama Arora.

go CVPA!!! Great staff!

Jennifer Mulnix is incredible. Blanca Vargas is the exact opposite.

Especially Professor Bleitfeild in Rhetoric 101

Chris Jacobsen

Brian Williams!

Catherine Curran - MKT331

Dr. Roderick always makes his class interesting and fun. He made me excited about learning and helped me solidify my future career plans

Jan Fairbairn, Michelle Bowers, Laura Franz, Yoon Soo Lee

DR. STEVEN WHITE PROFESSOR FOR MARKETING BEST PROFESSOR EVER!

Dr. Silly and Dr. O'Connor are always so excited to teach, we need more people like that.

Dr Holdens counseling 1 class is great

Professor Christopher Jacobsen is amazing.

Bio 101 Elizabeth mccliment

Not the majority. We need teachers that are excited to teach and like what they do.

My advisor Professor S, Lynch

Professor Magrass

My professor for SPA 101, Karen Carnes. She WAS FABULOUS!!!! I am 49 and never took a language before in my life. This was my first experience and I went in with huge anxiety. She made the class fun, I learned so much and she was available when I needed her and she worked with us so we understood. It was a terrific experience!!

Professor Miraglia, of MLS, is awesome.

Kiley Medeiros, Terri Reynolds, Jen Viveiros, Ashley Medeiros, Valerie Seney, Natalie Rebelo, Nancy Cannan

Brian Williams has taught me more in a few weeks than some repeat professors could teach me in multiple years. and I'm not even a history major.

Professor Medeiros

This would be Professor Sandby-Thomas.

Will Riley, Jamie Eckert, Andy McWain, Linda Neelly, Jing Wang, Tian-Xu Zhou...awesome, caring, and they make it interesting.

Jennifer Viveiros was the best teacher I've ever had

ALL OF THEM!!!!!! THEY ARE THE REASON I HAVEN'T TRANSFERED

Just one

Dr. Revell, Dr. Dove,

All of them.

I had a few

Not their fault, i'm just depressed

Prof. Wimberley is my English 101 professor. She is absolutely amazing! She is always excited, always ready to go and she cares so much about her students. She's always available to reach out to and never makes me feel like I'm bothering her, even if I ask the same question 10 times.

Bruce maddocks!!!!!! Adrian Tio!!!!!!

Jennifer Viveiros is the best nursing professor that I have ever had.

Chris Van Booven from the Spanish department. He was one of the best professors I have ever had until he got a new job and Blanca Vargas became our fill-in professor and she changed his entire syllabus even though that's not what any of us sign up for. I miss Chris.

Professor Robert Darst (Human Rights Capstone) Professor Kenneth Manning

Professor Zysk has been the only teacher I've had in all my years of learning who has allowed me to actually enjoy a language class.

Marta del Pozo Ortea deserves SO much more credit than she has received. She truly challenges her students and cares about every student's success. I wholeheartedly hope she gets the credit she deserves one day.

Prof. Kagan Prof. Amirzadeh (I think that's how you spell her name)

Dr. Catherine Neto

Mwalim (professor Peters), Julie Reitzas, Nane Khachatryan, Matilde Botelho, Smita Bala

I am a STEM major, and Professor Moran managed to make my Honors Art History course the most interesting learning experience of my life to date

The sub I got for chemistry when I actually learned something

Professor Griffith is excellent. He is organized and always available to students.

I love Jennifer Vivieros. She needs a raise. She made me love the nursing program again.

Vijay

Professor Scott Ahrens deserves an award for how well and concise his teaching style is. I could sit in a lecture for hours if he were giving it.

Michelle Bowers, Yoon Soo, Laura Franz, Ziddi Msangi.

Professor Kate Thomas-Moody Sports Marketing

Brian Williams , Paula Rioux, Lenard Travers, Jack Strauter,

Most of them actually

With a ratio of about 3 who did the opposite

I've only had one professor that interested me in learning

Professor B Lou, makes me almost want to become a math major. He is an AMAZING professor who truly cares about his students.

Dr Sarah C teaching micro economic

Dr Barrett!

Professors Zysk, Arora, and Hankins in the English department and Professor Hall in the education department are all fantastic educators and they are really passionate about helping their students learn.

Biyong Luo

Joshua Botvin

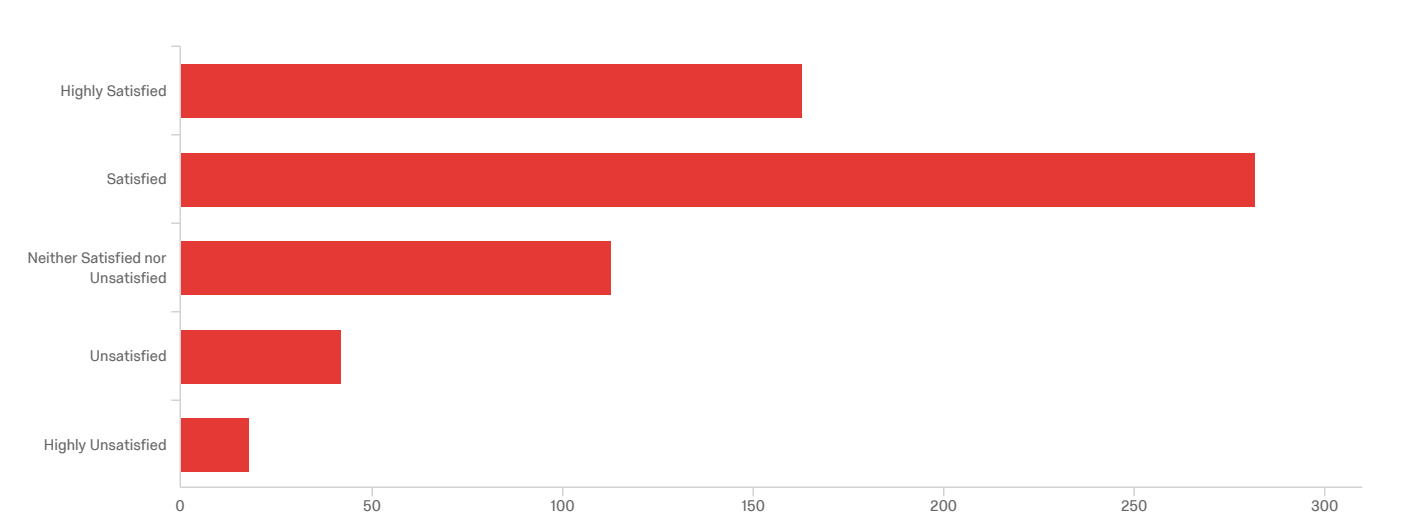
Aminda O'Hare is the best.

Several professors, actually. The psych department is very engaging.

Most of my professors made me excited about learning

clinical instructor

Q202 - This year, to what degree do your professors care about you as a person?



#	Field	Choice Count	
1	Highly Satisfied	26.38%	163
2	Satisfied	45.63%	282
3	Neither Satisfied nor Unsatisfied	18.28%	113
4	Unsatisfied	6.80%	42
5	Highly Unsatisfied	2.91%	18
			618

Showing rows 1 - 6 of 6

Q203 - Comments

Comments

they're just doing their jobs mostly, if i ever say i have problems with depression or anxiety they always look confused and kinda concerned and then refer me to the on campus counselor, even though i see my own therapist.

Scott Ahrens and Thomas Stubblefield definitely show compassion for both their work and their students. One complaint I have is about Rebecca Uchill: In our Art History class, she treats us like middle schoolers. If even one or two people are talking in the back of the lecture hall of 260 students, she stops talking and makes everybody in the room wait for those students to stop whispering to each other. She does the thing where she says "I'll wait." and cocks her hip out and makes a face like she doesn't care if she goes over the class time limit. If those students aren't paying attention, that's their loss.]The professor shouldn't make two students' talking ruin the class for over 260 other students. It's ridiculous and really upsets my friends and I.

told him someone in my immediate family died and he kinda just said "oh well keep working" lol thx man

I do not believe this encompasses the role of a professor.

I never interacted with most outside the classroom. That's on me, not them.

Most do however some don't.

Certain ones are amazing, others are not.

i hate to generalize this, because really its only one professor, but Blanca Vargas has made me feel like i don't matter at all. she has made me feel like my education is unimportant and that she is here for the money. unaware of the cares and concerns of her students, but fully aware of getting what she wants.

The professor care a lot about you as a person. Its very nice.

Psychology professors are always understanding and caring about students needs

I think this question is only for the professors at the Charlton College of Business, they are the ONLY professors who care about us Students. The rest I think could care less about us students and only want their paycheck every two weeks. In the past, I have had professors for my non-business electives that made me cry so much and could care less about me. But if I was a student in their major they care more about, that is not fair!

the answers don't make sense in the context of this question

Afsoon is absolutely amazing!

Not very connected to the professors this year, they seem to come teach and leave. Often packing their bags before you can get to them after class to ask a question

Retaining information and exams are at the height while students are struggling to cope with a shifting society

Dr. Roderick CJS

Most just teach and leave, i dont blame them. They have their own lives too

Genuinely attempting to help me become a better artist

This question makes no sense...? Am I satisfied with how interested they are with me as a person? I guess it would be nice if professors were friendlier, but the ones who are tend to go to an inappropriate extreme and I'd rather keep a polite distance than deal with professors talking to me about their pranking history. Are they interested in me, which seems to be the intended question? With one notable and alarming exception, which I have detailed, I don't even think my professors would recognize me in Market Basket. That's not to say all the professors are unfeeling jerks. Last spring a dear friend of mine fell into a deep depression and all of their professors rallied to help them through without flunking out. If students reach out, professors are generally receptive, but even if a student clearly seems to be on a downward slide (stopped showering, homework not being done despite being a relatively good student, unexplained absences after a good track record) professors won't take the first step to reach out. Overall, the student body and professors could both benefit from some compassion, but people seem to be scared of overstepping or making it worse. People seem decent at recognizing the warning signs of someone falling into depression, but they could certainly be more informed about how to handle them. A seminar for staff and interested students would go a long way, because while the will is clearly there, the actual ability is what is lacking.

my psychology professor is tough

I was hoping I could get to know my professors more.

