

## Master of Science Healthcare Management Online

### Program overview

Healthcare is under pressure from private insurance companies and government health insurance and assistance programs to cut costs, reduce waste, improve service quality, and minimize errors. The Master of Science in Healthcare Management (MSHM) at the Charlton College of Business (CCB) is designed for those individuals who are interested in improving the quality and efficiency of healthcare delivery and becoming agents for positive change. Graduates will be prepared to lead their organizations by acquiring the technical and human relations skills needed to put administrative policies and plans into practice. Learning how to save time and money, improve quality of care, reduce implementation errors and redesign organizational processes so that errors don't happen in the first place are managerial skills graduates will be able to apply immediately in their workplaces when they graduate. Students can relate academic knowledge to the healthcare field by engaging in an applied master's project or by expanding their mastery of a focused subject by writing a master's thesis on a healthcare management topic of their choosing (with advisor approval).

### Program strengths and highlights

- Accredited by the Association to Advance Collegiate Schools of Business (AACSB), the gold standard for business schools.
- Prepares students to become agents of improved performance in quality, waiting time, cost, and patient safety.
- Taught by leading scholars in their academic fields, supplemented by a cadre of seasoned practitioners.
- Offers exciting networking and dialogue opportunities.
- Allows students to apply knowledge from their classes to a Master's Project or Thesis.
- Allows students to count up to 9 credits of CCB coursework earned in fulfillment of another CCB masters degree toward fulfillment of the M.S. in Healthcare Management degree without any need to replicate coursework

### Program requirements

The MSHM curriculum consists of a total of 30 credit hours: eight required courses plus a Master's Project or Master's Thesis (or alternatively, two elective courses). Persons without a bachelor's degree in business may also be required (pending individual undergraduate transcript review) to take prerequisite courses in Accounting and/or Statistics totaling up to 6 additional credit hours. A student must maintain a cumulative grade point average of 3.0 to earn the MSHM. Core courses for the MSHM focus on two areas: management of costs, quality and error reduction; and development of leadership, motivation and collaborative skills. The curriculum develops the operational and behavioral skills necessary for transforming the health care workplace into an efficient, effective, error-free and empowered organization.

### Required courses

- ACT 650 Accounting for Decision Making
- ACT 671 Strategic Cost Management
- MGT 671 Management of Organizational Change
- MGT 677 Leading, Motivating, Empowering Others
- MIS 675 Managing Projects
- POM 651 Creating Value Through Operations Analysis
- POM 679 Management of Health Care Operations
- POM 684 Lean Health Care Operations

### Alternative courses

To make the MSHM's curriculum more flexible, the following courses may be taken interchangeably with their designated alternative course:

- MGT 673 Organization, Structure and Process (alternative for MGT 671 Management of Organizational Change)
- MGT 650 Advanced Organizational Behavior can be taken in place of MGT 677 Leading, Motivating, Empowering others
- NUR 508 Healthcare Economics & Managing Healthcare Finances (alternative for ACT 671 Strategic Cost Management)
- NUR 520 U.S. Healthcare Delivery System (alternative for POM 679 Management of Health Care Operations)

### Elective courses

- FIN 650 Finance for Decision Making
- MGT 659 Strategic Management
- MIS 650 Information Technology Management
- NUR 615 Organizational Behavior & Leadership in Healthcare
- POM 681 Business Analytics and Data Mining
- POM 698 Master's Project
- POM 699 Master's Thesis

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## Application requirements

Applicants for admission should have a bachelor's degree from an accredited institution. Applicants with a bachelor's degree from a non-accredited institution may apply but only after they have earned a CCB Graduate Certificate. Candidates must submit an application form, application fee, official transcripts from all post-secondary institutions attended (regardless of whether a credential was earned) and official scores from the Graduate Management Admission Test (GMAT) or Graduate Record Exam (GRE). Applicants must submit a resume, which cites months and years of all employment, all employer(s) name(s), all job title(s), and specific descriptions of responsibilities for each job. Finally, applicants should submit two (2) letters of recommendation, preferably one from a faculty member and one from an employer. Candidates whose bachelor's degree was not earned in an approved English language speaking country must also submit official scores from either the TOEFL or IELTS exam.

The GMAT or GRE requirement is waived if the applicant proves, to UMass Dartmouth's satisfaction, any of the following:

- An earned baccalaureate degree (or the equivalent of a U.S. baccalaureate degree) in any major / discipline from an accredited college / university with a cumulative GPA of at least 3.0 on a 4.0 scale.  
*Minimum documentation required:* Official transcript.
- An earned graduate degree (master's or doctoral) in any major/discipline from an accredited college/university.  
*Minimum documentation required:* Official transcript.
- Professional certification or licensure (e.g., CPA, CFA, CPSM, etc.) that requires a test of field-specific knowledge and is related to the degree program being applied for.  
*Minimum documentation required:* Copy of license or certificate.
- At least five (5) years of managerial/supervisory work experience.  
*Minimum documentation required:* Letter of recommendation from at least one (1) employer and resume.
- An earned Graduate Certificate from the Charlton College of Business with a cumulative GPA of at least 3.3.  
*Minimum documentation required:* Official transcript.

Applicants whose GMAT requirement is waived may still be required to take prerequisite courses prior to beginning graduate coursework. Exceptions and waivers will be considered on a case-by-case basis.

## For more information

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