

UMD Announce 04/26/2019

To: Faculty and Staff

LOWES is upgrading their platform which will give the users a much better shopping experience when ordering through the punchout catalog in BuyWays.

The site is set to launch on Monday, April 29th. The following information lists the changes and important things to know.

SELECTING A STORE: users will be asked this when:

They first punch-out to new site

They change browsers

Cookies/cache are cleared

Users should ALLOW 3rd party cookies.

No eQuote feature. This will be coming sometime in the future

Delivery options at check-out: PICKUP, TRUCK and STANDARD SHIPPING. All free of charge. There will be no next day (\$\$) option in punch-out.

Users needing next day delivery will have to reach out to our account rep in advance to schedule.

BROWSERS

Preferred Browser List:

Google Chrome 71+

Internet Explorer 11 (Latest OS)

Microsoft Edge 17

Safari 12.0.3

OTHER SUPPORTED BROWSERS:

Microsoft Edge 18

Mozilla Firefox 65

Safari 12.0.2

Mozilla Firefox 66 (this version was just made available. I had issues with FF60, so if folks experience issues with this version as well, suggest updating to FF66)

Our REP, Armand LaPointe is no longer with Lowes. Until a new rep is assigned, JAMES WHITNEY is our interim replacement.

His contact info is: JAMES WHITNEY, james.whitney@lowes.com 774.261.5079

If a user has any issues/questions with their orders, they can reach out to either James or the eProSupport Team at eProsupport@lowes.com

If you experience any issues or have additional questions, please email Jean Schlesinger jschlesinger@umassd.edu.