That varied but I have had at least one professor this year who I was extremely happy with who showed genuine interest in her students

Spanish Professor Marta del Pozo and History Professor Brian Williams are the only two, both whom which I've had multiple classes with.

I have never questioned this in any of the courses I've taken at CVPA but in SENG its a whole different world.

please reread this question

Not Dr. A Sergei though

Some don't care at all. But some do.

They don't care and that is the issue with the college of nursing. They are utterly unaffected by any problem you may be facing, and they genuinely only care about themselves and what they need to get done. I am just another number in the CON.

In my major, outside of my major no not at all

I have one professor that really goes above and beyond, and genuinely cares about his students and their success. He regularly checks in on the students' progress and makes himself very available to students who need help or guidance in the class. My other professors are mostly indifferent.

some professors have been insensitive to students personal health. ive been present for some professors calling depression laziness.

For all my smaller classes, my professors seem to generally care about me. For the larger ones I completely understand why they don't know me personally.

I had a very unaccommodating Grad student professor last semester, and now have also received other professors who are difficult to work with when struggling in their class.

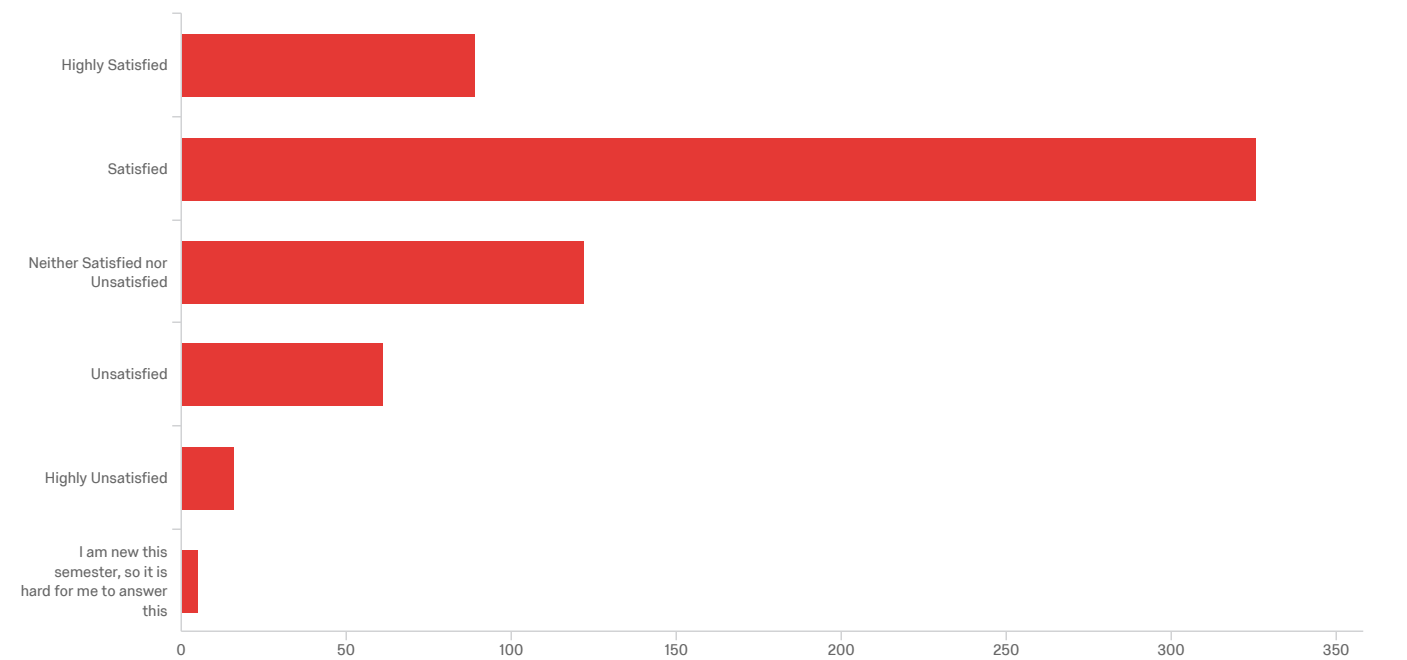
The extent of a professors care of a student is closely tied to that students ability to make the professor care. Classes are large and that makes caring about any one student an obvious challenge.

They don't make efforts to know students personally

I feel like most do, but they have so many students its hard for them to care.

Jean Robertson was absolutely wonderful. I've never met anyone who was so willing to go above and beyond for her students!

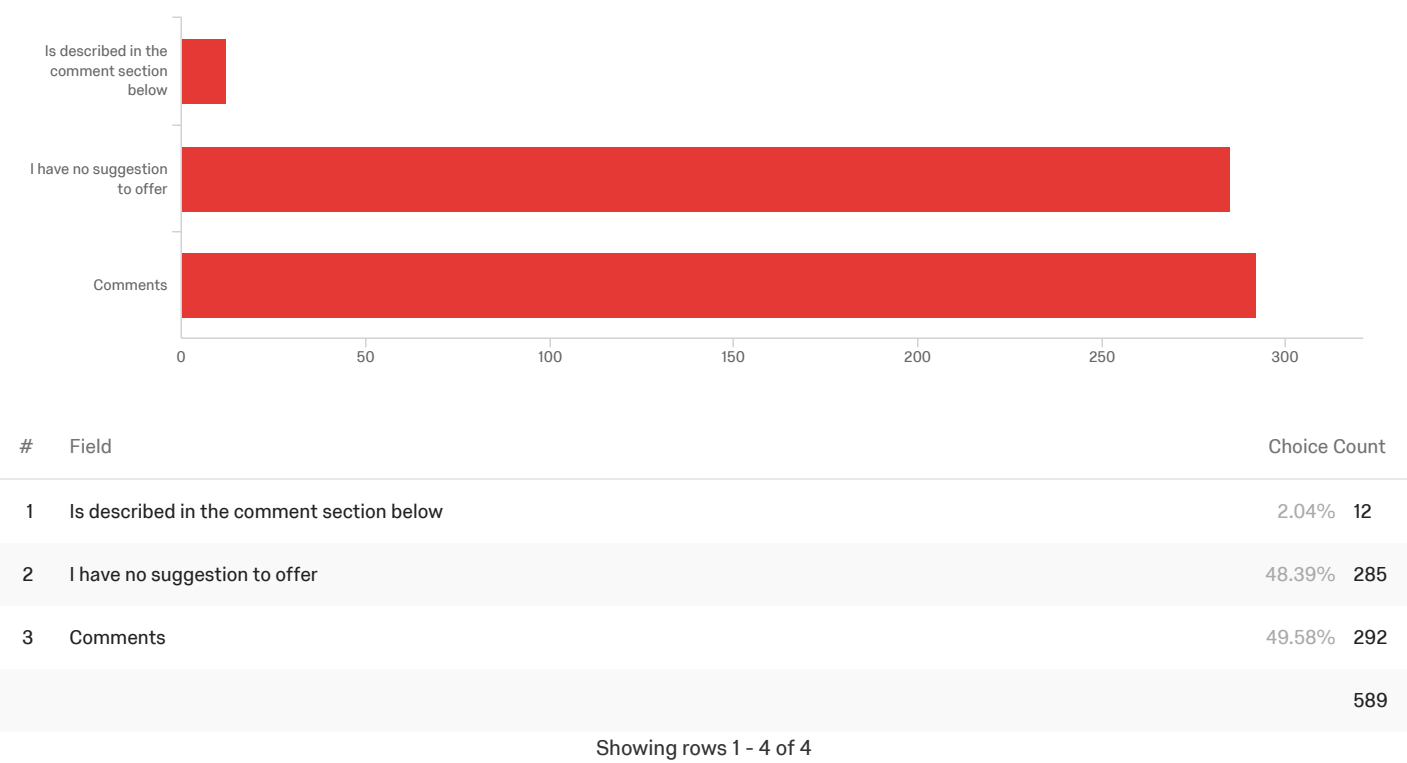
Q205 - To what degree are you satisfied with your overall experience at UMass D thus far?



#	Field	Choice Count
1	Highly Satisfied	14.38% 89
2	Satisfied	52.67% 326
3	Neither Satisfied nor Unsatisfied	19.71% 122
4	Unsatisfied	9.85% 61
5	Highly Unsatisfied	2.58% 16
6	I am new this semester, so it is hard for me to answer this	0.81% 5

619

Q264 - Something UMass Dartmouth can improve



Comments

Comments
Expand on the food places to eat, extra parking and making the campus feel more safe, larger classroom buildings
Listening to the students and understanding the situations in which they are presented.
campus loop shuttle and it's hours
Not building another meal hall and wasting money on such. The primary users of Marketplace are freshmen and sophomores, who would only use the meal hall closest to them. If the new one is built, Marketplace will not be used as much and upperclassmen will never use the new dining hall. Money will be wasted on making space, building it, and staffing it.
parking for both commuters and non-commuters is odd when we pay tuition.
Parking Possibly more dining options
EVERY clock in LARTS is always wrong. Please put batteries in the clocks. If you can afford all those huge flower displays, you can afford some AA batteries. Thank you!
Make the W-Fi Eduroam better and have more healthier options for dessert

The art history class with Thomas Stubblefield, Anna Dempsy, Catherine Moran, and Rebecca Uchill is just simply a joke. I understand that the class is experimental... But it's really not working and I didn't sign up to be a test dummy. The experimental foundations class should not be mandatory, we should all have the choice to take part in a beta program.

better cvpa parking

Stop making everything red. It makes the buildings look outdated and clashes with the concrete. It's not even our school colors. The carpets should be blue or gray.

Let kids enjoy their college experience.

Have more advertising (with more notice) of the fun events on campus! A lot of the time I find out too late that they are going on.

Parking for the Star Store in New Bedford has become rather difficult and somewhat expensive. It used to be quite cheap parking in the Zeiterion Theater garage but now it is about \$20 dollars a month for a pass so I've just been street parking since I only have a class there once a week and it ends up being cheaper that way. Others have bought passes but have had to use either a check or money order and pay at a parking garage away down the street. Maybe it isn't a huge deal but I just can't forget how easy it used to be to park in the Zeiterion Theater parking garage and pay less than \$3, in cash, for 6 hours of parking. I'm not sure if there is anything that can be done but I figured I would mention my only suggestion for improvement.

The food... the first year housing... and fix the shuttles. it doesnt work on occassions that some kids need it most.

I've loved my time at UMass Dartmouth, met a ton of awesome people and made memories that will last forever. But, and this is harsh but its true, all of that (the social aspects) are really no thanks to you guys. I almost never went to a school event, in fact I barely know anyone who did. I'm part of one club, the Super Smash Bros Club, which in reality is really just a bunch of nerds hanging out after school playing video games. Before I came here, I imagined going to concerts, clubs, sports games, having some school spirit. And while I'll always love UMassD for the four years, I'll always regret not being able to experience all of that. So, in conclusion, that is the one thing I would say is priority number 1 for you guys to improve on!

Please add more working outlets

Parking is horrible. More work space including tables and chairs should be accommodated in the Dion building. Financial aid services and enrollment center staff are miserable and don't seem to like their jobs.

More parking and accommodations for commuter students

Taking care of cleanliness and atmoshpere. Have some kind of shuttle driving from woodland lots to woodlands buildings past 11pm or something. Put cameras on every floor of woodlands. So we can see who is dumping trash and other important interactions. Or incase of a crime

Aesthetic improvements and better college environment feel

Foster an atmosphere of accountability.

The dining options

Admissions were somewhat unorganized. Lost my application. And had few issues with paperwork when getting accepted to program. Other than that been fine. Wish they could intergrate on campus classes for RN-BSN classes. I learn better face to face

The buildings look very bland and ghost like, especially when it's foggy. I know the plan for a new look is approved for 2025, but something now would be nice.

Make the hallway doors better in the engineering and science buildings. They are very heavy and swing hard, I worry someone is going to get clocked with one. They should also be wedged open during the normal school day. Most schools I've seen have magnets or something.

Better interdepartmental communications. I know it's tough to do, but having advisors know what is going on in other departments would help

Make the campus more lively. In regards to its appearance.

More scholarship opportunities.

The health services department and parking situation.

Make a survey more specific to the online student :)

Make more available class sections

Cleanliness, appearance, and making students feel appreciated

I'm not sure if it's against privacy acts to install security cameras in dormitory hallways, but I feel as though they are necessary. There have been many acts of vandalism, at least in my dorm, that I feel could have been avoided. Light fixtures have been smashed, displays torn down and hallways are trashed. It's also fairly obvious that it's the same people doing these things. It's unfair to all of the other residents to have to deal with the destruction, but also have to pay money for these things when a simple check of a camera could have prevented this.

More campus activities

Lower the cost of parking to those living on campus or provide a better form of security or protection for our cars and personal property.

Reduce the parking decal cost. Stop selling the food and snacks so expensive. Give out fresh food at rez. Stop increasing the tuition.

Improve technology in classrooms. Unable to share presentations via new Mac computers. Improve Spanish curriculum. By 202, nobody had a clue of what was going on and the Director seems to not care and is too harsh on the students. Improve the Research Methods curriculum. I understand that it's supposed to be involved but some professors are not sensitive to the overload of work we as students have, or what we want to research (ie, Dr. Kayyal). Lighten the requirement load.

The Marketplace could have better food and more options

Have an outakes location in Dion. Heating issues in dion 109. Campus overall needs to be updated. Need a walkway between lot 10 and 9. Shultels are useless because they are never on time and I have to wait outside in the cold and the huts for you to wait in provide no wind protection. Need more parking near the gym.

Improve the music and arts department. There are so many different classes that if love to take but are never offered. I wanted to take Chinese but I didn't come "at the right time"- if you're going to offer it, make it more available. Hire more professors

Everything can improve.

Some sidewalks, quality of overall bathrooms in buildings like DION, food variety at the MarketPlace,

Make the university feel more alive.

Read my comments on past questions: --The torch needs to be cleaned up/ reevaluated --CVPA and SENG need more class flexibility --Shuttle schedules need modification

take students opinions into consideration. i've seen one too many times that students are asked what would be best for them and then nothing is ever done with our thoughts.

The snow days were an issue. The campus was still open on days that were particularly hazardous. And the parking lot was not plowed in the morning when students arrived, making it unsafe. I think the campus should follow the schools in the area's direction. If Dartmouth high closes which is just down the street, then Umass should too.

Timings for dining halls, shuttles, cafe. On the weekend, I barely have any options to chose from and nowhere to get coffee if I would like some. I think UMASS needs to think more about the students needs in terms of things such as the library cafe and the normal cafe being closed on the weeknds. The only places open are birch at a certain times, res at certain times and wendy's.

Food Services and Housing management are horrible

More parking spaces! Stop charging 100\$ for parking, it's bogus.

The MLS program. No reason to make it so difficult for no reason. The board exam is not like the ridiculous amount of material we need to know for classes.

Better pricing on food for people using cash or card that aren't using meal swipes at the food carts located around campus.

The Dining Hall needs to be open until midnight. I don't know of any college that closes the dining hall as early as 8.

I have this wild theory. Build a hotel for commuters who have to stay on campus until very late so that they can rent one night at a time.

I believe the school should make it easier for kids to graduate faster on their own rate somewhat. I loved my experience but the school needs to bring more space, more parking and more modernization.

Maybe try having a subject of a class for either MWF and TuTh instead of all classes on only one option, maybe even add Saturday classes. In the Woodland commons there shouldn't be a check in after 7. I agree it is important to be safe but it's annoying to have to sign in every single day, especially if you bring your partner and they have to wait for you to sign them in. Maybe have it after 10PM.

Definitely the price of parking, especially for commuters. It is way too ridiculously high.

Offering more campus wide events to get students more involved.

Focus more on entrepreneurship and making the buildings more bearable to look at. I think student-commissioned murals would look nice and be a rewarding initiative for all involved. A cafe in Cedar Dell South would be nice too

Food

Wifi reliability and actually fix the doors at the library!

Lighting on campus at night makes me feel unsafe

Parking availability... athletic coaches should consider the opinions of team members on potential walk-ons whether they would be a good use for the team or not... woodland commons should provide scheduled cleaning services in rooms and provide trash bags.

I have made my suggestions in previous questions' comments

Work on housing issues, allowing more options for roommates when in roommate conflicts other than to just 'work it out or move out'. The fact that I and other roommates were told we either had to 'deal with' a troublesome roommate or WE had to move out is unacceptable. The ones who are being bothered should NOT be the ones who are punished, the one who is causing the issue is who should be dealt with.

UMASS Dartmouth appears to care more about money than students. Little too obvious sometimes. Unsure if the person running this survey has the ability to bring that up to someone. Shrug

more medical classes in biology available better parking better hours for cafes library and fitness center money should be put into redoing the only equipment in science labs. some of the stuff we use is from the 80s

See previous comments

More large campus events; nothing fancy..something students can interact naturally like a big outdoor picnic with music and food and guest speakers; like spoken word; animal entertainment; contests etc. A showcase event for each department; come together and students of each academia can display there work whether its engineers or artists; writers or philosophers.

stop trying to add on to or fix whats not broken.

Have more activities like Street Fest to bring all parts of the campus together.

No parking

Better ramps for people who have disabilities. And more renovations to the architecture to get people to like it and improve the enrollment of the campus.

The food options around campus become increasingly worse. I understand having to close things like Sono because of costs. But why did the food in the library have to become worse? And why can't upper clansmen use meal swipes in the campus center and Mondos and play by plate? Also, facilities needs to care about the dells.

Offer more interesting courses and not force students to take unneeded classes.

for the outlook (if this is not already an option) they should have the outlook link to another email account so that we can see emails on our phone rather than having to go online or download the outlook app. This way we can have the umass d emails go to our personal accounts and we can access surveys and be aware of opportunities at the touch of our hands. Beause some people dont bother to look at their outlook account.

Repairing outside stairs in LA building

UMass Dartmouth should hire more our alumni. Us as alumni know how to connect to the students better than the people with their "Doctorate" degree.

better online surveys

Please either invest in some batteries for the clocks, or remove the clocks. It's annoying and depressing that every single clock in LARTS is either stopped or incorrect.

Fix the wifi

Campus events like ones found at Lowell or Amherst; "naked" run, paint walks; concerts larger scale stuff not just dances

The availability of parking spots on campus. Maybe the use of cameras? My car was hit in the parking lot and because there were no cameras, I was left with 250 dollars in damages.

Internship exposure, more courses to take up for Engineering (Computer Science), better Career counseling center, more options for international cuisine in the campus cafeteria.

More courses that aren't pre-reqs that can be offered in the summer, may, or january sessions. One thing that I have heard from many, MANY people is having a more convenient walkway from lot 16 to Dion. Another thing to be added is the amount of flooding/holes in the walkway where the trailer offices are is horrendous. UMD needs to work on its walkways as they need a lot of attention. A walkway from CVPA to LARTS that goes diagonal would be also be convenient as most of your students are walking in the grass to get places quicker.

The interaction between faculty/staff and the students.

Better financial assistance to students who are financially unstable.

Not being bullied by activist groups. The whole ordeal with the BLM flag should not be repeated. What a joke. I get told "no" when I ask to enter an overbooked course that has 1 section and is required for entire major. But someone asks to throw a flag on the flag pole and I get 30 emails from administration about it. What a joke. Truly embarrassing

Better professors in my college. They are all very smart but terrible teachers.

Helping commuters more often, I don't know much about what is offered here. Also how we can get some help with switching from commuting to living on campus, because I don't know where to get help with that.

The WiFi and the cleanliness enforcing students to follow the rules

1. Better and more diversified food 2. Library should be open all the time 3. Better advisors 4. Offer more research, internships, work study jobs that will give you experience in your major, and study abroad opportunities. 5. Make the campus more safety

Find a way to let us use Corsair Cash at the vending machines.

-parking availability for upperclass -parking availability for people just trying to grab food at birch (there should be like "take-out" parking -library cafe needs to switch back to food from last year -meal swipes should be able to be used evrywhere -DPS officers need better training on how not to be rude, degrading, belittling, or threatening.

More parking Less cops More fun activities Free give always

1. Try to put a sidewalk connecting parking lots 10, 9, and 8. so many people have to walk through mud and snow in good shoes. 2, the Pre-engineering advisor needs, needs, needs to change. the current advisor causes more trouble than help. Please make the advisor be an engineering prof! 3. would it be a good idea to put more color on campus? like murals like Lart's, or paint that appears in the rain? something?

Please fix the parking.

The temperature of buildings, specifically freshman quad. In the winter they keep the heat running that almost everyone has to keep their window open.

Making student feel important and not just about their money

Quality of faculty. More money into athletics to get better coaches and start a more reputable reputation to increase enrollment of athletes

Buildings need either a major overhaul on maintenance (new NON-leaking roofs, cleaner windows, etc) or they need to be replaced altogether. The biggest issue is the leaking roof in SENG and LARTS Dorms could also use better care in winter, with snow removal as grounds workers tend to leave parking spaces full of snow, limiting parking further for dorms.

Supporting students more and more. Provide more funding to resources and departments (ex, Frederick Douglass Unity House ,CWGS, Counseling etc..)

Students are not very aware of the resources on campus.

Purchase more current equipment for the mechanical engineering program.

I think except academic classes, outside of the classrooms there are not many events or anything which can increase interaction between students/faculty. Even , the faculty staff is very rude to students.

parking, aesthetic

Parking. Major issue.

I feel that these surveys are good, and I do not mind filling them out, but you have to put other options for on-line students who are NOT on campus and NEVER go to the school because we live too far away. So many of these questions have nothing to do with us. You should do a separate survey for online students so you can get a true picture of what we are going through, and how the faculty interacts with us. Most of this survey does not pertain to me. I also feel that the school should really look at who they put as online teachers for courses, and make sure the professor that is teaching, has done online learning before, as not to waste our time by not knowing how the system works. It's very aggravating when you go to do an assignment and the link isn't posted or you don't hear from the professor for weeks when you have a question. It's also hard when you wait weeks for your assignments to be graded. Not very pleased with a class this semester and I hope for my remaining classes, things go smoothly. I have loved my professors to date and they truly care about what we are learning and what we have to say, but you do have a select few that have no idea how to teach online.

I've described them in all my previous comments. My main frustrations are the sign in process and the campus bookstore.

Dining, hours of its various services, and that's about it.

Freshmen classes stink. But I don't think there is much getting around that. It's like eating your vegetables first before you can get into the meat and potatoes.

The school seems to be more focused on the image than what the students have to go through academically to supporting them through the school process. My freshman year was great but after that there was no support. There is so little advisors as well that it was a great idea but wasn't realistic.

More course availability to online students

parking, on campus shuttles, dining services, birch food, SAFETY ON CAMPUS, the lighting around ring road, the expired food in the vending machines in the residential halls, the lack of support in the career center, the printers all over campus, the financial aid that is given to students who have families or themselves that are unable to contribute to their tuition at all, the advising center located in the foster building, the rude women at the enrollment center who give anyone and everyone an attitude no matter what day of the week, the process that it takes for a student to request help from the school in purchasing a parking decal if they can not afford one, the dps who gives you tickets outside of your hall even if you are parked in the circle to unload your car

More concerts and activities for the whole campus to do. There needs to be more fun things going on. Also try to make sports a bigger deal so more people go. This survey was really long, maybe make it a little shorter next time. I got bored after like 10 minutes of doing it and I'm sure most busy students don't even last as long as me.

try not to screw the students over in CVPA by trying to save money. You made classes larger sizes so now there is not as much room and not as much one on one time with professors. Dont try to save money by having our BFA show at the gallery on campus instead of an actual gallery.

More variety in classes required for university studies. More teachers with diverse opinions and beliefs as opposed to all teachers having one viewpoint and letting US ALL know about it. Lower the tuition.

Racial acceptance, I feel as if there is a huge divide between races and many organizations cater to a single race or ethnicity. Also the food can be improved.

Better food or more options. Improve wifi. Time the heat/AC changes in dorms a bit better.

Amenities. Sidewalks, bike paths, more shuttles, more library hours, maybe ONE more option for on campus food, more areas to sit and hang out on weekends

Parking availability, lighting around campus, advertising social events, etc.

Information given to students must be consistent throughout the different departments at the university. There have been multiple instances where I personally was given conflicting information regarding classes, credits, and graduation requirements.

The women working in the Enrollment center are terrible. Better choices for food.

Print allotment- what to do when funds are running low..Extra print money for hard science courses. Opportunities for students who are undecided to receive continuous support, not just one-time meeting. More support for commuters. Connecting students to faculty, or advisors for the long term.

Updating buildings on campus

I love umass dartmouth. I've been to many campuses and this by far, is my favorite. A lot of the issues are cosmetic and that is harder to fix. I do feel the LGBTQ community isn't as prevalent and I don't hear about it often, but it could also be because I am only in the CCB building mainly. I don't want to mistake my ignorance for truth. Overall, umass is doing well with opportunities for student involvement, food choices, etc.

Improve the condition of Cedar Dell, but never get rid of them. They are classic and well-known; people come here to enjoy the Dells. Please do not ever destroy them.

Integrating the town of dartmouth within campus. Allowing the students to experience social life and party. Building more dells/ luxury living, as well as increasing parking. Improving food and maybe allowing greek housing. The enrollment rate is going to keep dropping if you can get the same experience at a community college

It's a little over the top to require students to take four semesters of a foreign language. Many of us take languages in high school and it's just another class to worry about on top of the things we're learning for our majors, the things that we need to retain and focus on. I believe it should be a choice to learn a new language, not something forced on us which leads to us resenting the class.

Cleanliness of campus areas.

parking situation, food, some classrooms need improved technology, the dells need to be redone with renovated insides, (many uneven and muddy craters outside that make it inconvenient to walk around, especially near laundry room), need to improve overall bland old prison look, etc.

The look, the people, more parking spaces, better food, better living, more nature

More and better quality dining options Extended Enrollment Office hours

Faster construction. The need for upkeep is present and encouraged but speed should be emphasized.

Better food, more organization

Create a better sense of community and school spirit by hosting more exciting events during the school day. There was no streetfest this year which was a very unifying event. Otherwise, we all just feel like numbers or piggy banks, and people who don't feel connected to their school WILL NOT want to donate money when you're emailing them months after graduation telling them about how their degree will be worth more if they donate. sad.

More places for coffee and longer hours of availability, especially during finals!!! Better recycling. Put batteries in the clocks on campus. It's really depressing to walk through and see them all stopped at incorrect times.

Move the "snack store" on the second floor of the Larts building, it gets very congested there between classes.

Feels like the professors are the only one who actually care about the students and our education. The school needs to refocus whats important and understand that without GOOD and QUALIFIED professors and faculty. Safety (lighting and parking) needs to be revamped

Compared to its other constituents, Umass D has a lot of work to do. With campus facilities especially. There are more people interested in coming here which is great but the facilities need to match or it will begin to become overrun.

Student life, Parking, Activities, Overall ascetics of campus

The corsair shuttle reliability, landscaping, especially in the dells. Everything over here is mud, it's embarrassing for my parents to see how I live here.

The apathy within the student body is too high, and yet you are consistently surprised when the time comes for events, and nobody shows up. The school has yet to make the UMDexperience stuff worthwhile. And while I had, academically speaking, a great time at this school in tapping into my ownself. Not many students are like that and flounder.

More variety of class offerings cleaner classrooms more food options for commuters/ later hours in academic buildings

Perhaps helping more with commuters. I find it hard to go back and forth and trying to be apart of the school community, so it would be nice to talk to someone about other options that can help.

Is the customer service of its workers in all offices besides those of professors and student affairs.

The website, especially COIN, does not need to be overloaded with things that slow it down.

Maybe try to brighten up the insides of the buildings. I spend most of my day in the SENG building and it is very drab looking with the green colored chairs and such.

I think by following the plan that was sent out recently and building an ice rink, as well as redoing the entire athletic center and parking situation will be very beneficial to student life on campus.

Improve WiFi conditions

The food honestly.

Updating the buildings more. CCB and the library are great but the rest of the campus is lacking.

More funding for CVPA please.

STOP DEMANDING 1200\$ ENGINEERING FEE WHEN YOU TAKE IT FOR PARTS OF THE SCHOOL THAT HAVE NOTHING TO DO WITH ENGINEERING.

The food in the dining hall could be better sometimes

Making sure the students get what they paid for. I understand that all majors need their own things and that every student pays for college but chemistry is not being supported technologically or even with decent equipment which makes it difficult to succeed as a student. When the business college has a brand new facility with many unneeded amenities and when the CVPA gets (what I can only describe) as an echo tube and the SEng building still leaks heavily when it rains, when the pipes in the research labs are leaking and spraying water everywhere, which may I add is dangerous when you are working with materials that catch on fire when they get wet, the school has not supported the chemistry department at all. The physics equipment is older than my parents and most of the tools are just not suitable for the education I am paying for. If there is actually someone reading this, who cares about the education that I am paying for, help out the chemistry department. We need the money and funds to pay for working equipment and to be able to actually teach our students how to succeed in the future. I am writing this for my entire graduating class and future chemistry students to come because most of the time we are too busy to sit down and answer these stupid things. So once again, if there is someone who is actually reading this, who actually cares what I am writing and what I am saying, please for the love of God, F**king do something about the shitty projectors and stuff in my department. It is hard enough to learn chemistry; it is another when I am competing with the technology for my time.

Appearance and parking (more places for students living on campus to park)

Accessibility and gender inclusion

More lighting at night

Parking for CVPA? Closest lot to the building is always filled with residents who leave their cars for days.

Parking

The infrastructure, more spaces for quiet study, less spaces for insanely loud music and tabling, more interest in performance type activities.

I've provided feedback throughout the document.

Fix advertising around the school for events

By taking into consideration all my previous comments.

See other comments, please!

UMD can improve its enrollment center staff and financial aid services. The faculty that works there are very rude and offer little to no help. They can also improve the food services by offering new food options and not the same thing every day especially for dinner at the marketplace.

More parking spots

Get better food, please, I've lost so much weight just because the marketplace is absolute garbage

I believe the school's management of snow cancellations is flawed. There was a day (Tuesday) where all the neighboring towns cancelled school, while students who commute were forced to endanger their lives because of an error in judgment on the school's part. I personally find it disgraceful and I think the school should re-examine it's process for canceling school.

Parking and sign in

EVERYTHING-- especially cost of going/living there

Help Greek life. Greek life is important to so many students and faculty and even those in charge of student activities couldn't care less about Greek life. Though it is not mandatory, it is an option that many opt into and it has changed many lives for the better. It creates social relationships, it allows students to break out of their shells and become involved in an entirely different world that they never knew existed, it offers students an alternative outlet for philanthropy work and it teaches students that there is something out there for them. Greek life needs help and it is the duty of the university to do just that.

I don't understand why there was a section in this survey about sports but there was nothing about the arts. There are plenty of art exhibits and music concerts that get next to nothing because people don't know about it. Students can join any group but they don't know how to. I think the sports/athletic section is irrelevant.

Maybe sexual harassment policies and the knowledge that this really isn't okay. I love the "Not Anymore" thing that you have freshman do but I feel like we need more.

Make the chancellor pay for his own house, his own car and his own parking, like all the other proletariats that go to this terrible institution. Disgraceful !!!!

Lighting on campus needs to be improved. Also, the Business school needs a much better program with more classes related to your major. Cedar Dell needs ALOT of work

Add more lights to the campus and blue lights, clean it up and make the buildings not as depressing.

Cleaner academic buildings including classrooms

Install better water drainage systems in the dells and be sure to keep an eye on the pipes during winter break so they don't burst again.

Be more engaged with international student and have events that make them feel welcome to the college. They may have orientation and all the events on campus but it takes a lot to have them step out on their own and take initiative on and go to campus events unless explicitly tailored to them (like the chancellor's thanksgiving dinner that was cancelled 2 years ago). That made students feel included and that they are thought about. Also, even though they are a minority, they do pay more in tuition fees but do not get sufficient services on breaks such as summer. No transportation services, moving services (recently been updated by providing moving bins) but how do they move from the freshman quad for example to the woodlands for summer housing. They are such a minority that are not used to speaking up and just adjust to current situation but I think as a campus we can do better. I understand that logically, it makes little sense and is costly to try and provide such services in the summer but I believe it is something that could be looked into for the future.

More opportunities or events for students to engage with their professors.

If you buy a parking pass we should be able to park anywhere on campus. Besides like manatory spots for professors and workers

Better communication all around. Reassess some of your professors.

Improve the technology on campus in the learning buildings

I'd like to see more classes offered online.

I think every major should have a jobs posting bulletin board, like those in SENG have. These professors have such a large network, and for most students we have such a difficult time finding internships and jobs, especially when were about to graduate or after. I also think that for the smaller departments or departments with a smaller amount of majors, should work harder to provide information, networks, and help to their students. They should be creating relationships with their students, and at the same time creating an atmosphere in which future potential majors are convinced that this is where they want to be. Had this have happened in my years here, I probably wouldn't have regretted going to this university as much.

getting people to participate and having more events for students....ex; this year there was no street fest

Food and housing,the students would be much happier if the food offered here was actually good. Housing especially the Dells and the freshman quad are steadily deteriorating and affecting the overall living quality of the students. There needs to be more diversity in the curriculum for all students it is clear that students don't learn much about the communities they are about to go and live in and contribute to.

See past comments.

-keep events until "after hours" in the library -email problems:sometimes recipients never receive emails even though outlook says sent

Outreach/Awareness of these programs needs to be implemented.

more socializing opportunities. The environment is a bit depressive. Lack of color and activities that happen on campus. Apart from the Game Center and library, there aren't really any places kids can go to just to chill and hang out. The campus as a whole needs to host more events and actually advertise the events

More interdisciplinary practice. Cross-over with other departments is beneficial and good.

WiFi reliability Drainage Road condition Get rid of the geese Fix leaks Cancel class during unsafe weather conditions

too expensive

More flowers in campus More wheelchair access Better tech for classrooms

Living situations and how awful the buildings are. Also parking on campus. I paid \$215 for my parking pass and I parked at the library at night so I didn't have to walk in the freezing cold or complete darkness to avoid danger and I got a \$30 Parking ticket. What kind of college student has that money to pay for a parking ticket like that when they are just trying to protect themselves?

- better facilities - cleaner environment - better faculty - accessibility to the gym for everyone

Residential housing has been a nightmare. Amber Whitton may be the most expensive unhelpful person I've ever met. She was never listening to my frustrations and spoke on my behalf when that is exactly what I told her not to do. She in fact worsened the situation. So so upset still with the occurrence, wish I had never gone to her.

The improvements of classroom technology, classroom cleanliness (having the bins back), & online services

Upgrade the computers in Science Engineering 214 because they are struggling with their age and the age of the monitors. They are used almost 24/7 so a decent computer to do work in there would be great. Also library cafe needs to go back to the way it was before and everything will be perfect at umass dartmouth

Check all of my previous comments so you can make this college somewhat sufferable before you lose one more student to your ever declining annual enrollment. No hate just facts.

In my opinion, we need more color around campus. I've talked to a lot of people who say they can't stand how grey the campus is overall. It's for this reason that the library has my favorite atmosphere on campus. I think things such as the artwork scattered around campus brings us in the right direction.

Safety issues with lighting on campus. Better class opportunities.

Better cleanliness in the dorms, more opportunities for community service, more tutors, more options for teachers, more HEALTHY vegetarian/vegan options. (Stop putting chicken in salads). More activities around campus such as tail gates, day parties, picnics.

I'm overall a very positive person and find the best in the circumstances I'm given, but the same can't be said for a lot of students I know, who I can't speak for.

I don't know my standing grade in chemistry. My bio teacher doesn't grade exams fast. My chemistry teacher doesn't teach equations she quickly runs over them and gives us the answer but DOESN'T TEACH US HOW TO DO IT

I wish there were more things to eat as a vegan. It is hard to be tied down to a meal plan, forcing me to eat on campus, and eating the same things everyday. I've lost so much weight being a student here. It is one thing to give out vegan friendly food, but dining services falls short on giving nutritious meals.

The appearance is horrendous, also the upkeep of housing and the buildings could be SO much better. The dells are full of mud and puddles, there are constantly things wrong with the utilities in the dells, the fridges, showers, etc.

Social atmosphere for commuters

Add security cameras to the residence halls and lots so that thefts and vandalism may be properly investigated

Parking!!

Cleanliness.

Please fix the wifi connectivity issues and the dangerously eroded or cracked stairs and walkways

Campus cleanliness

Some of the teachers do not speak English well. I don't mean that in a racially insensitive way, they are really hard to understand. It is ridiculous at times. I believe we should have a diverse faculty, but they should be able to speak English clearly.

Lighting, Continuity of online classes, adherence to disability requests.

Equality amongst the different colleges More food carts More seating in the MLS foyer on the second floor (nurses have way better seating) Improve wifi

As an online student I believe all the teachers should adhere to the set up of My courses. Many have a syllabus and integrate it into my courses. Others do not

Hire new faculty and staff in the CON that care about students. Remove Kim Reid from her position as mentorship coordinator. She is unprepared, unconcerned, and uncaring. The dean is also rude and uninvolved.

Change these surveys so that if you state you are only taking on-line classes and don't attend campus then you don't have to answer so many questions regarding the campus.

Improve on dining and updated lab and computer technology for the MNE Department. HIRE NON-FOREIGN professors for the MNE Department !!

Find good teachers, don't just hire people because they bring money here. We need teachers that want to take the person struggling in class and help them achieve greatness. We need more people who can tutor also not just students. Some students just have no clue how to teach, and we need better tutoring areas. The one in Seng is so small and loud with people in there. It makes it very hard to learn.

That everyone that is an advisor know all of the same information instead of being told six different things to then have to go back to the transfer office and academic higher ups to find over. Not just for my self but for others. Maybe advisors that care.

More class opportunities. Listen to the students voices. More equity. Better food... healthy bodies... healthy minds.

The academic science labs are in poor condition. At least in the chemistry department. More money needs to go to making sure those labs have updated, calibrated and fully functional equipment. And the academic buildings all need to be demolished and rebuilt because they're unsightly and too hot or too cold or they leak etc.

I would really like my educational experience to be more engaging and more fulfilling. I really feel like a lot of the classwork that I do is a lot like that I did in high school, and often my professors and classes are lackluster. I wish there were more opportunities for learning outside of the class, in different settings, or that my classes were more interactive or vigorous. The parts of classes I do find challenging I often have to teach myself and the learning in the classroom is not always effective. I wish that my adviser was better equipped to help me and answer my questions. I would like for there to be more on campus events and more community involvement and excitement for university affairs, like clubs and sports.

The university has a habit of doing what is cost effective instead of what is best for the students ie. Chartwells. I would rather pay more for real food than what is currently offered (serious what is up with glued chicken, that is appalling). In addition clubs and departments have been forced out of rooms because the university wants it, this is done without regard to the students who are being affected. For example two lab in SENG that are intended for the Physics department however most of the classes in the labs are Engineering or intro physics for engineering. There are no physics classes above 114 in the labs because there is no availability or accessibility for them since they have been made to cater toward the Engineering departments. Which makes literally no sense because they have their own labs

Less Liberal groups and ideas and more Conservative groups and ideas.

Lighting on campus

Change out all the concrete, it's ugly and doesn't age well, hard to clean, and leaks when it rains.

Hire more professors that care about their students success.

Ambience and course offering structure. I don't like the constraints

Have a snow day when we need it!! A lot of the students here are commuters, and they have to drive in the storm or blizzard I feel like we need to think about their safety as well.

more parking spaces and cleanliness of bathrooms (in larts) could be improved.

Better for us on the dorms, the RA's can only handle so much at one time. The weed problem is a large issue, spanning practically the entirety of the freshmen quad and now pinedale with the new freshmen this semester. The smell is now the norm and anytime you can't smell it you just wait a few minutes and he smell with return. At this point living in the dorms is more of a detriment to a students health then anything and the lack of response from the school baffles me.

-Plate by Plate needs more then 3 meals all year -Birch needs more grocery like products such as ramen, pasta shells, pasta sauce, -yogurt, eggs etc - The shuttle timing is off as well as the app -the library food cost to much -birch charges to much, \$6 for a wings is ridiculous -facilities doesn't always fix what you request to be fixed -the WiFi is slow and wont allow consoles or streaming devices to work property whether i register the device or not. - the carts should be open for night classes -the business building is the only building without a chartwells cart and we need one. -the gym needs an upgrade and a suna -SAIL needs to run the student spring symposium NOT SGA

Better parking, and increased quality of the living facilities on campus. Recognition of all sporting teams varsity and club (ex. Rugby)

Needs to incorporate commuters more, be more understanding of events and scheduling to commuters that both work and go to the school. Work more with making them feel apart of the campus as well.

Stop making us take foreign languages.

Fix safety issues. Diversity is for all and we need to stop focusing on only certain ones it divides students. Would love to see ROTC come to campus.

One suggestion I thought of was for the woodland parking lots (7,8,9,10). After it rains or snows the grassy areas between the lots get really muddy and difficult to walk through. I would suggest something like a walkway or a bridge over those areas so it's easier to walk through and not get shoes wet and/or dirty.

Horrible food, no food options. Bad parking.

A recreational center for extracurricular activities

Most of the useful offices have been no help to me in many ways (described in all my other comments). Furthermore, the housing office is crazy and the system for selecting room seems completely unfair. My friends and I had all turned in our thematic housing applications FIRST on MARCH 1ST at 9 IN THE MORNING as soon as the housing office opened, and we all got stuck with lottery numbers higher than 1740. Thanks to this, it doesn't seem like we will be getting a co-ed housing room in the place that we wanted. I feel like this system should be on a first come first serve basis. I understand that higher levels go first, and I am totally fine with that, however I don't see how it's fair for people to slack off and get rewarded for it while the people who actually are on time and do what they're supposed to do get pushed aside like they're trash. I know life isn't fair, but somethings really need to be put into perspective for people who slack off and don't do what they're supposed to. I don't see how rewarding such behaviour teaches them responsibility for the rest of their life. I could write a whole paper on this, and I even went to figure out if there was anything that my friends and I could do to get a room earlier, but unfortunately we could not, and once again my luck at UMD sucks and makes me not want to attend this school anymore.

Hire faculty that care about helping students succeed. So many of my professors don't care about helping us learn. Some flaunt their fail rates (CHEM), others can't teach. Department heads (MATH) don't listen to suggestions on how to improve. They get defensive in response.

Look and feel of campus. Make the grounds more inviting.

The diversity of classes offered on a more flexible schedule. Reason I say this is for example in my major most classes I've wanted to take are bout available and second most major classes are only Tuesday and Thursdays.

I believe UMD would be able to improve the school with more funding to go back to on campus food and food places. Also athletics could definitely use more funding. And it also seems like this school does not focus on its degrees meaning.

Actually listen to student feedback. Every student in one of my courses gave our professor negative feedback because she was cruel to students, refused to return work, and changed the entire course mid-semester. Yet I see her teaching the same class the next year? Same happened with a male professor last year, who had no textbook, tutor, or TA, taught only from slideshows riddled with grammatical errors, and graded on only three exams. He personally attacked multiple students, attempting to get a girl in one of his classes removed from her athletic team, and emailing another in a way that degraded her. Additionally, RDs and SRAs need to be retrained. An RD dismissed a student's concerns after she was harassed by men who were verbally abusive and invading her dorm room without permission during the night. When that student emailed her RD after being anxious to call DPS during the incident, she didn't receive a response for a period of several days, and when she sent a follow-up email, was addressed rudely and told that she was the disrespectful one. In summary, UMD needs to listen. Students are constantly disrespected, dismissed, and ignored. It is no wonder that enrollment is so low! Why pay hand over fist for every last expense that this university pushes when we are subsequently ignored?

Degree requirement clarity. Actual guidance from counselors.

Recycling and trash bins in the residence halls.

Understanding that students are attempting to balance many things while also taking hard majors, I am dissatisfied with the faculty availability to resolve problems but also the response time to those problems. Furthermore, communication between faculty of different colleges is very slow.

The driveway need to repair and improve immediately, this is a joke, the surface is not smooth and somewhere has potholes. More parking spaces. The walkway also need to improve and please make it bigger. More seats for resting between classes Improve computers and teaching facilities, it was too old.

There needs to be a more cohesive environment. Facilities is the worst and doesn't care. Our professors are great with the exception of a few, and the food needs some improvements.

Please review my previous comments about academic professors in the mechanical engineering department.

Treat professors and students like people. Higher education isn't about the profit, it's about the people

Parking for upper class students

-prevent politics in classrooms -be more helpful with students -give more freedom to those living in upperclass housing -create more parking areas for upperclassmen -get better food options

Print less money should also be available for commuters to use in the commuter cafe because most don't utilize the on campus printers when they live at home

I probably wouldn't recommend this school to anyone. The university is disorganized in everything that it does. The overall mood on campus is fairly gloomy. The students are not ambitious at all. A lot of the classes are not very challenging and it seems like the professors have to dumb the material down for the lazy and unprepared students. There are some great faculty members here and there, but I've had a handful who are terrible at teaching and don't seem to care about their students at all.

Give students reason to care about school. For many students college is just a thing they are told to do. When there is a dismal outlook for career opportunity caring about school becomes alot more challenging. I've lived out of school for several years and am now a returning student. I'm having a hard time caring and I've tried getting by with a high school diploma. 19 year olds who know nothing but school are more likely to get fucked over by a failing system than to actually walk away from college with a career goal and advice for achieving that goal. You need to insure that students know what they are doing is the right thing.

They can improve by adding a degree audit to make scheduling more student friendly.

Snow days when travel is unsafe!!

I just dont think on-campus life is for me. I may become a commuter.

Monitor professors closely... I have one professor who used the n word excessively more than once in class and another who blames her faults on the students

Pay student workers better

Parking. More class time availability or online courses.

Cleaner dorm and academic buildings in between uses, better WiFi, overall easier and clearer

Definitely the food, towards healthier food and drinks whether they get added onto our current selection or replace some of the other crap we have currently available.

I'd like a gun club, so I could meet other sportsmen(women).

I touched on various points throughout this survey, others I simply do not have the time to explain. If I saw improvements on the issues I recognize at UMASS Dartmouth, then I feel I could recommend the school to someone pursuing and education. Currently though, I do not recommend this school to be a first choice for anyone without major incentive to come such as scholarships, or grants.

Quality of food from dining services around campus

I am unsure if the school could do anything to improve my experience. I liked the school last year when I had a girlfriend and it was separate from my college experience. Dealing with seeing my ex here every once in a while and all of the kids being from my area of SE MA has made it difficult for me to not feel smothered. My outlook and needs for an institution have drastically changed as I have aged and I am looking to move away from home to finish my undergraduate experience. The school offers a good education for good value, but unfortunately often feel like my classes are full of kids that don't care about the material, and the material is very easy. I also feel like the career resources offered at the institution for students who are pursuing unpaid internships compared to other places put me at a disadvantage.

GET LARTS NEW PROJECTORS. I have seen several professors complain about this. Some of the classrooms are good, but some are not even functional.

I understand some professors are tenured or hold higher positions aside from being a fulltime professor. However, those responsibilities shouldn't interfere with the quality of their teaching ability. They should be professors first and anything else second. Find professors that can handle their responsibilities equally and effectively.

Hype up more than just the astronaut we had who attended SMU. We are doing plenty of good things in this current day rather than someone who attended here 20 years ago. Showing what is happening now may attract more current potential students.

There is a lot of damages and things that are broken that are in desperate need of repair, which as the flooding problem in the dells or the crumbling sidewalk from the dells to main campus.

Need more parking spaces!!!!!!!!!!!!!!

Major thing to improve on is parking for on-campus students. We pay over \$200 a year to be able to park in 2 lots and are always getting ticked. I live in woodlands and there is never enough parking and I always have to walk through the grass between lots 10 and 9 and to get from my building to my car and that area is always muddy or filled with snow and and its a pain and gets my shoes very dirty. Its ridiculous to pay \$200 to walk far to get to my car and walk through the mud. Also all my classes are in DION and there is no where near there to park I can only park in the back of the lot of the library. Commuters pay less to park here don't have to pay the thousands to live here and get more and better places to work.

More food opportunities and choices at the dining halls

The academic faculty is awesome at this school but EVERYTHING else is horrible. I would not recommend this school to ANYONE. The on campus housing is horrible, the academic buildings are ugly and falling apart, and the financial aid/administration screw over more students then they help. I know WAY to many students who got screwed over financially by this school.

Tutoring services... Give tutors more hours so that students have accessibility

Increasing school pride and getting students to be excited to be here

My professors have all been great and respectful, however people working in housing and bursars are not respectful to student needs. DPS is very unreliable and the RDs are unreliable and unhelpful. The university cannot thrive if staff mistreats the students. We are here for our education and the staff is not helpful.

One improvement I would like to see is more availability in locations to use meal swipes. Some students are in DION/Library or Campus Center all day and are limited to where they are able to use meal swipes.

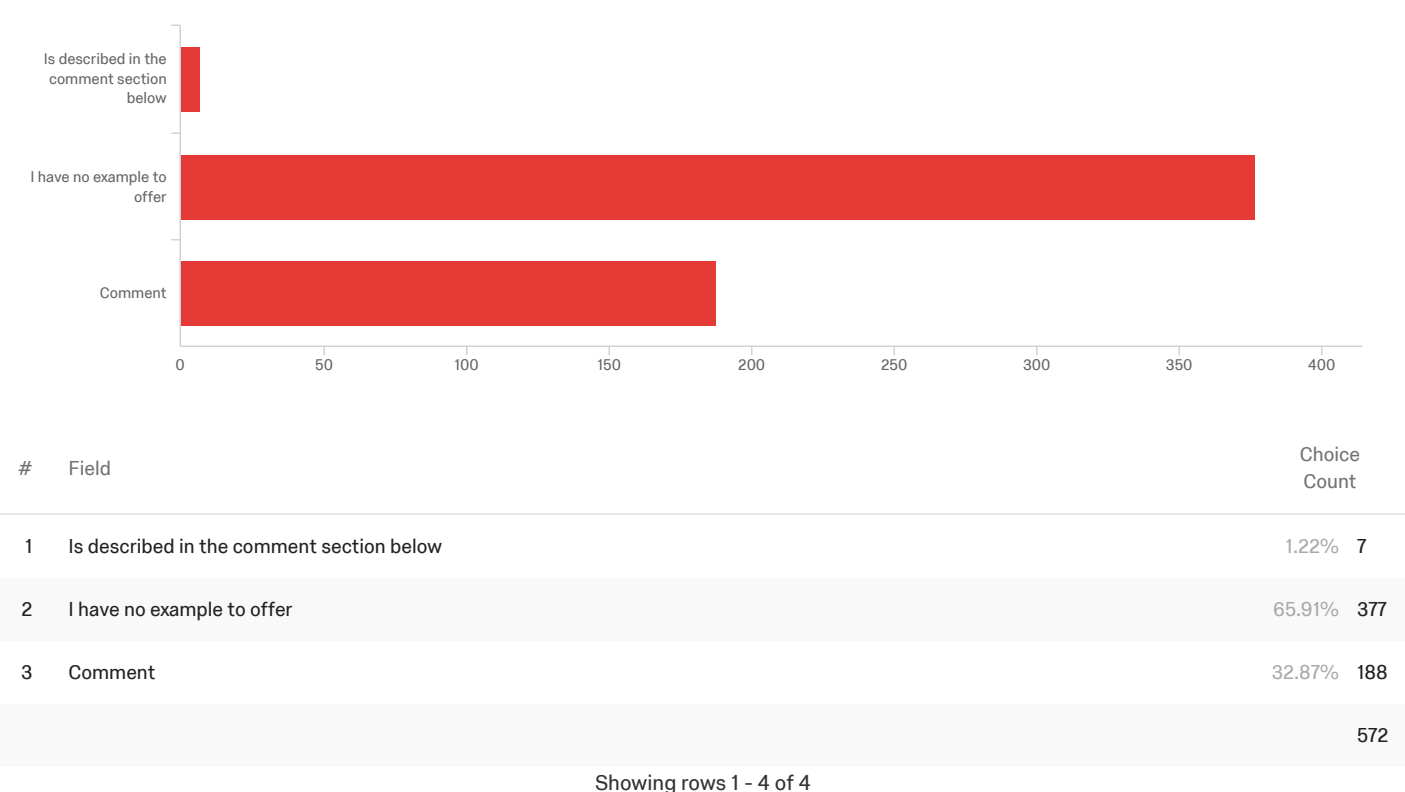
helping students with easier access to more options and opportunities to finish classes even while struggling with mental health issues, without fear of not being able to receive an incomplete that its not laziness but rather something fairly out of the student's control

Some sidewalks and the inside appearance of some freshmen dorms, rugby field.

Limit the amount education companys that the university utilizes. Students are forced to pay for access codes to several different education companys so that they can do simple things like turn in homework. Atleast by limiting the amount of companys the university works with, students can save some money.

Offer more courses for seniors.

Q265 - Something I believe UMass Dartmouth does well:



Comment

- Comment
- Acceptance, equality, and service learning
- Professors are great!
- Helps students
- There are a lot of fun events on campus
- Being inclusive.
- The online program is great
- Excellent variety of classes and SAIL activities; I like the bulletin boards posting information around campus
- UMASS seems diverse in all aspects which is why I think it is a strong school. From what I observe, UMASS feels like home to all different majors and if all of the professors are as strong as the Art and Design professors it's easy to see why.
- Bring people from different cities and countries together

Look, there's a lot I could complain about regarding UMass Dartmouth. The food's terrible, the faculty can be disinterested, there's no communal feel. And yet, there is something I think UMass Dartmouth does well, intentionally or not. The truth is, I got into a lot of different schools, but picked UMassD for the monetary reasons, and asking around I've heard that sentiment shared. And so, you don't get the student body that a Bentley college might, you get the outcasts. Or the kids who just barely made it through High School. Or the kids who work forty hour weeks to put themselves through here. You never meet the typical Ivy League kid whose parents fronted a couple hundred grand and got straight A's since 1st Grade. Fact of the matter is, I was (and still am in some ways) a shy kid from a poor family who scrounged up just enough money to come here, and somehow I met kids just like that. I railed against you guys for not making the communal feel, and yet, I made a community for myself, like a home for misfit toys. This school got me to step out of my comfort zone, be myself, meet a bunch of new people, and in the end, enjoy living on my own. I don't know if that answers your question, but when I think of what UMass Dartmouth does well, I don't think of the school itself, but the friends I've met, the memories I've made, and how they'll stick with me from now until the day I die. Go Corsairs!

Just making me feel welcome and excited

Accepting of everyone. Loving environment.

wide range of classes

Education

You seem to have good Facs and Security services.

Knowledgeable professors

Wide variety of clubs and activities for students

Price point

Personalized and focused attention if need be

There are great opportunities for the online student

Caring professors

I really like how UMassD has a huge sense of community. I don't know what it is but we all look out for each other as fellow Corsairs and I think it's incredible.

UMass Dartmouth is very campus involved with it's students. There are many activities that students can take part in, and those things are always fun to look forward to.

Helping students

I believe UMass Dartmouth provides a great community.

being liberal and not excluding students

great professors and interesting courses

New sandwiches at the library café. Library, quad, and CCB appearance.

We have AWESOME staff!! I've never been dissapointed by the men and women who do paperwork, help out in foster admin, or any secretaries for any department. Including the officers in DPS and the janitorial staff. They are all wonderful and deserve more recognition!!

It's a pretty good school overall. I love the English department and I am excited to take more classes.

Make everyone feel included

Faculty

Match up relate-able teaching assistants with classes.

Community

Everything.

The new Chancellor is amazing!

Excepts diversity and presents itself as a safe haven for students of all paths of life; no matter your background, religion or sexual orientation etc.

This survey needs to be much shorter. It is way to long to do and ends up being frustrating

When there are programs, UMD advertises well and makes sure students have fun

The housing options are excellent.

Have enough computers

Provide quality professors and classes.

Building the Charlton College of Business!

Communicates to one another, and involves multiple colleges (within the school) in events, (the school is not clique-y)

Academics.

Depress people

Friendly community; diversity acceptance

The different types of workshops to help students in getting internship and involvement in the campus activities.

On campus food is top notch. I appreciate that

Works hard to offer a variety of clubs, classes, and events

Bringing a quality education at an affordable price.

Everyone is nice all over campus and welcoming

Teaching

STAR Center, Career Development Center

You mass is good in providing dining services.

good classes

Dartmouth does a great job with communicating. I always know what is going on. I also feel that they are constantly improving technology to be easier to use, and the people that help when you need it have been great.

Overall great cleanliness, good food, nice professors in my department.

Demonstrating how it's the people inside a university that make it great, not the outward appearance of its architecture.

Offer support for students in all aspects.

This school has some very good teachers.

Fantastic staff. I don't feel afraid to approach anyone and they more times than not can accurately answer any question I have.

They treat non-traditional older students very well.

The social life on campus is great. Also there is some staff that really cares about students and want to see them succeed. Umass has so much potential.

The professors and staff are all awesome.

They do construction pretty well, as well as figuring out ways to add on additional costs to our already outrageous bill. Great Job at that.

Size, dedication to overall improvement, Wendys.

Diversity. Taking in people who haven't had any good opportunities in their lives. Even though this isn't a top rated school I've seen so many people succeed after coming here

Affordable education

I commend the History department and all the staff and faculty that works within that department. I entered the university as an engineering student, and transferred to history in the beginning of my junior year. Seeing the differences between the two departments makes me appreciate all the work and dedication I see in the history department.

I love the psych department, and Sandi is a lifesaver.

Tutoring Centers are great. Group Study spaces are inviting.

Provide a well rounded education

Opportunities for preparing for after college. There are always so many seminars and networking events that can help you build a resume, or practice and interview. It's really reassuring and shows umass cares about what happens to their students after college.

The fact that we have Cedar Dell is amazing. Best place to live.

groups/clubs/workplaces for people, do a good job having those opportunities

Small class size, campus events like aloha ball

The professors I've had so far are all really knowledgeable and make a sincere effort to see students succeed. I'm very happy with all of my classes and the education I'm receiving.

Advising students to seek academic help if needed.

Opportunity for advancement in your career with many workshops, events, job fairs, teachers care and want to see you do well (reliable by being available a lot of the time). Social aspect of campus is very nice, everyone just wants to hangout on the weekend no matter who you are. Nice community feel.

Embraces diversity Emphasizes social interaction Exploring students' talents

Makes people feel they belong and are cared for.

Making the campus a welcoming, inclusive place for all

Faculty dedication to student success.

Very accessible advising staff at the STAR Center. They really demonstrate that they care about students' success. The writing center tutors are awesome. The librarian for my program, Kari Mofford, is super helpful, resourceful, and welcoming.

Grounds keeping, general maintenance, and appearance of buildings.

encourages student involvement and feedback- like this survey

UMD does a great job of being a cheap school that "gets the job done" so to speak. I liked my time here and had some really great professors, but other than that, never felt very impressed by it.

The professors for the most part are very knowledgeable and excited to teach

Provides a lot of resources for students and fosters a community of togetherness

Hiring some quality professors, but it depends, History and Political Science are good, so is religious studies.

lots of helpful teachers

Get student involved in other activities, I get lots of emails.

More professors with good teaching ability

Provides great education and encouragement for students of all backgrounds. Facilitates goal achievement well.

Dining variety is pretty nice, and having many many places to sit and relax

Is the interaction between the faculty and students. It is evident that faculty truly cares about the success of their students.

The professors I have interacted with so far have been wonderful

Give people chances to grow

Shuttle/bus system

Provides students with all the resources they need to succeed

Diversity in all aspects and the acceptance of said diversity

If you want to be a research engineer, the curriculum covers that well.

The teaching staff is great.

Caring about everyone

I have had great faculty

The teachers that I have had genuinely care about the each individual student including... All teachers in the Portuguese Department Elizabeth Arruda Sheila Macrine Darren Doane Richard Stubblefield Christina Mehrtens Ines Lima

Inclusive. Supportive faculty. Center for Access and Success worked with me with compassion and understanding to help accomodate me in the classroom.

The professors are amazing! :)

UMD is on the right track on being inclusive towards queer students! The open housing initiatives have made my stay much more enjoyable, because all my best friends are guys. The only obvious suggestion I have is maybe putting a pronoun preference option in COIN to show on professor's rosters for the semester. It is a simple enough fix that would show the queer community that it is safe to request a different pronoun.

Good at letting students know there are resources available

Communication to students about what events UMD has to offer, both academically and socially

Encouraging interactions between administrators and students i.e. Shake the Ship

-Great faculty and staff overall, invested in their student's success -Gives me a sense of belonging -Provides great networking opportunities - Leadership opportunities are amazing

The STAR Center. I love that place.

The professors are genuinely nice and make class fun

Creates a diverse acceptance of students.

this school is diverse and accepts everyone

Sense of community and trying to include all.

Has friendly staff.

Spend money in places that have no need or contribution. (colorful mural in the middle of a gray campus)

Umass academics are good. Especially the STEM programs including nursing

The food is great.

Trying to be inclusive

Making the campus feel like a nice campus.

· offering adequate academic support · offering assistance for non-academic circumstances · providing a well education

Raquel Riley rriley4@umassd.edu

Breakfast never disappoints

Diversity!

Love the amount of locations that we can stop quickly at to get a meal inbetween classes.

I think the academic programs in general are done well at this school.

I like the diversity and the inclusion. The campus is easy to get around and the library is the best part of campus. I feel safe on campus

Again, I LOVE the library. Atmosphere is great.

Offer an affordable education.

They treat CON well. I can't imagine trying to major in anything else.

Provide students with enough financial aid

Professors are fantastic

Great professors that invest in your learning

The academic pressure level is reasonable.

I really like being in the business program. CCB is a nice building and I've enjoyed taking classes with all the professors I've had in the business program.

Increased availability of online programs.

Community acceptance.

Lol

Improving the Campus. GO THRU WITH THE CAMPUS MASTER PLAN... attendance is down because the campus looks awful. Start to fix it!

While some of my professors here have been very poor instructors, the majority of them are very good at what they do. The majority of my classes have really small student:faculty ratios which is great.

I really like that community that UMass Dartmouth has, and there are a lot of interesting people that go here. The campus faculty are always kind and helpful. The grounds are really beautiful in the warmer weather. The RAs and housing staff are wonderful and welcoming people. For me personally, this school has made it easy to transition to college life.

They do well when they let departments run themselves and not overstep.

The professors in the nursing degree program are great!!

Cleans up parking lots from snow sufficiently

making changes

Faculties are amazing

My Alert works well. Space for backing up data is helpful in Outlook. UMassD offers a good local educational experience. Most professors are great!

-Sail is great -the apartments are nice and well cleaned -vending machines are always stocked -moving graduating to a new location was good -the unity is good -the library has good services -brad from housing is great

Fantastic academics and good quality on campus housing

Good profs.

Library Media lab, Cad lab, History, guest speakers, prior successes as was seen with the astronaut.

The professors (at least the ones in CVPA) are really helpful and always willing to work with students. They want us all to succeed and that's a really great thing to have at the university.

School organizations

I think they have a lot of activities on campus to get involved which is great. I also think there is a lot of support available for people as well. This includes academic support and emotional support which is important for students .

If I'm to be honest, I don't know. At this point I think everywhere has screwed me over, and no one seems to care about it as long as I'm putting myself into years and years of debt to pay to come here. I met a few nice people here and there, but no one is really showing a sense of community and acceptance to everyone.

Occasionally offering decent scholarships

Accepts all varieties of people and makes them feel welcome, comfortable and accepted. As well as hiring teachers that are passionate about their jobs.

Offer online courses.

Keeping things clean and being inclusive of all races and genders

advertise whats going on!

Nice design building Staffs in almost offices are very nice and friendly

I think the Woodlands and the teachers makes this school worth it.

Enforce rules/regulations & ticketing. Facilities team is always so kind!

The only good thing about the school is that it is so cheap and it accepted all of my AP credits from high school so I can graduate early.

Makes people feel at home

Tuition is not as gross as other schools I've been to.

You have excellent theatre options on campus. I am very appreciative.

Teachers are great. They need more support

Anything i didn't already complain about you are doing a good job on.

Giving students headaches. And a decent education at a reasonable price.

See above.

They have many opportunities for students to explore different interests.

Let commuters feel welcome to a comfortable extent. I'm excited about the commuter meal plan, It's a great idea and will be super helpful.0

The teachers care about the students learning

Care about students alot and want them to succeed

The professors and faculty are what makes the school good in my opinion.

I believe dartmouth does really good when it comes to acceptance and not tolerating discrimination and hateful speech, but rather encourages civil discourse the right way where you can agree to disagree and thats okay

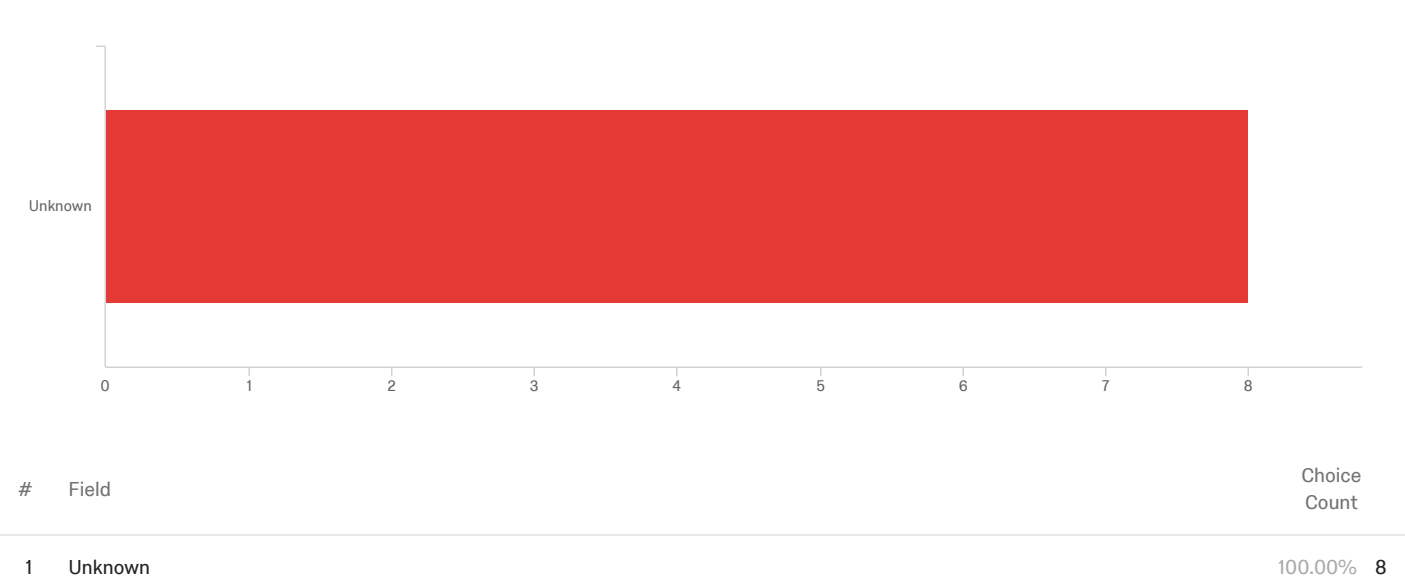
It provides a lot of places to chill in between classes.

Encourage diversity on campus.

Q209 - Please provide your email

My UMass Dartmouth class status is:

Q109 - Topics



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End of Report